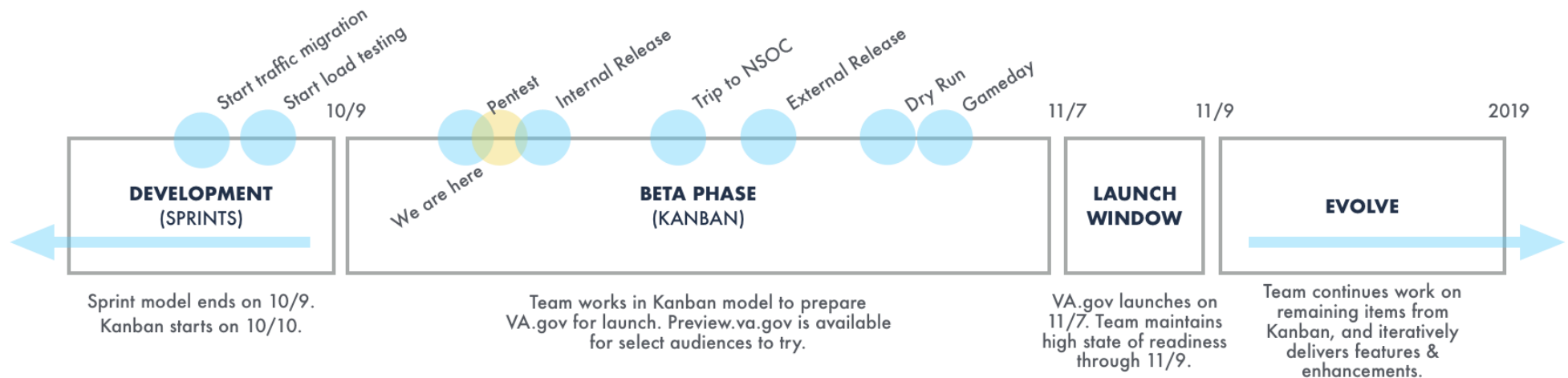


Mission Statement

VA is relaunching VA.gov as a user-centered, modern web property designed to put the needs of Veterans first.

Launch Date: November 7, 2018

Remaining Business Days: 14



Critical elements – both technically and functionally – are in place so we can start collecting unmoderated production usage data, and daily Go / No Go meetings will be held to decide when to begin.

Progress: Company Retreat was this week, so this update is based on 2.5 full days of work. TeamSite header/footer, CMS, and Search work are all continuing, and the main focus of the past day was wrapping up critical bugs and tasks in preparation for sharing preview.va.gov with the public via in a banner on Vets.gov.

Constraints: no real constraints aside from just time and bandwidth. We need to make sure we're spending time analyzing the incoming data and continue to do usability testing in addition to the unmoderated usage data to inform how we prioritize tasks between now and launch.

Next Steps: monitor Call Center feedback, user feedback submissions, Google Analytics, performance data, and social media buzz to help us understand how the preview site is being perceived and experienced.

Key requests

- Share launch checklist and runbook with, and get “on call” contact(s) for: NSOC, EWIS, OIT, Call Center/HRC, MHV, TeamSite Admin, EVSS, Appeals, MVI

Progress

- Vets.gov banner announcement ready
- 503 page (i.e. worst case scenario launch fallback) ready
- SSO works in production
- TeamSite header/footer design overrides underway
- Updated phone number across site and tools to VA311
- Login modal copy changes

Burndown

4 Technical issues complete (^ 2)

28 Content issues complete (^ 19)

48 Front End issues complete (^ 33)

15 Accessibility issues complete (^ 12)

2 Back End issues complete (^ 1)

33 Bug issues complete (^ 21)

3 Design issues complete (^ 2)

