**James Bishop**

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**Marketing Specialist**

**Professional Summary:**Web-savvy digital marketing expert with proven accomplishments in planning and executing web, SEO and social media campaigns with a view to create and maintain the company’s presence and image in the industry. Highly skilled in identifying trends and insights and optimizing performance, brainstorming new and creative growth strategies by using digital marketing docks. A committed individual who effectively evaluates end to end customer experience across multiple channels and touch points.

**AREAS OF EXPERTISE**

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| – Layout Designs | – Digital Communications |
| – Campaign Budget Administration | – SEO / SEM |
| – Digital Program Execution | – Digital Touchpoints Management |
| – Lead Generation | – Effectiveness Measurements |
| – Website Strategies | – Marketing Automation Strategies |
| – Social Media Management | – External Social Media Support |

**KEY ACHIEVEMENTS**  
• Increased the company’s online presence by 58% through strategically planned and executed digital marketing campaigns  
• Implemented a large social media campaign, increasing the company’s market share by 62% in the industry  
• Consistently met lead-generation targets through development and implementation of organic SEO initiatives  
• Trained 15 communication officers in handling social content and development of social media campaigns

**PROFESSIONAL EXPERIENCE**

**Digital Expert**

**QUALIFACTS, Whitewood, SD (08/2014 – Present)**

• Plan, design, develop and execute web, SEO/SEM, email and social media campaigns according to the specific needs of the company  
• Design and build company’s social media presence through execution of well-placed strategies  
• Develop and oversee implementation of design layouts of communications including presentations and newsletter  
• Execute national digital programs and campaigns such as online advertising and website strategies  
• Lead ongoing management if digital touchpoints and handle social media pages according to company policies

**EDUCATION**  
Bachelor’s Degree in Digital Marketing Management – 1998  
SOUTH DAKOTA STATE UNIVERSITY, Whitewood, SD