Triage Retro Sprint 12

Went well

Cross team collaboration went well when investigating the CPU utilization issue/PSSG Download job --- Team had enough flexibility to switch from sprint work to do an oncall/outage investigation (6 votes)
Discovery call with vet on outstanding issue. (3 votes)
Written slackups were useful --- slackups are a good interim between full standup (2 votes)
No bottlenecks for work even though down a team member. (0 votes)

To improve

Question: Details on Team re-org? What happens to triage processes? (maybe we will know more in the meeting this afternoon) (12 votes)
Add a "Blockers" section to standup status (2 votes)
Threading conversations across multiple slack rooms/github issues leads to complexity and difficulty in tracking updates (2 votes)
Push work and get feedback earlier (2 votes)
Getting issues over to triage and other teams (1 votes)
How to gather all issues into one spreadsheet for the Call Center. (0 votes)

Action items

Have a standard format for stand ups. Yesterday, Today, Blockers Put in reminder to hit those 3 points (0 votes)
Possibly opening new channel per incidents that are high impact/high visibility so that we have a single source of collaboration on the issue (0 votes)