**Feb 4. Participant 1, Joe**

**Scenario 1: Apply for STEM – Science and exhausted**

School selection is confusing… School you previously attended / School you will be attending

Impressed with how “easy” the process of applying for the STEM scholarship is.

WIZARD: Two “Apply for” radio button options could be confusing. May be easier to have STEM option have just “Extend your benefits…”

“Honestly, if that was me, I would have already said ‘I don’t qualify for it.’”

**Scenario 2: Apply for STEM – History and 2yrs**

On “To be eligible for the scholarship” page, says his eyes were immediately drawn to icons (check & X) and that clearly showed he was ineligible.

Has comments on wording of eligibility verification.

Says “have used up your education benefits or are within 6 months of using all your benefits” is too wordy and “used up your education benefits” doesn’t sound business-like enough.

Heaps praise on Source Sans Pro. Thinks the font makes VA.gov content very approachable.

Suggests updates to wording in Wizard, too.

Suggests linking Rogers STEM Scholarship in wizard eligibility criteria (instead of linking to it below the criteria).

Feels people should not be allowed to apply if they’re not eligible.

27 minutes… Mentions he wants “explore other education benefits” and back button only instead of giving people the option to elect to continue if it appears they’re not eligible.