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# About Me

Hi! 🤝👋 I am Mohammad Parsa Rashidi Ahmadi, a graduate in Urban Engineering from Imam Khomeini University. I am also a member of the Urban Planning Scientific Association at the university and hold a SketchUp certification. With a background in freelancing and customer support, I am proficient in urban planning software, customer support tools such as FreshChat, as well as Photoshop and Microsoft Office.

## Education

● **Imam Khomeini International University – Urban Engineering**  
2019 – 2023

Graduated with a degree in Urban Engineering from Imam Khomeini International University, with a membership history in the university's Scientific Association.

## Experiences

● **Talar Web – Customer Support Specialist**  
2021 – 2023

As a Customer Support Specialist at talarweb.net, I addressed user inquiries through CMS panel, social media networks, FreshChat, and responded to website comments in the WordPress panel.

● **Freelancer**  
2019 – 2023

Executed projects in AutoCAD, SketchUp, Twinmotion, and translation services.

● **Manshour Danesh – Educational Support**  
2019 – 2020

Educational support for mathematics courses at Manshour Danesh School in Karaj. Resolved educational issues, assisted students, assessed their performance and progress, and provided guidance for improvement.

# Skills

AutoCad 80%

SketchUp 100%

Twinmotion 100%

Photoshop & Premiere Pro 80%

Office 100%

CMS 100%

SQL 40%

English 100%

# Courses



SketchUp

Completed the SketchUp course at Imam Khomeini International University and obtained the course certification.