

Digital Experience Product Office

DEPO is the new product shop for VA.gov

- Responsible for ongoing delivery and maintenance of the Digital Modernization Strategy
- Builds, maintains, and improves the public-facing experience on VA.gov
- Provides Veterans, family members, caregivers, service members and other audiences access to vital information about VA benefits and services
- Delivers self-service tools, including benefit applications
- Give VA's customers a personalized experience
- Provide VA business lines a place to communicate with all their customers about the organization

DEPO Product Groups

Platform	Tools and systems to support other teams that build products on VA.gov.
Unauthenticated Experience	Content, navigation, and tools that provide customers the easiest way to find and act upon any VA service.
Authenticated Experience	Creating a personalized experience for logged in users to better track and manage their interactions with VA.
Health Products	Online tools, services, and content so Veterans can make best use of VA's health care services
Benefits & Memorials Products	Online tools, services, and content providing Veterans and their families with easy access to the broad array of benefits VA provides

DEPO Products

Platform	Unauthenticated Experience	Authenticated Experience	Health Products	Benefits & Memorials Products
Handbook	Home Page	Login Flow	Patient Portal: Messaging	530 - Burials App
Tooling & Operations	Header / Footer	Profile, Preferences	Patient Portal: Rx Refills	Burial Pre-need App
vets-API	IA, Menus, Navigation	Dashboard	Patient Portal: Health Records	526 - Disability Claims & Appeals
Drupal CMS	Content Hubs	Notifications	Patient Portal: Appointments & Scheduling	1990 - Education Apps
BRD Pipeline	VAMC Sites / Pages	Records (DD214, etc.)	Mobile Apps	527 - Pension App
Formation	Facility Locator	Status (Apps, Claims, Appeals)	(Get Care Now Utility)	VIC
Design System	On-site Search		Comm Care Network "Portal"	GIBCT
Identity / ID.me / SSO	Tier 2 & 3 Content Templates		Patient Care	GIBFT
Triage	Style Guide		1010cg - Caregiver	Appeals / Decision Review / AMA
Analytics & Insights	VA Forms		1010 - HCA	VR&E Benefits Apps
Prod Dev Support	Contact Us / Help Utility			
	Global Alerts			