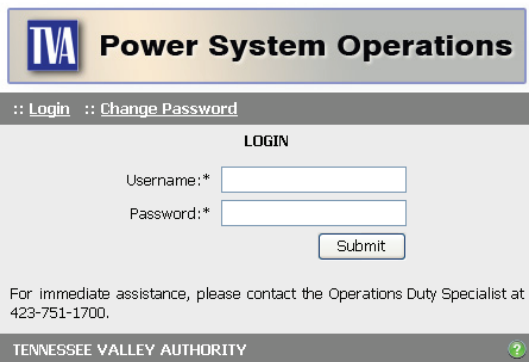

TVA Application Security

Authentication with User Name and Password

Logging On to an Application

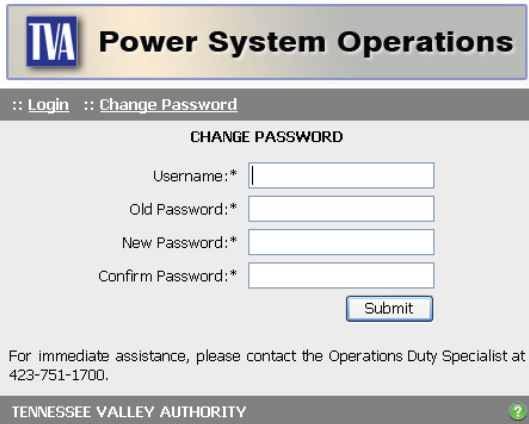
Logging on to an application using the User Name and Password is the default method of authentication. Use this method unless you are specifically instructed to use the RSA key for accessing an application.



The screenshot shows the TVA Power System Operations login interface. At the top is the TVA logo and the title "Power System Operations". Below this is a navigation bar with links for "Login" and "Change Password". The main section is titled "LOGIN" and contains two input fields: "Username:*" and "Password:*", each followed by a text box. A "Submit" button is located below the password field. At the bottom, there is a footer with contact information: "For immediate assistance, please contact the Operations Duty Specialist at 423-751-1700." and the text "TENNESSEE VALLEY AUTHORITY" with a small green question mark icon.

1. Type your login **Username** (Typically, this is your TVA login name or, if you are not a TVA employee or contractor, your e-mail address.).
2. Type your **Password**. For TVA employees and contractors, this is your TVA password. If this is your first login, you may be directed to change your initial password.
3. Click **Submit**.

Changing Your Password




The screenshot shows the TVA Power System Operations change password interface. At the top is the TVA logo and the title "Power System Operations". Below this is a navigation bar with links for "Login" and "Change Password". The main section is titled "CHANGE PASSWORD" and contains four input fields: "Username:*", "Old Password:*", "New Password:*", and "Confirm Password:*", each followed by a text box. A "Submit" button is located below the "Confirm Password" field. At the bottom, there is a footer with contact information: "For immediate assistance, please contact the Operations Duty Specialist at 423-751-1700." and the text "TENNESSEE VALLEY AUTHORITY" with a small green question mark icon.

1. Type your login **Username** (Typically, this is your TVA login name or, if you are not a TVA employee or contractor, your e-mail address.).
2. Type your **Old Password**, which is your current password.
3. Type your **New Password**. This password must:
 - a. Be at least 8 characters long,
 - b. Contain at least 1 uppercase letter,
 - c. Contain at least 1 lowercase letter,
 - d. Contain at least 1 numeric digit.
4. Type your new password again in the **Confirm Password** box. It must exactly match what you typed in the **New Password** box.
5. Click **Submit**.

Authentication with RSA Key

Logging On to an Application



1. Type your login **Username** (Typically, this is your TVA login name or, if you are not a TVA employee or contractor, your e-mail address.).
2. Type your **Password**, which is formed by combining your selected Personal Identification Number (PIN) with the six-digit code displayed on your RSA key.



NOTE: If your attempt to log in failed, you must wait until the RSA code changes before attempting to log in again.

3. Click **Submit**.

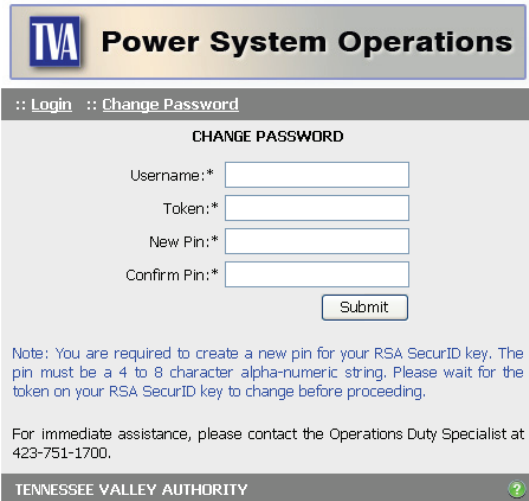
Changing Your PIN



The **Change Password** link at the top of the login screen is not used by the RSA authentication process directly. You can change your pin only when you are redirected here from the Login screen.

To change your PIN, you must first contact the Operations Duty Specialist (ODS).

After the ODS resets your PIN, you must login with your username and the six-digit code displayed on your RSA key), and you will be redirected here to change your pin.



The screenshot shows the 'Power System Operations' application interface. At the top is the TVA logo and the title 'Power System Operations'. Below this is a navigation bar with links for 'Login' and 'Change Password'. The main section is titled 'CHANGE PASSWORD' and contains four input fields: 'Username:*', 'Token:*', 'New Pin:*', and 'Confirm Pin:*'. A 'Submit' button is located below the 'Confirm Pin' field. A note at the bottom of the form states: 'Note: You are required to create a new pin for your RSA SecurID key. The pin must be a 4 to 8 character alpha-numeric string. Please wait for the token on your RSA SecurID key to change before proceeding.' At the very bottom, there is contact information for the Operations Duty Specialist and the Tennessee Valley Authority logo.

TVA Power System Operations

[:: Login](#) [:: Change Password](#)

CHANGE PASSWORD

Username:*

Token:*

New Pin:*

Confirm Pin:*

Note: You are required to create a new pin for your RSA SecurID key. The pin must be a 4 to 8 character alpha-numeric string. Please wait for the token on your RSA SecurID key to change before proceeding.

For immediate assistance, please contact the Operations Duty Specialist at 423-751-1700.

TENNESSEE VALLEY AUTHORITY

1. Type your login **Username** (Typically, this is your TVA login name or, if you are not a TVA employee or contractor, your e-mail address.).

2. Type the six-digit code displayed on your RSA key in the **Token** box.

NOTE: The RSA code you type here cannot be the same RSA code with which you logged in to the application. You must wait until the RSA code changes before typing it here.

3. Type your **New Pin**. This alphanumeric PIN must:
- Be at least 4 characters in length,
 - Not exceed 8 characters in length.
4. Type your new PIN in the **Confirm Pin** box. It must exactly match what you typed in the **New Pin** box.
5. Click **Submit**.