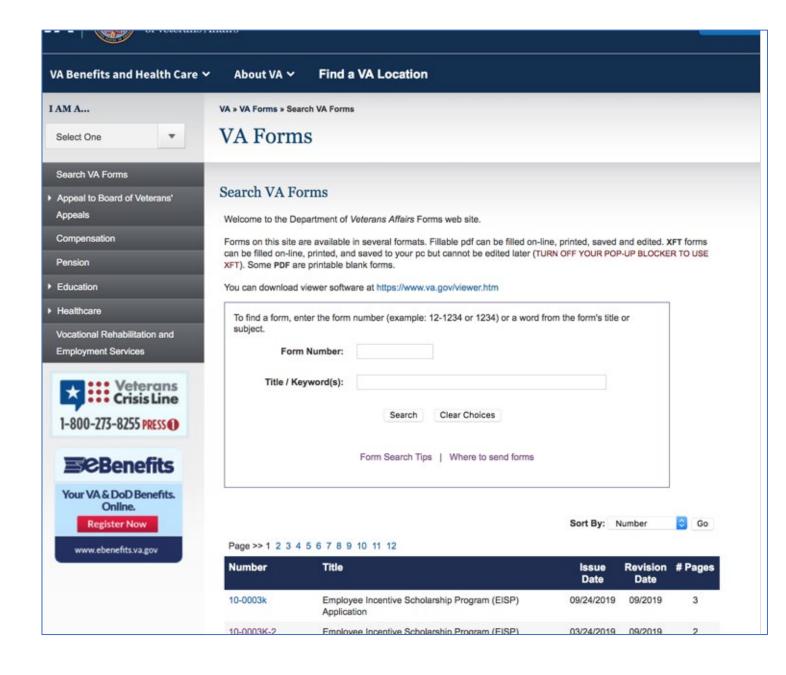
Find a VA form MVP 1.0 Search page – design progression

Current live search experience

https://www.va.gov/vaforms/



V1 draft of search page redesign
http://preview-prod.vfs.va.gov/preview?nodeld=2352



VA Benefits and Health Care

About VA

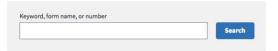
Find a VA Location

Home > Find VA forms

Find VA forms

Search for a VA form by keyword, form name, or form number.

Many form tasks can now be done online like requesting a copy of
your medical record or updating your address for your VA
prescriptions.



Top tasks for frequently downloaded VA forms

Whether you're looking for a form to file a disability claim or apply for the GI Bill, many top tasks are now also available as secure online applications.

To get started online, go to a top task below. We'll walk you step-by-step through the process. You can even save your work online and come back to it later.



Update basic information online

Need a copy of your medical record or need to update your address for your VA prescriptions? You can now do many form tasks online.

To keep things secure, sign in with your DS Logon, My HealtheVet, or ID.me account. If you don't have an account, we'll prompt you to create one.

Change your direct deposit information

Equal to VA Form 24-0296

Change your address

For disability compensation, claims and appeals, VA health care, and more

Request your medical record

Equal to VA Form 10-5345

Request your military records, including DD214

Includes DD214, DD215, release papers, orders and endorsements, and more

Veteran Programs and More VA Resources Get VA Updates In Crisis? Get

V1 draft of search results redesign http://preview-prod.vfs.va.gov/preview?nodeId=2352

Find a VA form by keyword

Keyword, form name, or number

Search for a VA form by keyword, form name, or form number.

Displaying 1 - 1 out of 1 results for "caregiver"

Form number-	Form name	Revision date
<u>10-10CG</u> (<u>PDF)</u>	Instructions for Completing Application for Comprehensive Assistance for Family Caregivers Program	04-01-2016

Table format hews closely to current live experience.

Pros

- Easy to scan.
- Clear labels.

Cons

Search

- Not mobile friendly.
- Content and design restrictions due to limited column width and # of possible columns (desktop and mobile).

V2-3 drafts of search results redesign

http://previewprod.vfs.va.gov/preview?nodeId=2352

Removed results out of table and display as list.

Pros

- Mobile responsive
- More aligned with typical modern search results UX.
- Allows us to link to form detail landing page that provides more contextual information, using existing design pattern.

Cons

- Not sortable.
- Currently, the actual search functionality doesn't rank results by relevance (so the right form will likely be on not page 1 of results).

Showing results for "10-10"

10-10065 Ethics Consultation Feedback Tool >

Revision date: 05-01-2016

Related to: Health care, Disability, Life insurance

Download VA form 10-10065 (PDF)

10-10072 Supportive Services for Veteran Families (SSVF) Program APPLICATION FOR SUPPORTIVE SERVICES GRANT >

Revision date: 08-01-2013

Related to: Health care, Disability, Housing assistance, Records, Life insurance

Download VA form 10-10072 (PDF)

Apply online

10-10072A Supportive Services for Veteran Families (SSVF) Program Participant Satisfaction Survey >

Revision date: 04-01-2011

Related to: Health care, Disability, Life insurance

Download VA form 10-10072A (PDF)

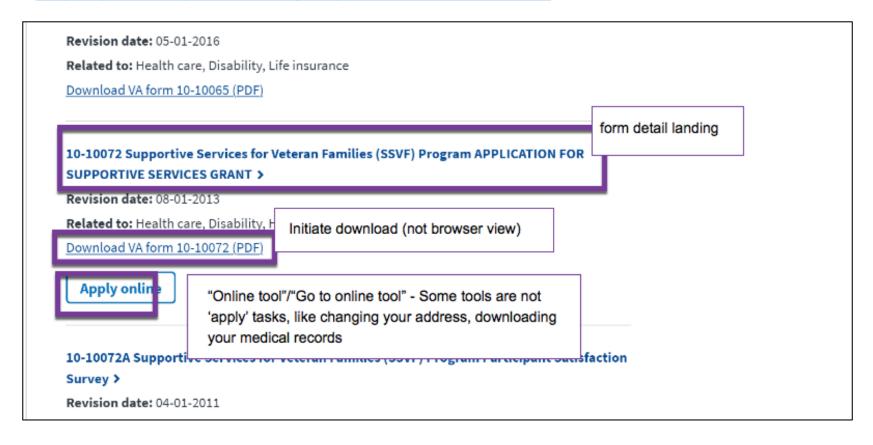
10-10072B Supportive Services for Veteran Families (SSVF) Program QUARTERLY GRANTEE PERFORMANCE REPORT >

Revision date: 4/2016

Related to: Health care. Disability. Life insurance

V2-3 drafts of search results redesign: Interaction differences from our initial design

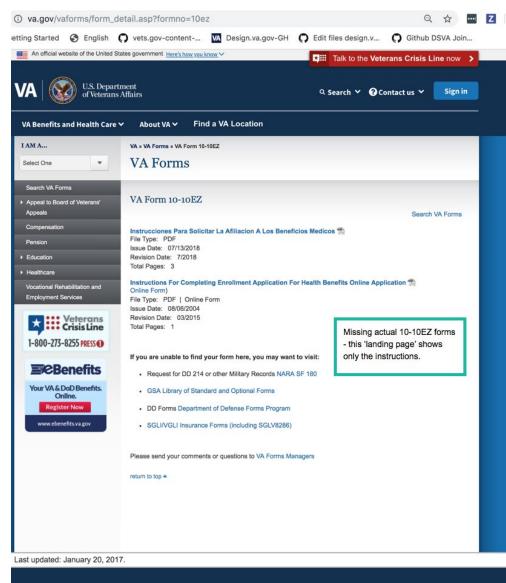
http://preview-prod.vfs.va.gov/preview?nodeId=2352



1. Link the form title to detail landing page, where users can get more contextual information for the top forms (like "When to use this form" information).

Note: We may launch without linking to detail pages, if we're blocked by DB or Drupal constraints.

- **2. Download link actually initiates download.** This helps resolves bad error experience on certain VA forms due to form configuration and browser settings colliding.
- **3. Online CTA will be genericized** to cover tools and tasks that are not "apply" or "file" activities.

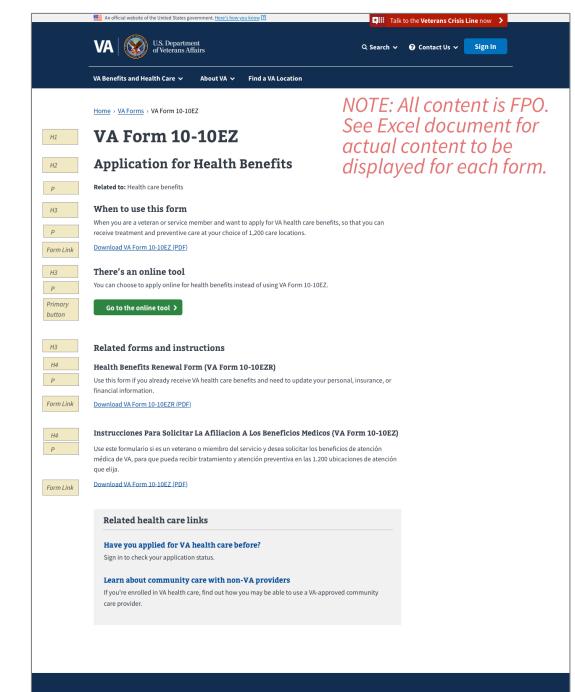


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Example of current live form detail landing page

10-10EZ health care application

https://www.va.gov/vaforms/form_detail.asp?formno=10ez



MVP 1.0 form detail landing page design

10-10EZ health care application

New plain language URL pattern: va.gov/about-form-[number]

Content fields in a custom form detail landing page. Forms without an online tool will get the non-custom template fields.

Form # H1 ←pulled from forms db

Form name H2 ←pulled from forms db

Related to: *←this data will live in Drupal*

When to use this form: [custom text] ←this data will live in Drupal

Form download link *\(\sime\)* pulled from forms db

Button CTA to online exp \leftarrow from Drupal (omit in FE if N/A)

Related forms and instructions – [custom section and text;

omit if N/A] \leftarrow from Drupal

Helpful links− [custom or standard] ← from Drupal