**ARJUN K G** Email: [arjun.koteshwar@hotmail.com](mailto:arjun.koteshwar@hotmail.com)

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**Professional Summary**

* I was working with **CGI Group**, a CMM Level 5 Company as a Lead Analyst till April 14th 2022 and currently looking for job. Having 12 years of IT work experience.
* My main area of experience contains Technical and functional analysis and development of SharePoint Projects.
* Experience in SharePoint AM (Incident Management) & PM (Problem Management)
* Experience in developing solutions using MS SharePoint server 2016, 2013, 2010 and 2007
* Experience in Migration of SharePoint Portals.
* Hands on experience in SharePoint server Administration.
* Worked mainly on Onsite/Offshore model projects

**Career Profile**

|  |  |  |
| --- | --- | --- |
| I.T. Experience | | |
| Duration | Organization | Designation |
| July 2012 – April 2022 | CGI Group, Bengaluru | Lead Analyst |
| Dec 2009- Jul 2012 | Smartek Consultancy Services, Chennai | Associate Software Engineer |

**Highest Academic Qualifications**

|  |  |  |
| --- | --- | --- |
| Degree and Date | University | Subjects/ Specialization |
| B.E(2009) | Kalpatharu Institute of Technology, Tiptur | Computers/Information Technology |

**Certifications**

1. Scrum Alliance Certified Scrum Master
2. Microsoft Certified Power Platform Fundamentals(PL-900)
3. Microsoft 365 Certified Fundamentals(MS-900)
4. Microsoft Certified Azure Fundamentals(AZ-9000)
5. Microsoft Certified Technology Specialist: SharePoint 2010, Application Development
6. Microsoft Certified Professional

**Technical Skill Profile**

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| --- | --- |
| Operating System | Windows XP/7, windows 2003/2008/2008 R2/2012 |
| Languages | C#, ASP.Net |
| Web & Related Technologies | ASP.NET 3.5/4.0, JavaScript, jQuery, HTML and CSS |
| GUI | Visual Studio .2010/2012/2013/2015 |
| RDBMS Tools | SQL Server 2000 /2005/2008 R2, 2012 |
| Tools | Microsoft Share point server 2007/2010/2013,2016, Visual Studio TFS, BMC Remedy ITSM, Peregrine Service Center, SharePoint designer 2010, 2013, SharePoint Migration tools, JIRA |

**SharePoint Work Experience**

* Creating site pages with Built-in and custom web parts.
* Creation of custom Master pages and Page Layouts
* developing custom Timer jobs and Workflow
* Creation of Custom site templates and site definitions
* Custom list, content types and event receivers
* Power shell script and Stsadm commands
* Worked in 2 SharePoint Migration projects
* Service applications like Search, User Profile, BCS and Metadata
* SP Admin activities like production deployment, site backup- restore, search and user profile apps configuration
* Have basic knowledge on SharePoint Apps and office 365 site.
* Have extensive work experience with SharePoint AM(Incident Management) and PM(Problem Management)
* REST Search API queries and Knockout JS

**Project details:**

**PROFESSIONAL EXPERIENCE:**

Ensemble Modernization – (11/21 – 04/22)

**Project Description:**

Modernization project aims to upgrade the existing application which is built on SP2016 to latest version of the SharePoint on-premise application or hybrid model. The project goal is to look for alternatives to SharePoint, plan and upgrade the existing application over a period of 3 years.

**Responsibilities:**

* Developing solutions for business requirements
* Automation of SP Sites life cycle management
* Worked on preparing the business requirements for the Modernization project in technology agnostic way.
* Analysis on setting up of SharePoint server subscription edition and new features.
* Creation of Epics and User stories in Atlassian JIRA board
* Updating the Product backlog and Sprint planning.

Unicorn, IKEA – (08/18 – 06/19)

**Project Description:**

Unicorn project aims to Integrate applications ‘News’ & ‘Inside’, making the intranet application accessible over the internet. This helps to increases performance and collaboration between the applications for better user friendliness. The application is initially implemented in SharePoint 2013 and recently migrated to SharePoint 2016 On-premise environment. Agile software development approach is used.

**Responsibilities:**

* Implemented business solutions using client-side scripting like JavaScript, jQuery
* Implemented business solutions using PowerShell scripts.
* Re-created SP2010 solutions to suit to SP2013/2016 environments.

**Incident and Problem Management, IKEA – (09/15 to 08/18)**

**Description:**

Incident and Problem Management team responsible to solve different bugs reported in multiple IKEA applications running on production environment by the client as well as project team members. Also different change requests which cannot be awaited till deployment of next phase are done by AM team. Handling queries from client, problem analysis and patch deployment are other activities of Problem management.

**Responsibilities**

* Incidents Handling
* Problem Investigation (PBI) and Known error (PKE) creation and Investigation.
* Root cause analysis (RCA) and Solution design (SD) document creation.
* Co-ordinating with release team for patch deployments

# Project #6

**Project : IKEA News**

**Client : IKEA (Sweden)**

**Team Strength : 4**

**Role : Developer**

**Platform : Windows Server 2012**

**Front-End : SharePoint2013**

**Duration : 6 Months**

**Project Description:**

IKEA News is an application to share the latest updates within IKEA Company. Tool where IKEA can manage global, national and local News article related to organization with all employees.

This application is implemented in SharePoint 2013 and used sandbox solutions.

**Responsibilities:**

* Created Master page/ Page layouts with custom content types
* Created web templates for Sites
* Created Custom list, library, Pages and fields.
* Created custom content types, Content types association
* Created custom site action menus, hiding ribbon controls
* Created custom Workflow for sharing news articles
* OOB Search web parts usage with custom result sources, filters and queries

# Project #5

**Project : IKEA Inside Workspaces**

**Client : IKEA (Sweden)**

**Team Strength : 4**

**Role : Developer**

**Platform : Windows Server 2008 and Windows Server 2012**

**Front-End : SharePoint 2010, 2013**

**Duration : 26 Months**

**Project Description:**

IKEA Inside Workspaces is a solution to provide IKEA collaborate better within a team, department function or around a common topic. Tool where IKEA can manage documents, share events and manage tasks, publish announcements, share knowledge and have discussions.

Initial version of IKEA Inside Workspaces was developed in SharePoint 2010 with custom web templates for 4 different workspaces design. Migration/upgrade of same functionality of this project is now developed in SP 2013.

**Responsibilities:**

* Created Master page.
* Created Site Definitions for Sites
* Created custom XSLT List view web parts
* Implemented event receiver.
* Created custom content types, Lists and reusable Workflow
* Created custom Timer jobs
* Created features and power shell scripts for deployment.
* Content type hub and publishing

# Project #4

**Project : Smartek Intranet portal**

**Client : Internal**

**Team Strength : Six**

**Role : Developer**

**Platform : Windows 7**

**Front-End : SharePoint 2010,**

**Duration : 2 month**

**Project Description:**

This project is intranet site for smartek21.This is a collaborative portal for employees for their internal support like leave management, time sheets, company announcements, Birthday alerts, blogs, forums, discussion boards, meeting workspaces, department workspaces and search with people search.

**Responsibilities:**

* Created Master page and page layouts.
* Created custom web parts.
* Configured SharePoint Search with various content sources.
* User profile synchronization using active directory
* Created WSP packages, features and power shell scripts for deployment.

# Project #3

**Project : T-Mobile Sentinel**

**Client : T-Mobile (USA)**

**Team Strength : Six**

**Role : Engineer**

**Platform : Windows Server 2003, Windows 7**

**Front-End : SharePoint 2010, Moss 2007**

**Duration :5 months**

**Project Description:**

This project is to manage T-Mobile internal and external cases. External site case creation forms are developed using SharePoint 2007 and data will be stored in SharePoint 2010 using web service model. Internal users can create cases from internal forms using SharePoint 2010.

We used custom and designer workflows to implement business logics.

**Responsibilities:**

* Created Master page and page layouts.
* Created custom web part forms to create cases.
* Used LINQ queries for find cases.
* Used Expiration policy.
* Implemented event receiver.
* Configured SharePoint Search with various content sources including external content types (BCS).
* Created WSP packages, features and power shell scripts for deployment.

# Project #2

**Project : T-Mobile MKB streamline**

**Client : T-Mobile (USA)**

**Team Strength : Six**

**Role : Engineer**

**Platform : Windows Server 2003**

**Front-End : SharePoint 2010,**

**Duration : 3 months**

**Project Description:**

T-Mobile is dedicated to being America’s most highly-regarded service Company. We migrated the existing Intranet site to SharePoint 2010 with same look and Feel with SharePoint functionalities.

**Responsibilities:**

* Migrated Existing 1000+ Pages to SharePoint 2010
* Created two customized Master Page and Page layouts
* Created Custom Web part
* Customized Content Query Web part and XSLT.
* Customized Search Result Page
* Created Power Shell Script for Install/Uninstall/Deploy/Upgrade the WSP and Restored
* Site Backup.

# Project #1

**Project : MyOVS**

**Team Strength : six**

**Role : Engineer**

**Platform : Windows Server 2003**

**Front-End : MOSS, SharePoint 2010, C#.Net**

**Back-End : SAP, VSTFS**

**Duration : 7 months**

**Project Description:**

This Product is used to provide an easy-to-use self-service widget solution to everyone in an organization while maintaining all the enterprise-wide compliance and data integrity of SAP ERP software.

This will create solutions that will allow an enterprise to gain real time dashboard and read/write integration feature to make the organization more competitive. At the same time, it will provide ease of use as well as smarter and lower cost of solution ownership.

**Responsibilities:**

* Analyzed System Requirements to gain better understanding of the application.
* Worked on Fixing Functional and UI Issues.
* Creation of WSP and Deployment on the servers.
* Worked on Style-Sheet(CSS) file

**Personal Details:**

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| --- | --- |
| Date of Birth | 25th November, 1986 |
| Known Languages | English, Kannada, Hindi, Tulu and Tamil |

Declarations:

I declare that the above information and facts stated herein above are true and correct to the best of my knowledge and belief.

Place: Bangalore Signature

Date: (**Arjun K G**)