

**Sentiment reporting terms of reference**

Overview

This document provides guidance for the outcomes and deliverables for the sentiment analysis on the comments from apprentice’s surveys. These surveys are completed following an End Point Assessment to describe the experience.

Outcomes

Systems to measure the performance of multiple-choice exams hosted on Moodle

Benefits/Drawbacks

Moodle allows complex questions types including mathematics/coding. Hosting a system is cheap compared to alternatives ( [www.questionmark.com](http://www.questionmark.com)). It also allows access to all statistics. Drawbacks include setup time and staff training.

Deliverables

Sentiment Analysis design

Python code

Suggestions for operationalization