

# 988 Suicide and Crisis Lifeline Performance (Jan-July 2023)

Average Contact Time for Calls

00:13:27

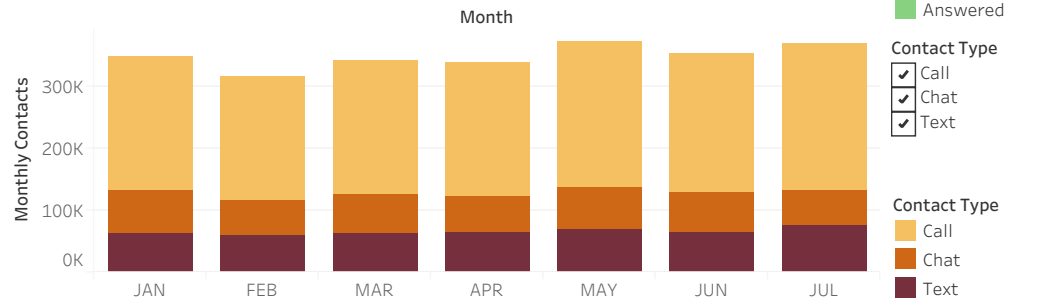
Average Contact Time for Chats:

00:23:06

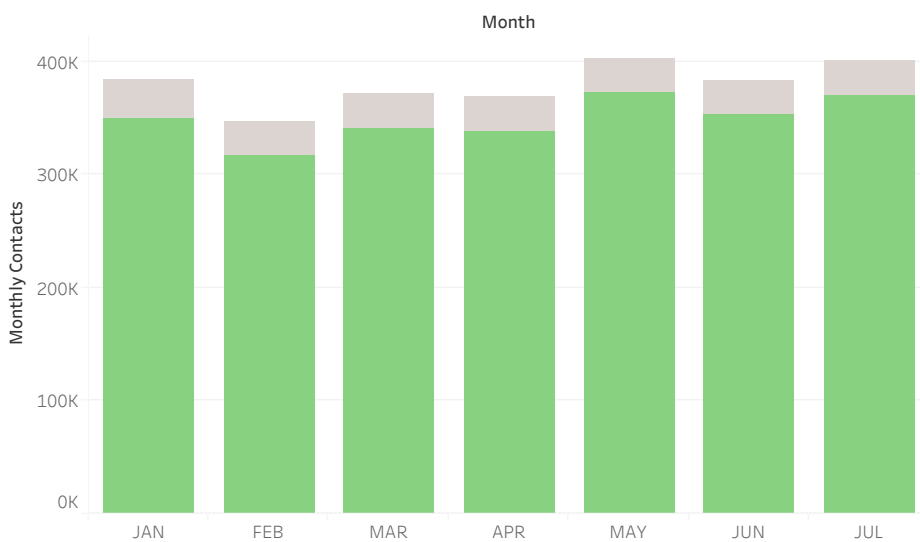
Average Contact Time for Texts:

00:49:16

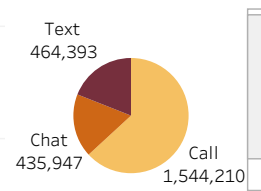
## Number of Answered Contacts by Type



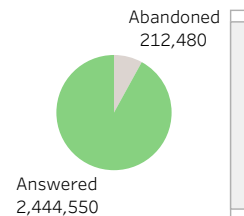
## Contact Response by Month



## Total Answered Contact by Type



## Total Contact Response



Data Source: 988 Lifeline Performance Metrics. (n.d.). SAMHSA. <https://www.samhsa.gov/find-help/988/performance-metrics..>