

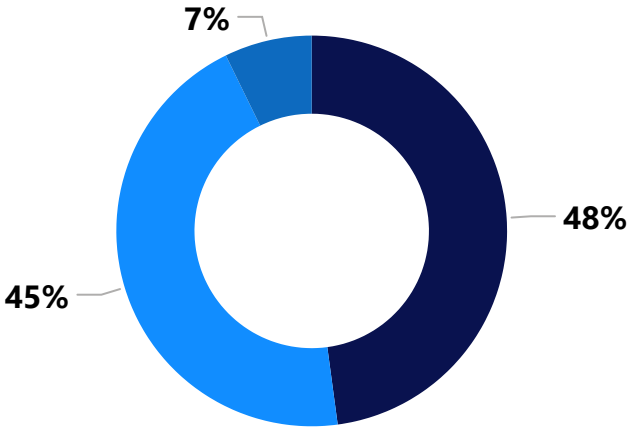
Passenger Profile

129487

Passengers

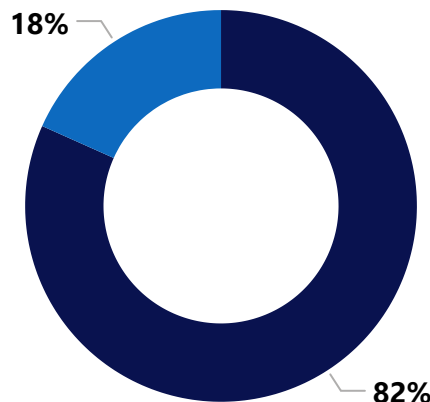
Passenger Class

Business Economy Economy Plus

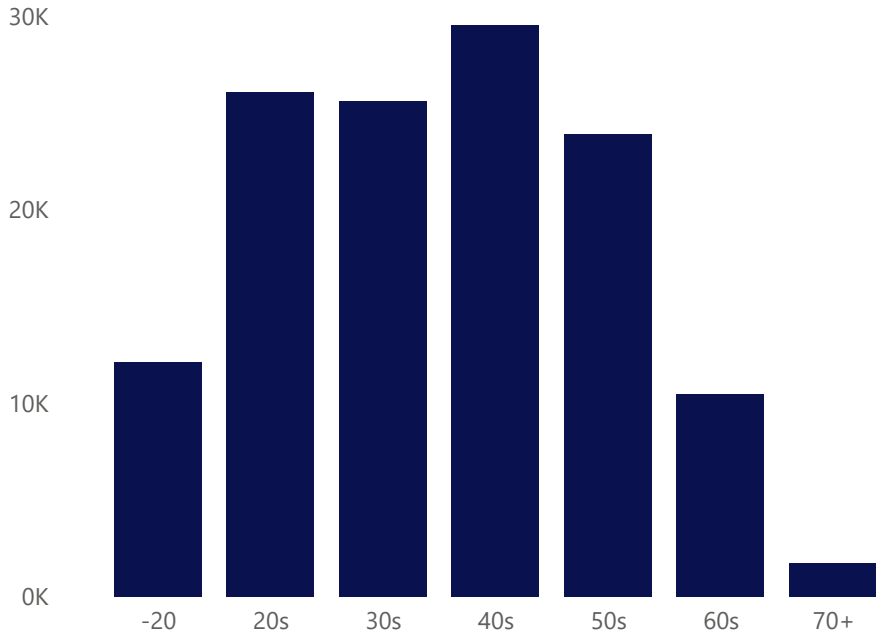


Customer Type

Returning First-time

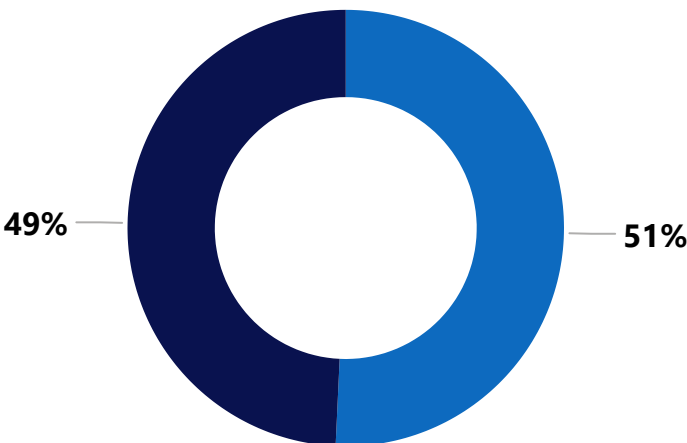


Passenger Age Groups



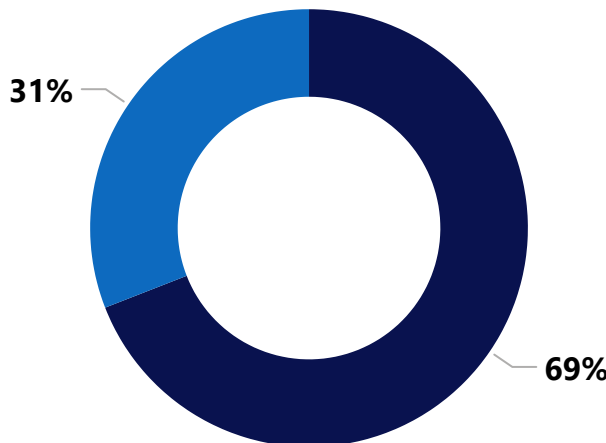
Passenger Gender

Female Male



Travel Type

Business Personal



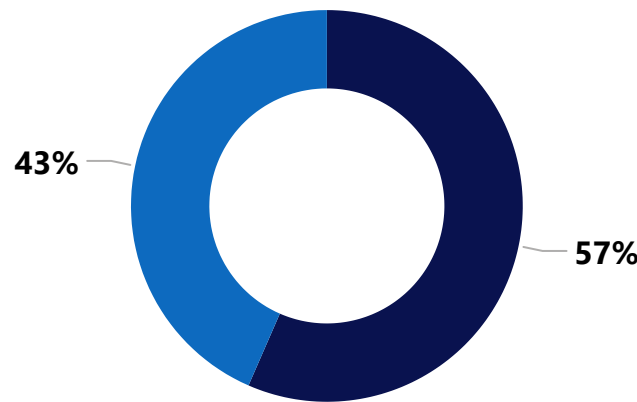
Recommendations

1. Improve customer service
2. Ensure seamless booking experience on mobile devices
3. Provide 24/7 Customer Support
4. Send Timely booking confirmations and flight reminders

Passenger Satisfaction

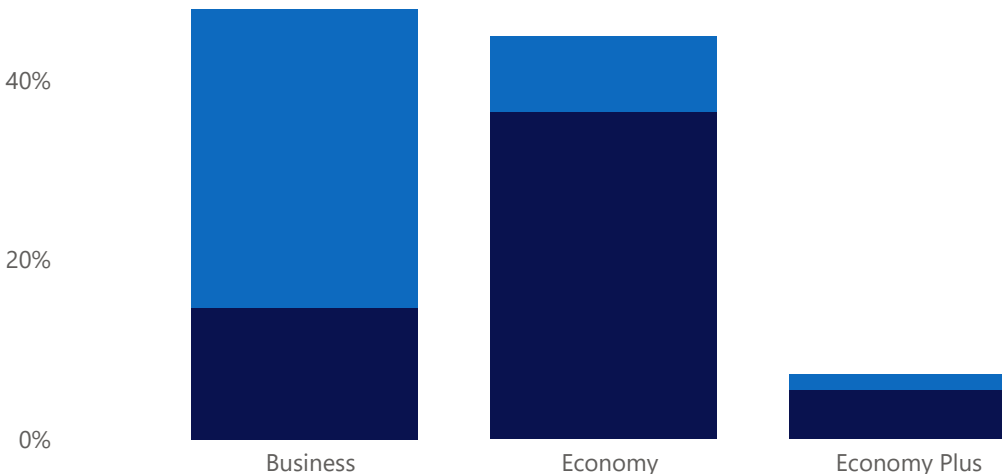
Overall Satisfaction

Neutral or Dissatisfied Satisfied



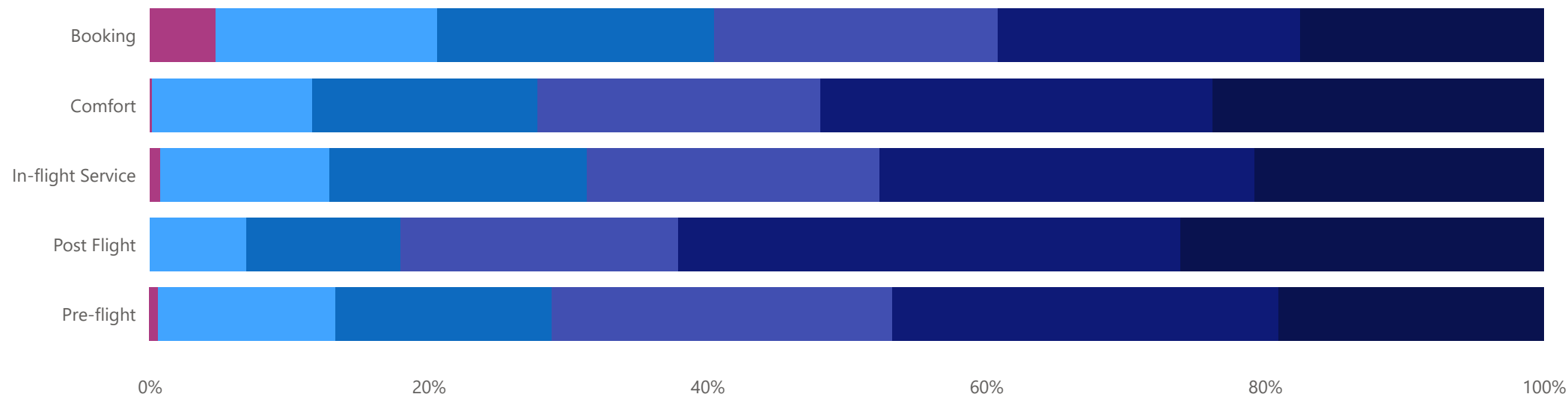
Satisfaction By Class

Neutral or Dissatisfied Satisfied



Passenger Rating By Category

0 1 2 3 4 5



Booking

Comfort

In-flight Service

Post Flight

Pre-flight

Experience Attribute and Passenger Scores

0 1 2 3 4 5

