**Executive Summary**

Impact-driven professional with over 6 years of experience managing data across different industries within a myriad of capacities including assisting with data management, reporting, research, and analysis.

**Education**

**Syracuse University;** *Syracuse, NY* Graduated: Mar 2022

*Masters of Science, Applied Data Science*

**Palm Beach Atlantic University**; *West Palm Beach, FL* Aug 2018 - Dec 2020

*Doctor of Pharmacy (PharmD)*

**Kean University***; Union, NJ* Graduated: May 2015

*Bachelor of Science, Biology (transfer)*

Concentration: Cell and Molecular Biology

**Bergen Community College**; *Paramus, NJ* Sep 2011 - May 2012

*Bachelor of Science, Biology (transfer)*

**University of Hartford;** *West Hartford, CT*Sep 2010 - May 2011

*Bachelor of Science, Biology*   
  
*Honors and Awards: Dean’s List, Kean University  
Related coursework: Big Data Analytics, Applied Machine Learning, Database Administration & Database Management, Data Analysis & Decision Making, Advanced Big Data Management, Economics, Calculus, Statistics, Physics I & II*

**Skills**

|  |  |  |
| --- | --- | --- |
| Proficient in Microsoft Office Suite | Python | R |
| SQL | Microsoft Visual Studio | Reporting and Analytics |
| Bilingual: English (fluent), Arabic (proficient) | Agile | Team Work |

**Professional Experience**

**ProVest LLC**, *Greenacres, FL* Mar 2021 – Present

*SQL Server Reporting Services Developer, Software QA Analyst*

* Create and update SQL stored procedures for reporting services. Use of Visual Studio to create SSRS layout (RDL) files and deploy to fulfill business needs.
* Work in multiple environments such as Development, UAT (testing) and Production to follow proper coding protocol and procedures.
* Work with multiple databases for different aspects of the company.
* Join sprint and release preparation regularly for user stories, time estimation and derived QA tasks.
* Understood application features and functionality, communicate with technical team and product owner.
* Follow Agile methodology, participated in daily SCRUM meetings and testing for Sprint deliverables.
* Write test scenarios and test cases based on user stories, change requests and functional design documents.
* Closely monitored ticket queue for user requests of bug fixes.

**CVS Pharmacy**,*Jupiter, FL* Aug 2019 - Feb 2020

*Pharmacy Technician*

* Assisted staff pharmacists with organizing medications to dispense by reading medication orders and prescriptions, preparing labels, calculating quantities, and assembling intravenous solutions and other pharmaceutical therapies
* Maintained records by recording and filing physicians’ orders and prescriptions
* Assisted with patient counseling and education on how to take prescription drugs

**PRS In Vivo Marketing Firm**, *West Nyack, NY*  Feb 2016 - Apr 2018

*Sales and Data Research Specialist*

* Using eye tracking technology, conducted research through surveys for over 50 clients including Chobani, Procter & Gamble, Remy Martin, General Mills, Tyson
* and analyzed shopping behavior, providing client reports for business and sales growth
* Actively participated in client meetings/briefings and worked closely with PRS IN VIVO quantitative team, ensuring qualitative insights were shared and integrated into client deliverables

**Gentle Dental Service***, Hackensack, NJ* Jun 2011 - Jun 2018

*Office Data Manager*

* Managed over 150 patient appointments and billing information, ensuring that records were stored securely and in compliance with privacy and security regulations
* Resolved patient issues in accordance with company policies and procedures, healthcare regulations and dental board standards
* Ran and analyzed data management reports, identifying areas of improvements and concerns for implementing appropriate corrective actions

**Licenses/Certifications**

* Udemy Python Language Certification
* Udemy SQL Language Certification
* Pharmacy Intern License (PSI40736) (*Florida Board of Pharmacy*)
* Immunization Delivery Certification
* BLS for Healthcare Providers CPR/AED Certification

**Community and Professional Affiliations**

**Phi Delta Chi Professional Fraternity** Aug 2018 - Present

Serving as *Worthy Prelate* since 2019

**American Pharmacist’s Association**  Aug 2018 - Present

**Saint Peter Coptic Orthodox Church**; *West Palm Beach, FL*  Aug 2020 - Present

Serving as Youth Group Leader and High School Basketball Coach

**Virgin Mary Coptic Orthodox Church**; *Stony Point, NY*  May 2008 - May 2018

Served as Youth Group Leader and High School Basketball Coach

**References**

Available upon request.