

VA



U.S. Department
of Veterans Affairs

VSP Discovery and Logistics Workshop

VA.gov | By Light

Welcome!

What questions do you have?

Agenda

- Demo: Slack and Zenhub walkthroughs
- Demo: Ticket creation in Zenhub
- Demo: Pull request creation in Github
- Discovery & Logistics
- Questions

Slack walkthrough

COMMUNICATION

Slack

- @-messaging in Slack
- Use public channels for questions and discussion

Channels +

- # by-light-general
- # content
- # design
- # design-system
- # feedback-backchannel
- # forms-library
- # insights-team
- # platform-by-light-int
- # platform-exp-team
- # platform-internalteam
- # platform-leads
- # platform-team
- # platypus-tools-team
- # vagov-website
- # veteran_id_card
- # vetsdotgov
- # vetsdotgov-research
- # vetsgov-fe
- # vfs-all-teams
- # vfs-platform-support
- # vfs-product
- # victories
- # vsp-analytics
- # vsp-content-ia
- # vsp-product-support

has said anything to the effect of "any good better reading experience in choosing a different school/location?") (edited)

Not saying it's not a viable user story though; just not one that's come up naturally in my research so far.

I have observed that location is a logistical determining factor regarding the selection of a school, however, across MANY user types. E.g. "I want to see all the schools in Baltimore."

Or schools by Zip Code.

(Which the CT doesn't do... yet) (edited)

Amy Knox 10:11 AM
Not zip code but it does do city.

4 replies Last reply today at 12:05 PM

Amy Knox 10:19 AM
To your point about seeing all schools in Baltimore, one thing that gets lost in the shuffle is that when a user is looking at the SRP with Baltimore schools they are actually doing a comparison. It's not a side-by-side Comparison feature like [fill in the blank site that does it], but the SRP does allow users to compare schools based on several key data points: location, tuition, housing, no. of GI Bill Students, etc. The user can scan those results and make a selection based on the data presented.

Kevin M. Hoffman 12:11 PM
[@Amy Knox](#) Yup! The search results page does indeed *support* comparison as a behavior; it just isn't designed clearly to do that job or called out as such, e.g. a page heading such as Compare These Results etc.

In most comparison tools, there's an additional step of "I'd like to designate these units for comparison" after I've found the units I'm looking for. I think the blending of search (have I found what I'm looking for?) and comparison (how do all the results I actually want compare to each other?) you end up with a compromised version of both experiences.

This is all assuming a functional search, which this tool does not have at this point. That search functionality is both compromised by the way it works technically and the quality of the data it's searching itself.

new messages

Message #design

Zenhub walkthrough

COMMUNICATION

Zenhub

- Create an epic
- Create an issue and associate it with the epic
- Create a “By Light” and “notifications-settings” label
- Add the “Dragons” team label
- Create another issue and demonstrate the blocker feature
- Create a 508 ticket

Create a new Issue

Create in department-of-veterans-affairs/... ▾

Template Standard Issue Templ... ▾

Issue title

Title of this Issue

Write

Preview

User Story

As a ____, I need ____ so I can ____.

Goal

What outcome(s) do we want to see?

Acceptance Criteria

- [] _What needs to happen or be created?_

Definition of Done

- [] ****Attached to a Milestone**** (when will this be completed?)

📎 Attach files by dragging and dropping, selecting them here, or pasting from the clipboard.

Choose Issue Template

Filter templates

Custom issue template

Describe this issue template's purpose here.

Environment Access Request Tem...

To request access to dev tools

Epic Template

For filing Epics on VSP

Standard Issue Template

For filing standard issues on VSP. ✓

Triage Incident Template

For incident triage on VSP

VFS Onboarding Epic

Pipelines

VSP

Backlog

+ Show 2 more...

Manage this Issue's pipeline per Workspace.

Change its pipeline to show progress in other Workspaces. [See related Workspaces](#)

Labels

No Labels yet

Assignees

No one - assign yourself

Milestone

No Milestone

Pull Request Creation

Pull Requests

- Discuss the pull request cadence:
 - Frequency
 - Size of code change
 - When to break a PR into smaller atomic changes
- Show the PR template
- Show how to associate the pull request with a Zenhub issue
- Show how to use the draft PR feature
- Show how to mark the PR ready for review
- Show how to ask a reviewer for a second look (re-request)

Discovery

Product Scope

- Is this a new product, or an improvement of an existing one?
 - New product; SMS notifications
- What are the goals or desired outcomes for this product?
 - ZenHub Ticket: The team needs clarity on product requirements and scope
 - Who is the product owner? Clarice? Lisa?
- Do you have any key performance metrics (KPMs) and if so, what are they?
 - Need more clarity
 - Google Analytics tags needed? Tag Nedie

Product Requirements

- Is there a requirements document or engineering specification?
 - Request this info. We have the mockup.
- Does this product have any soft deadlines?
- Does this product have any hard deadlines?
 - We need information about deadlines.
- Does this product have any Congressional mandates?
 - Need to find out
- Are there any promotional or marketing efforts planned?
 - No plans for this iteration. Confirm this.
- Do we need a user journey map? What about error messages, edge cases, etc.?

Work cadence

- When are your standups?
 - TBD: Twice a week; possibly Monday afternoons
- Can you invite Bill to one standup per week?
 - Yes

Work In Progress

- Are there any work items in progress?
 - This could include content strategy, information architecture, visual designs, or front/back-end code.
 - Only design mock-ups
 -

Content Strategy

- Have you talked to Peggy Gannon, Content Strategist?
- When does your team plan to schedule a content review?
 - To be scheduled
 - Find out if Peggy has reviewed the mockup

Information Architecture

- Have you talked to Mikki Northuis, Information Architect?
- When does your team plan to schedule an IA review?
 - To be scheduled
 - Find out if Mikki has approved and reviewed IA in mockup

DISCOVERY

User Research

- When does your team plan to conduct user research?
 - Find out if this work has been usability tested with Veterans

DISCOVERY

Design and UX

- When does your team plan to schedule a UX review?

Front End Development

- Has your team previously used the Formation design system?
 - Bill to review this in FE session
- How do you approach testing? Does your team prefer to write unit, e2e, or integration tests?
 - Bill to review in FE session; team will review docs
- Does your team include tests as part of code submissions?
 - Yes
- What's your comfort level with React and Redux?
 - Intro; becoming comfortable
- Are you familiar with Liquid templates?
 - Intro; becoming comfortable

Back End Development

- Does your team know of any integration points like a login routine that will be needed for your product?
 - We think they've already been created
 - Find out if saving a notification preference to VetsAPI exists
 - Vets360 API
- Are there any APIs needed to make your product function correctly?
 - Find out how to test with the API
 - Who can we talk to about this?
 - How can we test locally?

Accessibility

- Are you planning to integrate with any third-party libraries or UI components like drag-and-drop or mapping interfaces?
 - No
- Does your QA effort include any accessibility testing?
 - No, but it will include linting
 - Coordinate 508 audit with Trevor when ready
 - Can you describe the test procedures used?
- Would you be interested in additional accessibility best practice training sessions?
 - Can you describe the type of training that would be most useful?

Fun Retro!

<https://funretro.io/publicboard/GA6FytXshefGZuv9QrKzEfku0Qa2/7cebb5ea-9807-4aba-90b4-ef8ce0e4cb33>

Final thoughts

- What questions do you have?
- Are you interested in more detailed walk-throughs; yes:
 - frontend
 - backend
 - 508 and testing
- How was your onboarding experience?
 - Provide a roadmap for onboarding
 - Expectations for timing and duration
 - Reiterate culture of Slack, Zoom, etc.

Thank you!
