

Hi SHIVDEEP SINGH, welcome to Fido. Your first bill might include prorated credits or charges. Check out the other pages for details.

How much do you owe?

\$63.97

→ Don't forget to pay by Required Payment Date - May 05, 2023.

See page 2 for ways to pay



You saved \$56.62. Not bad.

Here's a breakdown of your total

Your account sum	our account summary \$				
Balance from last bill		0.00 0.00			
Balance brought forward					
Your current bill		\$			
Internet	See page 3>	63.97			
Total (Includes \$7.36 HST))	63.97			
Total		\$63.97			

Any payments we received and processed after Apr 08, 2023 will show on your next bill.

Still have questions? Chat with us! For other ways to reach Fido Customer Care, visit **fido.ca/contactus**

See page 2 for other ways to contact us >



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IMPORTANT

Payment is due upon receipt. Payment must be received on or before the Required Payment Date to avoid a late payment charge. Make sure all cheques are payable to Fido with your account number on the front. And don't forget to include this stub with your payment.

#########

Your account number: **Total amount due:** Required Payment Date:

2-5325-5244 **\$63.97** May 05, 2023

Amount of your payment:

\$

Fido PO Box 9100 Don Mills, ON M3C 3P9

SHIVDEEP SINGH 39 THORNTREE CRES BRAMPTON ON L6Y 3Y1



fido 🏤

FIDO INFO: CUSTOMER SUPPORT

If you have a concern that was not resolved, please review the steps for reporting an issue at www.fido.ca/concern. If you are not satisfied with the resolution provided by one of our management team members, you also have the option to speak to our Office of the President.

Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independent Commission for Complaints for Telecomtelevision Services (CCTS) may be able to assist you free of charge: www.ccts-cprst.ca or 1-888-221-1687.

IMPORTANT INFORMATION: THE INTERNET CODE

The Internet Code was created to help residential Internet customers know about their rights and responsibilities in their contracts with Internet service providers. For more information about the Internet Code, visit: https://crtc.gc.ca/eng/internet/code.htm.

Contact us

If you've gone through your bill and still have questions...



Visit fido.ca/contactus



Call **1-888-236-3436** (or ***FINT** free from your Fido phone)



Write to: Fido Customer Service 100 Westmorland St Moncton, NB E1C 0G1

How To Pay Your Fido Bill

There are many ways to pay your bill.

The fastest and easiest way is by setting up automatic payments from your chequing account or credit card.

To get started, sign in to your account at **fido.ca** or in the Fido My Account app.

You can also make one-time payments every month:

- Online, by signing in to your account on **fido.ca** or the Fido My Account app.
- By calling Fido's interactive phone system: dial 611, free of
- charge from your Fido phone or 1-888-481-3436.

 At most major Canadian financial institutions. It could take
- 2 to 5 business days for your payment to reach us.
- By mailing a cheque payable to Fido to the following address: Fido, PO Box 9100, Don Mills, ON, M3C 3P9.

Please indicate your account number on the front of the cheque and allow enough time for delivery and processing.

If payment is not received by us by the Required Payment Date, it will be considered a delinquent amount and will be subject to a late payment charge of 3% per month, calculated and compounded monthly on the delinquent amount (42.58% per year) from the date of the first invoice on which the delinquent amount appears until the date we receive such amount in full.

To see our complete terms and conditions, visit **fido.ca/ terms** or contact us.

Payable at major Chartered banks in Canac

	Teller's Stamp
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About your first bill

You'll find all the details of the charges and credits for services you've changed on the following pages.



For services you've added



For services you've cancelled



SHIVDEEP SINGH, 39 THORNTREE CRES

Monthly charges Apr 09 - I		\$
Fido Internet 100 - Unlimited		82.00 -45.00 8.00 45.00
Savings: Internet Offer - 12 mths - ends Apr 01/24		
Wi-Fi Modem Rental		
Total monthly charges		
One-time charges and credits	Apr 01 - Apr 08	\$
<table-cell-rows> Fido Internet 100 - Unlimited</table-cell-rows>		21.17
Savings: Internet Offer - 12 mths - ends Apr 01/24		-11.62
🕀 Wi-Fi Modem Rental		2.06
Total one-time charges and credits	11.61	
Usage summary	Ending Apr 08, 2023	
Usage type		\$
Usage Charge (0.00GB@\$0.00/GB)		~
Total usage		0.00
Total before taxes HST: 81578 1448		56.61 7.36
Total for Internet		\$63.97
Legend: ✓ No charge		



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You added new Internet services on Apr 01. Just a heads up, you'll see charges from Apr 01 - Apr 08 (8 additional day(s)) along with your monthly fees from Apr 09 - May 08.



Your plan includes:

- Download speeds up to 100Mbps
- · Upload speeds up to 30Mbps
- · Monthly usage included: Unlimited
- · Overage charges do not apply



Your internet usage

To view your current and past Internet usage sign into fido.ca at **fido.ca/myusage**.

Need more data? Choose a plan that best suits your needs. See **fido.ca** for details.