**COUNTY LOGO**



**USAID AMPATH *Uzima***

**HIGH VIRAL LOAD MANAGEMENT PROCESS FLOW**

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|  | Once the patient comes in for the EAC sessions, the team needs to ensure at least 3 EAC sessions are conducted, and barriers addressed within the expected 3 months. Unless the case requires more support beyond the three months. (*NASCOP guidelines)*  *Ensure the STF register is updated at each visit.* | Once barriers have been addressed and adherence re-enforced, Conduct a confirmatory VL test after three months of assured adherence. | |
| The lab tech flags the unsuppressed VL test results and hands them over to the VL champion/Clinician at the CCC  (***Happens on the same day***) | |  |  |  |  |  | | --- | --- | --- | --- | --- | | VL 50 -999 |  | VL ≥1000 |  | VL suppressed (LDL) | | consult the regional/national HIV clinical TWG or call  ***‘Uliza”*** Hotline |  | Conduct MDT 2 and switch to a second line regimen (**As soon as possible**). Monitor adherence and repeat VL after 3 months. |  | Continue with the current regimen, monitor adherence, and repeat VL after 6 months. |   ***Indications for home visits:***   1. Alcoholic and substance abuse 2. Patients with treatment supporter challenges 3. Patients with mental health issues 4. Patients with disabilities 5. Elderly patients 6. Any case the MDT decides a home visit would be helpful | |
| The VL champion/Clinician documents the STF register and assigns a peer to call back the patients for the EAC sessions. Patients are expected to return ***as soon as possible*** after the call.  (***Happens same day***)  Document the Telecare form and the phone call log | The team will convene the first MDT to discuss possible barriers to adherence and develop a plan of support for the High Viral Load cases.  (***This happens within the same week of receiving the results***)  The team will discuss and determine those eligible for home visits for those that are eligible for one. **However,** all Adolescents and Children with a high viral load **MUST** get a Home Visit. | | |  |

*\*****NOTE:*** *All patients who have their Viral test samples picked should have a TCA of one month, except those already in DC models*