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| --- | --- |
| **Condition Description** | |
| Customer states there are “spots of crystallization” in the windshield in driver’s line of sight. | |
| **Diagnostic Steps** | |
| * Visual inspection, confirmed debris/distortion within the windshield. * Attempt to clean from outside and inside, no change to condition. | |
| **Probable Cause** | |
| Unknown. | |
| **Repair Process** | |
| DSPM authorized replacement of windshield glass.  \*\*Note: Damage to the OEM glass occurred during removal. Glass has severe damage, but is available upon request. Please contact FTS before requesting recovery. | |
| Photo of condition | Glass Label  TOYOTA  AGC AUTOMOTIVE  DOT376 M8H4I AS1  2 30E  LAMISAFE |

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| Attachment 1: **Parts Recovery Control Sheet** | | | | | | | **Orig Tracking** |  | | | | | | |
| **VIN** |  | | | | | | |
| Do not type in SHADED fields. If the **Final Destination** field below is “**scrap**”, properly dispose of the part. | | | | | | | **Doc No.** |  | | | | | | |
| **Final Destination:** | |  | | SETR#: | |  | | | CQE Eng: | | N/A | |  | |
| **Importer: (Applies to TMC Shipments Only)** | | | Deliver to:  Attn:  Tel: | | | | | | | 住所：  宛先：  Tel: | | | | |
|  | | |
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|
| **T-STAR** |  | | | |  | | | | | | | | |
| **Note: If this FTR contains more than one VIN, create a table in the report containing VIN, production date, and odometer** | | | | | | | | | | | | **For Customs Use: Used Parts Value** | |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **1** | **Part # 1:** | **Part Description** | | | **Qty.** | **Used Part Value Each** | |
| 561010R311 | GLASS SUB-ASSY, WINDSHIELD | | | 1 | $ | 114.19 |
|  | Serial No. / Date Code | | PRS Status | Comments: | | | |
|  | |  |  | | | |