ERIN SEPPALA

FULL-STACK WEB DEVELOPMENT

CONTACT

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233 North Stone Street West
Suffield, CT, 06093

EDUCATION

UNIVERSITY OF CONNECTICUT
GPA: 3.7
Storrs, CT
Coding Bootcamp Full-Stack Web
Development Candidate
(Expected graduation Jun 2021)

Extracurricular Activities
Civil Air Patrol (CAP)

ADDITIONAL SKILLS

HTML, CSS, Bootstrap, javaScript,
jQuery, and Node.js

CAREER OBJECTIVE

Quality-oriented Full-Stack Web Development major (3.7 GPA) currently attending University of Connecticut, with 3+ years of work experience. Aiming to leverage a proven knowledge of data communications and database server skills to successfully fill the Full-Stack Web Development role at your company. Frequently praised as efficient by my peers, I can be relied upon to help your company achieve its goals.

EXPERIENCE

Customer Service Representative
Phynd Technologies Inc, West Suffield, CT / May 2019 - Jul 2020
- Greeted, assisted and solicited individuals calling by phone.
- Welcomed presence for clients and associates on phone.
- Listened to customers and maintained a friendly, positive, and professional attitude.
- Identified, researched and resolved customer issues using computer system.
- Worked well within team environment as well as independently.
- Provided fast and friendly customer service experience every visit.

Assistant Store Manager
Subway, West Suffield, CT / Sep 2017 - Jun 2019
- Ensured store opened and closed at appropriate time.
- Assisted Store Manager with day-to-day operations of entire store.
- Assisted Store Manager in training, coaching and developing store personnel.
- Operated and managed store in absence of store manger.
- Ordered products, identified, and ensured accurate pricing and maintained product inventory.
- Supported store compliance with operational standards, expectations and federal law.
- Safeguarded confidential information, cash and credit card information and merchandise.
- Interacted professionally with management team, associates, supervisors and customers.
- Maintained presence in store by providing excellent customer service.
- Developed customers into repeat shoppers through information gathering, customer follow-up and email capture.