### Leveraging Knowledge Graphs and Generative AI to Transform Enterprise Data into Actionable Insights

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#### About Today's Speakers Kai & Andreas





Dr. Kai Kümmel

Lead Data Product Portfolio Manager, Carl Zeiss SMT GmbH

Key expertise data-driven innovation, program- & project management, responsible & trustworthy AI



Head of Semantic Services, Carl Zeiss AG

Key expertise Machine Learning, Natural language processing, LLMs, knowledge graphs, enterprise architecture





### Facts ZEISS worldwide





Employees incl. Corporate functions and SSCs Status: September 30, 2024

Headquarters: Oberkochen, Germany

### Facts ZEISS segments – shaping the future



Semiconductor Manufacturing Technology Industrial Quality & Research

Medical Technology Consumer Markets









**4,122** € million in revenue

8,586 employees

2,369 € million in revenue

**8,591** employees

2,611 € million in revenue

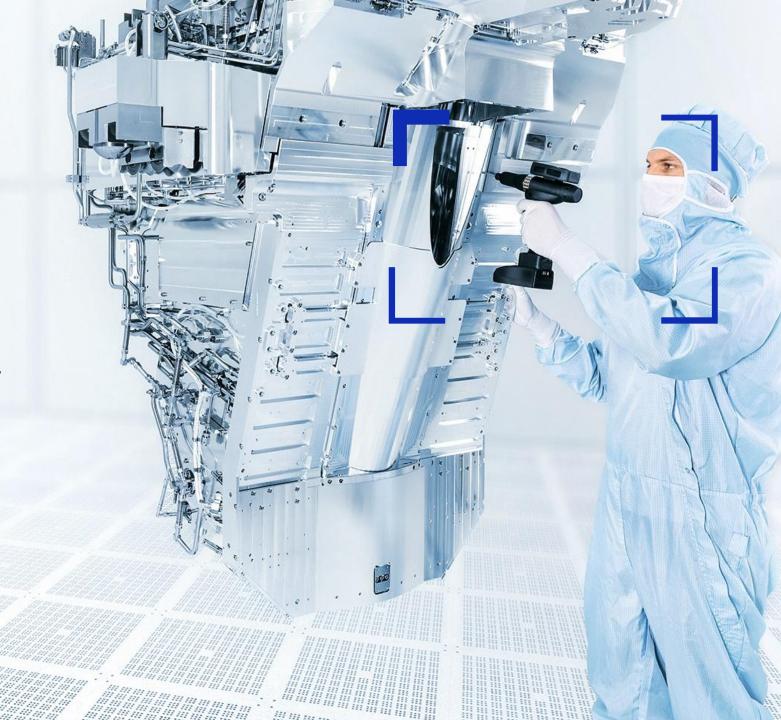
**8,629** employees

1,666 € million in revenue

**13,008** employees

### ZEISS Semiconductor Manufacturing Technology

Enabler for smaller, more powerful and energy-efficient microchips



#### The evolution of (D)UV lithography optics Bringing down resolution means blowing up the size













Theory
Abbe equation (1873)

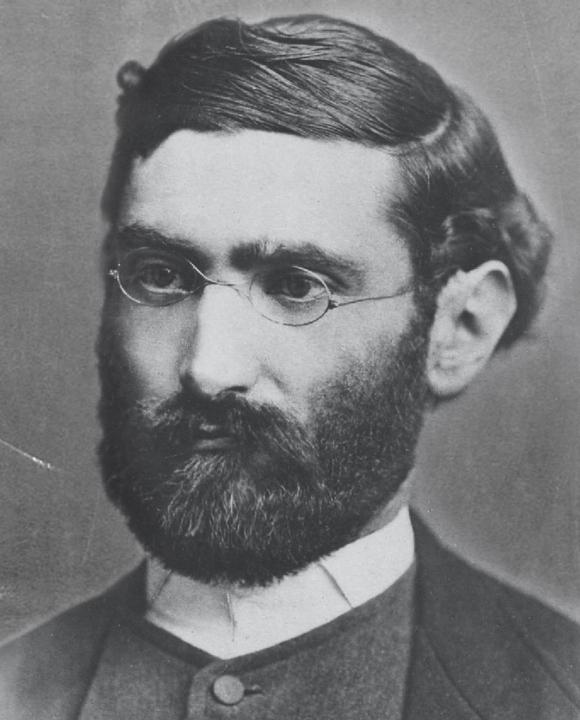
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d = Resolution

 $\lambda$  = Wavelength

n = Refractive index of the medium

 $\alpha$  = Half aperture angle



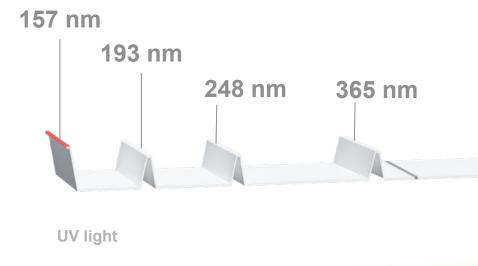
### From DUV to EUV technology Pushing the limits of what is technologically possible



Previous DUV lithography systems use light with a minimum wavelength of **193 nanometers**.

Extreme ultraviolet light (EUV) has a wavelength 15 times shorter (13.5 nanometers) and thus enables chip structures 5,000 times thinner than a human hair.



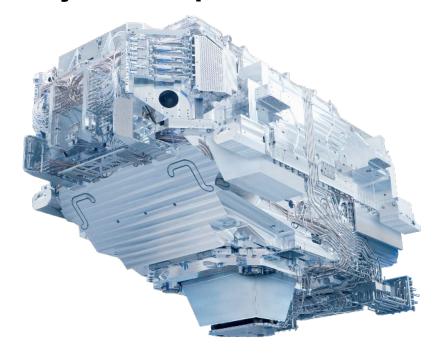


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### The heart of High-NA-EUV technology High-precision optics with two function modules



#### **Projection optics**



- **> 40.000** individual parts
- ~ 12 tons weight

#### **Illumination system**



- > 25.000 individual parts
- ∼ 6 tons weight

#### Complex systems generate decentralized data Unlock the full potential of available data



Situation



Complication



Solution



- Highly specialized data
- Combinations of various complex data sources

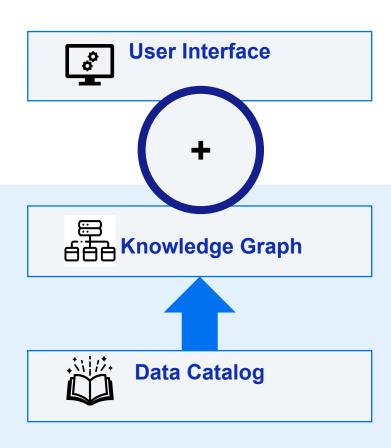
- Identifying data takes a lot of time
- Know-how split across multiple divisions

- Enable self-serve data exploration
- Allow easy scaling and publication of data products

## The Solution Framework An innovative combination of different technologies





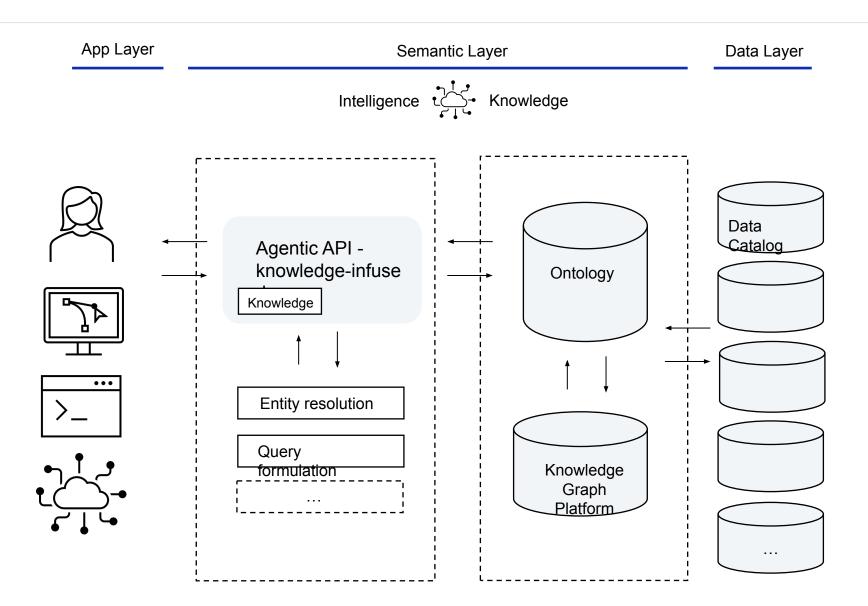


- Intuitive exploration of available datasets
- Semantic search powered by LLM

- Scalable integration of data with their logical
- dependencies
- Difficult to use
- Full transparency over databases and schemas
- No details on logical dependencies

#### Ontology-centric architecture enabling knowledge-infused agents





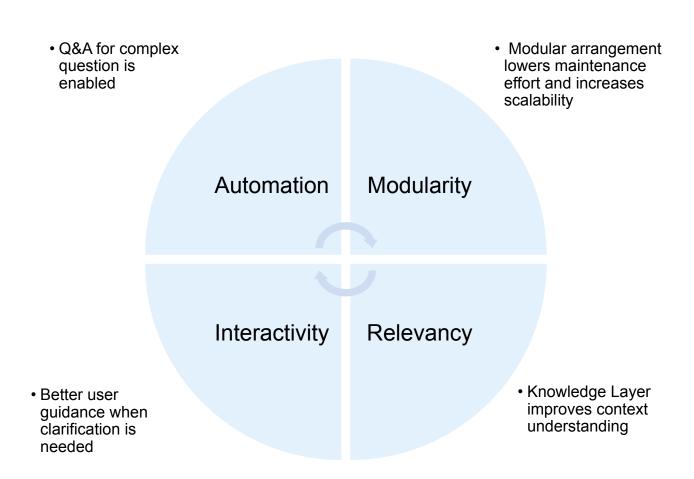
- Ontology interlinks and harmonizes all information sources and makes them accessible to humans and machines in a highly interpretable way
- Agentic API uses the domain knowledge expressed in the ontology to robustly translate natural language into exact queries, effectively avoiding hallucinations and ensuring accurate data retrieval.

#### Business value of knowledge-infused agents



#### **Unlocked Capabilities**

- Scalable use of domain knowledge (abbreviations, synonyms, augmentation, etc)
- Effective solutions for complex multi-step problems
- Seamless integration of structured and unstructured information



#### Learnings from building an ontology-centric agentic system



#### "It's 95% engineering, 5% Al"



Engineering vs. Al

- Integration is essential for seamless functionality
- Prioritize automated testing for quality assurance



Not everything needs to be automated in the beginning

- Prioritize value and feedback
- Ensure enterprise wide integration



Custom Solutions vs. Off-the-Shelf Products

- Build custom solutions for immediate needs
- Focus on domain knowledge as products evolve



### Innovation thrives at the intersection of engineering & collaboration Build an architecture that empowers your domain experts



I need effective tooling for developing GenAl agents and User Interfaces on top of knowledge graphs I am an expert in my team's taxonomies but lack experience with formal ontologies I need to map data into domain models and integrate it in applications but rdf is new to me

I am not a graph expert but like to analyse connected information and infer new insights.



Application developer



Domain modeller



Data Engineer



Knowledge Worker

Scale-out Architecture

### What's next? Some roadmap highlights



#### **Technical scalability**

- Multi-agent Architecture
- Universal Semantic Layer





#### **Technical maturity**

- From Pilot to MVP
- From solution to platform

#### Contact us





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