

Content and tools are prioritized on the new VA.gov

Tier 1

Veteran-facing benefit and health care content and tools

Tier 2

Benefit-related program and engagement content

Tier 3

Administration and office content

Different content and tools need different kinds of quality control, governance, or DEPO involvement or consultation

Tier 1

Veteran-facing benefit and health care content and tools

Tier 2

Benefit-related program and engagement content

Tier 3

Administration and office content

Tier 1 Veteran-facing benefit and health care content and tool

Primary users

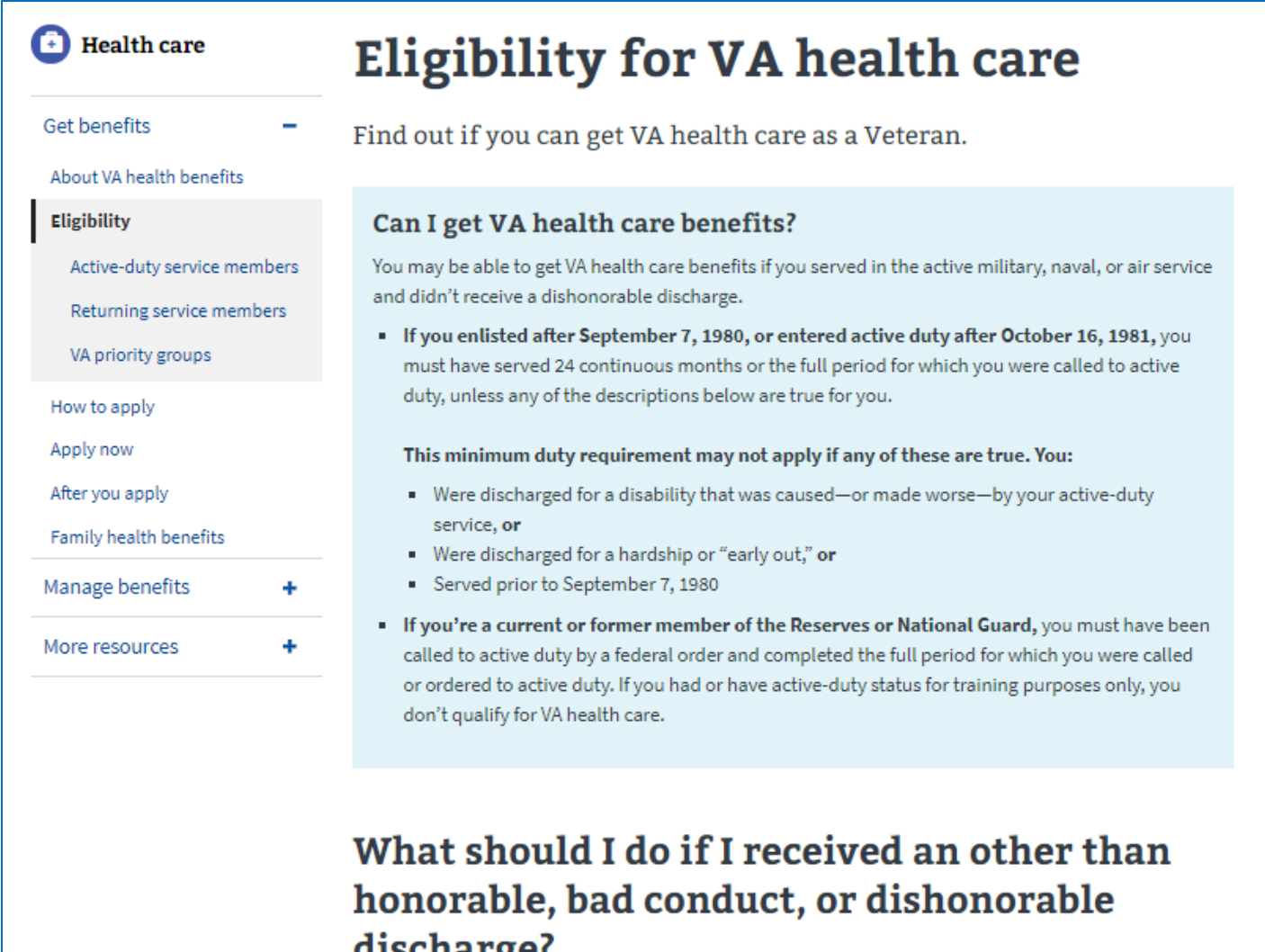
Veterans and other beneficiaries (family members, service members)

Examples

- Benefit eligibility content
- Online applications and tools
- Authenticated (signed in) experiences like My VA dashboard
- Veteran-facing content on VAMC and RO facility sites (top tasks, parking, directions, available services)

Quality assurance

- Inter-administrations and DEPO collaboration
- Centralized quality control and processes at DEPO/VACO level
- Web Content Team white-glove support



The screenshot displays the VA Health care website. On the left is a navigation menu with a 'Health care' header and a plus icon. The menu items are: 'Get benefits' with a minus icon, 'About VA health benefits', 'Eligibility' (highlighted with a vertical bar), 'Active-duty service members', 'Returning service members', 'VA priority groups', 'How to apply', 'Apply now', 'After you apply', 'Family health benefits', 'Manage benefits' with a plus icon, and 'More resources' with a plus icon. The main content area is titled 'Eligibility for VA health care' and includes the text 'Find out if you can get VA health care as a Veteran.' Below this is a light blue box titled 'Can I get VA health care benefits?' which contains explanatory text and two bulleted lists of eligibility criteria. At the bottom of the main area is the heading 'What should I do if I received an other than honorable, bad conduct, or dishonorable discharge?'.

Health care

- Get benefits -
- About VA health benefits
- Eligibility**
- Active-duty service members
- Returning service members
- VA priority groups
- How to apply
- Apply now
- After you apply
- Family health benefits
- Manage benefits +
- More resources +

Eligibility for VA health care

Find out if you can get VA health care as a Veteran.

Can I get VA health care benefits?

You may be able to get VA health care benefits if you served in the active military, naval, or air service and didn't receive a dishonorable discharge.

- If you enlisted after September 7, 1980, or entered active duty after October 16, 1981, you must have served 24 continuous months or the full period for which you were called to active duty, unless any of the descriptions below are true for you.

This minimum duty requirement may not apply if any of these are true. You:

- Were discharged for a disability that was caused—or made worse—by your active-duty service, **or**
- Were discharged for a hardship or "early out," **or**
- Served prior to September 7, 1980

- If you're a **current or former member of the Reserves or National Guard**, you must have been called to active duty by a federal order and completed the full period for which you were called or ordered to active duty. If you had or have active-duty status for training purposes only, you don't qualify for VA health care.

What should I do if I received an other than honorable, bad conduct, or dishonorable discharge?

Tier 2 benefit-related program and engagement content

Primary users

A mix of non-beneficiary audiences (e.g., VSOs, caregivers, loan officers, school administrators) and Veterans

Examples

- Health wellness content
- Support/learning resources for caregivers (who don't receive family member benefits)
- Content for benefit servicers and others who work with Veterans

Quality assurance

- Inter-administration and DEPO collaboration
- Quality control and processes, mix of VACO and business lines
- Some content support or review

Select One ▾

▸ Transition

▸ Compensation

▾ Education & Training

Education & Training Home

▸ For Students

▾ For School Administrators

School Resources

School Training Resources

▸ About GI Bill

▸ Contact Us

▸ Vocational Rehabilitation & Employment

▸ Home Loans

▸ Life Insurance

▸ Pension

Appeals Modernization

▸ Special Groups

▸ Services

Education and Training

School Resources

If you're a higher education faculty or staff member or college administrator in need of resources to support student Veterans, you've come to the right place. Here you can find information about training opportunities, enrollment systems, job aids, presentations, and more to help you assist student Veterans pursuing education and training with VA benefits.

Events and Information

- [Conferences and Events](#)
- [Yellow Ribbon Program Information and Participating Schools](#)
- [Principles of Excellence Information and Q & A as published by the Department of Education.](#) *(This Executive Order does not affect the current VA policy or procedures for establishing or collecting overpayments created by changes in enrollment status. Schools should continue to follow existing procedures for returning monies to VA and/or students in receipt of GI Bill benefits.)*
 - *If your school has not yet agreed to comply with the Principles of Excellence, please e-mail Principles.Excellence@va.gov with your notice to comply, along with a listing of all of your branch campuses and facility codes.*

Informational Letters

- [September 17, 2018 - Letter from the Director of Education Service to School Certifying Officials regarding the installation of Academic Year 2018-19](#) 📎
- [September 7, 2018 - Letter from the Director of Education Service to students about Monthly Housing Allowance](#)



Tier 3 administration and office content

Primary users

Non-Veteran and non-beneficiary audiences (press/media, medical professionals, Congress, vendors and suppliers, other government offices, etc.)

Examples

- Administration pages
- Program office/department pages
- Legal or other regulatory information (e.g, FOIA, OIG, policies)

Quality assurance

- Set by each administration or business
- Templates, training, VA.gov design system and content style guide resources

Select One ▼

Office of Acquisition, Logistics, and Construction

INTERESTS SKILLS
CAREER
VALUES EDUCATION
GOALS VISION

Interested in a Federal Acquisition, Logistics, or Construction and Facilities Management career?

View a listing of job opportunities available throughout the Office of Acquisition, Logistics, and Construction.

Read more »

June 2019 AWIS A Huge Success! VA Hospital Voted "Best of the Best" in Engineering News Record Magazine OALC Career Opportunities OALC Organization

Veterans Crisis Line
1-800-273-8255 PRESS 1

eBenefits
Your VA & DoD Benefits. Online.
Register Now
www.ebenefits.va.gov

Acquisition
Architect/Engineer | Information Technology | Major Construction | National Healthcare | Non-IT Enterprise-Wide Solutions | VA Federal Supply Schedules | VA Forecast of Contracting Opportunities | Small Business

Major Construction
Technical Information Library (TIL) | TIL Alerts | Cost Estimating | Consulting Support Services | Historic Preservation

RESOURCES
OALC Home
About OALC
OALC Organization
OALC Executive Biographies
OALC Career Opportunities