Investigate_A_Dataset

January 22, 2019

1 Project: Medical Appointments Data Analysis

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1.2 Introduction

• In this project we will be analyzing data regarding 100,000 medical appointments in Brazil. This analysis will highlight several factors, which will help in predicting if a patient will show up for his/her scheduled appointment?

The questions we are going to highlight in this analysis are:

- Is Age associated with patients presence for their scheduled appointment?
- Is Scholarship (Whether the patient is enrolled in Brasilian welfare program) is associated with patients presence for their scheduled appointment?
- Is Gender is associated with patients presence for their scheduled appointment?
- Is Special cases (Hipertension, Diabetes) is associated with patients presence for their scheduled appointment?

```
In [134]: import numpy as np
    import pandas as pd
    import matplotlib.pyplot as plt
    import seaborn as sns
    sns.set_style('darkgrid')
    % matplotlib inline
```

1.3 Data Wrangling

In this section, we will load in the data and then trim and clean the dataset for analysis.

1.3.1 General Properties

```
In [135]: # Loading the data and print out a few lines.
          df = pd.read_csv('No-show-appointments-2016.csv')
          df.head()
Out[135]:
                PatientId AppointmentID Gender
                                                          ScheduledDay
             2.987250e+13
                                 5642903
                                                  2016-04-29T18:38:08Z
          1 5.589978e+14
                                              M 2016-04-29T16:08:27Z
                                 5642503
          2 4.262962e+12
                                 5642549
                                              F 2016-04-29T16:19:04Z
          3 8.679512e+11
                                 5642828
                                              F 2016-04-29T17:29:31Z
          4 8.841186e+12
                                              F 2016-04-29T16:07:23Z
                                 5642494
                                                                        Hipertension
                   AppointmentDay
                                   Age
                                            Neighbourhood Scholarship
             2016-04-29T00:00:00Z
                                    62
                                          JARDIM DA PENHA
             2016-04-29T00:00:00Z
                                    56
                                          JARDIM DA PENHA
                                                                      0
                                                                                    0
          2 2016-04-29T00:00:00Z
                                    62
                                            MATA DA PRAIA
                                                                      0
                                                                                    0
          3 2016-04-29T00:00:00Z
                                     8 PONTAL DE CAMBURI
                                                                      0
                                                                                    0
                                    56
          4 2016-04-29T00:00:00Z
                                          JARDIM DA PENHA
                                                                                    1
             Diabetes Alcoholism
                                   Handcap
                                            SMS_received No-show
          0
                    0
                                         0
                    0
                                0
                                                        0
          1
                                                               No
          2
                    0
                                0
                                                        0
                                         0
                                                               No
                                0
          3
                    0
                                         0
                                                        0
                                                               Nο
                    1
                                0
                                                               No
```

- From the table above, each row is a patient that has a unique ID and AppointmentID, and there is the Scheduled Day that shows on what day the patient set up their appointment, and we have the Appointment Day. Also, we have several characteristics about the patient like the Gender (F, M), the Age, Neighbourhood (location of the hospital), and whether or not (0 or 1) the patient is enrolled in the Brasilian welfare program. Furthermore, the dataset includes information about 4 illnesses or conditions :Hipertension (0, 1), Diabetes (0, 1), Alcoholism (0, 1) and Handcap (0, 1, 2, 3, 4).
- The last 2 columns shows whether or not (0, 1) an SMS is received, and whether or not the patient shows up for the appointment (No-show: it says 'No' if the patient showed up to their appointment, and 'Yes' if they did not show up).

mean	1.474963e+14	5.675305e+06	37.088874	0.098266	
std	2.560949e+14	7.129575e+04	23.110205	0.297675	
min	3.921784e+04	5.030230e+06	-1.000000	0.000000	
25%	4.172614e+12	5.640286e+06	18.000000	0.000000	
50%	3.173184e+13	5.680573e+06	37.000000	0.000000	
75%	9.439172e+13	5.725524e+06	55.000000	0.000000	
max	9.999816e+14	5.790484e+06	115.000000	1.000000	
	Hipertension	Diabetes	Alcoholism	Handcap	\
count	110527.000000	110527.000000	110527.000000	110527.000000	
mean	0.197246	0.071865	0.030400	0.022248	
std	0.397921	0.258265	0.171686	0.161543	
min	0.000000	0.000000	0.000000	0.000000	
25%	0.000000	0.000000	0.000000	0.000000	
50%	0.000000	0.000000	0.000000	0.000000	
75%	0.000000	0.000000	0.000000	0.000000	
max	1.000000	1.000000	1.000000	4.000000	
	SMS_received				
count	110527.000000				
mean	0.321026				
std	0.466873				
min	0.000000				
25%	0.000000				
50%	0.000000				
75%	1.000000				
max	1.000000				

• From the statistics above, we can see that the majority of patients are between 18 and 55 years old, and most of them didn't have a scholarship or a condition.

<class 'pandas.core.frame.DataFrame'> RangeIndex: 110527 entries, 0 to 110526 Data columns (total 14 columns): PatientId 110527 non-null float64 110527 non-null int64 AppointmentID Gender 110527 non-null object 110527 non-null object ScheduledDay 110527 non-null object AppointmentDay 110527 non-null int64 Age Neighbourhood 110527 non-null object 110527 non-null int64 Scholarship Hipertension 110527 non-null int64 Diabetes 110527 non-null int64 Alcoholism 110527 non-null int64

```
Handcap 110527 non-null int64

SMS_received 110527 non-null int64

No-show 110527 non-null object

dtypes: float64(1), int64(8), object(5)

memory usage: 11.8+ MB
```

• We can see from the summery above that the dataset doesn't include any null values.

Now we will look at the histogram of the whole dataframe.

• The histograms agrees with what we saw in the summary statistics.

1.3.2 Data Cleaning: We will trim and clean the data to make it easier for further analysis

```
In [139]: # Drop columns that will not be used in the analysis
          df.drop(['PatientId', 'AppointmentID'], axis=1, inplace=True)
          df.head()
Out[139]:
            Gender
                            ScheduledDay
                                                 AppointmentDay
                                                                 Age
                                                                          Neighbourhood \
                                          2016-04-29T00:00:00Z
                                                                  62
                                                                        JARDIM DA PENHA
                 F 2016-04-29T18:38:08Z
                                          2016-04-29T00:00:00Z
          1
                 M 2016-04-29T16:08:27Z
                                                                        JARDIM DA PENHA
                                                                  56
                 F 2016-04-29T16:19:04Z
                                          2016-04-29T00:00:00Z
                                                                  62
                                                                          MATA DA PRAIA
                 F 2016-04-29T17:29:31Z
                                          2016-04-29T00:00:00Z
                                                                   8 PONTAL DE CAMBURI
                 F 2016-04-29T16:07:23Z
                                          2016-04-29T00:00:00Z
                                                                        JARDIM DA PENHA
                                                                  56
             Scholarship Hipertension Diabetes Alcoholism Handcap
                                                                        SMS_received \
          0
                       0
                                     1
                                                0
                                                            0
                                                                     0
                                                                                   0
                       0
                                                            0
                                     0
                                                0
                                                                     0
                                                                                   0
          1
          2
                       0
                                     0
                                                0
                                                            0
                                                                     0
                                                                                   0
          3
                       0
                                     0
                                                0
                                                            0
                                                                     0
                                                                                   0
          4
                                                            0
                                                                     0
                                     1
                                                                                   0
            No-show
          0
                 No
          1
                 No
          2
                 No
          3
                 No
          4
                 No
In [140]: # Split hybird column (ScheduledDay) to 2 columns: Date, Time respectively.
          # Get the hybird in the dataframe
          hb = df[df['ScheduledDay'].str.contains('T')]
In [141]: # Create a copy of the hybird dataframe
          df1 = hb.copy()
          df2 = hb.copy()
```

```
In [142]: # columns split by "T"
          split_columns = ['ScheduledDay', 'AppointmentDay']
          # apply split function to each column of each dataframe copy
          for c in split_columns:
              df1[c] = df1[c].apply(lambda x: x.split("T")[0])
              df2[c] = df2[c].apply(lambda x: x.split("T")[1])
In [143]: df1.head()
Out[143]:
            Gender ScheduledDay AppointmentDay
                                                           Neighbourhood Scholarship
                                                  Age
          0
                 F
                      2016-04-29
                                     2016-04-29
                                                   62
                                                         JARDIM DA PENHA
          1
                 М
                      2016-04-29
                                     2016-04-29
                                                   56
                                                         JARDIM DA PENHA
                                                                                     0
                                                           MATA DA PRAIA
          2
                 F
                      2016-04-29
                                     2016-04-29
                                                   62
                                                                                     0
          3
                 F
                      2016-04-29
                                     2016-04-29
                                                   8
                                                      PONTAL DE CAMBURI
                                                                                     0
          4
                 F
                      2016-04-29
                                     2016-04-29
                                                         JARDIM DA PENHA
                                                   56
                                                                                     0
             Hipertension Diabetes
                                     Alcoholism Handcap
                                                            SMS_received No-show
          0
                         1
                                   0
                                                0
                                                         0
                                                                        0
                                                                               Νo
                         0
                                   0
                                                0
                                                         0
                                                                        0
                                                                               Νo
          1
          2
                         0
                                   0
                                                0
                                                         0
                                                                        0
                                                                               Νo
                                                0
          3
                         0
                                   0
                                                         0
                                                                        0
                                                                               Νo
                                   1
          4
                                                         0
                                                                               Νo
In [144]: df2.head()
            Gender ScheduledDay AppointmentDay
                                                           Neighbourhood Scholarship
Out [144]:
                                                  Age
          0
                 F
                       18:38:08Z
                                      00:00:00Z
                                                   62
                                                         JARDIM DA PENHA
                                                                                     Ω
          1
                 Μ
                       16:08:27Z
                                      00:00:00Z
                                                         JARDIM DA PENHA
                                                                                     0
                                                   56
          2
                 F
                      16:19:04Z
                                      00:00:00Z
                                                   62
                                                           MATA DA PRAIA
                                                                                     0
          3
                 F
                      17:29:31Z
                                      00:00:00Z
                                                   8
                                                       PONTAL DE CAMBURI
                                                                                     0
                 F
          4
                      16:07:23Z
                                      00:00:00Z
                                                   56
                                                         JARDIM DA PENHA
                                                                                     0
                                     Alcoholism Handcap
             Hipertension Diabetes
                                                            SMS_received No-show
          0
                                   0
                                                0
                                                         0
                                                                        0
                                                                               Νo
                         1
                         0
                                   0
                                                0
                                                         0
                                                                        0
                                                                               Νo
          1
          2
                         0
                                   0
                                                0
                                                         0
                                                                        0
                                                                               Νo
          3
                         0
                                   0
                                                0
                                                         0
                                                                        0
                                                                               Νo
                         1
                                   1
                                                0
                                                         0
                                                                        0
                                                                               Νo
In [145]: # check whether to drop the Time in the AppointmentDay column from df2
          df2['AppointmentDay'].unique()
Out[145]: array(['00:00:00Z'], dtype=object)
In [146]: # Drop the AppointmentDay column from df2
          df2.drop(['AppointmentDay'], axis=1, inplace=True)
          df2.head()
```

```
Out[146]:
            Gender ScheduledDay
                                            Neighbourhood Scholarship
                                                                          Hipertension
                                   Age
          0
                  F
                       18:38:08Z
                                          JARDIM DA PENHA
                                    62
          1
                  Μ
                       16:08:27Z
                                          JARDIM DA PENHA
                                                                                      0
                                    56
                                                                       0
          2
                  F
                       16:19:04Z
                                    62
                                            MATA DA PRAIA
                                                                       0
                                                                                      0
                  F
          3
                       17:29:31Z
                                       PONTAL DE CAMBURI
                                                                       0
                                                                                      0
                                     8
          4
                  F
                       16:07:23Z
                                    56
                                          JARDIM DA PENHA
                                                                       0
                                                                                      1
                        Alcoholism
                                    Handcap
                                              SMS_received No-show
                                  0
                                                          0
                                           0
          1
                     0
                                  0
                                                          0
                                                                  Nο
                                           0
          2
                     0
                                  0
                                           0
                                                          0
                                                                  No
          3
                     0
                                  0
                                           0
                                                          0
                                                                  No
          4
                                  0
                                                          0
                     1
                                           0
                                                                  No
In [147]: # rename the ScheduledDay column in df2 to ScheduledTime
          df2.rename(columns={'ScheduledDay':'ScheduledTime'}, inplace=True)
          df2.head()
Out[147]:
            Gender ScheduledTime
                                             Neighbourhood
                                                             Scholarship Hipertension
                                    Age
                  F
                        18:38:08Z
                                     62
                                           JARDIM DA PENHA
                                                                        0
                                                                                       1
          1
                  Μ
                        16:08:27Z
                                           JARDIM DA PENHA
                                                                        0
                                                                                       0
                                     56
          2
                  F
                                                                        0
                                                                                       0
                        16:19:04Z
                                     62
                                             MATA DA PRAIA
          3
                  F
                                        PONTAL DE CAMBURI
                                                                        0
                        17:29:31Z
                                     8
                                                                                       0
                        16:07:23Z
                                           JARDIM DA PENHA
                                                                        0
          4
                                                                                       1
             Diabetes
                       Alcoholism Handcap
                                              SMS_received No-show
          0
                     0
                                  0
                                           0
                                                          0
                                                                  Nο
          1
                     0
                                  0
                                           0
                                                          0
                                                                  No
          2
                     0
                                  0
                                           0
                                                          0
                                                                  No
          3
                     0
                                  0
                                                          0
                                           0
                                                                  No
                                  0
          4
                                                          0
                                                                  Νo
```

After cleaning the dataframe we can now decide what columns will need to be used in our analysis and answering our questions.

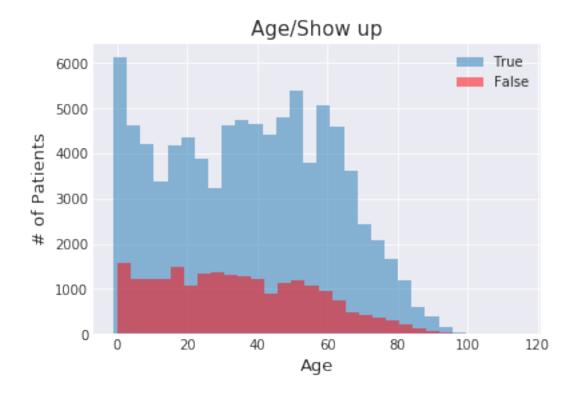
```
In [148]: \# Include the columns in dataframe (df1) that we will use for further analysis
          df1 = df1[['Gender', 'ScheduledDay', 'AppointmentDay', 'Age', 'Neighbourhood',
                     'Scholarship', 'Hipertension', 'Diabetes',
                      'Alcoholism', 'Handcap', 'SMS_received', 'No-show']]
          df1.head()
Out[148]:
            Gender ScheduledDay AppointmentDay
                                                          Neighbourhood Scholarship
                                                 Age
                                     2016-04-29
          0
                 F
                     2016-04-29
                                                  62
                                                        JARDIM DA PENHA
                                                                                    0
                 М
                     2016-04-29
                                     2016-04-29
          1
                                                  56
                                                        JARDIM DA PENHA
                                                                                    0
          2
                 F
                     2016-04-29
                                     2016-04-29
                                                  62
                                                          MATA DA PRAIA
                                                                                    0
          3
                 F
                     2016-04-29
                                     2016-04-29
                                                  8 PONTAL DE CAMBURI
                                                                                    0
          4
                     2016-04-29
                                     2016-04-29
                                                  56
                                                        JARDIM DA PENHA
                                                                                    0
```

	${ t Hipertension}$	Diabetes	${ t Alcoholism}$	${\tt Handcap}$	SMS_received	No-show
0	1	0	0	0	0	No
1	0	0	0	0	0	No
2	0	0	0	0	0	No
3	0	0	0	0	0	No
4	1	1	0	0	0	No

1.4 Exploratory Data Analysis

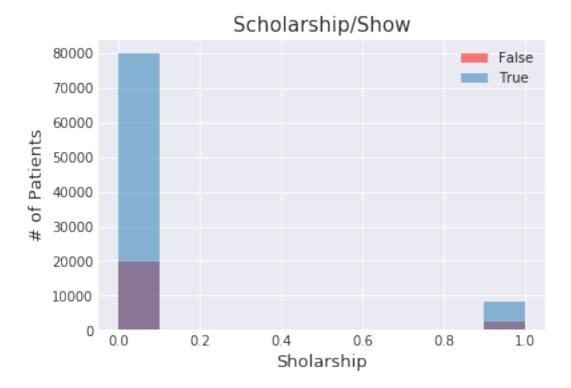
1.4.1 Research Question 1: Is Age associated with patients presence for their scheduled appointment?

• Visualise the Age/Show data using a histogram and see whether there is a correlation between them or not.



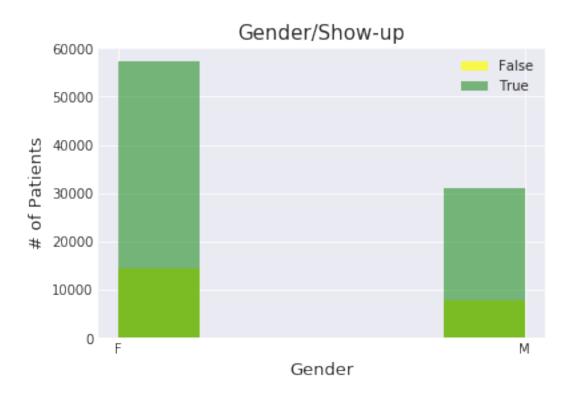
• It seems that there is no correlations between the Age and the patients presence

1.4.2 Research Question 2: Is Scholarship (Whether the patient is enrolled in Brasilian welfare program) is associated with patients presence for their scheduled appointment?



• Patients with scholarship are few and so, it seems that scholarship is not a big factor for patients presence, but we can see that number of patients with scholarships who attended their appointemnts are higher that who doesn't have one.

1.4.3 Research Question 3: Is Gender is associated with patients presence for their scheduled appointment?

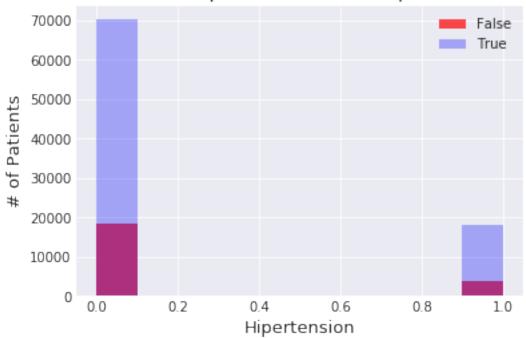


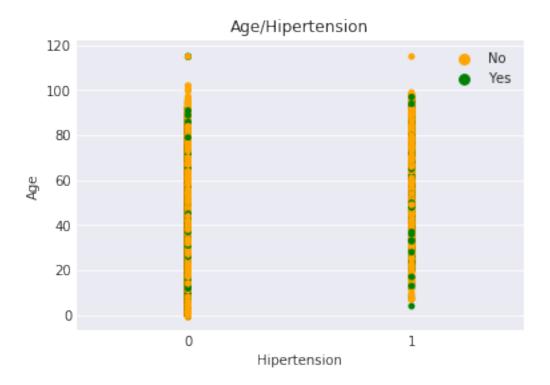
```
In [156]: df1.Gender.value_counts()
Out[156]: F
               71840
               38687
          Name: Gender, dtype: int64
In [157]: df1.Gender[no_show].value_counts()
Out[157]: F
               14594
                7725
         М
          Name: Gender, dtype: int64
In [158]: df1.Gender[yes_show].value_counts()
Out[158]: F
               57246
               30962
          Name: Gender, dtype: int64
```

• After exploring the Gender data, we have more Female patients than Male patients, and the percentages of yes_show/no_show are nearly the same for both female and male and so, Gender has a weak correlation with the show-up for the appointment.

1.4.4 Research Question 4: Is Special cases (Hipertension, Diabetes) is associated with patients presence for their scheduled appointment?

Hipertension/Show-up



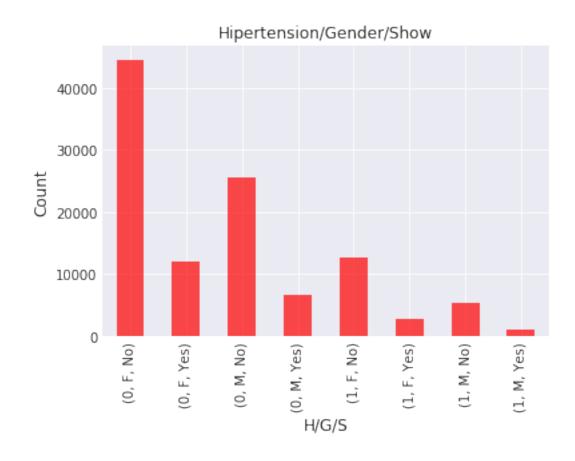


```
In [161]: df1.Hipertension.value_counts()
Out[161]: 0
               88726
          1
               21801
          Name: Hipertension, dtype: int64
In [162]: df1.Hipertension[no_show].value_counts()
Out[162]: 0
               18547
                3772
          Name: Hipertension, dtype: int64
In [163]: df1.Hipertension[yes_show].value_counts()
Out[163]: 0
               70179
               18029
          Name: Hipertension, dtype: int64
```

• Looking at the data above it doesn't show a correlation that having a Hypertension might increase or decrease the likely of attending the appointment. And so, We will look at several characteristics together and see what possible factors can affect the attendance.

```
Out[164]: Hipertension Gender
                                 No
                                            44564
                                 Yes
                                            11937
                        М
                                 Νo
                                            25615
                                 Yes
                                             6610
          1
                        F
                                 No
                                            12682
                                 Yes
                                             2657
                                 Νo
                        Μ
                                             5347
                                 Yes
                                             1115
          Name: Hipertension, dtype: int64
In [165]: # Plotting all data in one bar graph
          df1.groupby(['Hipertension', 'Gender',
                        'No-show'])['No-show'].count().plot(kind='bar',
                                                             alpha= 0.7, color='red',
                                                             title = 'Hipertension/Gender/Show')
          plt.xlabel('H/G/S', fontsize=12)
          plt.ylabel('Count', fontsize=12);
```

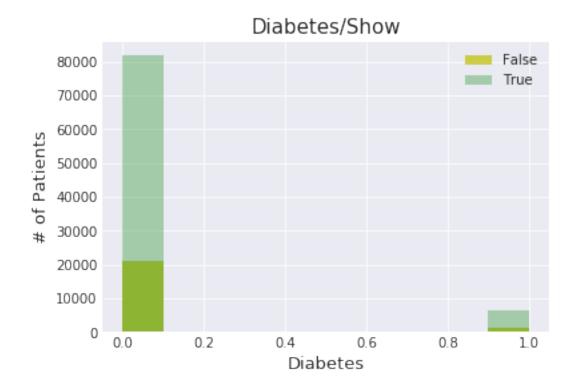
No-show

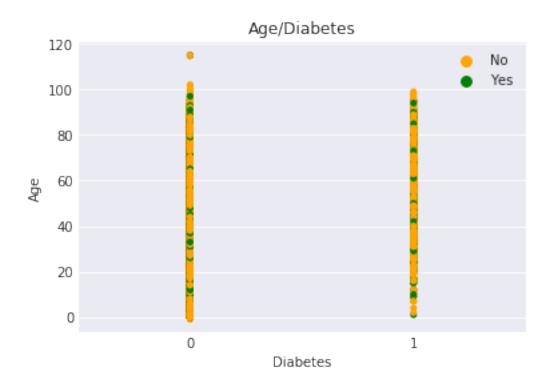


1.4.5 As we can see from the graph:

- The majority of Female patients without Hipertension didn't attend the appointment.
- The majority of Male patients without Hipertension didn't attend the appointment.
- Female patients with Hipertension who didn't attend the appointment are more than who attended.
- Male patients with Hipertension who didn't attend the appointment are more than who attended.
- Generally, Patients without Hipertension are more likely to not attend the scheduled appointments.

1.4.6 Now we are going to explore the relation between the Diabetes and No-show columns.



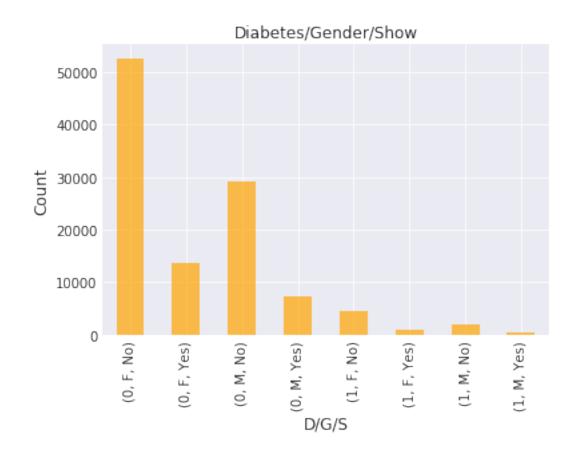


```
In [168]: df1.Diabetes.value_counts()
Out[168]: 0
               102584
          1
                 7943
          Name: Diabetes, dtype: int64
In [169]: df1.Diabetes[no_show].value_counts()
Out[169]: 0
               20889
                1430
          Name: Diabetes, dtype: int64
In [170]: df1.Diabetes[yes_show].value_counts()
Out[170]: 0
               81695
                6513
          Name: Diabetes, dtype: int64
```

• It shows that the majority of patients don't have Diabetes, and the majority of those attended the scheduled appointment, while the dataset has few patients with Diabetes and the majority of this group attended the appointment.

Explore more relations between Diabetes and other factors together and see if they affect the presence of patients.

```
In [171]: df1.groupby(['Diabetes', 'Gender', 'No-show'])['No-show'].count()
Out[171]: Diabetes Gender No-show
                    F
          0
                            No
                                        52657
                            Yes
                                        13577
                    М
                            No
                                        29038
                            Yes
                                         7312
                    F
          1
                            Νo
                                         4589
                            Yes
                                         1017
                    М
                            No
                                         1924
                            Yes
                                          413
          Name: No-show, dtype: int64
In [172]: # Plotting all the data in one graph
          df1.groupby(['Diabetes', 'Gender',
                        'No-show'])['Gender'].count().plot(kind='bar', alpha= 0.7,
                                                           color='Orange',
                                                           title = 'Diabetes/Gender/Show')
          plt.xlabel('D/G/S', fontsize=12)
```



plt.ylabel('Count', fontsize=12);

1.4.7 As we can see from the graph:

- The majority of Female patients without Diabetes didn't attend the appointment.
- Male patients without Diabetes who didn't attend the appointment are more than who did.
- Patients with Diabetes are very few and those who didn't attend the appointment are more than who did.

1.5 Conclusions

• Analyzing individual data against the No-show column didn't give a good insight to predict if a patient will show up for the scheduled appointment or not, but when we look at several factors together we can sense some pattern about what makes a patient come or not such as in the Diabetes/Gender/Show graph we saw that patients without Diabetes who didn't attend the appointment are more than those with Diabetes.

Limitations:

 This analysis can make use of the Appointment Time which is missing in this dataset, Scheduling Time/Day and Appointment Time/Day can be an important factor in the patients presence.