



Coverage status



Active

Care Pack

Months remaining: 35

Start date: April 14, 2023

End date: April 13, 2026

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Victus by HP Gaming Laptop 15-fa0000 (680A4AV)

Serial: 5CD2479RNQ Product: 6N028PA

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Additional Information



Coverage type	Care Pack
Service type	HWM Onsite
Service level	Std office hrs std office days Up to 3yrs w/Comm PC Care Pack Standard Next available tech resource Country Coverage Standard Configuration Standard Material Handling No Special Coverage No Limitation No Specified Repair Time Next Coverage Day No Specified Restoration Time
Deliverables	HW Problem Diagnosis Material Onsite Support

Coverage type	Care Pack
Service type	HWM Onsite
Status	Active
Start date	April 14, 2023
End date	April 13, 2024
Service level	Std office hrs std office days Standard Next available tech resource Country Coverage Not Applicable Standard Material Handling No Special Coverage No Limitation No Specified Repair Time Third Coverage Day No Specified Restoration Time
Deliverables	HW Problem Diagnosis Material Onsite Support

Coverage type	Factory warranty
Service type	Wty: HP HW Maintenance Offsite Support
Status	Active
Start date	April 14, 2023
End date	April 13, 2024
Service level	Std Office Hrs Std Office Days Standard Parts Logistics Standard Material Handling Global Coverage Customer Pickup at Repair Ctr Customer delivers to Repair Ctr Std Turn-Around No Usage Limitation
Deliverables	Offsite Support & Materials Hardware Problem Diagnosis

Coverage type	Factory warranty
Service type	Wty: HP Support for Initial Setup
Status	Coverage expiring
Start date	April 14, 2023
End date	July 12, 2023
Service level	Next Avail TechResource Remote Std Office Hrs Std Office Days Unlimited Named Callers 2 Hr Remote Response
Deliverables	Initial Setup Assistance

HP has checked your product information, including the product and serial numbers, to determine your results.