

### SPRINT 3

Date	12 Nov 2022
Team ID	PNT2022TMID48083
Project Name	CUSTOMER CARE REGISTRY

### Customer address:

#### Recent Tickets

Date	Customer	Ticket id	Status
03 Nov 2022	Kamal	#02	open
30 OC 2022	Kamal	#01	clsoed

See All

### Agent login:

The screenshot shows a web browser window with the title 'Responsive Login, Registration & Forgot Form Design — Mozilla Firefox'. The address bar shows the URL '127.0.0.1:5000/agent'. The page features a 'Sign in to Account' form with fields for 'E-Mail' and 'Password', a 'Remember me' checkbox, and a 'Forgot Password?' link. A 'Sign In' button is at the bottom of the form. To the right, a 'Welcome!' message says 'Enter your personal details and start your journey with us!' with a 'Sign Up' button. The background is a teal gradient.

## Agent address:

### Recent Tickets

Date	Customer	Ticket id	Status
03 Nov 2022	Kamal	#02	open
30 OC 2022	Kamal	#01	clsoed

[See All](#)

## Agent dashboard:

The screenshot shows a web browser displaying a responsive admin dashboard. The browser's address bar shows the URL `127.0.0.1:5000/customer#`. The dashboard has a dark blue sidebar on the left with the title "Customer care Registry" and a menu with items: Dashboard, Create New Ticket, Ticket list, Resolved Tickets, Profile, Messages, Favorites, Setting, Services, and Log out. The main content area has a header with a "Dashboard" title, a search bar, and a user profile dropdown labeled "tamil". Below the header, there are three summary cards: "Total Tickets" with a value of 2 (updated 2 days ago), "pending Tickets" with a value of 1 (updated today), and "Resolved Tickets" with a value of 1 (updated yesterday). The "Recent Tickets" section contains a table with the same data as shown in the first block. To the right of this table is a "Preimum Members" section (note the typo) listing members with their profile pictures and prices: murasu (\$11), john (\$15), Vignesh (\$12), Vetri (\$2), Surya (\$10), and Dohud (\$22). A "See All" button is located below the "Recent Tickets" table.

Date	Customer	Ticket id	Status
03 Nov 2022	Kamal	#02	open
30 OC 2022	Kamal	#01	clsoed

[See All](#)

**Preimum Members**

	murasu	\$11
	john	\$15
	Vignesh	\$12
	Vetri	\$2
	Surya	\$10
	Dohud	\$22