

Find a VA form – MVP frontend redesign

Agenda 8/28 working session

1. Phase 1 and phase 2 MVP chunks
2. Questions to understand current state, historical requirements
 - Forms 'landing pages' ("detail" pages) linked to from the forms search page
 - Forms .asp page
 - (but acts like static landing page)

https://www.va.gov/vaforms/search_action.asp

Phase 1 MVP: Frontend redesign

Phase 2 MVP: Frontend and forms db

Phase 1 MVP

- Design
- Content
- SEO & analytics tracking
- Digital path for top forms only
(EX: health care, disability, education, pension, medical records, military records, etc.)

Phase 2 MVP

- Description field (frontend) and text (forms db)
- Identify other forms with digital experience (forms db)



[Home](#) > [Find VA forms](#)

Find VA forms

Search for a VA form by keyword, form name, or form number.
Many form tasks can now be done online like requesting a copy of your medical record or updating your address for your VA prescriptions.

Keyword, form name, or number

Search

Top tasks for frequently downloaded VA forms

Whether you're looking for a form to file a disability claim, you are now also available as secure online applications.

To get started online, go to a top task below. We'll walk you through the process and you can even save your work online and come back to it later.

[File a VA disability claim](#)
Equal to VA Form 21-526EZ

[Apply for the GI Bill or other education benefits](#)
Equal to VA Forms 22-1990 and 22-1996

Update basic information

Need a copy of your medical record or need to update your information? You can now do many form tasks online.

To keep things secure, sign in with your DS Logon, My HealtheVet, or eBenefits account. If you don't have an account, we'll prompt you to create one.

[Change your direct deposit information](#)
Equal to VA Form 24-0296

[Change your address](#)
For disability compensation, claims and appeals, VA health care, and more.

[Request your medical record](#)
Equal to VA Form 10-5345

[Request your military records, including DD214, DD215, release papers, orders and end of active service statement](#)

Keyword, form name, or number

10-10EZ

Search

Showing results for "10-10EZ"

VA form number	Form name	Description	Available online
10-10EZ (PDF)	Instrucciones Para Solicitar La Afiliacion A Los Beneficios Medicos	Description text	Apply now
10-10EZ (PDF)	Instructions For Completing Enrollment Application For Health Benefits	Instructions for the application for VA health benefits	
10-10EZ (PDF)	Instructions For Completing Enrollment Application For Health Benefits Online Application	Description text	
10-10EZ (PDF)	Health Benefits Renewal Form (Fillable)	Application for VA health benefits	Apply now

Phase 2

Top tasks for frequently downloaded VA

Forms landing (“detail”) pages

sort By:

Page >> 1 2 3 4 5 6 7 8 9 10 11 12

Number	Title	Issue Date	Revision Date	# Pages
10-0094d	Medical Education Affiliation Agreement - School of Dentistry (FILLABLE)	11/19/2004		6
10-0094e	Medical Education Affiliation Agreement - VA Sponsor - Dentistry (FILLABLE)	11/19/2004		6
10-0094f	Dental Education Affiliation Agreement (FILLABLE)	11/19/2004		5
10-0094g	Associated Health Education Affiliation Agreement (FILLABLE)	11/19/2004		4
10-0102	CAREER DEVELOPMENT APPLICATION - fillable	03/30/2006		2
10-0103	Veterans Application for Assistance in Acquiring Home Improvement-fillable	12/22/2004	06/2015	2
10-0137	Directrices Anticipadas De Va Poder Legal Para La Designacion De Agente Para El Cuidado De Salud Y Testamento En Vida	11/01/2016	5/2018	11
10-0137	VA Advance Directive: Durable Power of Attorney for Health Care and Living Will	06/05/2003	5/2018	7
10-0137	VA Advance Directive: Durable Power of Attorney for Health Care and Living Will	06/05/2003	06/2015	4

What are they, why are they?

How many are there (landing pages)?

How can I get a list of all of them?

Can we get analytics for the? (Page visits, organic and direct traffic, downloads)

Audit of forms landing (“detail”) pages (Lisa Koenigsberg’s)

This isn’t complete because we know it doesn’t include the individual forms on the landing page itself. Some of the landing pages include multiple versions of a form (like the 10-10EZ example).

2 different meanings when we say a form has a “digital” or “online” version:

- VA means ‘you can fill out the PDF in the browser window’ (but you still mail or fax the form).
- Web team means ‘a digital experience – as a tool or online application – is available.’

	A	B	F	G
1	Number	Title	Digital Version	Notes
2		GI Bill Feedback Tool	Yes	Built as a form, but I don't believe it has number.
3	22-1995-STEM	VetTec change program form	In progress	Not on master list
4	22-0994	VetTec application form	Yes	Not on master list
5	28-1900	Disabled Veterans Application for Vocational Rehabilitation (Fillable)	Started and abandoned	Code & documentation exists
6	28-8832	Education/Vocational Counseling Application (Fillable)	Started and abandoned	Code & documentation exists
7	21-686c	Application Request To Add And/Or Remove Dependents (Fillable)	In progress	
8	10-10EZ	Instructions For Completing Enrollment Application For Health Benefits Online Application	Yes	
9	21-526EZ	Application for Disability Compensation and Related Compensation Benefits (Fillable)	Yes	
10	21P-527EZ	Application for Pension (Fillable)	Yes	
11	21P-530	Application for Burial Benefits (Fillable)	Yes	
12	22-0993	Request to Opt-Out of Information Sharing with Educational Institutions	Yes	
13	22-1990	Application for VA Education Benefits (Fillable)	Yes	
14	22-1990e	Application for Family Member to Use Transferred Benefits (Fillable)	Yes	
15	22-1990n	Application for VA Education Benefits Under the National Call to Service (NCS) Program (Fillable)	Yes	
16	22-1995	Request for Change of Program or Place of Training (Fillable)	Yes	
		Dependents' Application for VA Education Benefits (Under Provisions of chapters 33		

va.gov/vaforms/form_detail.asp?formno=10ez

etting Started English vets.gov-content-... VA Design.va.gov-GH Edit files design.v... Github DSVa Join...

An official website of the United States government [Here's how you know](#)

Talk to the Veterans Crisis Line now

VA U.S. Department of Veterans Affairs Search Contact us Sign in

VA Benefits and Health Care About VA Find a VA Location

I AM A... Select One

Search VA Forms

Appeal to Board of Veterans' Appeals

Compensation

Pension

Education

Healthcare

Vocational Rehabilitation and Employment Services

VA Forms

VA Form 10-10EZ

Search VA Forms

Instrucciones Para Solicitar La Afiliacion A Los Beneficios Medicos

File Type: PDF

Issue Date: 07/13/2018

Revision Date: 7/2018

Total Pages: 3

Instructions For Completing Enrollment Application For Health Benefits Online Application

File Type: PDF | Online Form

Issue Date: 08/06/2004

Revision Date: 03/2015

Total Pages: 1

Missing actual 10-10EZ forms - this 'landing page' shows only the instructions.

If you are unable to find your form here, you may want to visit:

- Request for DD 214 or other Military Records NARA SF 180
- GSA Library of Standard and Optional Forms
- DD Forms Department of Defense Forms Program
- SGLI/VGLI Insurance Forms (including SGLV8286)

Please send your comments or questions to VA Forms Managers

return to top

Last updated: January 20, 2017.

Example of a forms landing (“detail”) page

10-10EZ health care application

https://www.va.gov/vaforms/form_detail.asp?formno=10ez

Only lists the instructions (Spanish and English versions) - 2 of the 4 10-10EZ forms.

Missing the actual application forms.

Learned:

Form “DETAIL” page

The forms here are dynamically pulled from the db

The content at the bottom (“If you’re unable to find...” – static content

VA Forms

Search VA Forms

4 Selected / 555 In Database

[Search Again](#)

Number (type)	Title	Issue Date	Revision Date	# Pages
10-10EZ  (PDF)	Instrucciones Para Solicitar La Afiliacion A Los Beneficios Medicos	7/13/2018	7/2018	3
10-10EZ  (PDF) (Online Form)	Instructions For Completing Enrollment Application For Health Benefits Online Application	8/6/2004	03/2015	1
10-10EZR  (PDF)	Health Benefits Renewal Form (Fillable)	11/1/2004	08/2017	4
10-10EZ (pdf)  (PDF)	Instructions For Completing Enrollment Application For Health Benefits	7/10/2016	08/2017	4

[<< Start](#) [< Prev25](#) [Next25 >](#) [Last >>](#)

Page: 1 of 1

Actual search results for “10-10EZ”

Instructions and forms.

But 1 of the forms is not the health care application; it's the renewal form.

Doesn't show what term you just searched for. Difficult for all users, but especially older or people with memory issues like TBI.

VA Forms

Search VA Forms

Sorry, your search yielded no results. Try being less specific.

To find a form, enter the form number (example: 12-1234 or 1234) or a word from the form's title or subject.

Form Number:

Title / Keyword(s):

Search

Clear Choices

[Form Search Tips](#) | [Where to send forms](#)

Search results for “1010ez”

Slight variation excludes possible results.

Doesn't show what term you just searched for.

Now I have to do another search but – um – what did I type in?

What is the tool driving the forms search engine?

VA Forms

Search VA Forms

Sorry, your search yielded no results. Try being less specific.

To find a form, enter the form number (example: 12-1234 or 1234) or a word from the form's title or subject.

Form Number:

Title / Keyword(s):

[Search](#)

[Clear Choices](#)

[Form Search Tips](#) | [Where to send forms](#)

Search results for “1010-ez”

VA > VA Forms > Search VA Forms

VA Forms

Search VA Forms

144 Selected / 555 in Database

Number (type)	Title
21-6898 (PDF)	Application for Amounts on Deposit for Deceased Veteran (Fillable)
10-1170 (PDF)	Application for Furnishing Nursing Home Care to Beneficiaries of VA- fillable
22-8865 (PDF)	Employer's Application to Provide Job Training (Fillable)
10-7959C (PDF)	CHAMPVA - Other Health Insurance (OHI) Certificate
10-0094g (PDF)	Associated Health Education Affiliation Agreement (FILLABLE)
28-8832 (PDF)	Education/Vocational Counseling Application (Fillable)
10-0415 (PDF)	VA Geriatrics and Extended Care (GEC) Referral - fillable
10-10M (PDF)	Medical Certificate
10-0137 (PDF)	VA Advance Directive: Durable Power of Attorney for Health Care and Living Will
22-0976 (PDF)	Application for Approval of a Program in a Foreign Country
SF-424 (PDF)	Application for Federal Assistance
10-493a (PDF)	TRICARE For Life Affirmation
VA21a (PDF)	Application for Accreditation as a Claims Agent or Attorney
10-5588A (PDF)	Claim for Payment for Nursing Home Care Provided to Veterans Awarded Retroactive Service Connection
10-8678 (PDF)	Application for Annual Clothing Allowance (FILLABLE)
10-0388-6 (PDF)	Certification of State Matching Funds to Qualify for Group 1 on Priority List
VA0730a (PDF)	Child Care Subsidy Application Form
VA0730b (PDF)	Child Care Provider Information
10-5345 (PDF)	Request for and Authorization to Release Health Information
29-389 (PDF)	Notice of Lapse and Application for Reinstatement (Fillable)
10-0491E (PDF)	Evaluation & Recommendation Form - Health Professional Scholarship Program (HPSP) & Visual Impairment and Orientation and Mobility Professionals Scholarship Program (VIOMPSP)
SF2801 (PDF)	Application for Immediate Retirement (CSRS)
21P-534EZ (PDF)	Application for DIC, Survivors Pension, and/or Accrued Benefits (Fillable)
10-10072 (PDF)	Supportive Services for Veteran Families (SSVF) Program APPLICATION FOR SUPPORTIVE SERVICES GRANT
10-0491 (PDF)	Academic Verification - Health Professional Scholarship Program (HPSP) & Visual Impairment and Orientation and Mobility Professionals Scholarship Program (VIOMPSP)

<< Start < Prev25 Next25 > Last >>

To find a form, enter the form number (example: 12-1234 or 1234) or a word

Form Number:

Title / Keyword(s):

10-0094g (PDF)	Associated Health Education Affiliation Agreement (FILLABLE)				
28-8832 (PDF)	Education/Vocational Counseling Application (Fillable)	3/28/2019	11/2015	3	
10-0415 (PDF)	VA Geriatrics and Extended Care (GEC) Referral - fillable	5/1/2006		5	
10-10M (PDF)	Medical Certificate	6/5/2003	12/2016	3	
10-0137 (PDF)	VA Advance Directive: Durable Power of Attorney for Health Care and Living Will	6/5/2003	5/2018	7	
22-0976 (PDF)	Application for Approval of a Program in a Foreign Country	6/28/2017	06/2017	3	
SF-424 (PDF)	Application for Federal Assistance	6/26/2003		2	
10-493a (PDF)	TRICARE For Life Affirmation	6/1/2013	4/2016	1	
VA21a (PDF)	Application for Accreditation as a Claims Agent or Attorney	8/2/2016	05/2007	4	
10-5588A (PDF)	Claim for Payment for Nursing Home Care Provided to Veterans Awarded Retroactive Service Connection	5/31/2017	04/2016	2	
10-8678 (PDF)	Application for Annual Clothing Allowance (FILLABLE)	12/29/2004	5/2015	3	
10-0388-6 (PDF)	Certification of State Matching Funds to Qualify for Group 1 on Priority List	9/7/2005	08/2015	1	
VA0730a (PDF)	Child Care Subsidy Application Form	7/17/2019	08/2012	2	
VA0730b (PDF)	Child Care Provider Information	3/10/2014	07/2007	1	
10-5345 (PDF)	Request for and Authorization to Release Health Information	9/1/2018	9/2018	2	
29-389 (PDF)	Notice of Lapse and Application for Reinstatement (Fillable)	7/2/2019	06/2019	2	
10-0491E (PDF)	Evaluation & Recommendation Form - Health Professional Scholarship Program (HPSP) & Visual Impairment and Orientation and Mobility Professionals Scholarship Program (VIOMPSP)	12/1/2013	01/2018	1	
SF2801 (PDF)	Application for Immediate Retirement (CSRS)	7/6/2012	06/2007	21	

144 results for “health care application”

Most of them (on the first pg) not remotely health care related.

- Some not VA forms.
- Some internal/employees-only forms.

Forms for:

- Educational/vocational counseling
- Clothing allowance
- Child care subsidy
- Academic verification
- Employee retirement notice
- Claims agent/attorney

Learned:

- The search tool may be pulling keywords from inside the form contents, as well as the title field

Forms .asp list page https://www.va.gov/vaforms/search_action.asp

- What and why? [learned: in response of all forms; meant to be for hidden INDEXING – for bots/crawlers]
- Behaves and shows up in analytics like a static landing page, even though it shouldn't be.
- Many referral links point here instead of the actual forms search page.
- Competes with main forms search page in organic results.
- Hides search functionality (at the bottom of page). Hides sorting.
 - So users can't tell they can search/filter this unwieldy, unsorted, and unsortable list when they land here.

Analytics views:

[DAP historical view](#)

[VA.gov account view](#)

Forms .asp list page https://www.va.gov/vaforms/search_action.asp



All Government Images Videos

Search USA.gov Only

va forms



Recommended by USA.gov



Most Requested Forms

W-4 - Withholding Allowance (PDF)

941 - Quarterly Federal Tax Return (PDF)

I-9 - Employment Eligibility

W-9 - Taxpayer ID Number (PDF)

IRS Forms and Publications

USCIS Forms

VA Forms

SSA Forms

Search VA Forms

www.va.gov/vaforms/search_action.asp

This site provides public access to all **VA forms** that are appropriate to be on the web.

VA Forms - My HealtheVet

www.myhealth.va.gov/mhv-portal-web/va-forms

Most Requested Forms. We have provided the **most requested forms** from **VA Forms** Online. You can obtain

External sites pointing to this page rather than [va.gov/vaforms](https://www.va.gov/vaforms) main page

Action items

- Complete list of the 555 VA forms in the database that the forms search pulls from plus schema, data fields (Kevin Reid)
- Also other non-VA forms that we may be required to make available in search (Kevin Reid)
- Analytics for forms landing pages (page visits, organic and direct traffic, downloads) (TBD)