
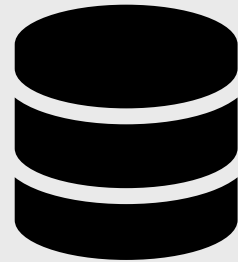

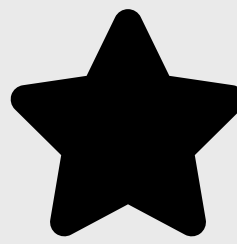

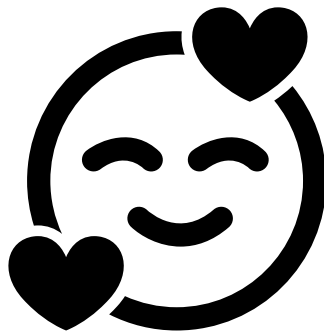
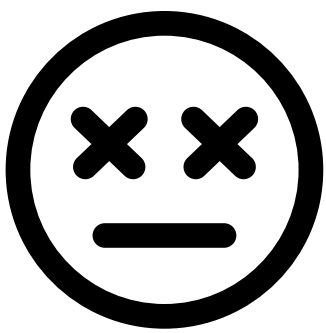

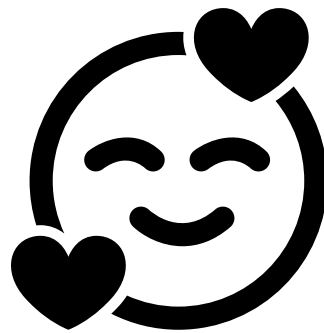



PHASES	 <p>Motivation</p>	 <p>Information gathering</p>	 <p>Analyzes various products</p>	 <p>Choose the efficient product</p>	 <p>Payment</p>
Actions	<i>Electronic display of tickets is used and encouraged in order to reduce the colossal wastage of paper.</i>	<i>In order to make our data secure, we have to maintain a cyber crime team in order to react in no time if any problem arises.</i>	<i>We could show a detailed fare info or travel time info by making a comparison among various train routes during the time of booking tickets.</i>	<i>Applications based on QR code like GPay / PhonePe is more efficient than any other booking system since it couldn't be easily cracked.</i>	<i>Once we select the seats and then proceed to payment page, this generates QR code and is sent to our message and inbox.</i>
Touch Point	<i>The passengers and most importantly environmentalists would be excited and welcome this new system whole heartedly.</i>	<i>If a dedicated crime team is being set up, then travelers would don't have to worry about their confidentiality.</i>	<i>The user is entertained by a variety of new possibilities offered.</i>	<i>As even bank transaction is also digitalized nowadays, the passengers won't have to worry about the safety of their wallets and tickets.</i>	<i>Since QR code of ticket is directly sent to the travelers and that's enough for the travel, travelers would welcome this system.</i>
Customer Feeling					
Customer Thoughts	<i>The passengers would don't have any burden of carrying their tickets and documents since everything would have been digitalized.</i>	<i>Customer might feel their information regarding them might not be safe but as time passes by, this could be easily resolved.</i>	<i>Since a variety of alter solutions are available, passengers can book or reserve tickets anytime possible.</i>	<i>Users would don't feel any complexity in getting adapted to new system being proposed since they have been already using QR code applications.</i>	<i>Customers would feel safe to use this application since there would be a payment history for the transactions.</i>
Opportunities	<i>Travel experience for the passengers and travels can be improved if ticketing system is digitalized.</i>	<i>After installation, customers could have a complete track on their travel history and there are some other unclear benefits with security risks</i>	<i>Because of this system, travelers would be aware of the various booking sites available instead of relying on websites issuing paper tickets that's existing now.</i>	<i>One of the advantages of using QR codes is that it facilitates instant payments. Applications installed with QR would have a interesting user experience.</i>	<i>Ticket booking and verifying process would be fastened by implementing this application.</i>