

VSP Discovery and Logistics Workshop

VA.gov | By Light

Welcome!

What questions do you have?

Agenda

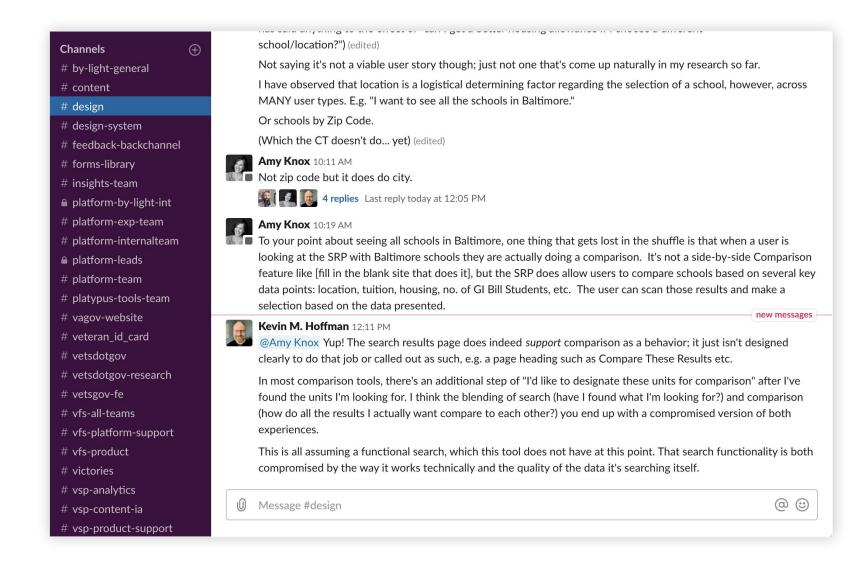
- Demo: Slack and Zenhub walkthroughs
- Demo: Ticket creation in Zenhub
- Demo: Pull request creation in Github
- Discovery & Logistics
- Questions

Slack walkthrough

COMMUNICATION

Slack

- @-messaging in Slack
- Use public channels for questions and discussion

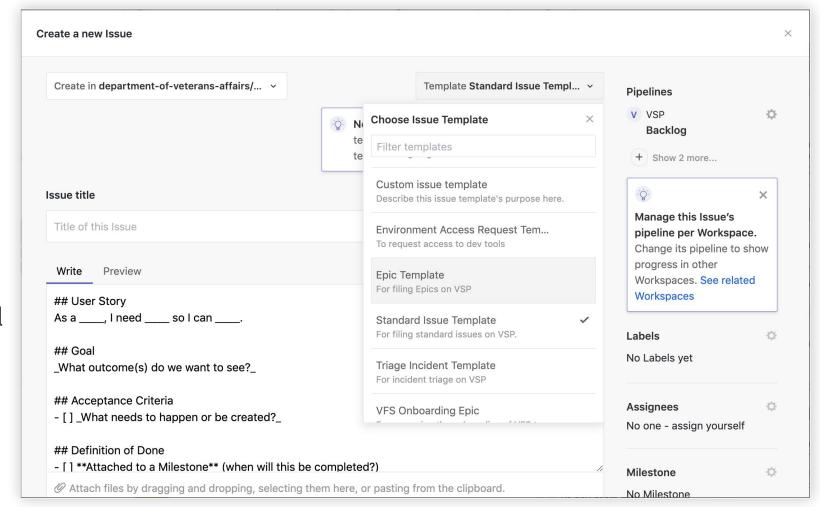


Zenhub walkthrough

COMMUNICATION

Zenhub

- Create an epic
- Create an issue and associate it with the epic
- Create a "By Light" and "notifications-settings" label
- Add the "Dragons" team label
- Create another issue and demonstrate the blocker feature
- Create a 508 ticket



Pull Request Creation

COMMUNICATION

Pull Requests

- Discuss the pull request cadence:
 - Frequency
 - Size of code change
 - When to break a PR into smaller atomic changes
- Show the PR template
- Show how to associate the pull request with a Zenhub issue
- Show how to use the draft PR feature
- Show how to mark the PR ready for review
- Show how to ask a reviewer for a second look (re-request)

Discovery

Product Scope

- Is this a new product, or an improvement of an existing one?
 - New product; SMS notifications
- What are the goals or desired outcomes for this product?
 - ZenHub Ticket: The team needs clarity on product requirements and scope
 - Who is the product owner? Clarice? Lisa?
- Do you have any key performance metrics (KPMs) and if so, what are they?
 - Need more clarity
 - Google Analytics tags needed? Tag Nedie

Product Requirements

- Is there a requirements document or engineering specification?
 - Request this info. We have the mockup.
- Does this product have any soft deadlines?
- Does this product have any hard deadlines?
 - We need information about deadlines.
- Does this product have any Congressional mandates?
 - Need to find out
- Are there any promotional or marketing efforts planned?
 - No plans for this iteration. Confirm this.
- Do we need a user journey map? What about error messages, edge cases, etc.?

Work cadence

- When are your standups?
 - TBD: Twice a week; possibly Monday afternoons
- Can you invite Bill to one standup per week?
 - Yes

Work In Progress

- Are there any work items in progress?
 - This could include content strategy, information architecture, visual designs, or front/back-end code.
 - Only design mock-ups

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Content Strategy

- Have you talked to Peggy Gannon, Content Strategist?
- When does your team plan to schedule a content review?
 - To be scheduled
 - Find out if Peggy has reviewed the mockup

Information Architecture

- Have you talked to Mikki Northuis, Information Architect?
- When does your team plan to schedule an IA review?
 - To be scheduled
 - Find out if Mikki has approved and reviewed IA in mockup

User Research

- When does your team plan to conduct user research?
 - Find out if this work has been usability tested with Veterans

Design and UX

• When does your team plan to schedule a UX review?

Front End Development

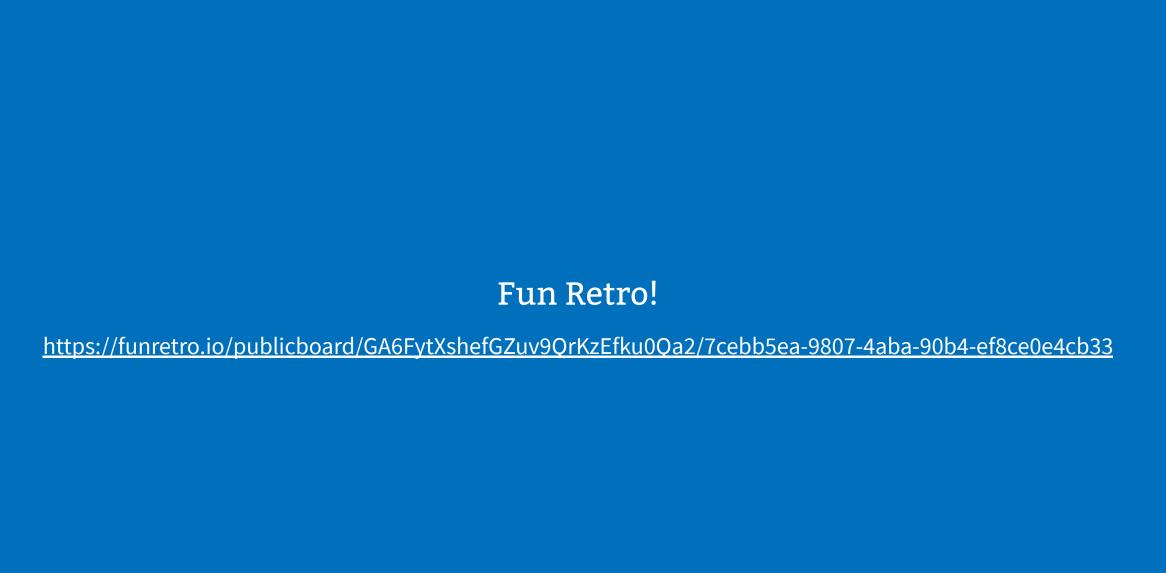
- Has your team previously used the Formation design system?
 - Bill to review this in FE session
- How do you approach testing? Does your team prefer to write unit,
 e2e, or integration tests?
 - Bill to review in FE session; team will review docs
- Does your team include tests as part of code submissions?
 - Yes
- What's your comfort level with React and Redux?
 - Intro; becoming comfortable
- Are you familiar with Liquid templates?
 - Intro; becoming comfortable

Back End Development

- Does your team know of any integration points like a login routine that will be needed for your product?
 - We think they've already been created
 - Find out if saving a notification preference to VetsAPI exists
 - Vets360 API
- Are there any APIs needed to make your product function correctly?
 - Find out how to test with the API
 - Who can we talk to about this?
 - How can we test locally?

Accessibility

- Are you planning to integrate with any third-party libraries or UI components like drag-and-drop or mapping interfaces?
 - No
- Does your QA effort include any accessibility testing?
 - No, but it will include linting
 - Coordinate 508 audit with Trevor when ready
 - Can you describe the test procedures used?
- Would you be interested in additional accessibility best practice training sessions?
 - Can you describe the type of training that would be most useful?



VSP ONBOARDING

Final thoughts

- What questions do you have?
- Are you interested in more detailed walk-throughs; yes:
 - frontend
 - backend
 - 508 and testing
- How was your onboarding experience?
 - Provide a roadmap for onboarding
 - Expectations for timing and duration
 - Reiterate culture of Slack, Zoom, etc.

Thank you!