

Arsal Khan

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EDUCATION

Southern Alberta Institute of Technology (SAIT)
Diploma in Software Development (2nd Year)

Graduation Date: Dec 2025

Relevant Courses: Object-Oriented Programming 2, Database Design and Programming, Web Development 1

WORK EXPERIENCE

Best Buy Co.

April 2023 - Current

Sales Associate | Calgary

- **Consistently achieved \$30,000+ in monthly revenue** by effectively promoting home theatre systems, accessories, and service plans, leveraging in-depth product knowledge and market trends.
- **Managed financial transactions and collaborated with team members to streamline operational processes** to enhance efficiency and increase extended warranty attachment.
- Cultivated strong customer relationships by providing advice on cost-effective solutions and service plans, **resulting in increased customer satisfaction and retention** through informed financial decision-making.

Aquality Solutions (Inc.)

Jan 2023 – April 2023

Web Developer Intern | Calgary, AB

- **Developed and maintained responsive web applications**, enhancing user experience and increasing engagement across the company's internal platforms.
- **Utilized HTML, CSS, and JavaScript** to create dynamic, user-friendly interfaces, improving accessibility and usability for over 20 employees.
- Demonstrated proficiency in backend technologies such as SQL, enabling efficient data integration and processing, which led to a **25% reduction in load times and improved performance**.
- Implemented a feedback system that encouraged open communication and collaboration among team members, **resulting in a 20% increase in employee engagement** and improved team dynamics.

SKILLS/CERTIFICATIONS

Foundational Skills: Strong Analytical Skills, Detail Oriented, Time Management and Organizational Skills, Team Collaboration, Excellent Communication Skills, Ability to Multitask

Technical Skills: Advanced Proficiency in Microsoft Office (Excel, Word, Power BI), HTML5, CSS, React, Java, Python, C#, Database Management Systems (SQL)