

Project Design Phase-I Solution Architecture

Date	19 September 2022
Team ID	PNT2022TMID17282
Project Name	Project – Customer Care Registry
Maximum Marks	4 Marks
TEAM LEADER	MONISHA.S
TEAM MEMBERS	NITHYA .M S.MONISHA NATHIYA.P DEEPIKA.V

Solution Architecture

FEARURS

- Multiple channel billing support
- Ultimate access to support
- Active assist recommendations API
- Technical account manager
- Training credits
- Access to purchase planned event support



