

[INC2-216] [My account page EN] Account statement can't be downloaded

Created: 13/Nov/22 Updated: 13/Nov/22

Status:	To Do
Project:	Income Marketplace (Tribe #2)
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	High
Reporter:	Andis Lejietis	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	Squad6, Usability		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	OS: IOS 16.1 Browser: Safari 16		

Attachments:	WhatsApp attēls 2022-11-13 plkst. 19.29.05.jpg
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Description

Summary: When there is a need to export account statement to PDF file on a phone, exported file download never initiates and file can't be saved.

Steps to reproduce:

1. Go to <https://income-frontend.code-lab.it/invest>

2. Log in

3. Navigate to [My account](#) page

4. Open Account statement

5. Press <PDF Export> to export PDF

6. Download PDF

Expected result: Step 6: Statement is generated as PDF and download is initiated

Actual result: Step 6: Info window pops up, to inform that download will start after generation is finished, but actual download never occurs