##### RESUME

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| **EMPLOYMENT HISTORY** | |
| Jun 2013 – present | **Partner Delivery Enablement Principal, APJ**  SuccessFactors, an SAP Company  Brisbane, Australia  Responsibilities   * Providing guidance to partner project managers, sales teams and consultants on project scoping, configuration, implementation methodology and training * Onboarding new partner organisations to SuccessFactors’ partner program * Providing project oversight on strategic partner-led projects * Coordinating and supporting the delivery of partner Delivery Enablement and coaching services * Managing partner project escalations   Major Projects/Achievements   * Managing escalations for significant projects/customers including Woolworths (EPI-USE/HCL) and Roy Hill (Presence of IT) * Introducing regular knowledge sharing webinars for APJ service partners * Delivering in-house ‘SuccessFactors – Certified to Serve’ training for Deloitte sales, pre-sales and consulting teams |
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| Jan 2011 – Jun 2013 | **Principal Consultant, Professional Services**  SuccessFactors, an SAP Company  Brisbane, Australia  Responsibilities   * Project managing the implementation of SuccessFactors’ suite of products including Performance Management, Goal Management, Recruiting Execution, Succession Planning, 360, Career Development Planning, Jam, Stack Ranker, Calibration and Employee Profile * Providing Delivery Enablement to SuccessFactors partner organisations * Facilitating workshops with customers including project kick-offs, requirements gathering and product training |

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| Jan 2011 – Jun 2013 (continued) | Major Projects/Achievements   * Responsible for implementations with the following customers:   + Vero NZ   + NSW WorkCover   + Ahold   + Mater Health Services   + Wesfarmers   + WA Public Sector Commission   + Mizuho   + Mandiri Bank   + Southern Cross Health Services   + NAB   + MINOR Group (Delivery Enablement)   + Department of Immigration and Citizenship   SuccessFactors Certifications Held   * Certified Professional – Align & Perform * Certified Professional – Talent Management * Certified Associate – Employee Central * Certified Associate – Recruiting * Certified Associate – Align & Perform * Certified Associate – Talent Management |
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| Apr 2007 – Jan 2011 | **Systems & Reporting Consultant, People & Development team**  Allens Arthur Robinson Lawyers (now Allens Linklaters)  Brisbane, Australia  Responsibilities   * System administration of all HR systems including HR Information System (chris21), online performance management system (SuccessFactors), eRecruitment system (Job Office by NGA.net) * Maintenance, development, implementation and customisation of HR systems * Project management for HR projects including eRecruitment implementation and annual performance review process * Training and supervision of 'super users' for eRecruitment and online performance management systems * Training People & Development team members on all HR systems, both remotely and face-to-face * Reporting to the firm's Board and Leadership Team on HR and financial data, including data collection, analysis and presentation, and report and memo preparation for HR Director and Chief Executive Partner   Major Projects/Achievements   * Key contributor (Business Analyst/Project Manager role) to successful implementations of online performance, talent and succession management, employee self-service (including leave processing and payroll) and eRecruitment * Seconded to Hong Kong office in August-September 2008 to assist with the integration of a new firm located in Jakarta * Managing data reporting requirements for partner performance review processes across the firm |
| Mar 2005 – Apr 2007 | **Graduate Resourcing Consultant /**  **People & Development Coordinator**  Allens Arthur Robinson Lawyers  Brisbane, Australia  Three month secondment to Sydney office, Jan-Mar 2006 |
|  | Responsibilities   * Managed the recruitment process for Corporate Services staff, Vacation Clerks and Law Graduates * Supervised Graduate Resourcing Assistant * Provided advice and assistance to partners and staff * Conducted a fortnightly induction program for new staff * Represented the firm at university recruitment events, including presentations to students on resume and cover letter preparation * Trained new People & Development staff * Maintained the international People & Development intranet site * Coordinated the relocation of new staff from overseas and interstate |
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| Dec 2003 – Mar 2005 | **People Development Coordinator/Administrator**  Blake Dawson Lawyers  Brisbane, Australia  Responsibilities   * Coordinated Graduate and Summer Clerk recruitment * Coordinated staff movements, commencements and terminations * Assisted with Summer Clerk and Graduate programs * Assisted with annual performance and remuneration reviews * Represented the firm at university recruitment events * Trained and supervised a work experience student * Assisted with Learning and Development seminars * General administration for the People Development team |
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| **EDUCATION** |  |
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| Feb 2001 – Nov 2004 | **Bachelor of Business – Human Resource Management**  Queensland University of Technology  Secondary Major – Accounting |
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