

SKILLS	
Core Strength	End-to-End Modeling, Data Mining, Experimental Design, Causal Inference, Statistics, Storytelling
Programming	Python: Scikit-learn, PyTorch, PySpark, SciPy, Pandas, NumPy, Matplotlib, Django
	R: Tidyverse, Tidymodels, Shiny, Quarto, Plumber
Other	SQL, Hadoop, CSS, Tableau, PowerBI, Alteryx, Databricks, Azure, GCP, Git, Bilingual English and Korean

EXPERIENCE

Senior Business Intelligence Engineer	Jun. 2023 – Present
Humana	Remote, US
<ul style="list-style-type: none">Developed and Deployed a LightGBM Classifier model using Sklearn, PySpark, and Azure DevOps to predict balance and fall risks among 5 Million Medicare members, achieving a testing F1 score of 0.75.Developed a Ridge Regression model using Sklearn to forecast Health Equity Index Scores, achieving testing R Squared of 0.85.Built financial valuations on intervention campaigns to support the business decision making process, using causal inference techniques like Matching (Coarsened Exact Matching, Propensity Score Matching), Regression (Diff-in-Diff, Regression Discontinuity Design, Structural Equation Modeling), and Text Mining (Topic Modeling, Text Classification).Consulted business partners on experimental designs, helping to refine study parameters and sampling methodologies to ensure robust and causally interpretable results. Managed 5+ study campaigns.	

Lead Business Intelligence Analyst	Dec. 2022 – Jun. 2023
The Hershey Company	Hershey, PA
<ul style="list-style-type: none">Optimized a Random Forest model with Python SkLearn through feature engineering and hyperparameter tuning, achieving a testing AUC score of 0.88, predicting employee turnover to provide proactive targeting for retention interventions.Developed a real-time REST API with Python Django, integrating Survival Analysis, PCA, and Factor Analysis to provide non-technical stakeholders with standardized talent acquisition KPIs and models.	

Senior Analyst, HR Reporting (Senior Data Analyst)	Mar. 2022 – Dec. 2022
The Hershey Company	Hershey, PA
<ul style="list-style-type: none">Conducted Adverse Impact Analysis using R, applying statistical testing techniques like Chi-square, t-test, and ANOVA to reveal complex relationships within diversity groups and provide strategic guidance.Built financial valuations on tuition reimbursement policy in R, demonstrating its positive impact on performance, retention, and management perception. Resulted in the allocation of over \$6M towards the program.	

Analyst, HR Reporting (Data Analyst)	Nov. 2018 – Mar. 2022
The Hershey Company	Hershey, PA
<ul style="list-style-type: none">Developed and automated 7+ end-to-end dashboards and apps using R Shiny, Tableau, and SQL, enabling continuous monitoring of People Analytics KPIs, leading to direct cost reduction of over \$100K/year.Developed and automated periodic internal and external reports and surveys using R Markdown, reducing the overhead hours spend by 90%. Contributed to earning a Great Place to Work recognition and 1st place in DiversityInc Top 50.Optimized data models and ETL pipelines in SQL Server, resulting in 40 hours/month reduction in data prep time for users.	

EDUCATION

Master of Applied Data Science	University of Michigan – Ann Arbor, MI	Dec. 2025 (Expected)
Bachelor of Business Administration	University of North Texas – Denton, TX	Aug. 2015

PROJECTS

Algorithmic Stock Trading using LSTM Model in PyTorch	May 2024
Text to SQL Transformer Model in PyTorch	May 2023
Using ML to Identify Risk Factors and Predict Fatal Outcomes in Protests	November 2022