Antonio Michel González

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SKILLS

Problem solving, critical thinking, attention to detail, logical reasoning, written and oral communication.

JavaScript, TypeScript, HTML, CSS, React, Redux, Next.js, Node.js, Express, PostgreSQL, Sequelize.

EDUCATION

Henry Bootcamp - *Full Stack Web Development*

Universidad Meridiano A.C., León - *Renewable Energy Engineer Bachelor*

WORK EXPERIENCE

HB LEDS Iluminación, León - *Lighting Project Engineer*

2014 - 2022

- Development and management of commercial and industrial lighting projects, following national and international standards.
- Architectural lighting shows analysis and design.
- Managed suppliers, distributors and customers to ensure product specification and needs are met.

Ingeniería Total en Instalaciones S.A. de C.V., León - *Building Services Engineer*

2014 - 2018

- Planning, Development and CAD Drawing of Electrical, Plumbing, HVAC and Gas Services for private industrial buildings, schools, and apartment buildings.
- Re-drawing of as-built projects once installation was completed.
- Lighting analysis for both indoor and outdoor sites, sports courts and fields.

Grupo Flecha Amarilla, León - *Call Center Supervisor*

2010 - 2013

- Oversee a team of up to 50 customer service representatives and ensure they maintain quality in issue resolution and monthly sales.
- Handle customer complaints and provide alternatives and/or solutions to ensure resolution of complaints.

Teletech - Nextel Sprint EUA, León - *Bilingual customer care representative*

2008 - 2009