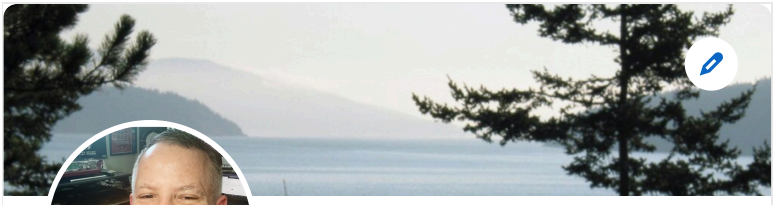

Greg Marshall He/Him

Senior Technical Writer | AI, Responsible AI

Seattle, Washington, United States · Contact info

374 connections

Open to | Add profile section | Resources | Enhance profile

Open to work · Recruiters only
Senior Technical Writer roles
Show details

Analytics

Private to you

54 profile views
Discover who's viewed your profile.

13 post impressions
Check out who's engaging with your posts.
Past 7 days

54 search appearances
See how often you appear in search results.

Show all analytics →

About

As a content developer and technical writer with over 10 years of experience in high tech, I have a passion for creating and delivering engaging, informative, and user-friendly content for cloud services and security solutions. My mission is to h ...see more

Featured

Link

Greg Marshalls Technical Writing Portfolio -...
Google Drive
My portfolio spans the last ten years and includes a broad spectrum of content; old school technical content, online content, example...

Link

Technical Writing Portfolio - Google Drive
Google Drive

Imag

API RED
Unif
Port
201

Activity

367 followers

Create a post

Posts | Comments

Greg Marshall • You
Senior Technical Writer | AI, R...
2w • Edited •

I'm happy to share that I've obtained a new certification: STCW Certification from MITAGS! In process o ...more

Celebrating a New Certification

6 · 1 comment

Greg Mar
Senior Techn
10mo •

Just finished the co
Generative AI?"! Ch
out: https://lnkd.in

Certificate of Comp
linkedin.com

3 · 1 comment

Show all posts →

Experience

Caregiving
Career Break
Dec 2024 - Dec 2025 · 1 yr 1 mo
Seattle, Washington

Senior Technical Writer
Ford Motor Company · Contract
Sep 2023 - Dec 2024 · 1 yr 4 mos
Seattle, Washington, United States · Remote

* Senior Technical Writer for internal/external software development feature teams for Connected Vehicle Cloud...

Amazon Web Services (AWS) and Software Development

Senior Content Developer
Adobe Commerce · Contract
Jan 2022 - Nov 2022 · 11 mos
Seattle, Washington, United States · Remote

Writing, Software Documentation and +15 skills

Senior Technical Writer
Oracle · Contract
Feb 2020 - Oct 2021 · 1 yr 9 mos
Seattle, Washington, United States

Focused on developer content for internal Oracle Cloud Infrastructure service teams.

Writing, Information Security and +17 skills

Senior Technical Writer
Disney · Contract
Jul 2018 - Jan 2019 · 7 mos
Greater Seattle Area · On-site

• Six month contract responsible for writing API and Mobile SDK documentation, including sample code, in...

Writing, Amazon Web Services (AWS) and +3 skills

Show all 15 experiences →

Education

University of Washington
Certificate, Unix/Linux Administration
2004 - 2005

Nine month program focused on managing Unix/Linux environments; instruction covered setup and installation,...

University of Washington
Certificate, Project Management
2003 - 2004

Core course work included project planning, defining project overview goals, resource planning, risk...

Show all 5 educations →

Licenses & certifications

STCW Certification
MITAGS
Issued Oct 2025 · Expires Oct 2030
Credential ID 171308

Basic Fire Fighting, First Aid Training and +2 skills

Editing and Proofreading Made Simple
LinkedIn
Issued May 2025

Show credential

Proofreading and Copy Editing

Show all 7 licenses & certifications →

Projects

Managing Privacy on Windows Server 2013 and Windows 8
Jan 2012 - Present

Associated with Microsoft

Show project

Windows Server 2012 includes a variety of technologies that communicate with the Internet to provide increased ease-of-use...

Troubleshooting System Services
Jan 2012 - Present

Associated with Microsoft

Show project

The number of Windows system services increases with every Windows release. When will it end? Never? Using native Window...

Show all 4 projects →

Volunteering

Provide holiday meal basics for people who need help.
White Center Foodbank
Jan 2009 · 1 mo
Poverty Alleviation

Was an awesome experience with interfacing with the people who were without food for the Christmas season.

Skills

Basic Fire Fighting
STCW Certification

First Aid Training
STCW Certification

Show all 60 skills →

Recommendations

Received Given

Beth Wade · 1st
Human-Centered Content Specialist & Information Architect
September 22, 2021, Beth worked with Greg on the same team

I had the great fortune to work with Greg on operational support documentation improvement initiatives. Despite each project being high-pressure, low-direction, and build-as-you-go with little-to-no leadership, Greg stepped up day after day and took initiative. He wrote clean, concise technical documents, he edited and standardized procedures, he communicated well and efficiently with other team members, and he provided a calming balance…

Lucía M. Polis, Ph.D. · 1st
Documentation System Builder, Technical Writing Expert and Mentor, Usability Advocate
April 20, 2021, Lucía M. worked with Greg on the same team

Greg is an incredible technical writer and team member, not only because he absorbs new content management strategies quickly and contributes actively to process and standard development, but also because he takes charge when working on particular products. Greg's expertise does not stop at technical documentation. Whether he does a deep dive on a complex cloud service deployment scenario

Show all 3 received →

Publications

Troubleshooting System Services

Microsoft TechNet Wiki · Dec 3, 2012

Show publication

The most common tasks associated with managing services are starting, stopping, and disabling a service, and changing the...

Event ID 7023 Service Stop Operations

Microsoft TechNet Wiki · Sep 27, 2012

Show publication

Service Control Manager (SCM) stops services and driver services. It also reports when...

Show all 10 publications →

Courses

Viliger's CISSP Boot Camp

Associated with Symantec Corporation

Honors & awards

VP Gold Star Award

Issued by Microsoft Corporation · May 2011

Associated with Microsoft

Proactively wrote how-to, architectural overview and troubleshooting content to address the top 20 Windows Event...

Merit Award for the Windows System Services Reference Guide

Issued by Society for Technical Communications · Jun 2004

Merit Award winner for writing the "Windows System Services Reference Guide" detailing Windows system service architecture,...

Interests

Top Voices | Companies | Groups | Newsletters

Jim Farley · 3rd
CEO at Ford Motor Company
382,764 followers
✓ Following

Melinda French Gates
Founder of Pivotal. Co-founder of the Gates Foundation. Author of The Moment of Lift & The Next Day.
6,687,335 followers
✓ Following

Show all Top Voices →

Causes

Animal Welfare • Civil Rights and Social Action • Disaster and Humanitarian Relief • Health • Human Rights • Poverty Alleviation • Science and Technology • Veteran Support

Profile language

English

Public profile & URL

www.linkedin.com/in/gregorymarsha11

Premium

Who your viewers also viewed

Private to you

Abraham DeWeese · 2nd
Senior Technical Writer @Boeing
Connect

Michael Perry · 3rd+
Field Operations Advisor
Message

Princess Vann · 3rd+
University of Southern California
Message

Dr. Princess Hornbuckle-Vann · 3rd
Social Worker

Message

Brian Sandvig · 3rd+
Senior Quality Analyst at Infor

Message

Show all

People you may know
From your school

Greg Lenti
Sr Security Program Manager | Microsoft Security Response Center

Connect

Mike Ma
Student at University of Washington

Connect

Susan Boher
Senior Content Developer ex Oracle | Microsoft | T-Mobile

Connect

Lucas Brezina
CSSE Student @ University Of Washington Bothell, Dean's List

Connect

Chris Blanton
Tractor-Trailer Operation. Warehouse and Dock. Marketing Design Production. Technical Publications and Experience...

Connect

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Staffing and Recruiting
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50,499 followers

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