

Concept 1 - Provider Oriented VVC as Service Blueprint

How might we better prepare Providers to ensure that the

Veteran experience with VVC as a new type of care

interaction is positive and encourages repeat use.

Factors that drive this concept.

Providers can clinical recommendations to Veterans

VVC is currently a clinical recommendation negotiated by a provider and Veteran.

Push for mental health and primary care to provide VVC

And push to do at least 1 visit this year

Brainstorm





