

SAHAJ KYC: Lightweight Digital Identity Verification for Bharat

"KYC Made Simple for Every Indian"

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GitHub link & deployed link(prototype):- https://github.com/AKSHAT-ARORA03/SahajKYC

The Rural India Challenge: Bridging the Digital Divide

1

Tech Constraints

- Low-end phones (2GB RAM, low storage)
- Weak connectivity (Avg bandwidth: 1.5 Mbps)

2

User Challenges

- Low digital literacy (38% rural)
- 22 languages → language barrier
- Low trust in digital platforms

3

Business Impact

- 190M unbanked Indians
- 45% KYC drop-offs
- High acquisition cost for banks/fintechs

SAHAJ KYC directly addresses these critical barriers, focusing on an empathetic and accessible approach to digital identity verification for over 400 million rural and semi-urban users in India.

SAHAJ KYC – Simplicity First



Multi-Modal KYC

Seamless integration with DigiLocker, Aadhaar, PAN, DL, and Voter ID, enhanced with secure face authentication and liveness detection.

Mark Inclusive UX

Voice-guided flows in 12+ languages, an offline-first mode, and adaptive design ensuring functionality on low-end devices.

Developer Friendly

A lightweight SDK (<5MB), web redirect, REST APIs, and comprehensive documentation for effortless integration by partners.

Our solution focuses on core principles of accessibility, reliability, and ease of integration, ensuring a broad impact across the target demographic.

Intuitive User Flow: Designed for First-Time Users

01 02

Welcome & Language

Voice-assisted introduction with trust badges to build immediate user confidence.

03

Capture & Verify

Automated capture with real-time feedback ensures accurate data entry, even for novice users.

Select Document

Large, clear icons and audio guidance for easy document selection, minimizing confusion.

Completion

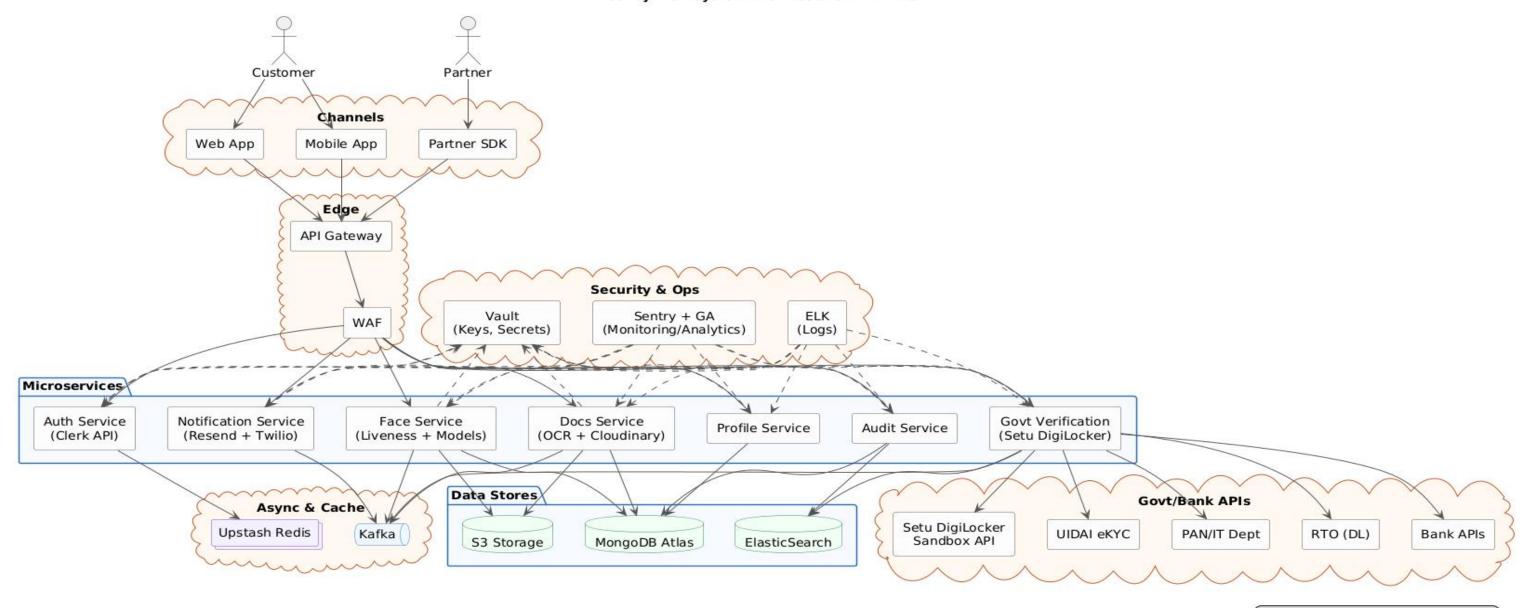
Clear success screens and SMS confirmations provide reassurance and a positive user experience.

Robust Fail-Safes:

Built-in retry mechanisms with guided assistance, a dedicated toll-free helpline, and automatic offline sync ensure no user is left behind.

Technical Architecture: Optimized for Bharat's

SahajKYC - System Architecture with APIs



Innovation: LLM-Powered Features for Trust & Simplicity



Voice Assistant

Multi-lingual conversational guide reduces user confusion by an estimated 65%, making the process highly intuitive.



Smart Document Helper

Explains issues in simple, easy-tounderstand terms, boosting firstattempt success rates to 80%.

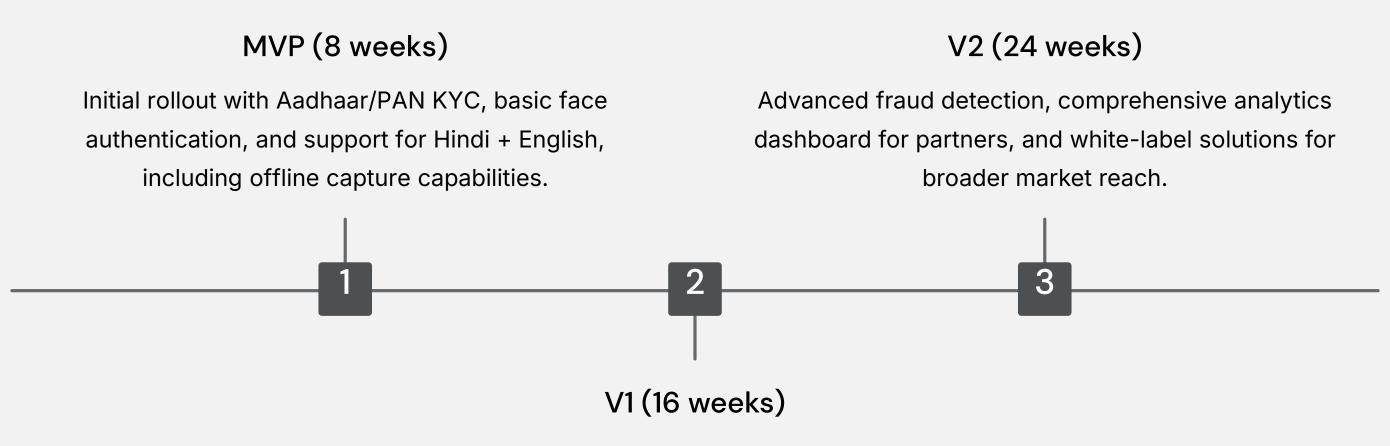


Fraud Pattern Detection

Utilizes edge LLMs to detect anomalous behavior with over **90% accuracy**, safeguarding against fraudulent activities.

These Al-driven innovations are core to SAHAJ KYC's mission of building trust and simplifying complex processes for every Indian.

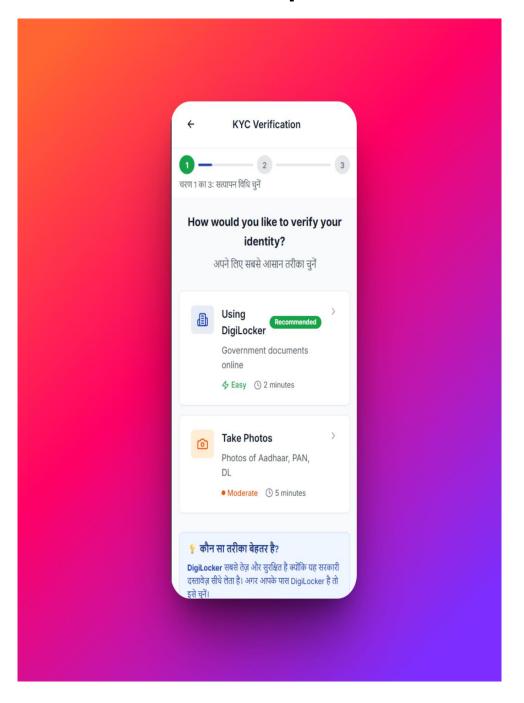
Roadmap: Prioritization for Rapid Deployment & Scale

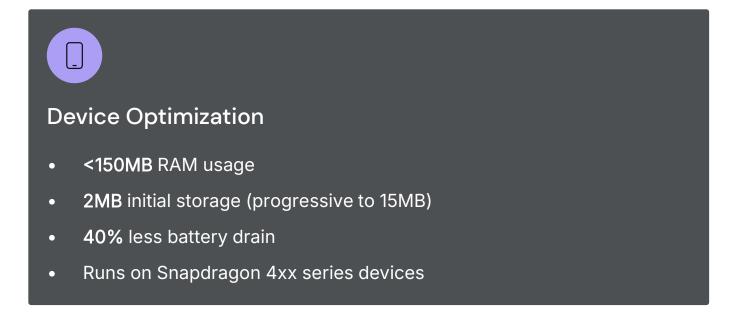


Integration with DigiLocker, expansion to 8 additional languages, introduction of the voice assistant, and official SDK release.

Our phased approach ensures rapid deployment of core features while continuously enhancing functionality and security for maximum impact.

Performance & Optimization: Built for Bharat





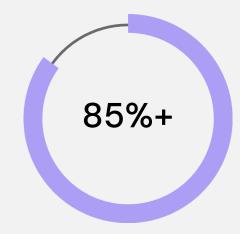


Network Efficiency

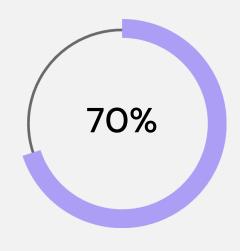
- 85% data compression
- Full offline KYC completion
- Smart retry and delta sync mechanisms

SAHAJ KYC is engineered for resilience, ensuring seamless operation even in challenging environments with limited resources and unreliable connectivity.

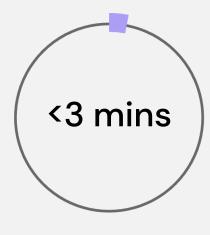
Success Metrics & Security: Impact + Trust



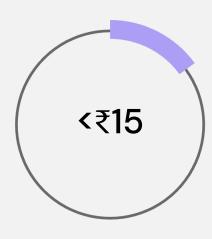
KYC completion rate (compared to 55% industry average)



User retention rate



Average KYC completion time



Cost per KYC transaction



Uncompromising Security:

- AES-256 end-to-end encryption & PII tokenization
- Zero-trust architecture & DPDP Act 2023 + RBI compliance
- ISO 27001 & SOC 2 readiness for enterprise-grade assurance

SAHAJ KYC delivers significant operational efficiency and user satisfaction while maintaining the highest standards of data security and regulatory compliance.

References

- TRAI (2023). Telecom Services Performance Indicators Report. [For: Avg bandwidth: 1.5 Mbps]
- NSSO (2018). Household Social Consumption on Education in India 2017–18. [For: 38% rural digital literacy]
- Census of India (2011). Language Data. [For: 22 languages barrier]
- World Bank (2021). Global Findex Database. [For: 190M unbanked Indians]
- RBI (2022). Financial Inclusion Insights Report. [For: 45% KYC dropoffs]

Go-To-Market & Future Roadmap: Scaling Across Bharat

Launch Strategy:

- Q1-Q2: Pilot in UP, Bihar, Rajasthan (100K users, 10 banks)
- Q3-Q4: National rollout (10M+ users, 500 partners)
- Year 2: SAARC expansion + new use cases (50M+ users)

Future Vision:

- Conversational Al-first KYC for a natural user experience
- Blockchain-based ID for enhanced security and interoperability
- IoT & Metaverse-ready identity solutions for emerging digital frontiers



Call to Action:

"Let's build inclusive digital identity for Bharat – one verification at a time!"