# Alyssa Cowles

14432 Dunstable Drive Shelby Township, MI 48315 (760) 315-5668 alyssa.m.cowles@gmail.com https://github.com/AM-Cowles

### **SKILLS**

Leadership, Management, Computer, Programming languages, Retail, Communication, Teamwork, Customer service, Interpersonal, Problem-solving, Time management, Organization, Adaptability, Integrity, Dependability, Critical thinking, Willingness to learn, Open-mindedness, Creativity, Empathy.

## **EXPERIENCE**

## McDonalds, Ramona CA - Crew Member

Feb 2012 - Aug 2012

- Prepped kitchen appliances and food.
- Cooked food to fulfill customer orders.
- Fulfilled customer order to customer specifications within company quidelines.
- Before leaving was awaiting official promotion, after working four months, to Department Manager.
- Worked register and drive thru window.
- Sometimes managed and worked in the kitchen solely.

#### Walmart, The Colony TX - Sales Associate

May 2010 - Aug 2010

- Provided customer service when needed.
- Trained new possible, official employees.
- Set modular units, merchandising and pricing product according to instructions.
- Stocked inventory.
- Handled claims and damages.
- Remodeling crew responsible for building new counters and reconstructing modular units.
- Organized warehouse according to inventory demands, incoming and outgoing.

Sept 2009 - Feb 2010

- Graduated Basic Training.
- Acquired marksman classification.

## Petropics LLC, Chino Hills CA - Warehouse Lead

Mar 2009 - Sept 2009

- Processed purchase orders, picking and assembling purchase orders.
- Coordinated freight and managed dock including drivers, Bills of Lading, and documentation.
- Coordinated trade show events.
- Assembled marketing materials.
- Customer service and sales, writing customer orders.
- Traveled to Pet Expos and set up trade show booths.
- Exhibited and demonstrated pet products.

## **EDUCATION**

MSU Coding Bootcamp, Online - Certificate for Full Stack Web

Development

June 2021 - Nov 2021

**US Career Institute, Online** - Certificate for Medical Claims and Billing

Feb 2014 - Aug 2014

University of Phoenix, Online - Associate of Arts

Sept 2010 - Sept 2012

Partial degree, unable to finish.

#### **Interests**

Game development and design, Web development and design, Application development and design, Testing and debugging, Cyber security.