Unauthenticated experience: <https://vsateams.invisionapp.com/d/main?origin=v7#/console/19309480/410077289/preview?scrollOffset=0>

# Order hearing aid batteries and accessories

Find out if you are eligible to order free hearing aid batteries and accessories from the VA online, by phone, or by mail.

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| Am I eligible to order hearing aid supplies? You can order hearing aid batteries from us if you meet all of the requirements listed below.  **All of these must be true:**   * You're enrolled in VA healthcare, **and** * You're registered as a patient at a VA medical center, **and** * Your VA audiologist has prescribed hearing aids or other hearing assistive devices   Find out how to apply for VA health care |

## How can I order hearing aid batteries and accessories from the VA?

You can order batteries and accessories for VA-issued hearing aids through VA.gov right now.

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| Please sign in to place an order online Try signing in with your DS Logon, My HealtheVet, or ID. me account. If you don't have any of those accounts, you can create one.   |  | | --- | | **Sign in or create an account** | |

#### You can also order:

##### By phone

Call the Denver Acquisition & Logistics Center (DALC) at 303-273-6200.

**If you are only ordering batteries, select 1** for the Automated Battery Reorder System. Enter your Social Security number and zip code when prompted. Then select which authorized batteries you need to reorder.

**If you are ordering batteries as well as other accessories (like hearing aid wax guards), select 2** to speak with a customer service representative.

To speak with an operator, select 0.

##### By mail

Fill out a Veteran’s Request for Batteries and Accessories (VA Form 2346) card. If you’re ordering hearing aid wax guards, please write down the type of guard if you have that information from your audiologist.

You should have received a VA Form 2346 in the box with your last order.

Download VA Form 2346 (PDF)

Mail the completed form to:

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| VA Denver Acquisition and Logistics Center  PO Box 25166  Denver, CO 80225-0166 |

## More information about ordering hearing aid supplies

### Are my hearing aid batteries and accessories free of charge?

**You can get these items free of charge as long as:**

* Your VA health care provider has recommended them for you, **and**
* You remain eligible for and enrolled in VA health care

### What hearing aid supplies are provided by the DLC?

**We provide resupply items for VA-issued hearing aids with:**

* Batteries
* Domes
* Wax guards
* Cleaning supplies
* Desiccant (drying products)

You may view the batteries available by downloading the DLC Catalog.

### How long will it take my items to arrive, and when should I reorder?

Your batteries should arrive within 7-10 days.

Each order should have enough batteries and accessories to last for about 6 months. To make sure you have new supplies in time, you’ll want to reorder when you have enough left for about 30 days.

### What if my hearing aids aren’t working correctly?

If your hearing aids are not working correctly, the DLC can help you get your VA-authorized devices repaired. Before sending them in, you may want to contact the VA Audiology and Speech Pathology Service that issued your hearing aid for assistance.

Find out more about VA hearing aid repair or call the Denver Acquisition & Logistics Center (DALC) at 303-273-6200.

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