We see the world as it exists.

You know what the world can look like in the future.

Which digital tool has the most potential to shift behavior?

Yes. There will be edge cases. We're going to have to ignore some of them.

Veteran Usage of Digital Tools to Support Different Levels of Care Needs Incidental Routine Urgent Do I need a Schedule an Broken I feel sick appointment bone right now. I have a Heart dosage cold reminder Prescription Refills I think I PGD have the flu

Dietician,

physical

therapy

This isn't a moment

when people are

likely to go online.

