envato codecanyon

ACTIVE ECOMMERCE CMS

LARAVEL VERSION OF ACTIVE SUPER SHOP

Documentation

Author : Active IT zone
Software Framework : Laravel
Provided by : codecanyon

Documentation

For online details documentation Click Here

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How to in Details

1. **What are the Server Requirements to activate the script?**

   Ans: To install the Script minimum server requirements are:

   - Php version 7.2+
   - MySQL 5.6+
   - mod_rewrite Apache
   - BCMath PHP Extension
   - Ctype PHP Extension
   - JSON PHP Extension
   - Mbstring PHP Extension
   - OpenSSL PHP Extension
   - PDO PHP Extension
   - Tokenizer PHP Extension
   - XML PHP Extension
   - ZipArchive Extension

In most servers, these extensions are enabled by default, but you should check with your hosting provider.

2. **How to install the script?**

   Ans : To install the script follow the steps below.

   - Extract the downloaded .zip file from codecanyon on your PC.
   - **Upload** the Install.zip file to your server **public_html** or any other **directory** you intend to run the script.
   - **Extract** the zip file in that directory.
   - Create a new database from your server **MySQL database**.
   - Create a DB **user** to the database and link that **database** to the **DB user**.
   - First, hit your **site URL** and it will automatically take you to the **installation**.
   - Click on the **Start Installation Process**.
   - You will get the **Checking File Permission** page. If everything is ok then click on **Go to the next step**.

- Now you need to set **Database Host, Database Name, Database Username, Database Password,** and click **Continue**.
- Now you need to **import the SQL file**.
- Now **fill up the information of the shop** and click **Continue**.
- Click on **Go to Home/ Login to the admin panel**.

3. How to activate the script?

Ans : Following the given procedure below will make the license activated for your domain and you'll be able to use the script smoothly:

- Open the link in the browser.
- In the respective fields, put your Name, E-mail, **CodeCanyon Username, Purchase Key** and your intended **domain name** for the script and verify the captcha.
- The form will be submitted to check the purchase key and then activate the licence for that domain.
- You can change the activation later from this same form. Activating a Regular license again with another domain name will remove the activation of the previous domain.

4. How to download the latest version?

Answer: To download your item(s):

- Login to your Codecanyon account.
- Hover over your username from the top right corner and click 'Downloads' from the drop-down menu.
- The downloads section displays a list of all the items purchased using your account.
- Click the 'Download' button next to the item and select 'Main File(s)' which contains all files, or 'Licence Certificate and Purchase Code' for the item licence information only.

5. How to upgrade to the Latest Version?

Answer:

a. **Extract** the **downloaded file** from codecanyon.
b. There you will get a zipped folder named '**updates.zip**'. **Upload** that to the root directory on your server in where your previous version is running. **Unzip** that updates.zip file by selecting "**Extract here**".
c. Now **reload** the home page and click on '**Update Now**'.
d. It's **Done**!
e. The full system has been **updated** with a **single click**.

f. Let’s Browse Active eCommerce cms **Latest Version.**

6. Where will I find purchase code?

Answer:

- **Log into** your Envato Market account.
- Hover the mouse over your **username** at the top of the screen.
- Click **‘Downloads’** from the drop-down menu.`
- Click ‘**License certificate & purchase code**’ (available as PDF or text file).

7. How to upload products from admin?

Ans : There are several steps to upload a product. Follow the instructions below,

a. Click on “**products”** from the admin side.

b. Then “**add new Products**” button.

c. Product information - Need to fulfill the required field with proper data one by one.

i. <u>General</u>

1. Insert a product **name**.
2. Select a **category** from the dropdown list
3. Select a **sub category**.
4. Select a **sub sub category**.
5. Select a **brand.**
6. Insert the product **unit** like **pc**, **kg**, **ltr** etc.
7. Insert the product’s **Minimum quantity**
8. Input single/multiple words for product tag and press **enter**.
9. **Barcode**

ii. <u>Images</u>

1. Main images - Preferable size **700 x 700**.
2. Thumbnail images - Preferable size **350 x 350**

iii. <u>Video</u>

1. Select one option from **youtube**, **vimeo**, **dailymotion**.
2. Insert video **link**.

iv. <u>Product Variation</u>

1. You can select **multiple colors**.

2. Choose the **attributes** of this product and then input values of each attribute

v. **Product price + stock**

-Insert base price of the product.

-Insert the purchase price of the product.

-Add product tax. Select “**Flat**” or “**Percent**” from the right option and insert the **value** in the left box.

-Discount - Add product discount(if available). Select “**Flat**” or “**Percent**” from the right option and insert the **value** in the left box.

-Variant wise price - If the options are added at the “customer choice” tab then this section will appear. Input the **variant wise price.**

-Click on **save**.

vi. **Product Description**

Write the description of the product. You can add any image or video in this description box.

vii. **Product Shipping Cost**

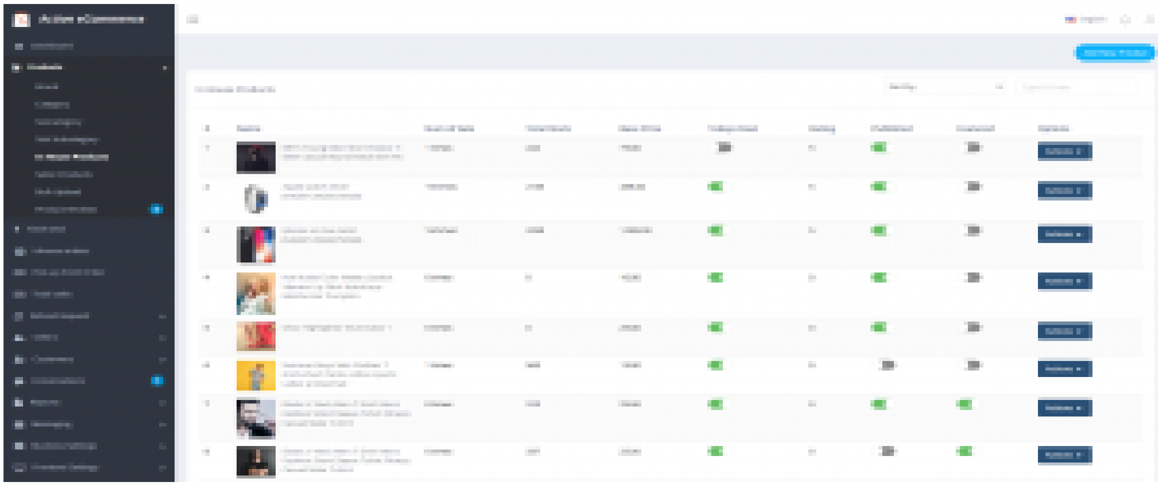
Add shipping cost on the field.

viii. **PDF Specification**

Pdf upload option(if available).

ix. **SEO Meta Tags**- This section for social media sharing.

1. Meta title - Write a title which will appear on a shared link.
2. Description - Write a short description which will appear on a shared link.
3. Meta image - Upload a single image for shared link.



8. How to upload products from sellers?

Ans : Registered sellers will get product uploading options from their profile. The steps are below,

a. Log in to the seller profile.

b. Go to the left navigation bar and click **PRODUCTS.**

c. Click **Add New.**

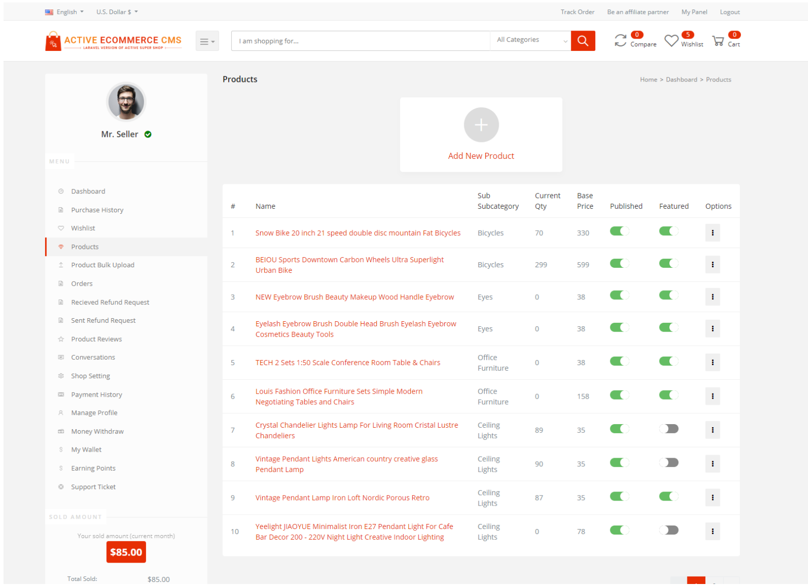
d. Fill the text fields named **Product Name, Product Category, Subcategory, Subcategory , Product Brand, Product Unit, Product Tag, Image** (Main Images,Thumbnail Image)**, Video** (Video From, Video URL)**, Meta Tags.**

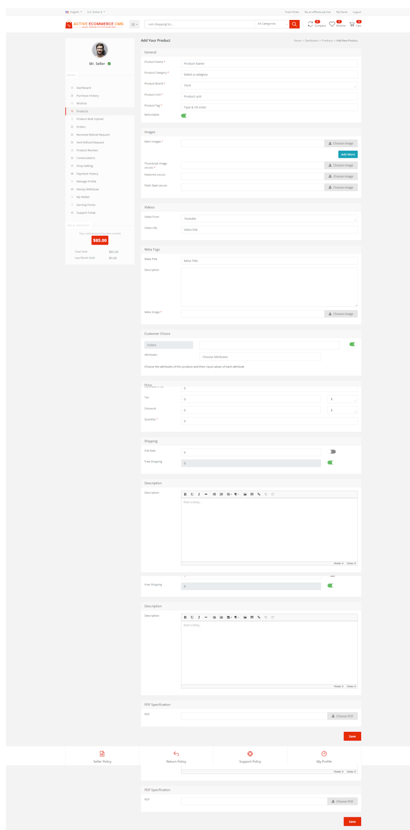
e. Then fill up the **Customer Choice** options. Color options can be enabled or disabled. Sellers can also add more customer choice options by giving choice title and choice values (ex. Title: Size; Values: Small, large;) To add choice values write the value and press enter.

f. Then fill up the **Price** (if multiple customer choices available, seller could add variant price on the basis of customer choices and also could set stock keeping unit and quantity)**.**

g. Fill up the **Description** field.

h. Click on **Add New Product.**

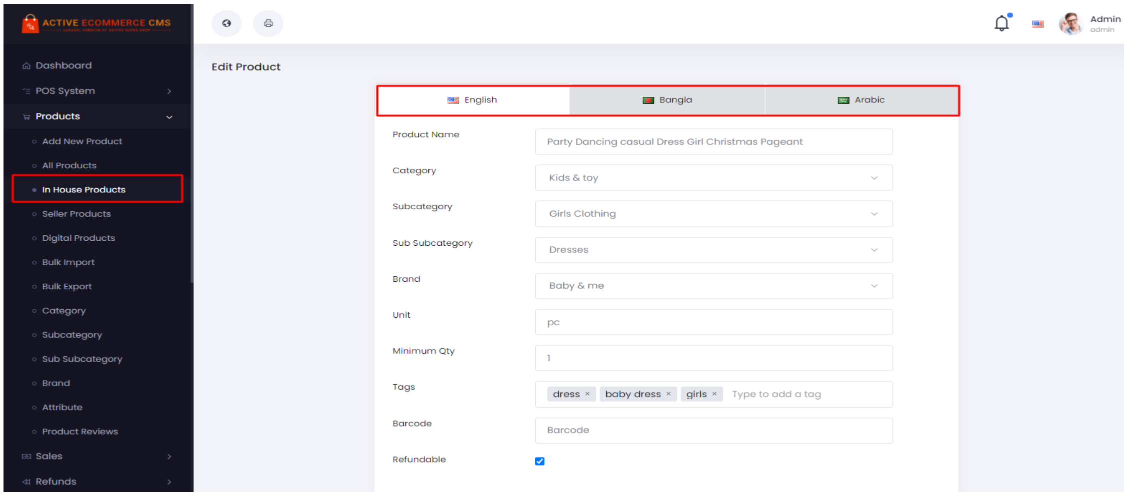




9. How to translate product information in multiple languages?

Ans: To Translate product information bulk products from admin follow the below steps:

1. From admin panel navigation, go to the **Products list**.
2. From the product list, click on the **edit** icon.
3. Your product is right now on the default language, to translate it into another language click on your required language.
4. Translate your product's **name**, **unit** and **description**. (Other information are not translatable)
5. Click on " **Save** ".



10. How to purchase products?

Ans : There are 2 ways to purchase any products. You can purchase any product by clicking on the "**cart**" icon on the product box or you can open the product in a new tab.

a. Direct purchase without entering product details page
b. Select "**cart**" icon.
c. A pop-up will appear with a quick view of the products.
d. Select options(if available) & quantity.
e. Click on "**add to cart**".
f. A pop-up will appear with 2 buttons "**Back to shopping**" & "**proceed to checkout** " and select "**proceed to checkout**".
g. Your cart page will be available with summary. Click "**Continue to shipping**"
h. If you are a registered user then **name** & **email address** will be available there.Insert **address**, **address**, **city**, **postal code** & **phone number** and click "continue to payment".
i. Select of the given payment gateway **paypal, stripe, sslcommerz, cash on delivery** & click on "**complete order**"
j. Insert necessary credentials & **Pay**.
k. If the selected payment gateway is "**cash on delivery**" then after click on "**complete order**" the page will reload & show you order placing a successfully done message.

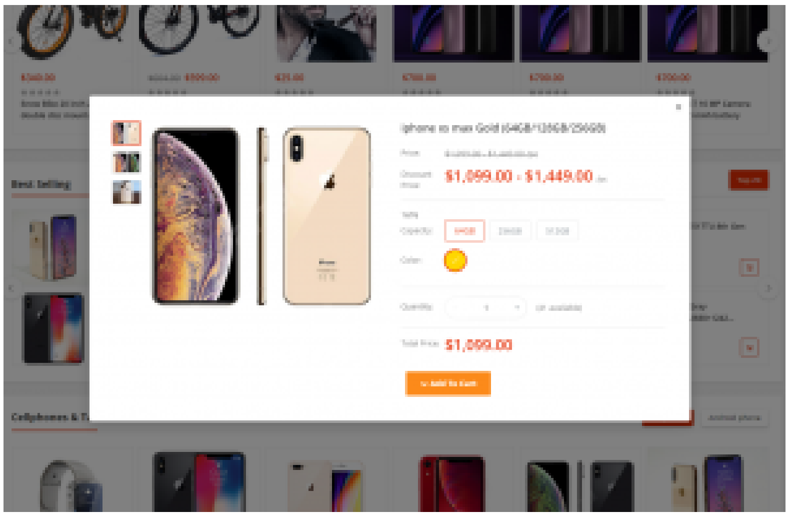
<u>Purchase from product details page</u>

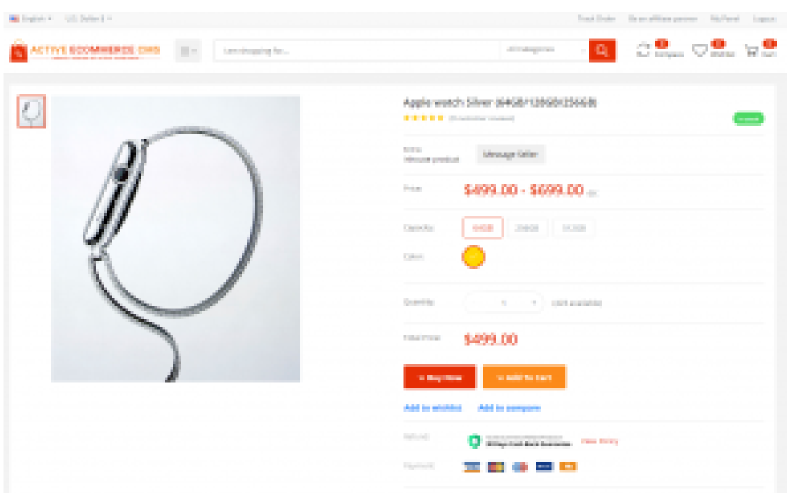
l. Click on the product title and you will be redirected to the product details page.

m. From here you can check & select the product’s all info and add it to the cart.

n. You can also add this product to **wishlist** or **compare** list.

o. To proceed the purchase follow the steps (**3-10**) above.





11. How to set up a Website?

Ans : From admin panel navigation Click on **Website setup,** admin will get options to **change/edit** the Website’s contents in 4 tabs.

12. How to Set up the Header part?

Ans : From admin panel navigation Click on **Website setup> Header**

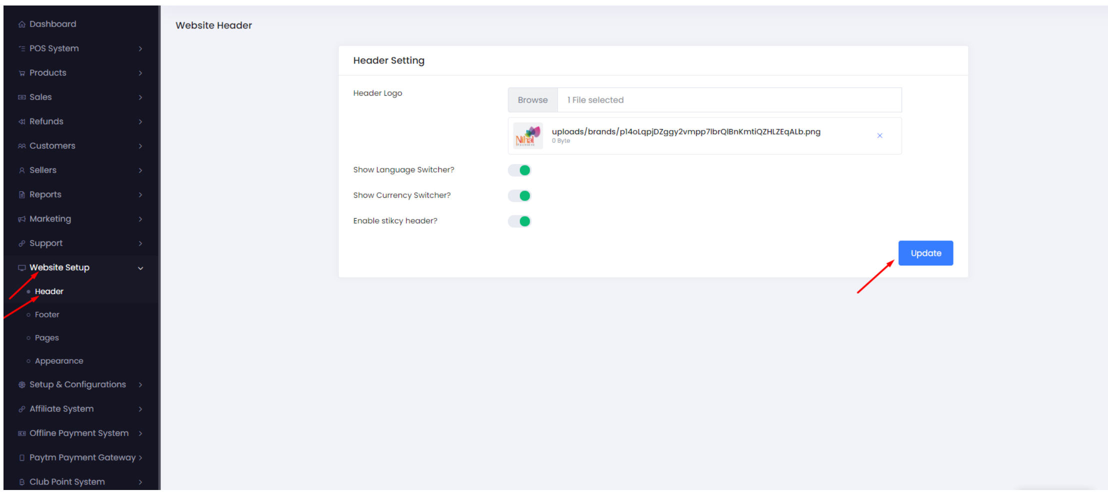
a. **<u>Header settings</u>** -

I. **Header Logo:** Upload Header logo

II. **Show Language Switcher? :** Click on button to on/off

III. **Show Currency Switcher? :** Click on button to on/off

IV. **Enable sticky header? :** Click on button to on/off

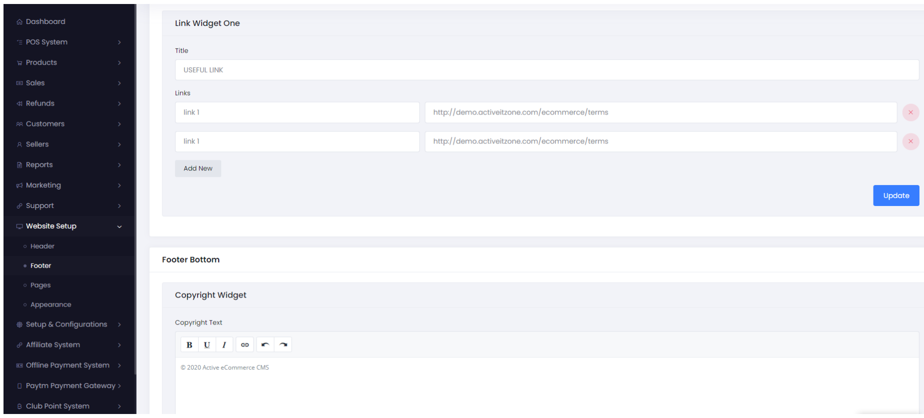


13. How to Set up the Footer part?

Ans : From admin panel navigation Click on **Website setup,**

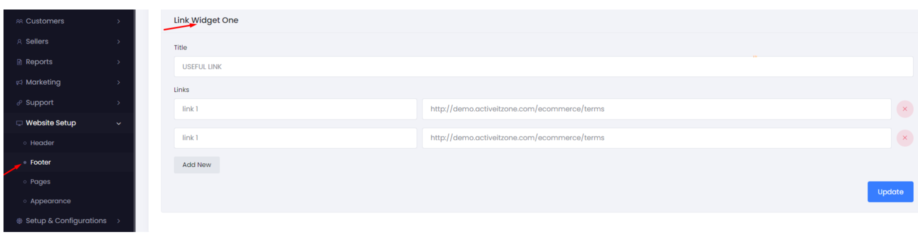
I. **About Widget**

- **Footer logo-** Insert Footer logo
- **Add Description-** Insert description
- **Contact Info Widget-** Insert
  - ❖ **Contact address**
  - ❖ **Contact Phone**
  - ❖ **Contact email**



II. **Link Widget One**

- **Titel-** Useful links
- **Links-**
  - ❖ **Link-1**
  - ❖ **Link-2**
  - ❖ **Add new**

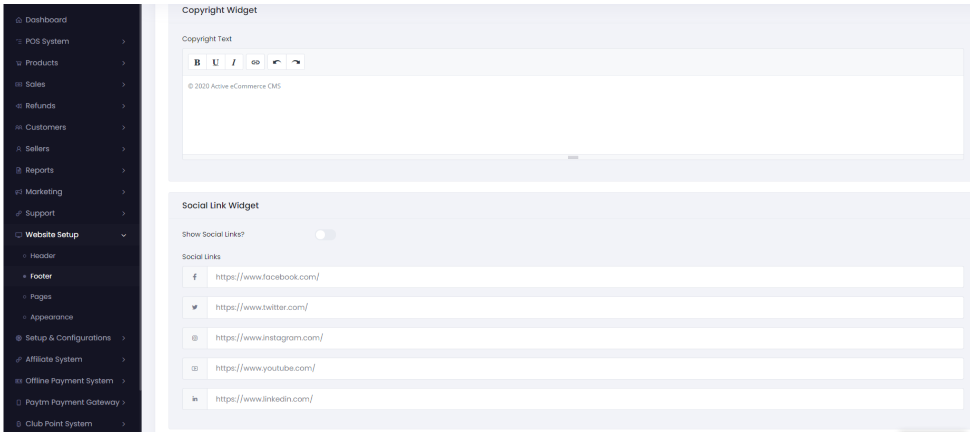


III. **Footer Bottom**

- **Copyright Widget**
  - ❖ **Copyright Text**

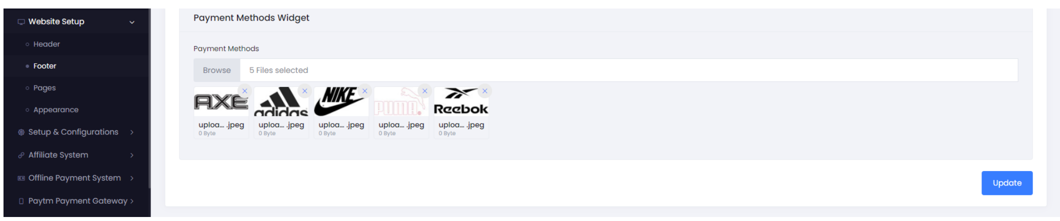
IV. **Social Link Widget**

- **Show Social Links? -** Click Button to On/Off
- **Social Links-**
  - ❖ **https://www.facebook.com/**
  - ❖ **https://www.twitter.com/**
  - ❖ **https://www.instagram.com/**
  - ❖ **https://www.youtube.com/**
  - ❖ **https://www.linkedin.com/**



V. **Payment Methods Widget-** Upload files of payment method

VI. Then Click on the **update** button.



14. How to Set up the Home pages part?

Ans : From admin panel go to Website set up> Pages> Home pages> Action

I. **<u>Home slider:</u>** Select multiple **images** for **top slider** section. Also, **publish/unpublish** and delete options are available there.

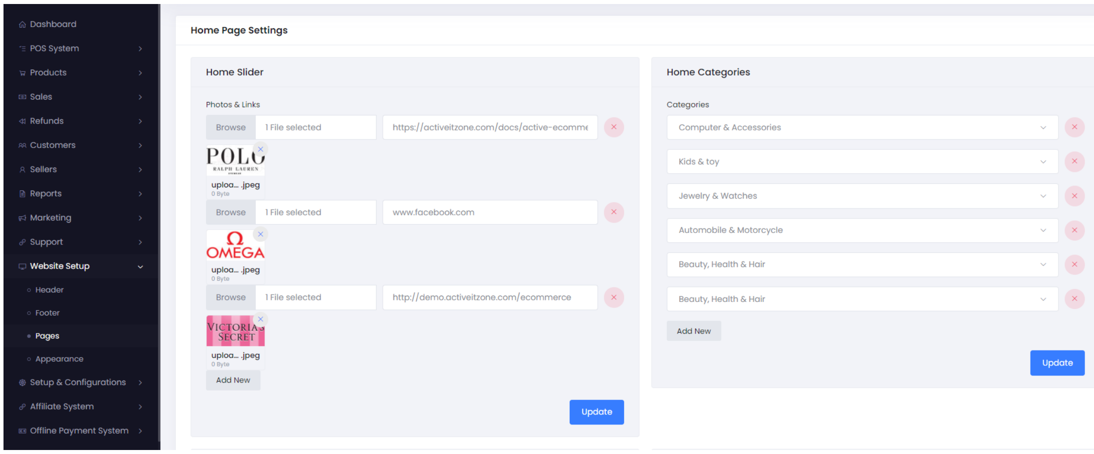
II. **<u>Home Categories:</u>** By clicking on the “**add new**” button admin can create this section on category wise. And click on update.

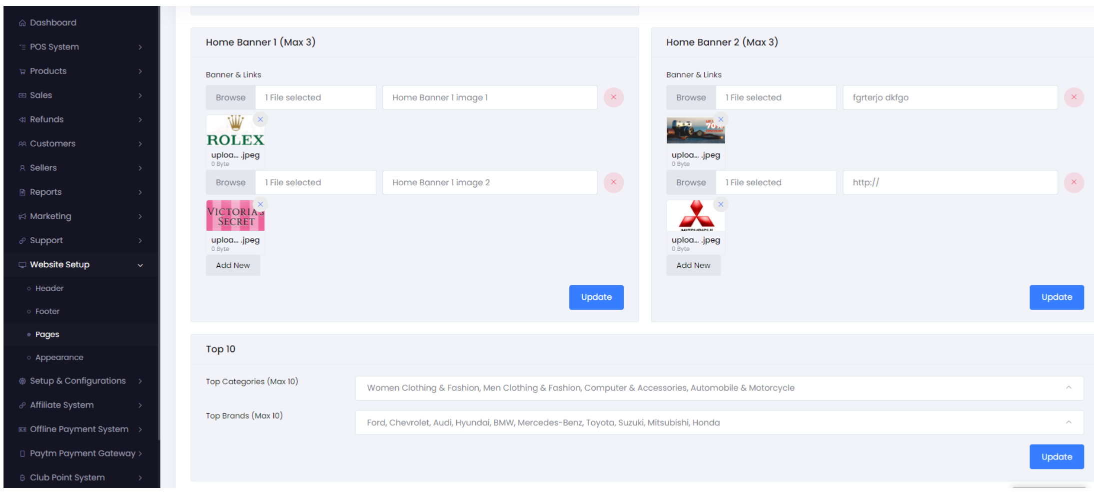
III. **Home Bannar 1:** Select Home banner-1 & maximum number is 3. And click on update.

IV. **Home Bannar 2:** Select Home banner-2 & maximum number is 3. And click on update.

V. **Top- 10**

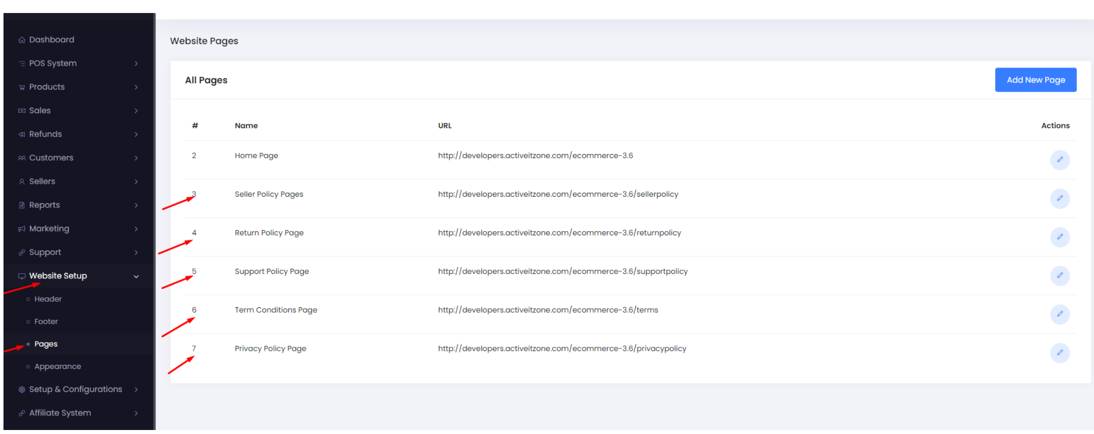
- **Top Categories (Max 10):** Select Maximum 10 categories for the sections. And click on update.
- **Top Brands (Max 10):** Select Maximum 10 Brands for the sections. And click on update.





15. How to Set up the Policy pages part?

Ans: To upload content of policy pages such as **seller policy**, **return policy, support policy**, **terms & conditions** and **privacy policy** , follow the steps **admin >Website set up> Pages.**



16. How to Set up the General part?

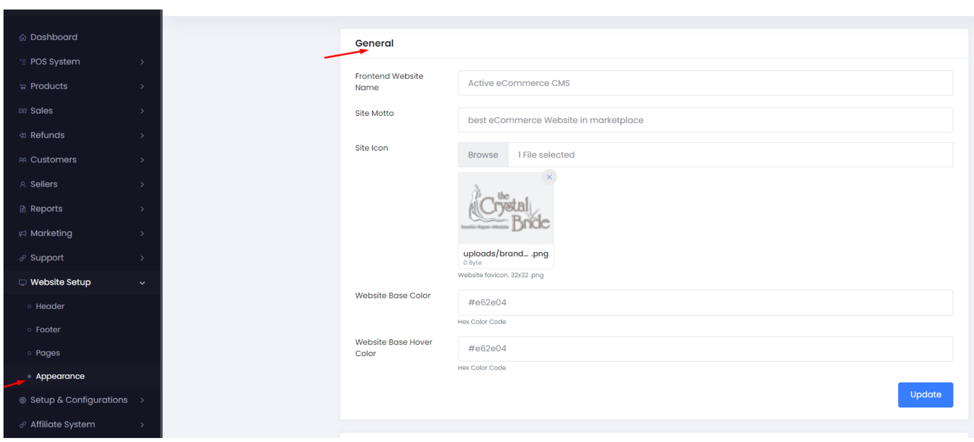
Ans : For General settings. follow the steps **admin >Website set up>General settings.**

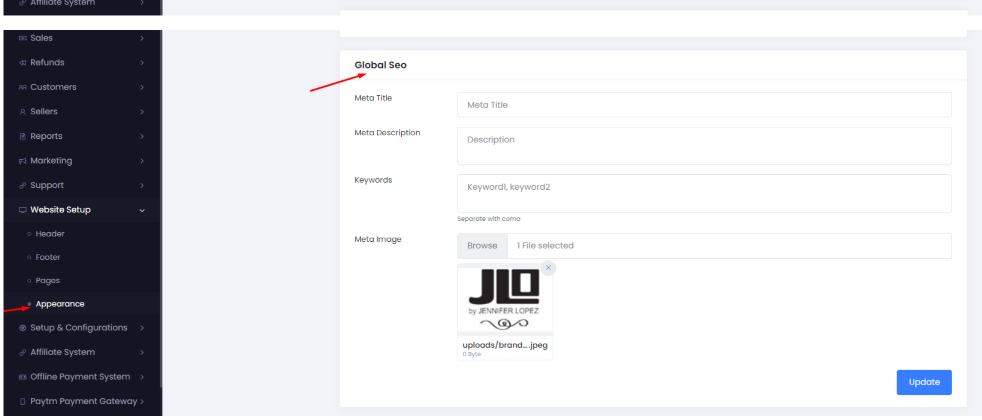
- **<u>Frontend Website Name:</u>** Write website name
- **<u>Site Motto:</u>** Write your website motto.
- **<u>Site Icon:</u>** Select your own icon.
- **<u>Website Base Color:</u>** Select Website Base Color. (Hex Color Code)
- **<u>Website Base Hover Color:</u>** Select Website Base Hover Color (Hex Color Code)

And click on update.

I. **<u>Global Seo</u>**

- **<u>Meta Title-</u>** Fill up meta title.
- **<u>Meta Description-</u>** Fill up the section of meta description
- **<u>Keywords-</u>** Input keywords.
- **<u>Meta Image-</u>** Upload meta image.

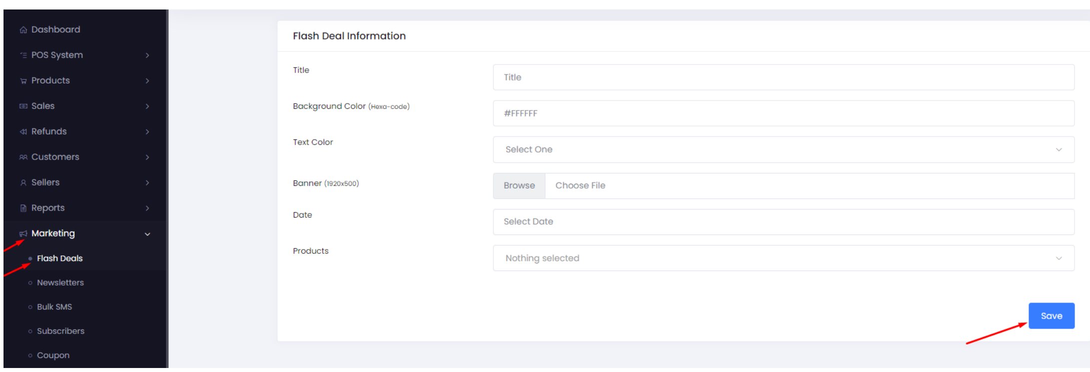




17. How to create Flash Deal?

Ans : To create a flash deal admin will have to follow the steps,

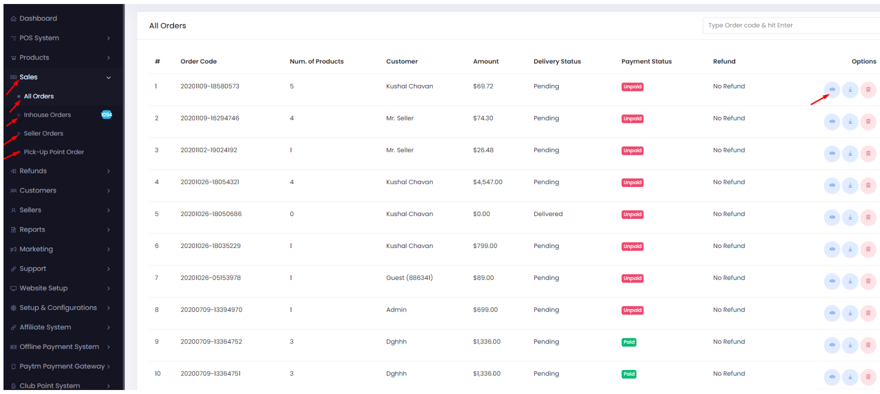
a. Go to **Marketing** from **admin panel navigation**
b. Then Click on **Flash Deals**
c. Click **Create new flash deal** button
d. Insert a **Title, Background Color, Text color, Banner Image**
e. Insert **starting date**, **ending date**.
f. Select **products**.
g. Input product wise **discount type** & **amount**.
h. Then click save button
i. Then publish the flash deal.
j. You can also make any flash deal featured & it will appear in home page after main banner section
k. Admin can **edit/delete** the existing deal or can **publish/unpublish** the deal anytime from the list.
l. You also get a link of all created flash deals. You can use those links in banners.

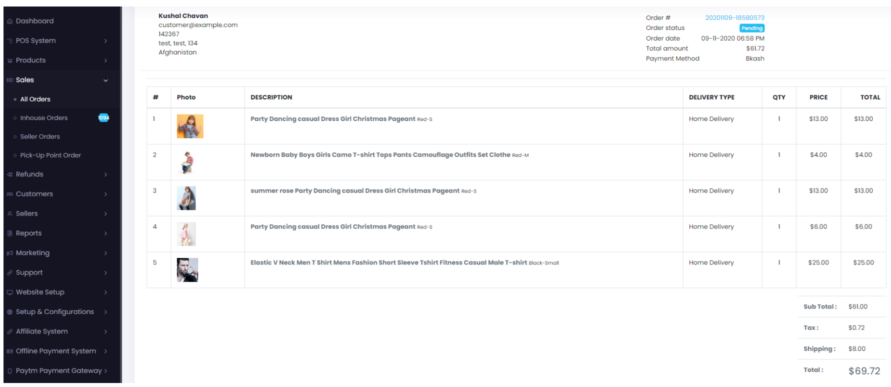


18. How to Manage Orders?

Ans : From Admin panel Admin will navigate Sales. Here admin can show **All orders, In house orders, sellers orders, Pickup orders.**

- The order list page admin will get the information of **order code**, **number of products**, **customer name**, **amount**, **delivery status**, **payment method** & **payment status**.
- From the "**Actions**" button admin will get the options like **view**, **invoice download**, **delete**.
- From the "**view**" option, the admin can see details of the order and can change the status of **payment** & **delivery**.

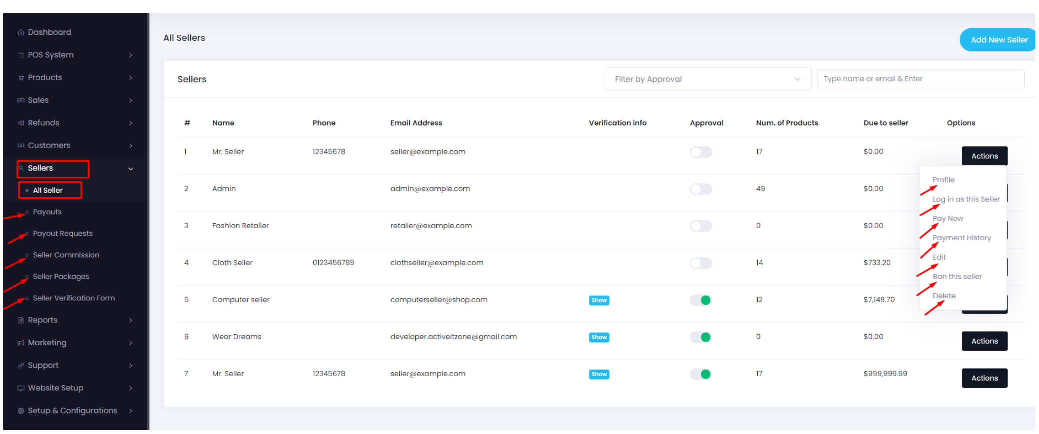




19. How to Manage Sellers?

Ans : In this page admin can see the **list of the sellers** and can **edit** the customer's information. By Clicking on the **Action** button admin can Check Sellers Profile, Log in as a seller, Payment history. Admin also can **pay, Edit, delete and Ban** the seller from here.

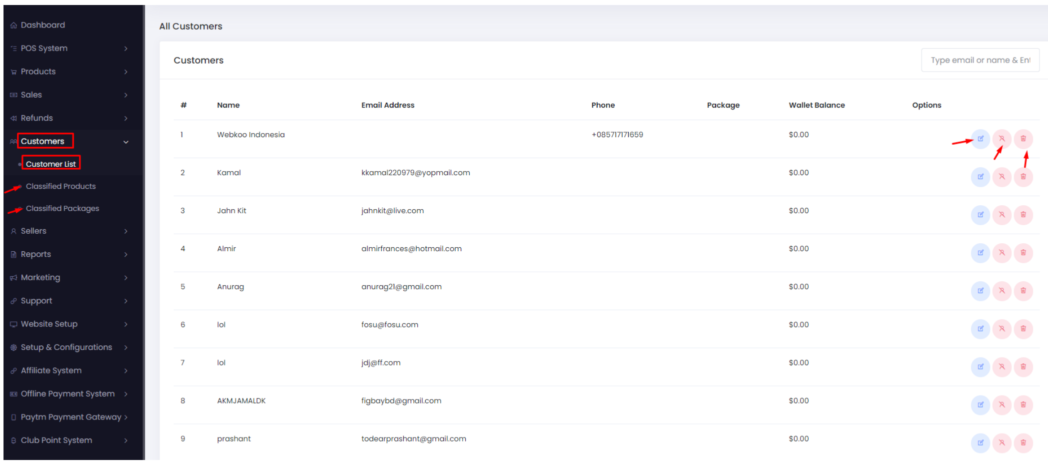
By clicking on the "**Add new**" button admin can create a new seller by putting seller **name, email** & **password**. Here sellers also can check **seller's payout amount, Sellers Payout request, Seller commissions, Seller package, sellers verifications form.**



20. How to see customer info??

Ans : From admin panel navigation, **customers > customer list**.

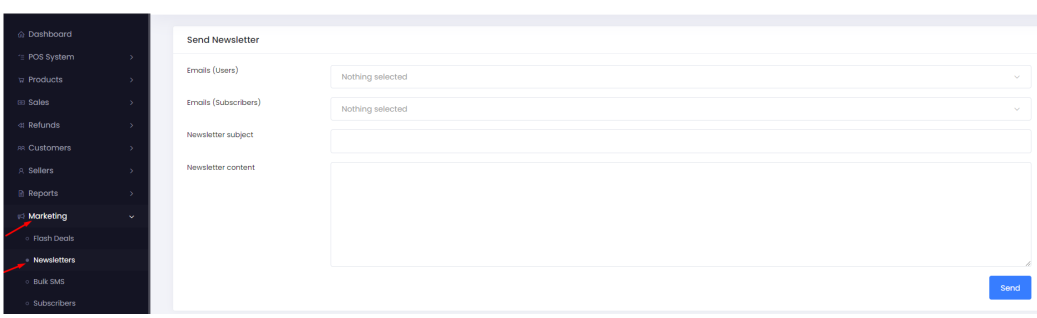
Admin will get a list of registered customers of his/her site. In this list admin will see the customer's **name** & **email address.** Also can login as a customer, Ban or delete a customer. Admin also can check customer's **classified products, Classified packages**.



21. How to send a newsletter??

Ans : To send a newsletter follow the steps below, Navigate **Marketing>Newsletter**

- Select **user's email** or **subscribers email** or **both**.
- Insert **sender email address**.
- Insert newsletter **subject**.
- Write the content. In this text area admin can add an image, **link**, **video**, **table** or any **text formatting** if needed.
- Click on "**send**".



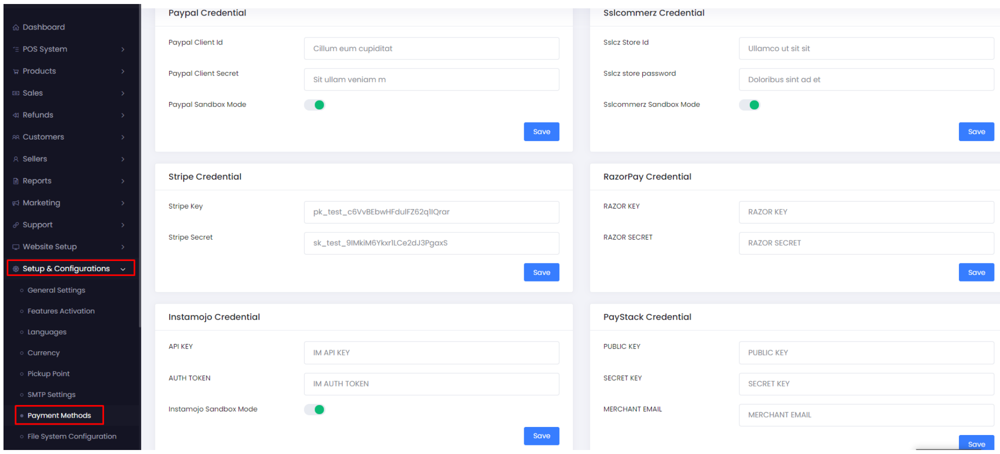
22. How to configure payment methods??

Ans : To configure them follow the steps,

a. Log in to the admin **panel**.
b. From the navigation, go to **Setup And Configuration -> Features Activation.**
c. Scroll down to the **Payment Related** section.
d. **Switch on** by clicking the switchery of the methods which you want to activate.
e. Then again from navigation, **Setup And Configurations -> Payment method**.
f. Insert necessary Information of the methods.
   i. **Paypal** - Insert the paypal **client ID**, **Client secret** and **switched off** the sandbox mode(which for demo transactions). Then click on **save**.
   ii. **Stripe** - Insert the **stripe key**, **stripe secret** which you will get from your stripe account and **switch off** the sandbox mode(which for demo transactions).Then click on **save**.
   iii. **Instamojo** - Insert the **instamojo api key**, **instamojo auth token** which you will get from your instamojo account and **switch off** the sandbox mode(which for demo transactions).Then click on **save**.
   iv. **RazorPay** - Insert the **razor key**, **razor secret** which you will get from your razorpay account. Then click on **save**.
   v. **Paystack** - Insert the **public key**, **secret key, merchant email** which you will get from your paystack account. Then click on **save**. Set paystack callback URL on the paystack dashboard. The callback URL - **domain/paystack/payment/callback**
   vi. **Voguepay**- Insert the **merchant id** and **switch off** the sandbox mode(which for demo transactions) which you will get from your voguepay account. Then click on **save**.
   vii. **SSlCommerz** - Insert the **SSLCZ store ID**, **SSLCZ store password** and **switch off** the sandbox mode. Then click on **save**.

   ***Please note that, for SSLCommerz you have to set your site default currency is **BDT**. This method is only for **Bangladesh**.

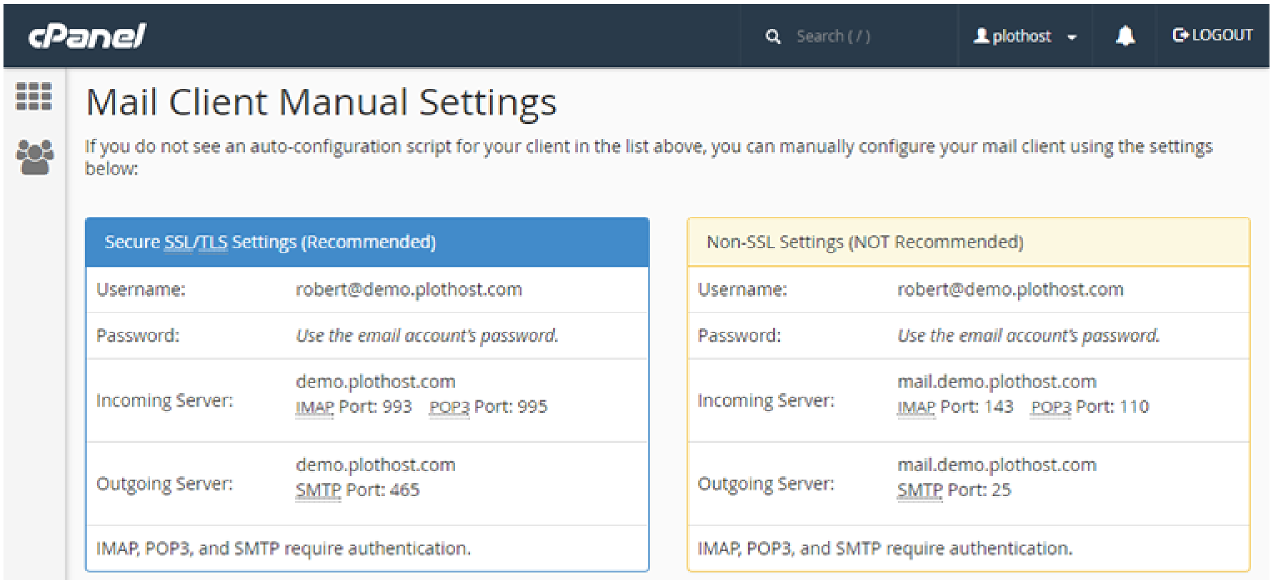
   viii. **Payhere Credential-** Insert the Merchant ID, **secret key, Currency, Payhere Sandbox mood**. Then click on **save**.
   ix. **Ngenius Credential-** Insert the Ngenious Outlet ID, Ingenious APK, currency and click on save.
   x. **Mpesa Credential-** Insert Mpesa consumer key, Consumer secret, Short code, Mpesa sandbox Activation and click on to save.
   xi. **Flutterwave Credential-** Insert the Rave public key, Rave Secret key, Rave Title, Staging Activation And click on Save.



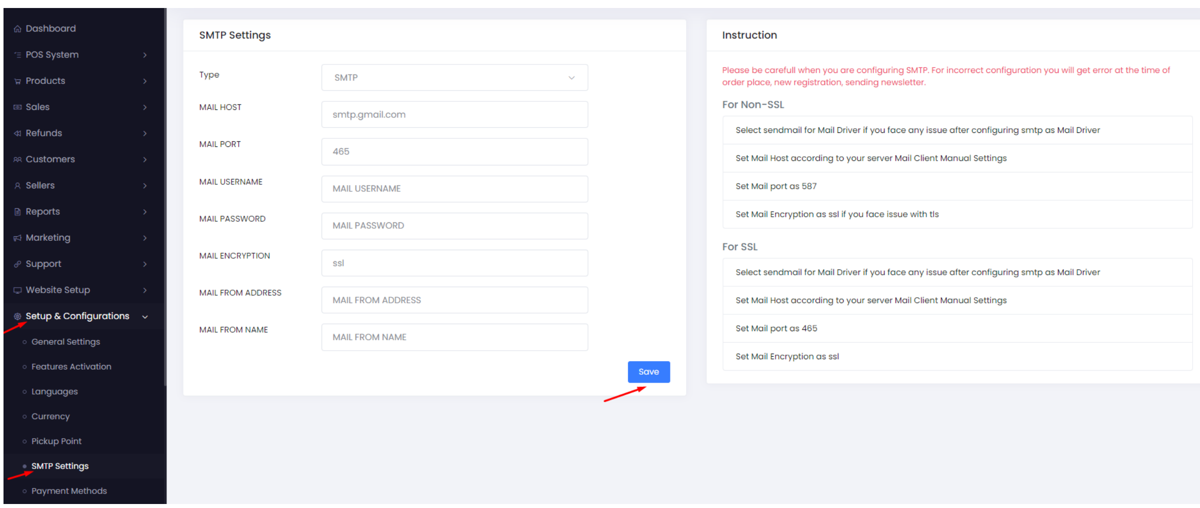
23. How to configure the SMTP system?

Ans : To configure the SMTP system follow the steps below.

- If you're using cpanel then follow this link
- https://blog.cpanel.com/setting-up-and-troubleshooting-smtp-in-cpanel/
- Create an email from your server panel
- After creating an email account, go to Active ecommerce admin **Dashboard -> Setup And Configuration -> SMTP settings**.
- Fill up the form as below:
    1. **MAIL DRIVER :** smtp
    2. **MAIL HOST :** your domain smtp host (sample: smtp.yourdomain.com)
    3. **MAIL PORT :** 587/465
    4. **MAIL USERNAME :** Your email id
    5. **MAIL PASSWORD :** Your email password
    6. **MAIL ENCRYPTION :** ssl/tls
    7. **MAIL FROM ADDRESS :** Your mail address
    8. **MAIL FROM NAME :** Your shop name



Now click on Save.



24. How to configure Facebook login API?

Ans : To configure facebook login api follow the steps below.

a. Log into **https://developers.facebook.com** using facebook email and password.
b. Click on **My App** and then click the Add **New App**.
c. Give the name of the app and then click on **Create App ID**. It will automatically redirect to App dashboard.
d. Then go to **Settings -> Basic**.
e. Set the **App Domains** and click on **Save Changes**.

f. Get the **App ID** and **App Secret**.

g. Now click on **Products** and select **Facebook login**.

h. It will redirect you to **Quick Settings.**

i. Select **Web** and give your site url and click **Save**.

j. Go to **Facebook login -> Settings.**

k. Set the **Valid OAuth Redirect URIs** (example:**https://example.com/social-login/facebook/callback**) and click on **Save**.

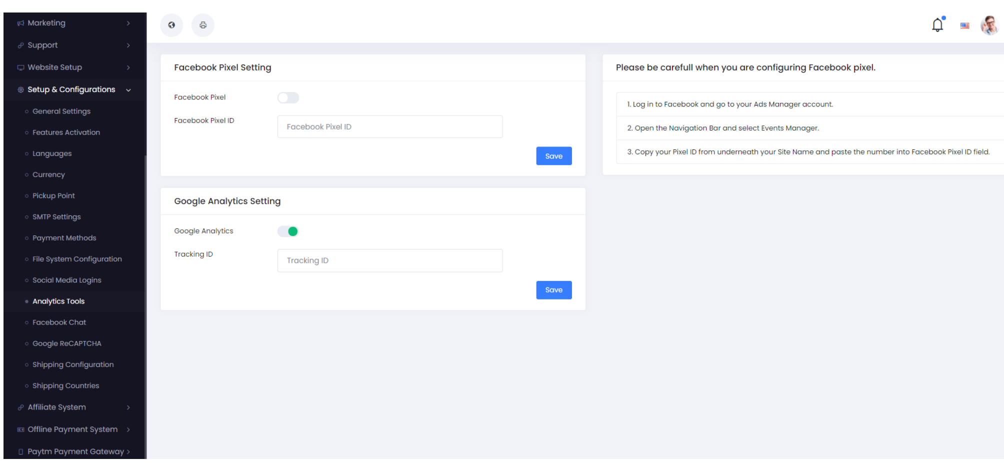
l. Now go to Active Ecommerce admin **Dashboard -> Setup And Configuration -> Social media login** and set the **App ID** and **App Secret** in Facebook Login Credential.

m. Click on **Save**.

25. How to configure Facebook pixel?

Ans: Login to your admin panel

- Then go to left navigation bar and click **Setup And Configuration> Analytics Tool**
- Click **turn on the switch of facebook pixel**
- Then fill the field with **Pixel ID**.
- For getting your pixel id please follow the steps
- Log in to Facebook and go to your Ads Manager account.
- Open the Navigation Bar and select Events Manager.
- Here you'll find your pixel id.



26. How to configure google login API?

Ans : To configure google login api follow the steps below.

a. Go to **https://developers.google.com/identity/sign-in/web/sign-in**.

b. Click on **Configure A Project**.

c. Give your project name and click next.

d. Give your product name and click next.
e. Configure 0auth client by selecting the web **server** and give your **Authorized redirect URIs** (example:**https://example.com/social-login/google/callback**) and click on **Create**.
f. Then you will get the **Client ID** and **Client Secret.**
g. Now go to Active Super Shop admin **Dashboard -> Setup And Configuration > Social media login** and set the **Client ID** and **Client Secret** in Google Login Credential.
h. Click on **Save**.

27. How to configure Twitter API?

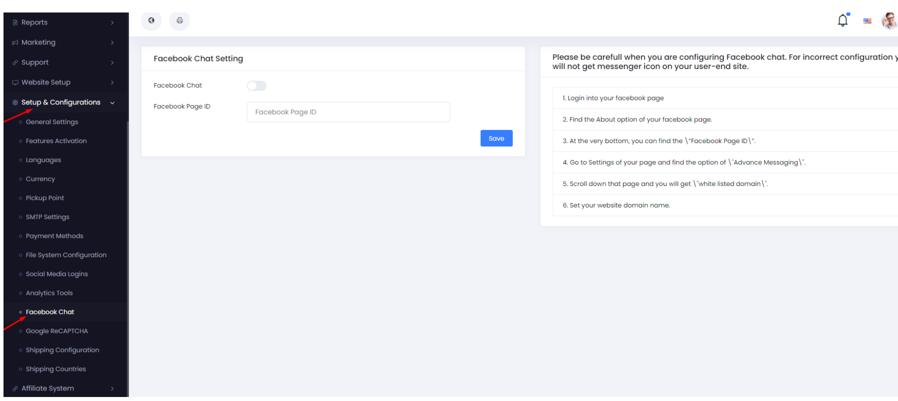
Ans : To configure twitter login api follow the steps below.

a. Go to **https://developer.twitter.com/en/apps**.
b. Click on **Create An App**.
c. Fill in your application details.
d. After creating the app follow their steps to get **client Id** & **client secret**.
e. Now go to Active Super Shop admin **Dashboard -> Setup And Configuration-> Social media login** and set the **Client ID** and **Client Secret** in Twitter Login Credential.
f. Click on **Save**.

28. How to configure Facebook Chat ?

Ans: Login admin panel and go **Setup And Configuration > Facebook chat**

- **Enable** Facebook chat and insert page ID.
- Now reload homepage.That’s it.

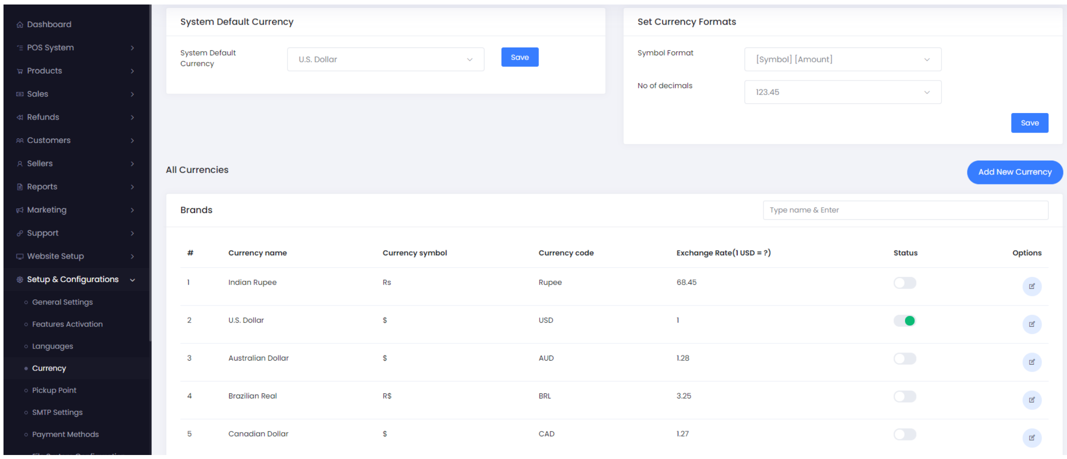


29. How to Setup Currency?

Ans : To configure currency from the existing list, follow the steps below.

- **Switch on** the required currency and **save** from all currency lists.
- Select **system default currency** and **save**.

- Select **symbol format** & **no of decimals** and **save**.
- To add new currency - Insert **currency name**, **currency symbol**, **currency code**, **exchange rate with 1 dollar**, publish **status on** and then **save**. Then follow the configuration instructions.



30. How to add a new currency?

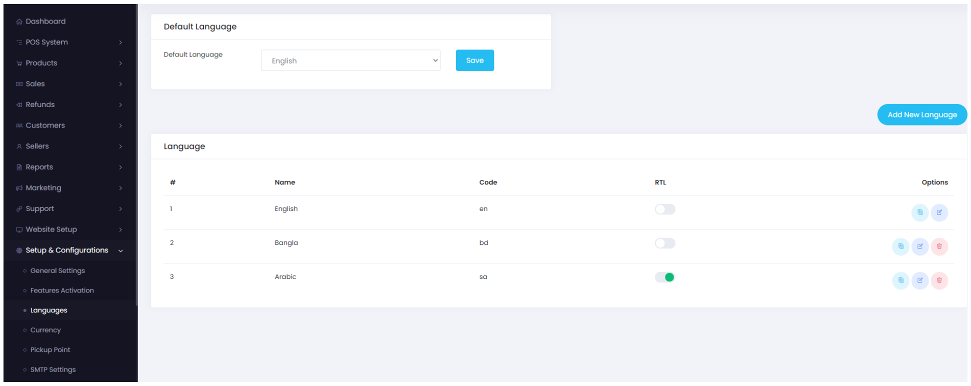
Ans : Go to left navigation bar and click **Setup & configuration > Currency**

- Click add new currency
- Fill the form with **Name(eg US Dollar), Symbol(eg $), Code(eg USD), exchange rate(1USD = ? eg 100)**
- And then click **save.**
- You can also edit a currency and make a currency as default.

31. How to Setup language?

Ans : To set language go to **admin navigation >Setup And Configuration > languages.**

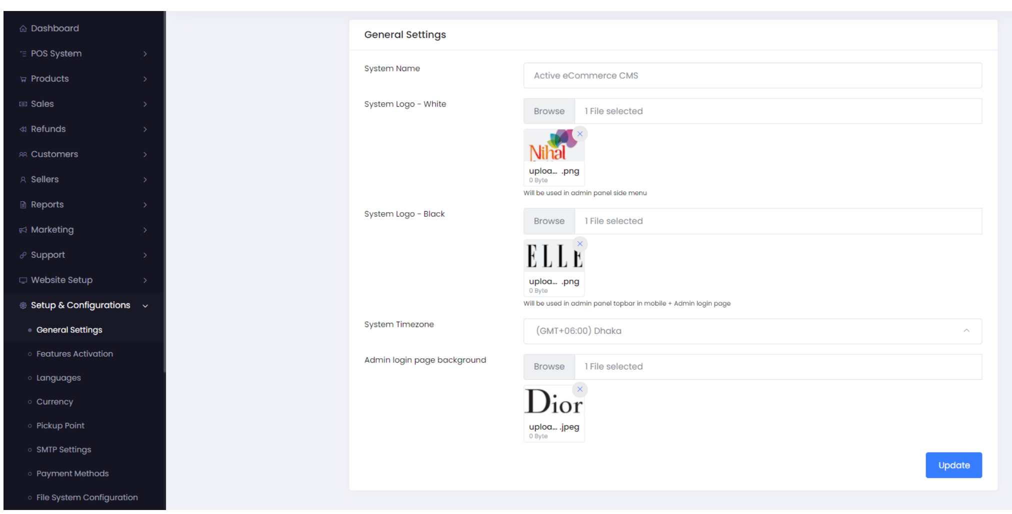
- Select **system default Language** and **save**.
- click on the “**add new**” button.
- Insert **language name** & **code**(short form of language name).
- Click **save**. Page will redirect to the listing page.
- Select “**view**” from “**actions**” button on required language from the list.
- Input the **value** of the **key** words according to the language. These words will appear on the site.
- Then click on **save**.



32. How to manage general settings?

Ans : To set the site's general information here are some fields. Insert this information.

i. Insert **system/site** name.
ii. Insert **Company address**.
iii. Write a **description**. Which will appear on the footer.
iv. Add **phone number**.
v. Add system **email** address.
vi. Add a **logo** for the site.
vii. Add links to social media(**facebook, instagram, twitter, youtube, google plus**).
viii. Click on **save**.



33. How to manage the Staff panel?

Ans : Go to admin panel **navigation > staffs**.

- <u>All Staffs</u> - In this list staff's **name**, **email** & **role** are available. Admin can edit these information and can change their role. Also can delete any staff from here. Roles need to be created from the staff **permissions** tab first.
- <u>Staff Permissions</u> - First admin will create a role for the staff. According to the role admin will select the accessible section for the staff.

34. How to manage shipping for products?

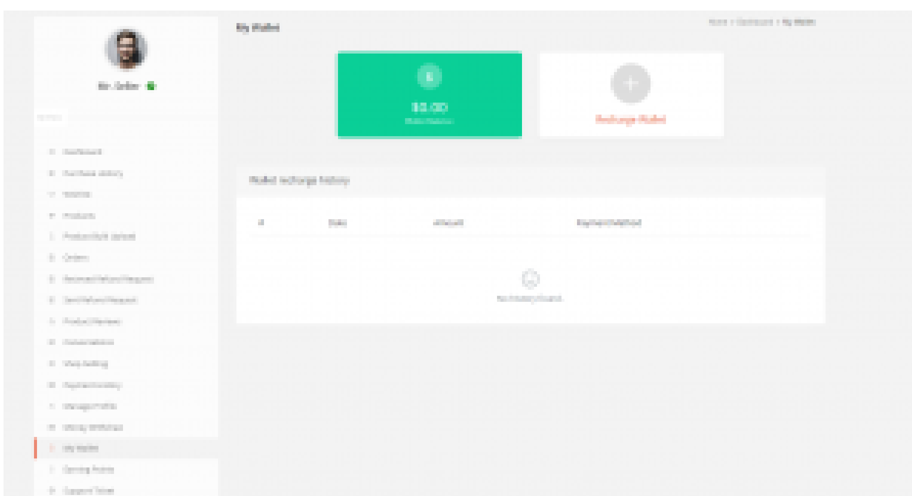
Ans: On product upload form admin and seller both will get the options for Local Pickup cost, Flat Rate and Free shipping option.

- From switch you can enable or disable
- Inserted amount will be added as shipping cost for the products on cart.

35. How to manage your wallet ?

Ans: To manage the wallet:

- Log in to **Customer**/ **Seller** panel
- From **customer**/**seller** left side Navigation, go to **My Wallet.**
- From the "**Recharge Wallet**" option, the customer and seller will get the option to recharge money from PayPal, Stripe and other payment gateways (if the payment gateways have permission).
- After that customer/seller can **purchase** by their wallet balance.



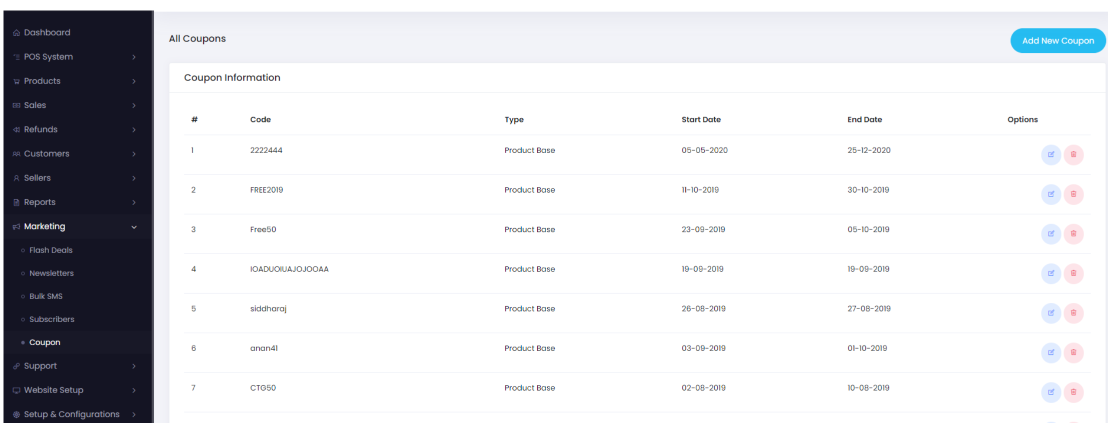
36. How to create a coupon?

Ans: Login admin panel and go E-commerce setup > Coupon

- Click on **“Add New Coupon”**
- Select Coupon type - (a) Product base and (b) Cart base

  a. **Product Base :-**
     i. Type the coupon code
     ii. Select **Category**, **Sub-category**, **Sub-sub-category**
     iii. Select the **Product**.
     iv. If you want to multiple products then just click on “**Add More**”
     v. Fill the **Start date** and **End date**
     vi. Enter the “**Discount**” and Select “**Discount Type**”
     vii. Click on **Save**.

  b. **Cart Base :-**
     i. Type the coupon code
     ii. Enter the minimum shopping price in **“Minimum Shopping”** field
     iii. Enter the “**Discount**” and Select “**Discount Type**”
     iv. Enter the “**Maximum Discount Amount**”
     v. Enter the “**Discount**” and Select “**Discount Type**”
     vi. Click on **Save**.



37. How to use a coupon?

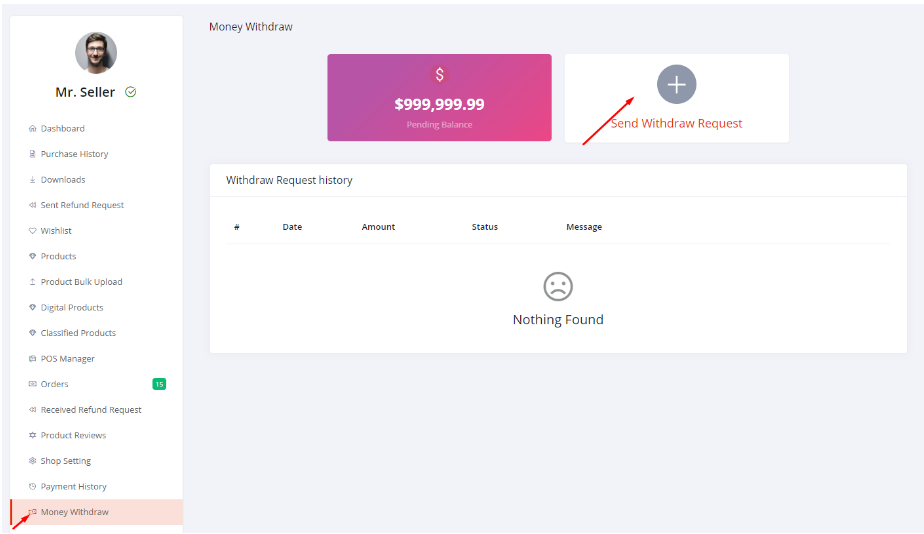
Ans : Before “SELECT PAYMENT OPTION”, there is an opportunity to apply COUPON to get a discount.

- Before “SELECT PAYMENT OPTION”, Click on “**Apply Coupon Code**”
- Enter the right **Coupon Code** and click **Apply.**

38. How to request money withdraw as a seller?

Ans : Registered sellers will get an option for making withdrawal money requests. If he/she has money in his/her earnings balance then he/she will be able to send a withdrawal request.

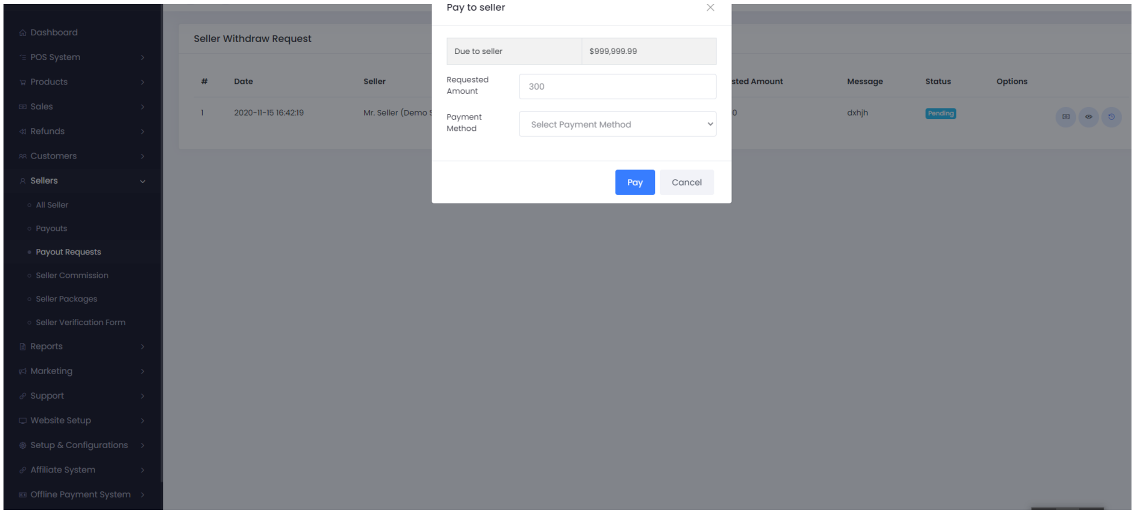
- Log in as a seller .
- Go to the left navigation bar and click **Money Withdraw.**
- Click **Send withdraw request.**



39. How to pay payment for seller withdrawal requests as an admin?

Ans : Go to left navigation bar and click **Sellers > Sellers Payout Requests**

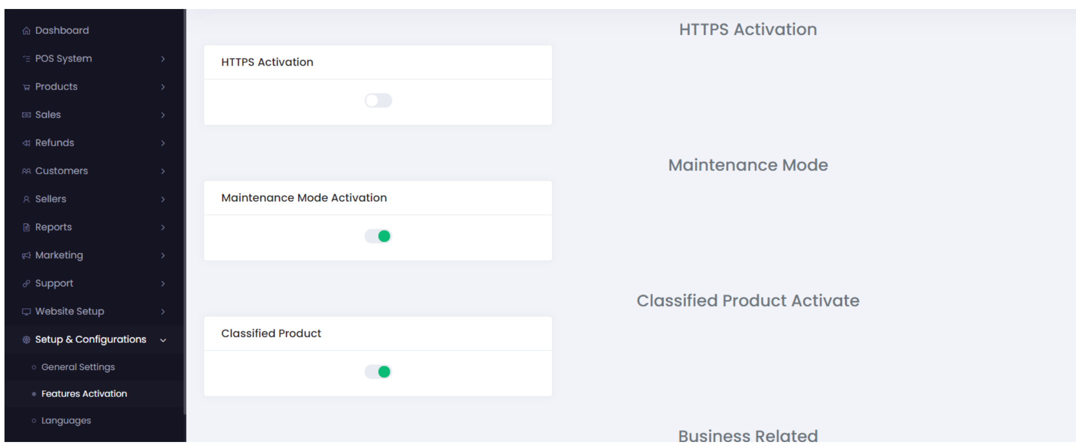
- From the withdrawal list click **on the Cash symbol**.
- In the modal you can change the withdrawal amount and then select a payment method.
- And finally **pay the button** to make payment.
- For cash payment will be done immediately and you've to make payment to the seller manually.
- And for other payment gateways(if the seller has enabled & configured those gateways) you'll be redirected to the payment page.
- Then you need to fill necessary fields to make the payment.



40. How to enable maintenance mode?

Ans : Go to left navigation bar and click **Setup & Configuration > Features Activation**

- Then turn on the switch for maintenance mode.
- And the frontend user will get an under construction page.

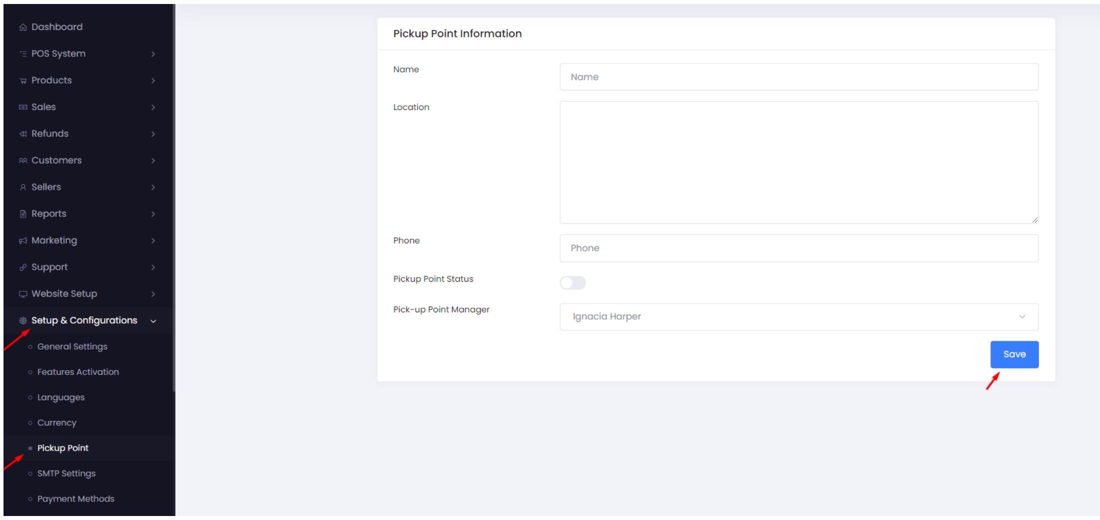


41. How to create a pickup point?

Ans : You need to enable pickup point to use this feature from **Setup & Configuration > Features Activation - pickup point activation switch**

- Then go to left navigation bar and click **Setup & Configuration > Pickup point**
- Click **add new pickup point**
- Then fill the form with **Name, Location, Phone, Status, Manager** and hit **save** button.
- Now customers can select a pickup point from enabled pickup point when he/she will purchase products.

- And the pickup point manager will get the order in his/her dashboard.



42. How does customer chat with a seller work?

Ans: Customers can ask any question about a product to the seller of that product.

- If the seller of that product is admin, then the admin will get the message against that product.
- Customer must need to login to make any question about any product/
- Then the seller/admin can answer that question from his/her panel.
- Customer will see the answer in his panel **left navigation > Conversations**
- Customers will see all questions, conversations with the admin/seller will be seen on that page.
- Sellers will get all messages in his panel **left navigation > Conversations**
- Admin will get all messages in his panel **left navigation > Conversations**

43. How to add Attribute for the system?

Ans : Follow the below steps to add attribute system :

- **Login** into your admin panel.
- Go to **E-commerce Setup** -> **Attribute**.
- Click on **add new attribute**.
- Fill the **attribute name** like: size, fabric, storage etc.
- Click on **save.**

44. How does attribute work?

Ans : At the time of product uploading Vendor or Admin can use attributes for their product variations. For example, a vendor is going to upload a new product mobile. Vendor has three different variation's mobile based on storage. For this he just needs to select the attribute like storage and then he just puts the value like 32 GB , 64GB, 128GB. After that he can set the price as previously how he did.

45. What is the new advanced filter option?

Ans : Advance filter option means customer or user can search any product using attribute value. For example, Storage is an attribute and 32GB, 64GB, 128GB are the value of Storage attribute's. If any user or customer wants to see the all mobile of 32B storage he just needs to follow the below steps:

- Users or customers just go to the **product listing page**.
- There he/she will get the **value of attributes** at the **left side** below the categories list.
- He/She needs to **select 32GB** and click on **Apply Filter**
- He/She will get the **result**

46. How to upload bulk products from the admin panel?

Ans: To upload bulk products from admin follow the below steps:

- First of all admin needs to login into his Admin Panel and go to the **Bulk Upload** menu from the left side bar.
- Admin needs to download the **Download CSV** file.
- Open the downloaded file and fill the information of products like name, category id, sub-category id, brand id, unit price etc.
- After putting the information of all products now he needs to upload the file.
- To upload that file he needs to go to the **Product upload** sub-menu under the **Bulk Upload** menu.
- There he will get the file upload form and then needs to choose the file and click on the Upload button.
- Products will be uploaded.

47. How to upload bulk products from the Seller panel?

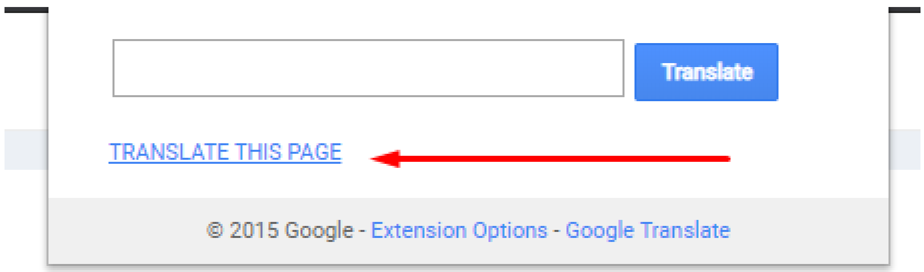
Ans: To upload bulk products from seller follow the below steps:

- First of all, the seller needs to login into his Seller Panel and go to the **Bulk Upload** menu from the left side bar.
- Admin needs to download the **Download CSV** file.
- Open the downloaded file and fill the information of products like name, category id, sub-category id, brand id, unit price etc.
- After putting the information of all products now he needs to upload the file.
- To upload that file he needs to go to the **Bulk Upload** menu.
- There he will get the file upload form and then needs to choose the file and click on the **Upload** button.
- Products will be uploaded.

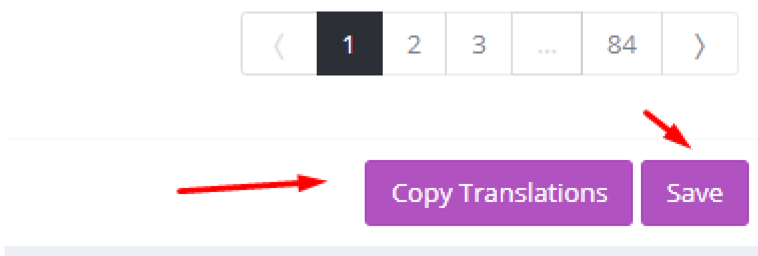
48. How to translate using Google translate?

Ans: Follow the below steps:

- First go to **Setup & Configuration -> Language -> Translation**
- Translate the site using "Google Translate" browser extension into your language. https://chrome.google.com/webstore/detail/google-translate/aapbdbdomjkkjkaonfhkkikfgjllcleb?hl=bn
- Click on translate extension and the **click translate this page**



- Press the "**Copy Translations**" button and then click on "**Save**".



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49. How to use Classified Products?

Ans: To use classified products:

- From admin panel Turn on **Classified Products** from **Setup & Configuration -> Features Activation**
- Create classified packages for customer to purchase from **Customers >Classified Packages**
- Then customers can purchase classified packages and upload classified products as product upload.
- You'll see all classified product in **Products>Classified Products**
- You need to approve all classified product manually to show in home/listing page
- Classified product shows on the home page under category wise products
- Users can check the details of the classified product and contact the owner to purchase.

50. . How to use Digital Products?

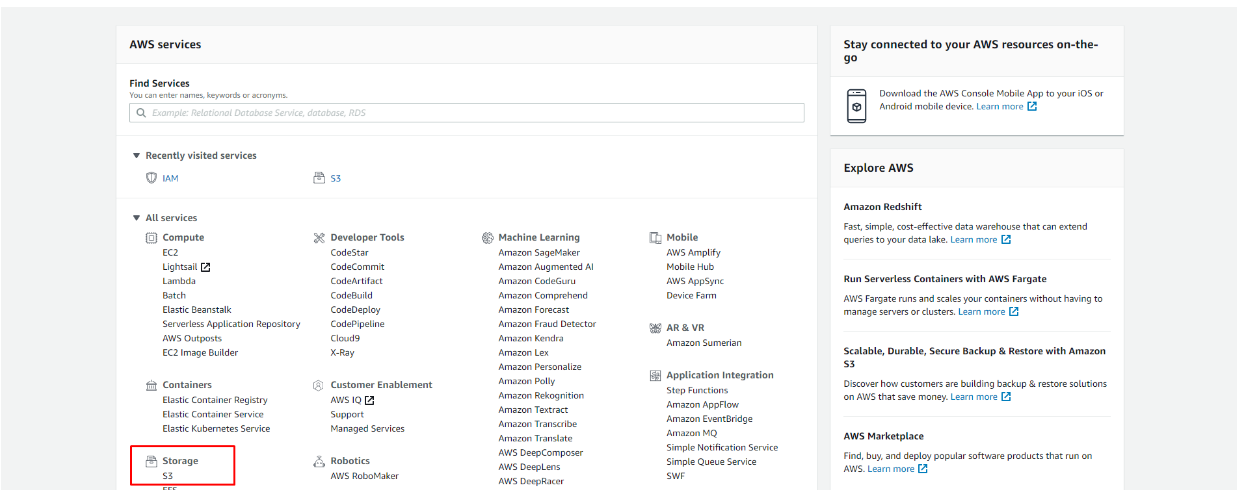
Ans: To use digital products:

- From the admin panel create the Digital product category.
- Upload digital products from the admin or seller panel.
- Customers can purchase the digital products.
- Digital products can only be purchased by online payment.

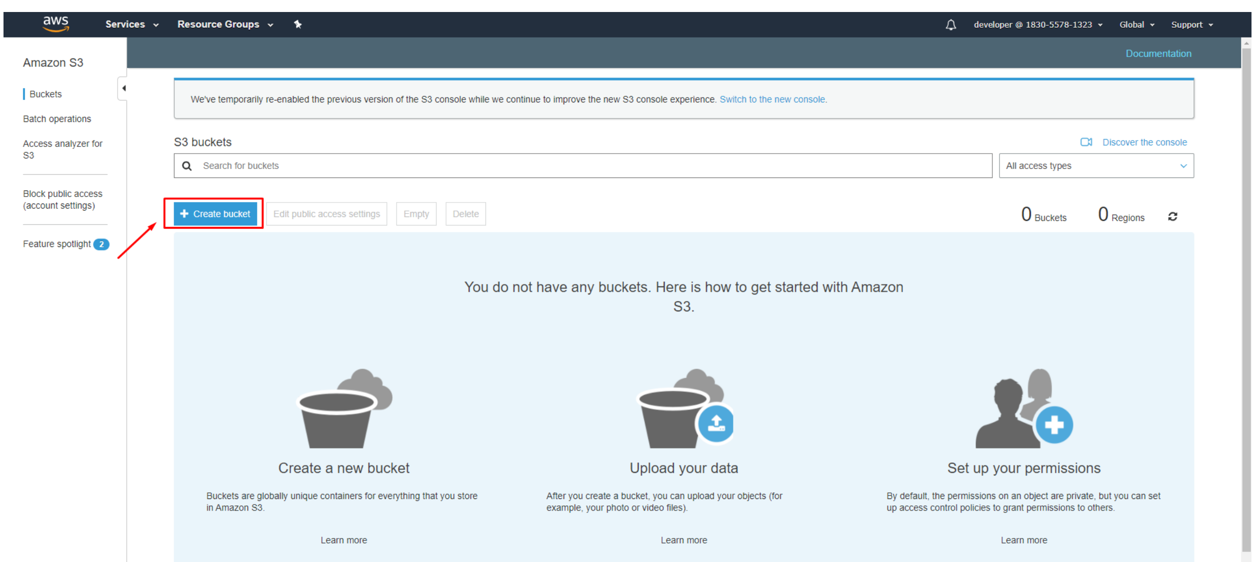
51. How to configure amazon s3 file system?

To use amazon s3 file system follow the procedure mentioned below:

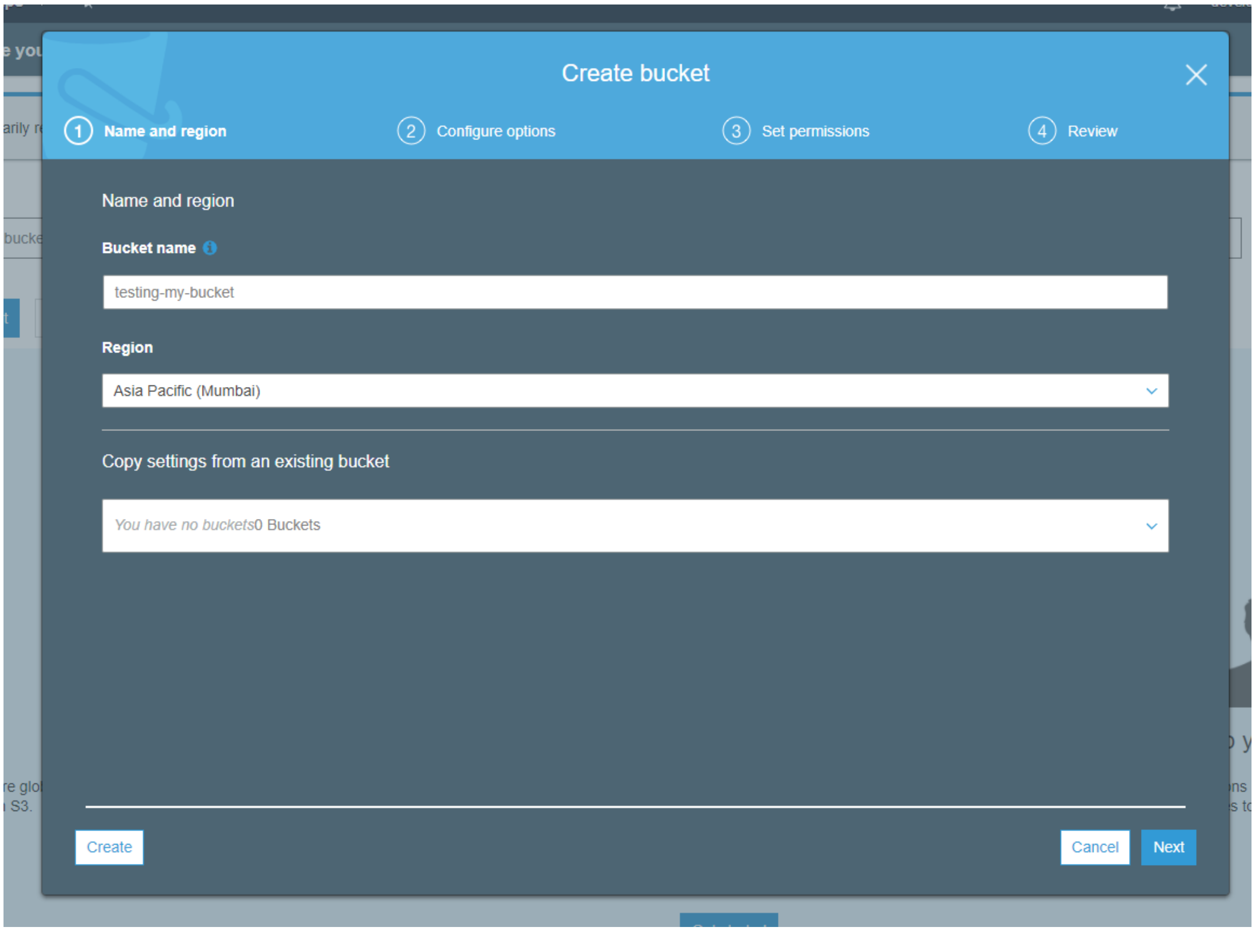
- Firstly, login into AWS dashboard. And select the s3 service from the list.



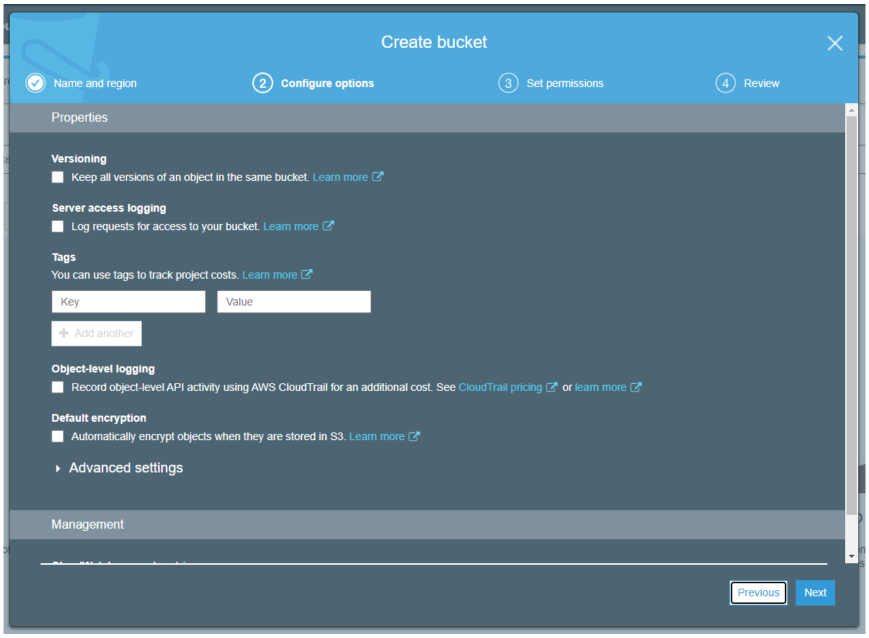
- Then click the **Create bucket** button.

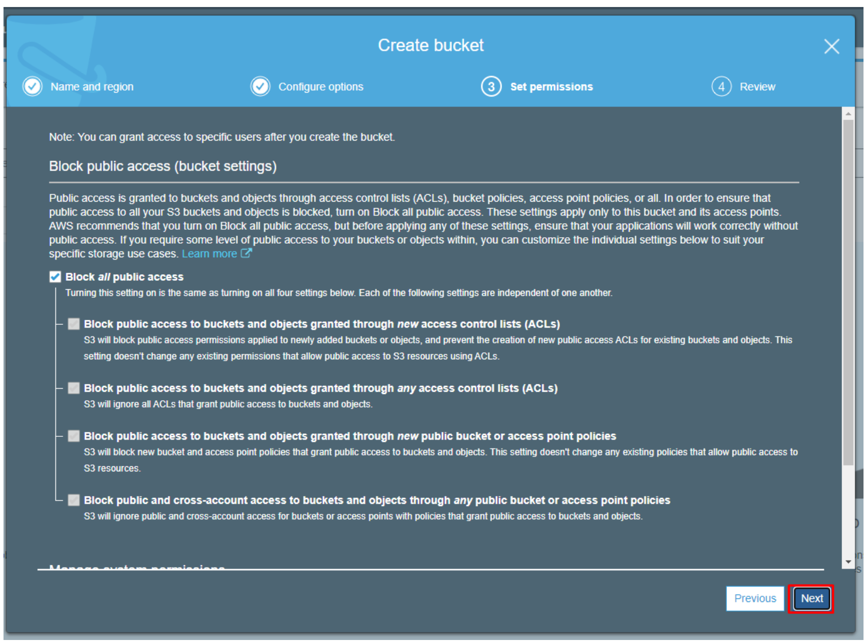


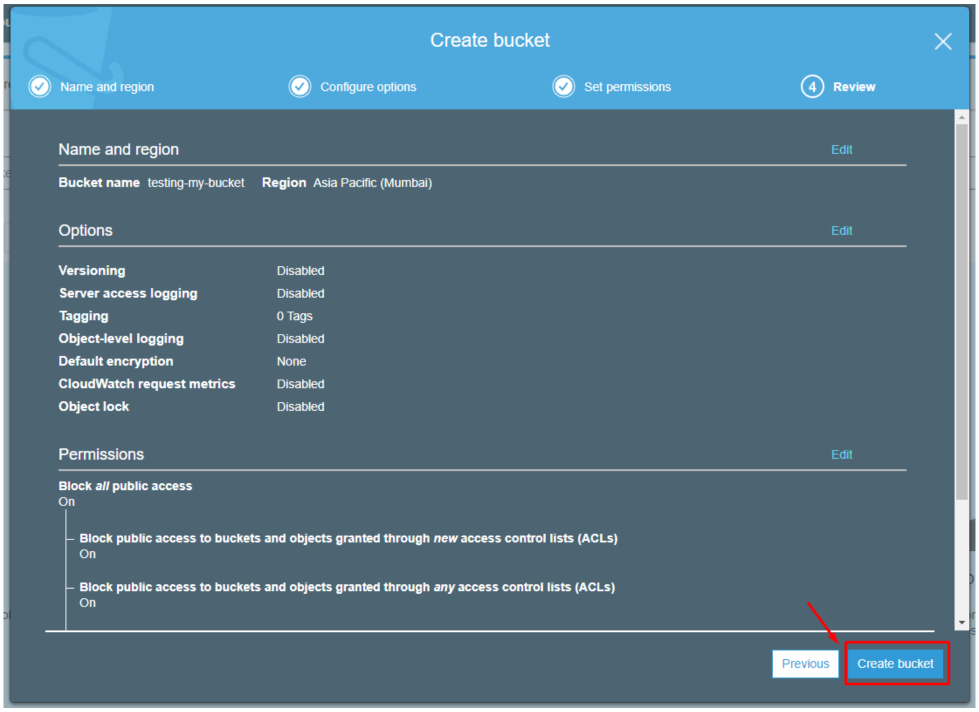
- After that, a modal will come up. In there insert your bucket name and the region you want your bucket to reside in.



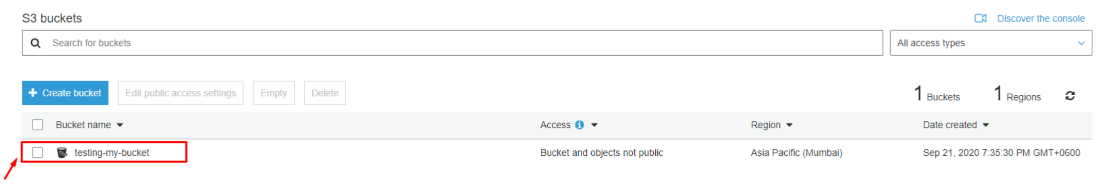
- For step 2 and 3 do nothing just click **Next** then when the 4th step appears click create bucket and complete creating the bucket.


Create bucket
Name and region
Configure options
Set permissions
Review
Properties
Versioning
Keep all versions of an object in the same bucket. Learn more
Server access logging
Log requests for access to your bucket. Learn more
Tags
You can use tags to track project costs. Learn more
Key
Value
Add another
Object-level logging
Record object-level API activity using AWS CloudTrail for an additional cost. See CloudTrail pricing or learn more
Default encryption
Automatically encrypt objects when they are stored in S3. Learn more
Advanced settings
Management
Previous
Next

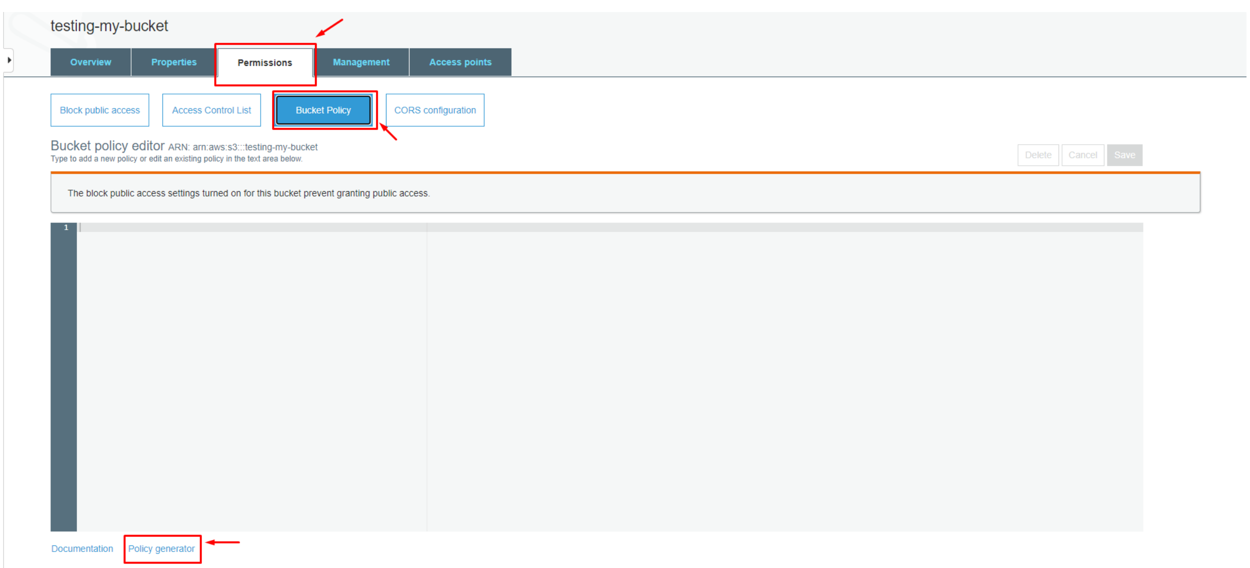

Create bucket
Name and region
Configure options
Set permissions
Review
Note: You can grant access to specific users after you create the bucket.
Block public access (bucket settings)
Public access is granted to buckets and objects through access control lists (ACLs), bucket policies, access point policies, or all. In order to ensure that public access to all your S3 buckets and objects is blocked, turn on Block all public access. These settings apply only to this bucket and its access points. AWS recommends that you turn on Block all public access, but before applying any of these settings, ensure that your applications will work correctly without public access. If you require some level of public access to your buckets or objects within, you can customize the individual settings below to suit your specific storage use cases. Learn more
Block all public access
Turning this setting on is the same as turning on all four settings below. Each of the following settings are independent of one another.
Block public access to buckets and objects granted through new access control lists (ACLs)
S3 will block public access permissions applied to newly added buckets or objects, and prevent the creation of new public access ACLs for existing buckets and objects. This setting doesn't change any existing permissions that allow public access to S3 resources using ACLs.
Block public access to buckets and objects granted through any access control lists (ACLs)
S3 will ignore all ACLs that grant public access to buckets and objects.
Block public access to buckets and objects granted through new public bucket or access point policies
S3 will block new bucket and access point policies that grant public access to buckets and objects. This setting doesn't change any existing policies that allow public access to S3 resources.
Block public and cross-account access to buckets and objects through any public bucket or access point policies
S3 will ignore public and cross-account access for buckets or access points with policies that grant public access to buckets and objects.
Previous
Next



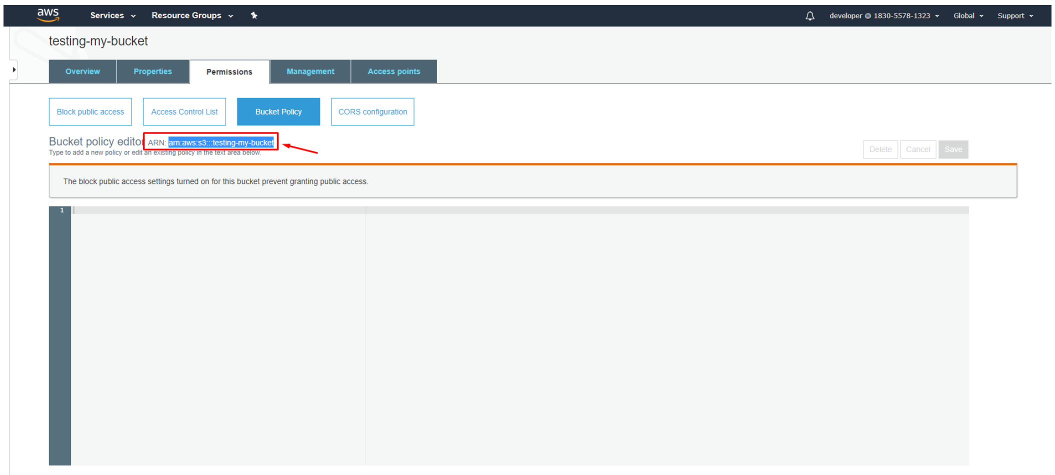
- Then you'll be able to see the bucket that you created. Click on the bucket.

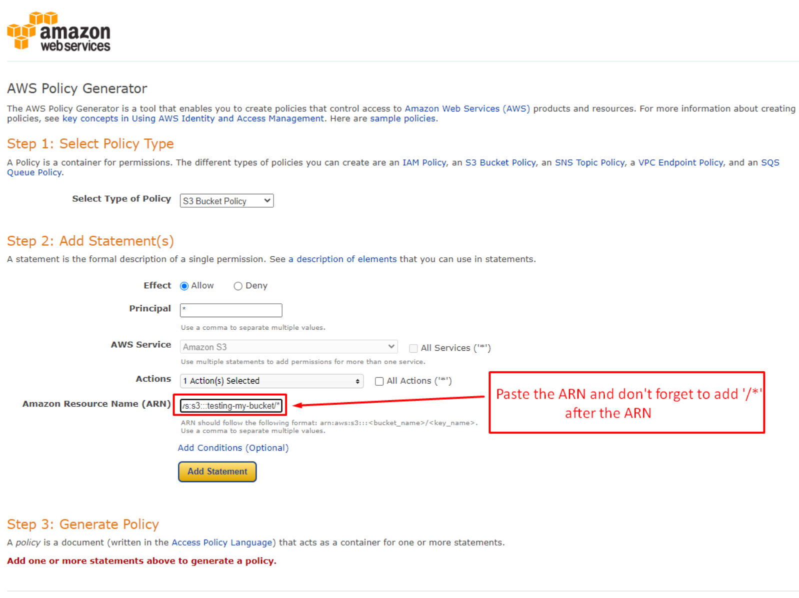


- It'll take you to the bucket details. From their go to the **Permissions** menu and then click on the **Bucket Policy** below there you will find the **Policy generator** blue button. Click it.

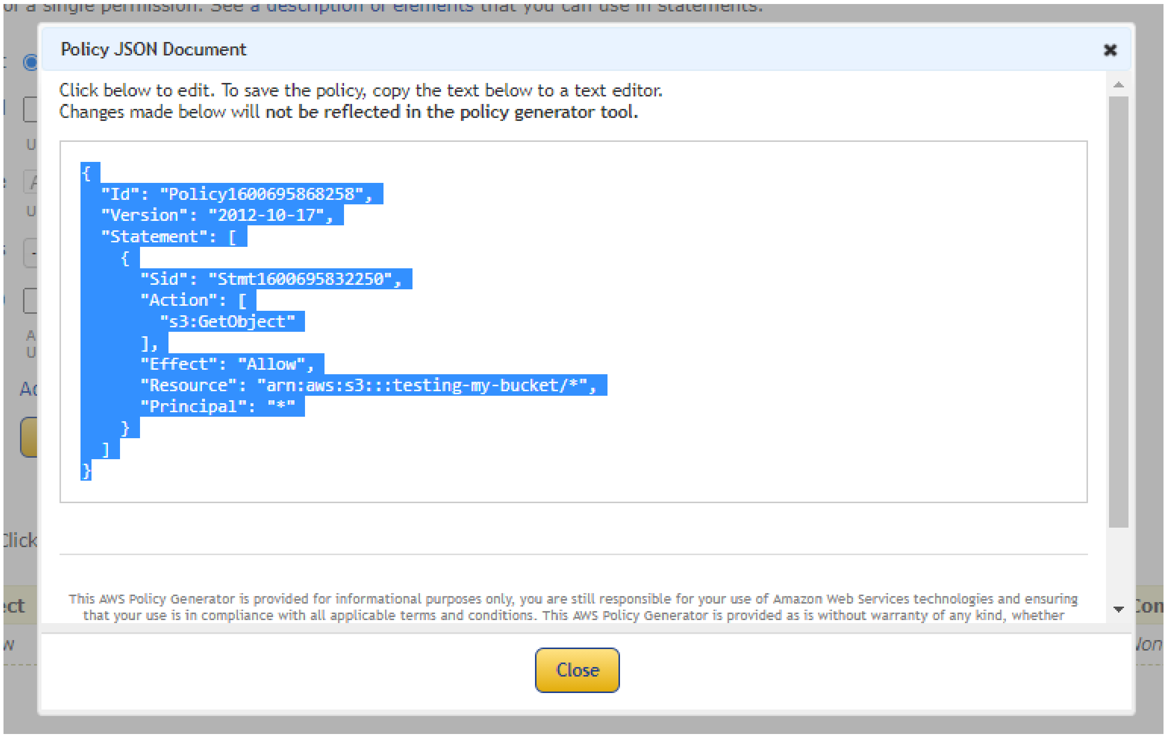


- The UI will appear after clicking the button. For the policy type insert **S3 Bucket Policy** and for **Principal** insert * and from the **Actions** dropdown select box select **getObject.** And follow the convention mentioned inside the red box highlighted with red text color for the **ARN value.** The ARN value will be found in the previous page from where we came from. Just follow the instructions mentioned inside the images below.

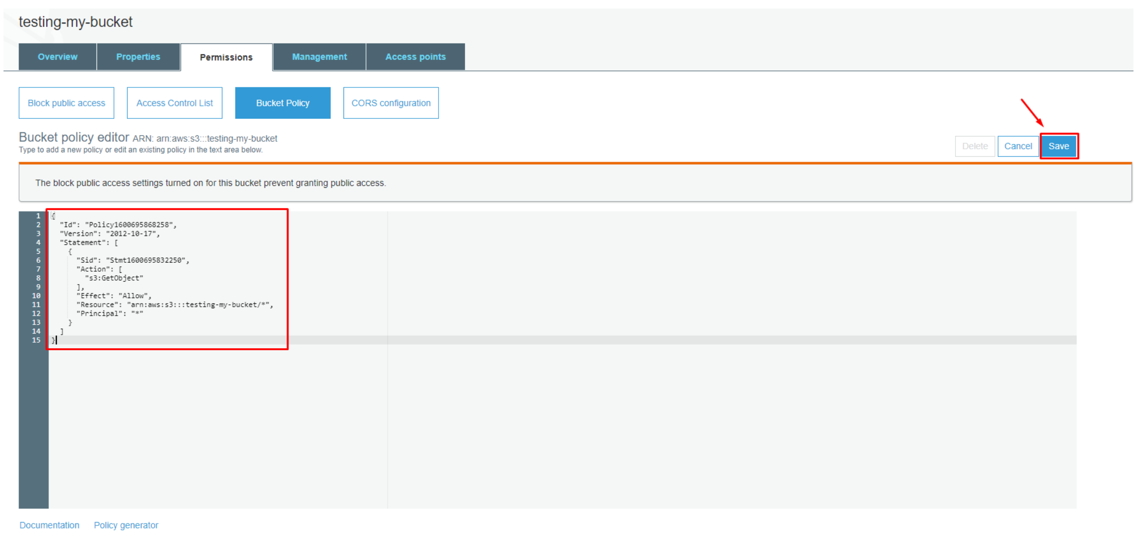




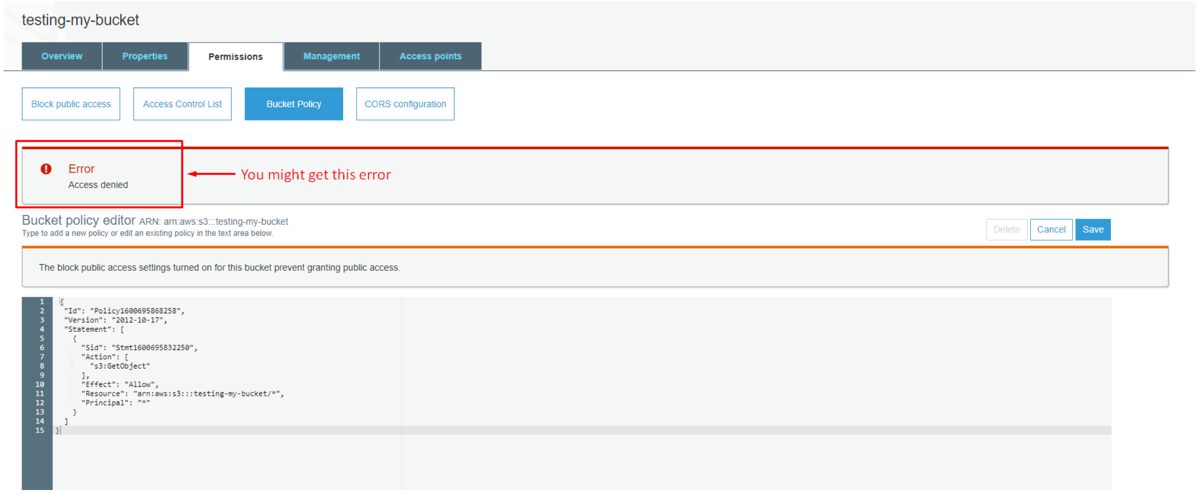
- Finally, click the **Generate Policy** button.
- You will see a pop up and there you will find some text. Copy the texts.



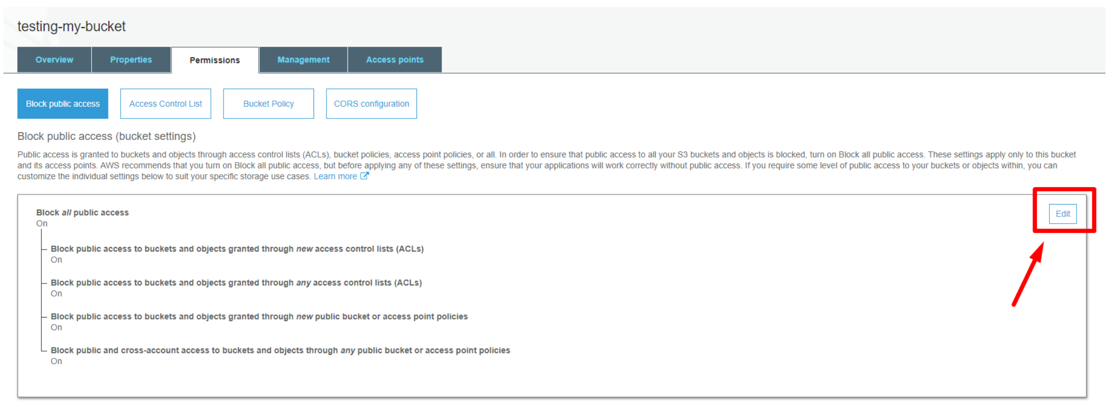
- And paste it inside the box shown below. And then click **Save** .



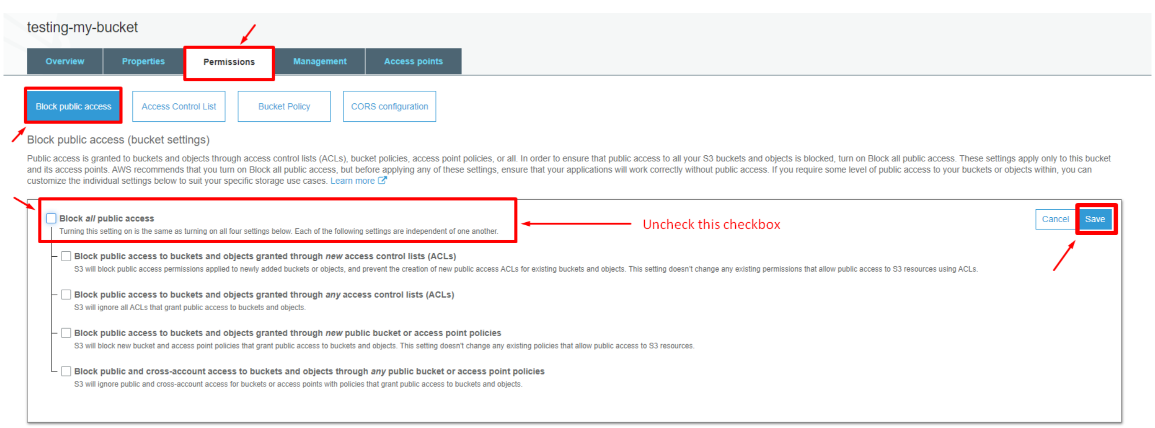
- You might encounter an error shown below.

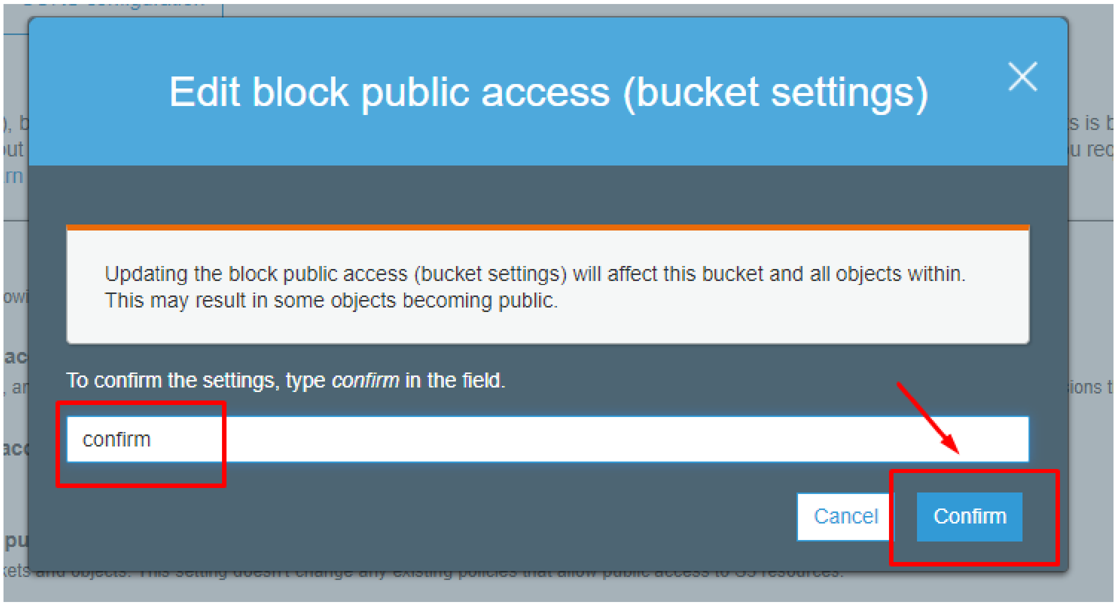


- To get rid of this error you need to go to the **Permissions** menu and then go to the **Block public access** menu and then click the **Edit** button shown below.

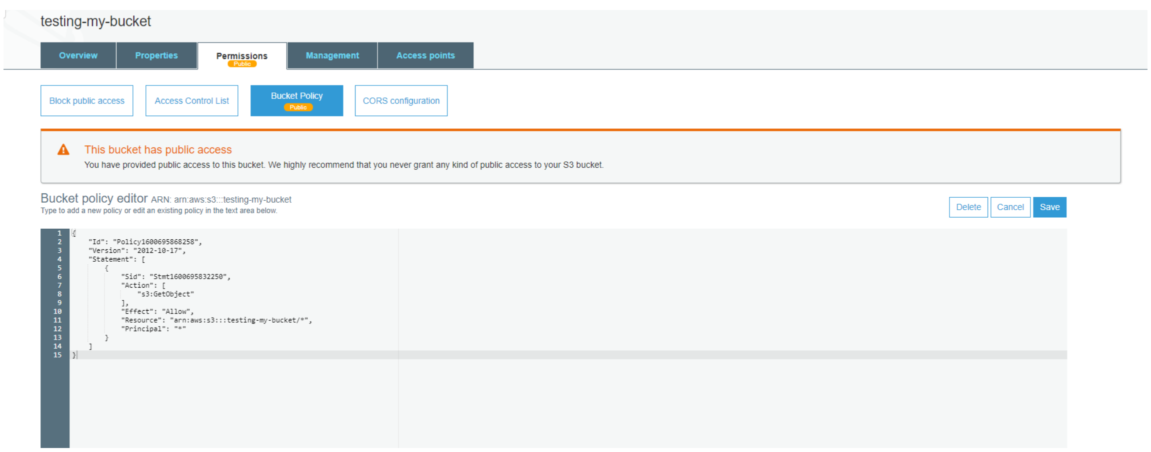


- After you have gone to the menu mentioned above uncheck the checkbox saying the following "**Block all public access**" and then click the **Save** button. A pop up will appear and tell you to type in the word **'confirm'** and then click the **confirm** button.

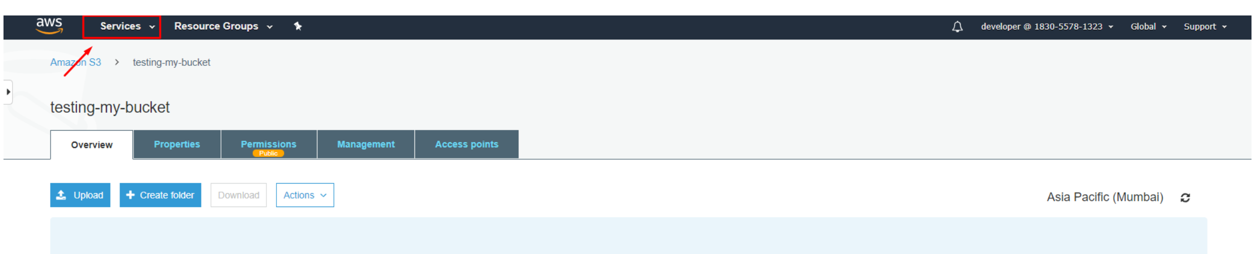




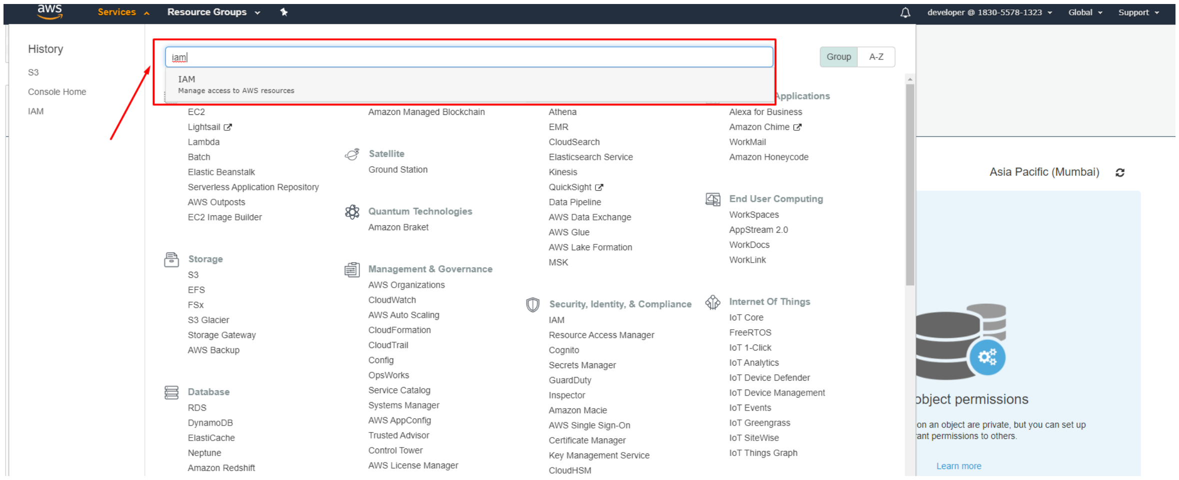
- After you have done all the instructions mentioned above you need to have to go to **Permissions** -> **Bucket Policy** and now try and paste the texts and click the **Save** button as mentioned in the instruction above. If all goes well you should see the page shown in the image below. Saying the yellow text “**This bucket has public access”.**



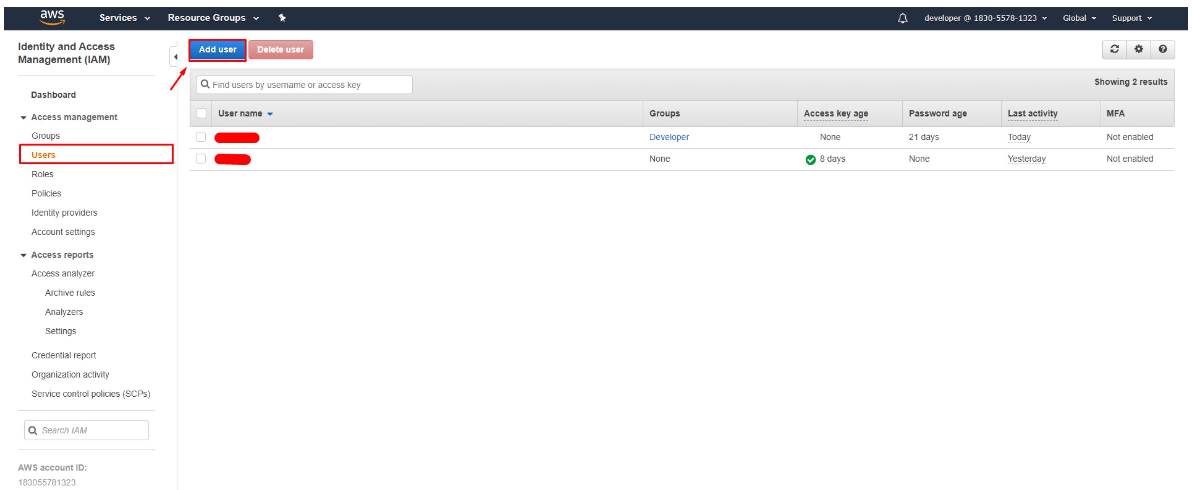
- Then, notice the rop nav of your page and there is a button saying **Services.** When you hover over it it drops a menu down.



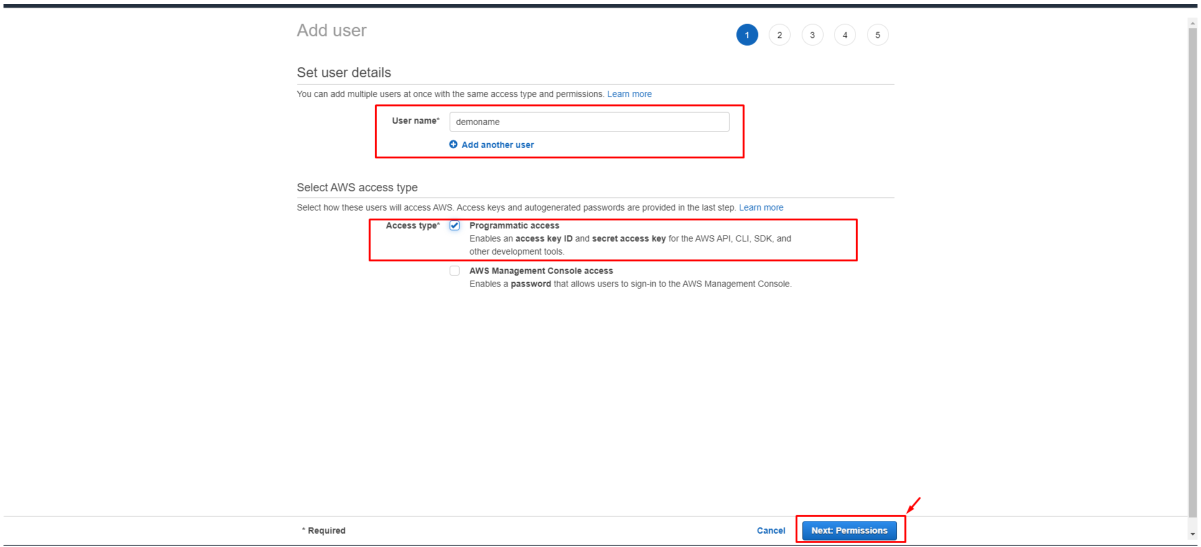
- Inside the menu there is a search bar. Inside the search bar type in **'iam'** and search result will be shown to you. Select the first result that comes up.



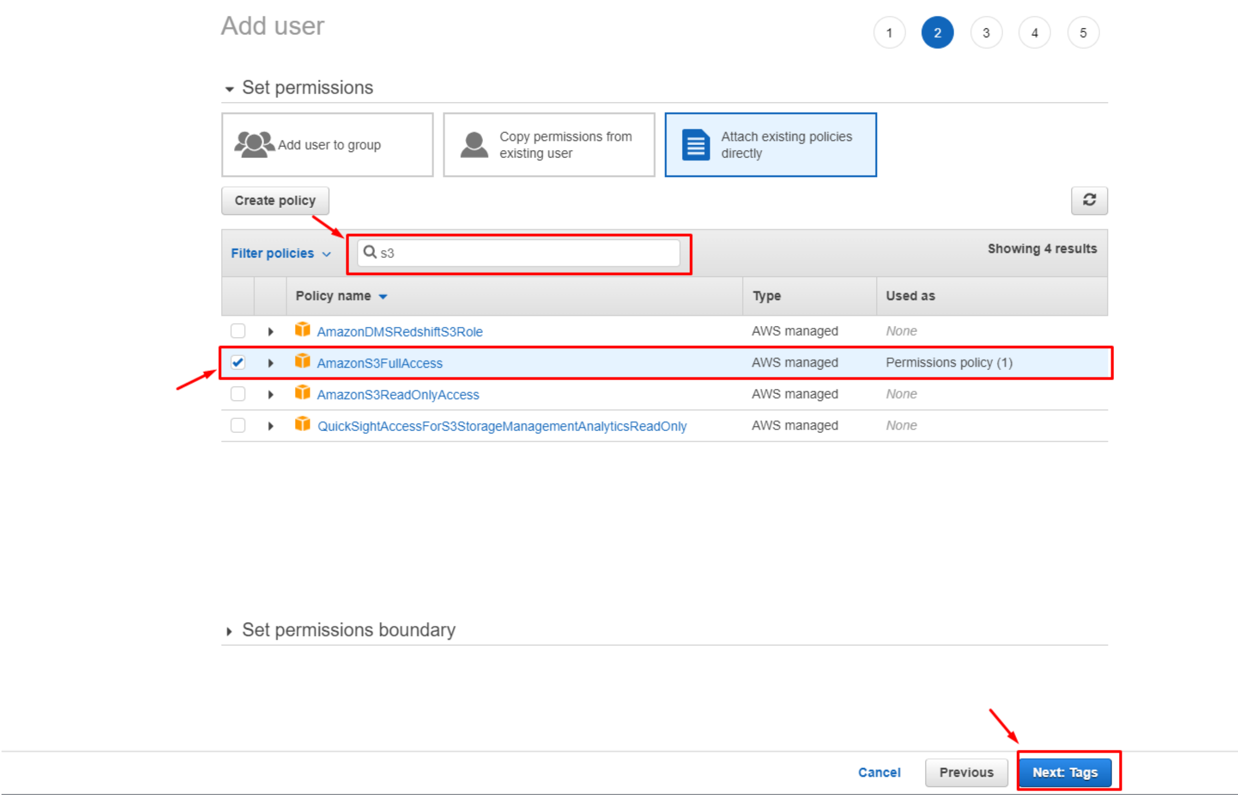
- Then go to the **User** menu as shown in the image below and click the **Add user** button.



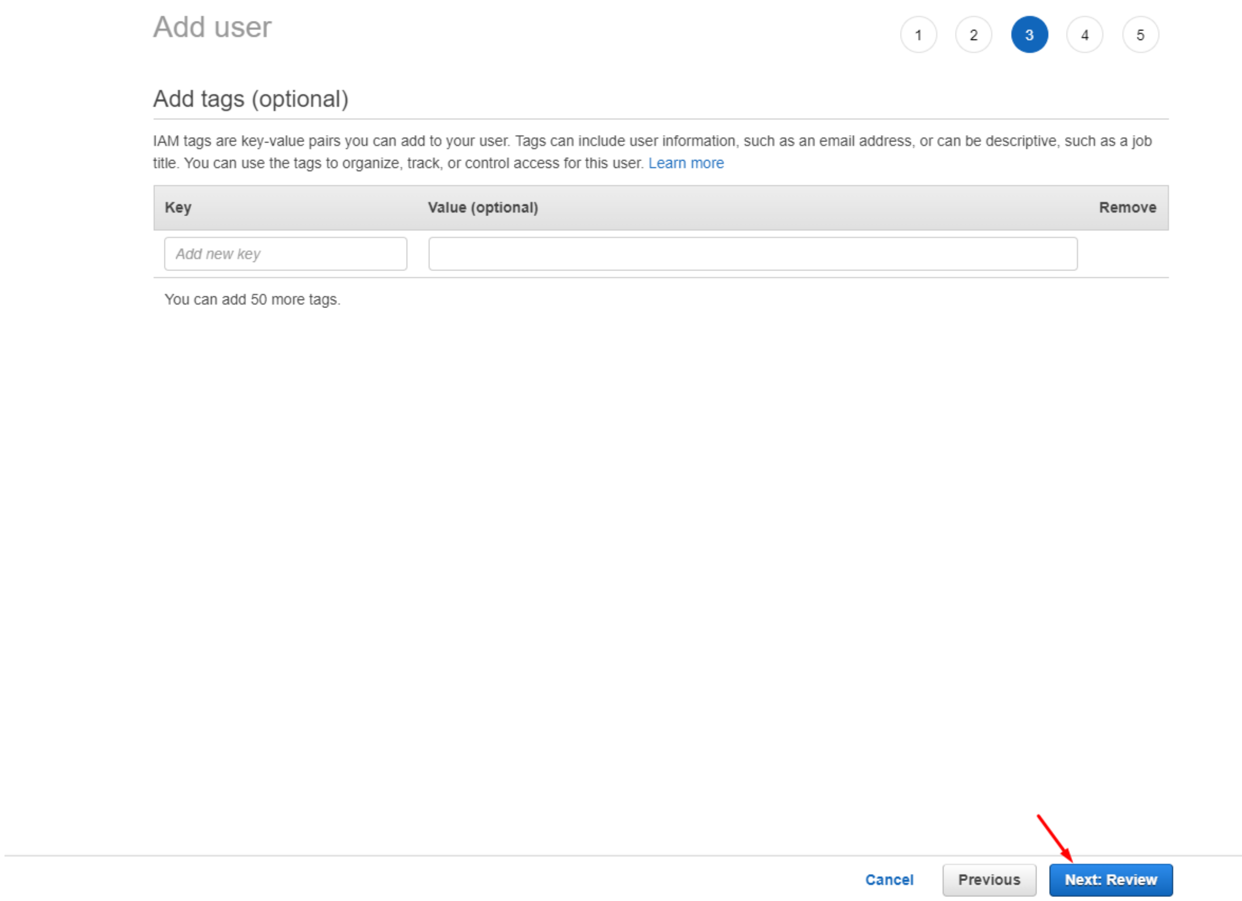
- After you have clicked the Add User button a page will appear on your browser. There you will see a form. And you need to type in your **User-name** and check the **Programmatic Access** as the **Access Type.** Just follow the instructions mentioned in the image below.



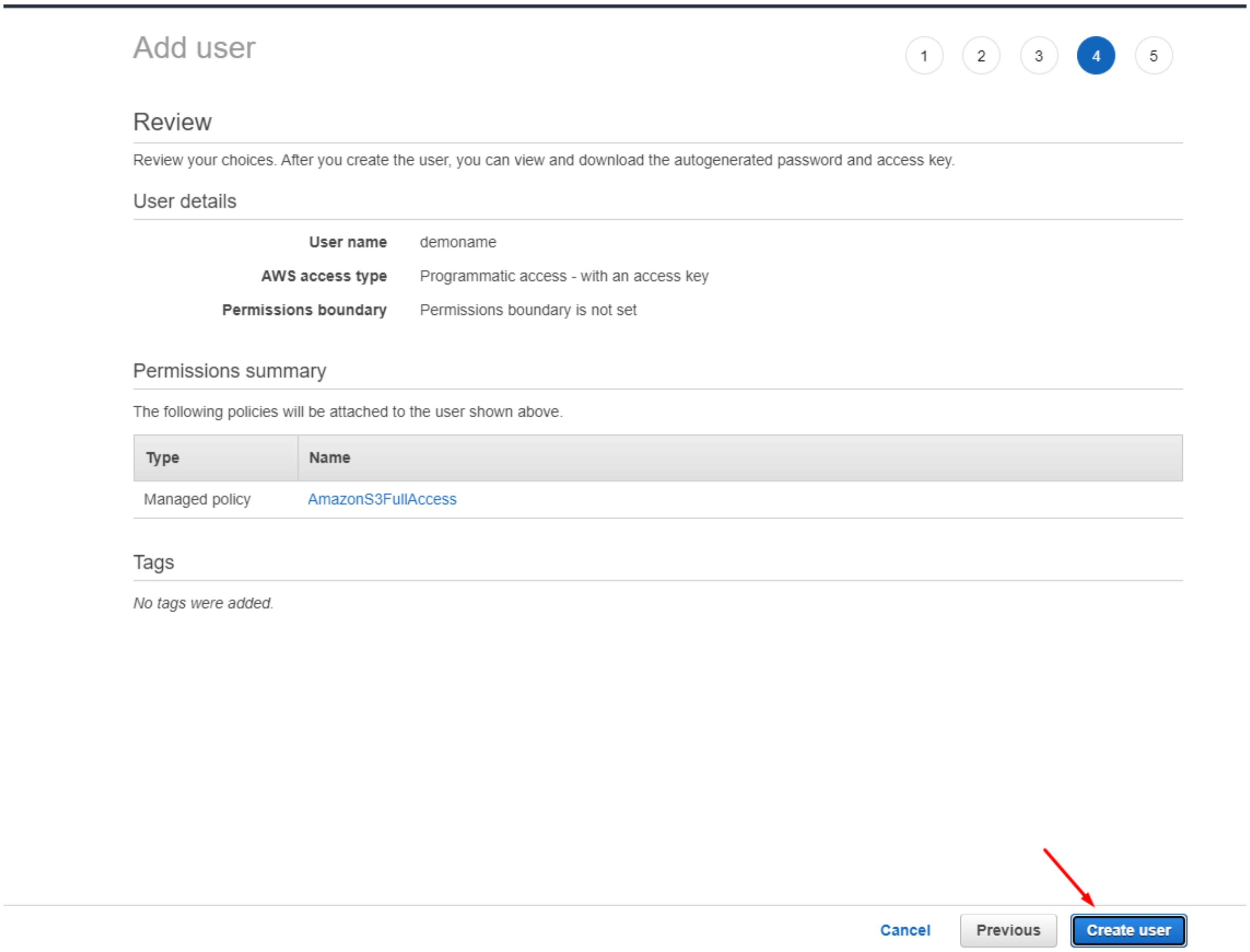
- After that you need to set some permissions. Inside the **Filter Policy** search bar search for the text **'s3'** And then some of the search results will be shown as shown below. From there check **AmazonS3FullAccess** and click the **Next** button.



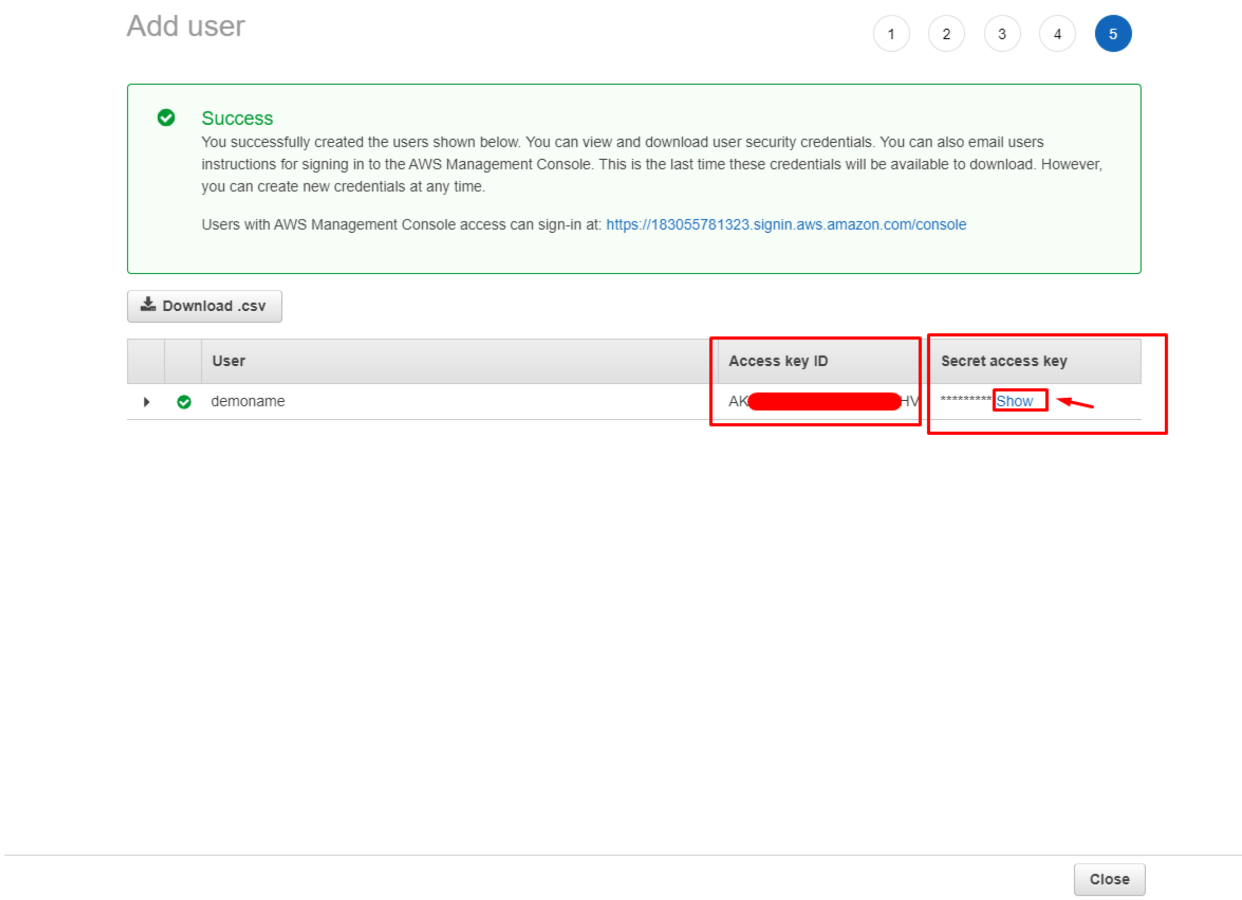
- For the next option click next without changing anything at all.



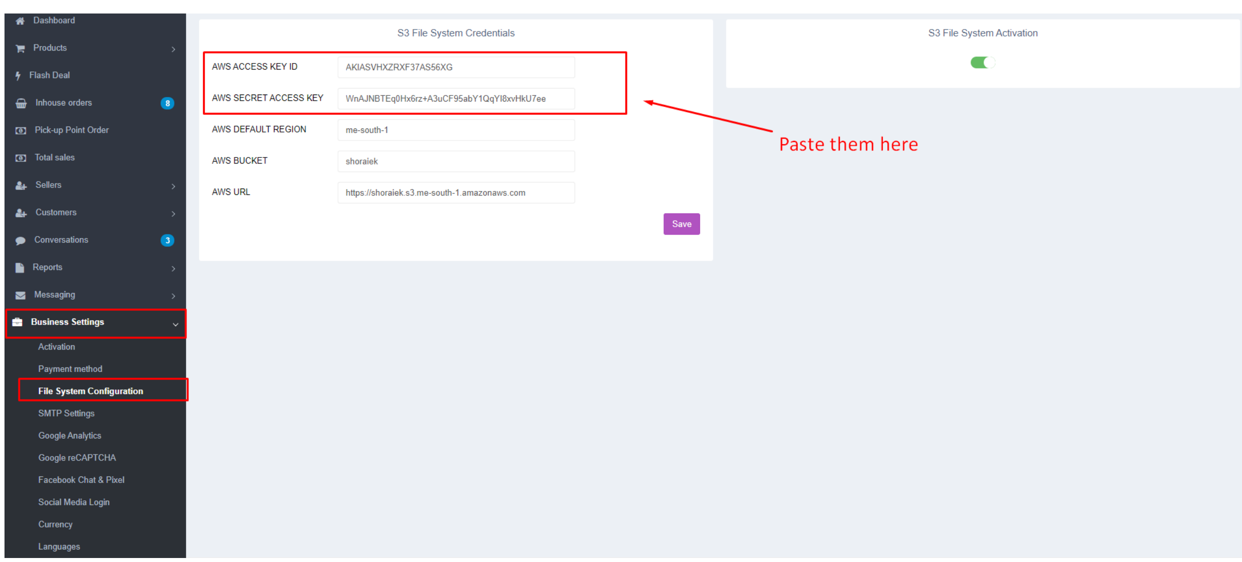
- Finally click **Create User** .



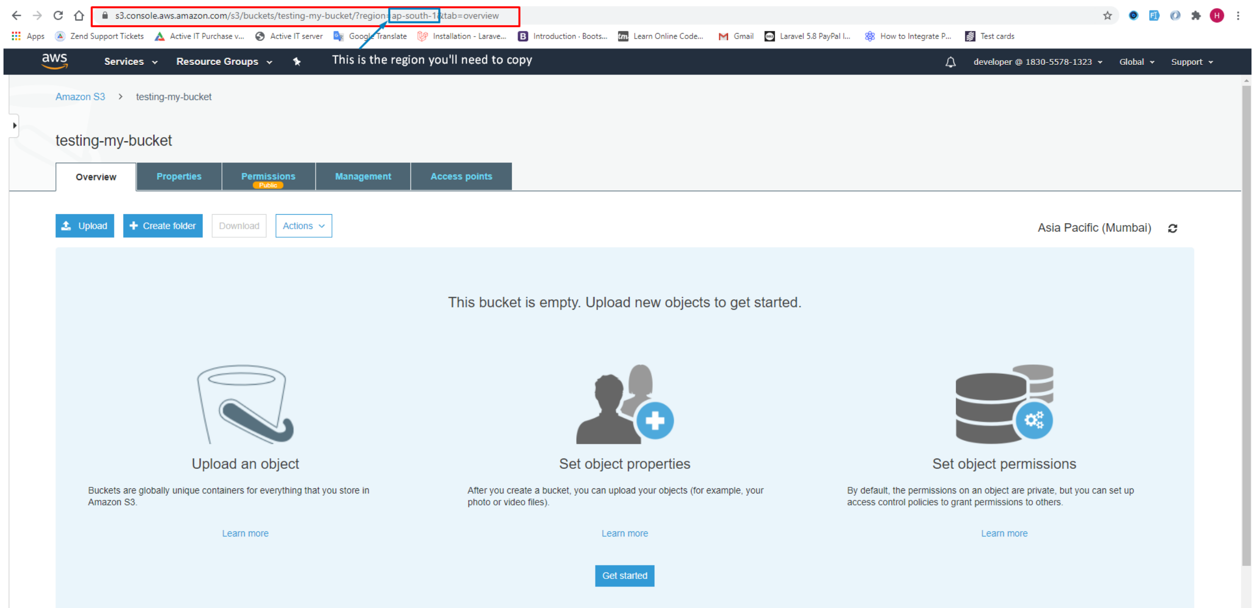
- After you have created the user you will be directed to a page where you will find two keys.
    - Access Key ID and
    - Secret access key.



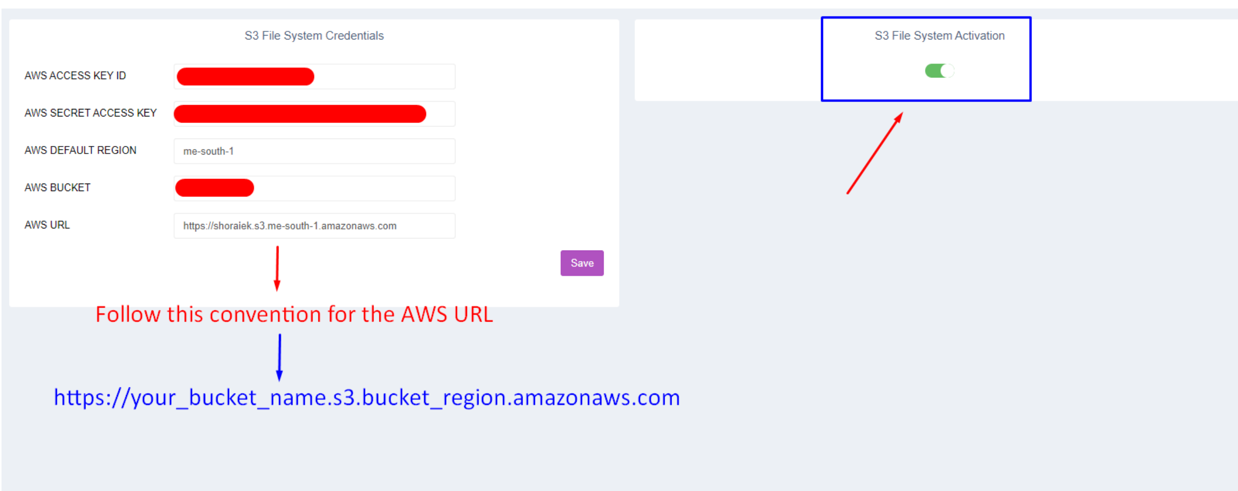
- Copy these two keys and then go to your admin panel and go to the **Business Settings** menu and then to the **File System Configuration** sub-menu. And then there you will find the two fields where you will need to paste those two keys that you have just copied.



- Now you need to set your bucket region. For that go to your bucket details and follow the instruction shown inside the image to find the bucket region. Copy your bucket region and paste it inside the field **AWS DEFAULT REGION** field residing inside **File System Configuration**'s submenu under the **Business Settings** Menu inside your admin panel.



- Also you need to insert your bucket name inside the **AWS BUCKET** field.
- And for the **AWS URL** just follow the convention mentioned inside the image below.



- And if you've followed all of the instructions mentioned above you should be able to upload your files inside the bucket of your amazon server's s3 file system.
- And also don't forget to activate your S3 File System shown inside the **blue box pointed out by a red arrow**.

52. How to migrate existing uploaded files to s3?

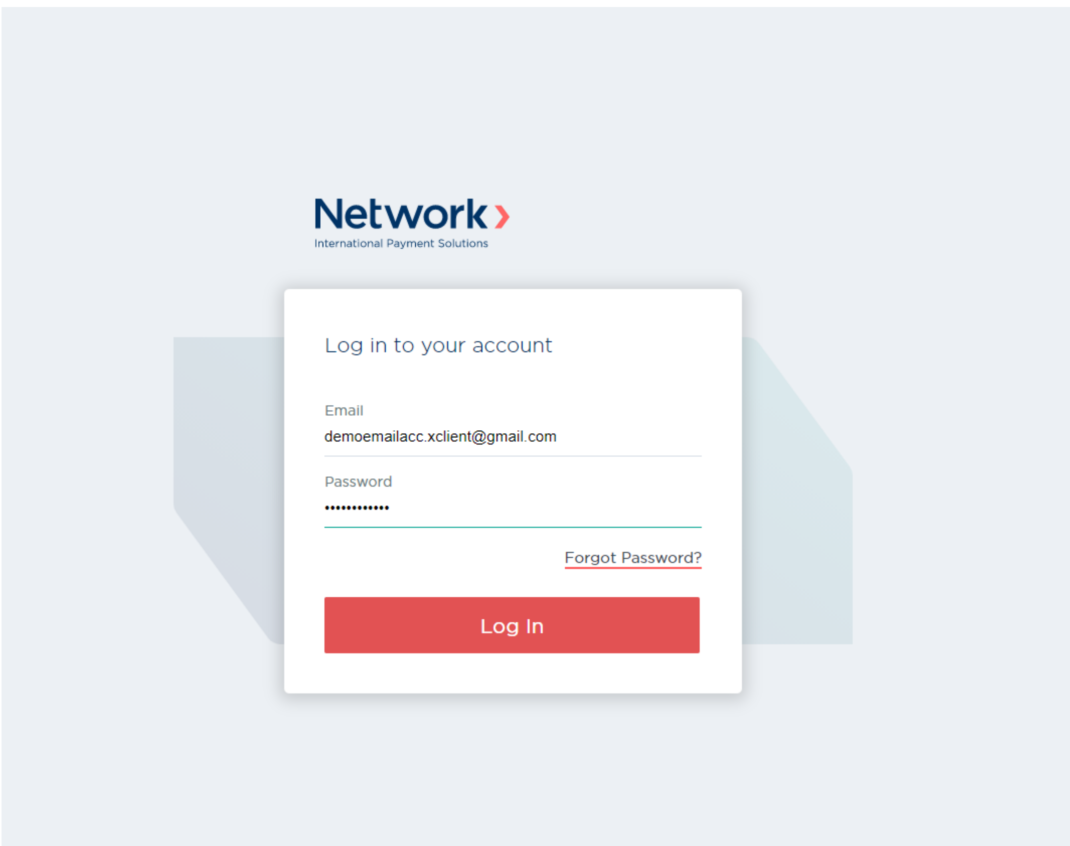
Ans: To migrate to amazon s3 file system follow the procedure mentioned below:

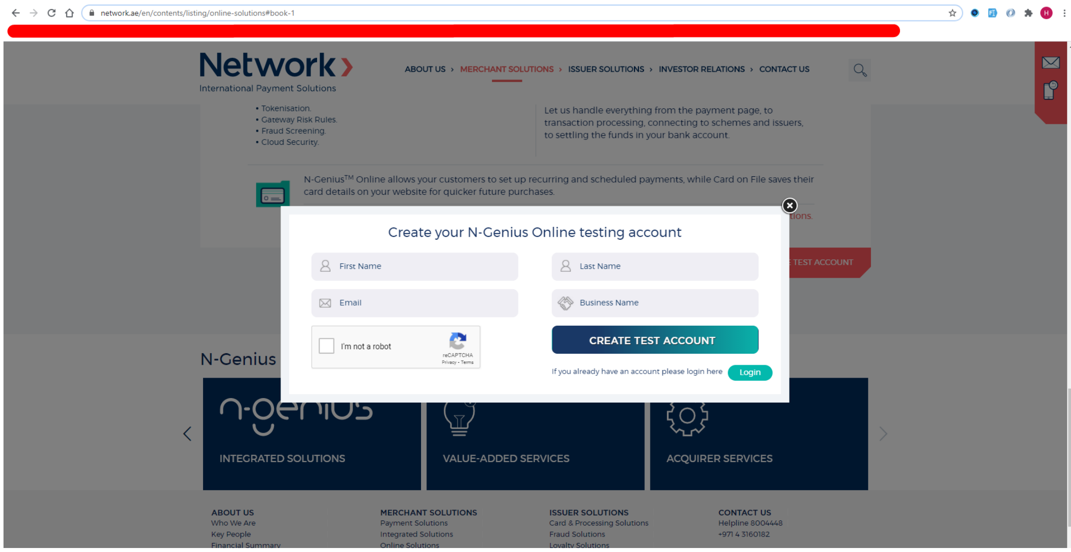
- Download all files from the public/uploads folder.
- Create a folder named uploads in the s3 bucket.
- Upload all downloaded files to the uploads folder of s3 bucket.

53. How to configure Ngenius credentials(test account)?

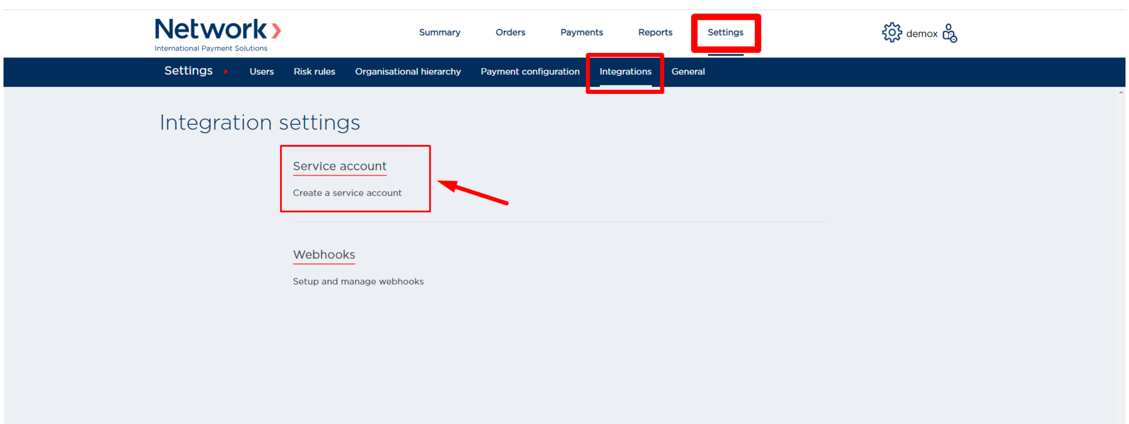
And: To configure ngenius you need to follow the steps mentioned below.

- First login to the Ngenius developers panel. [Ngenius developers panel]
- Or create an account if one does not exist.

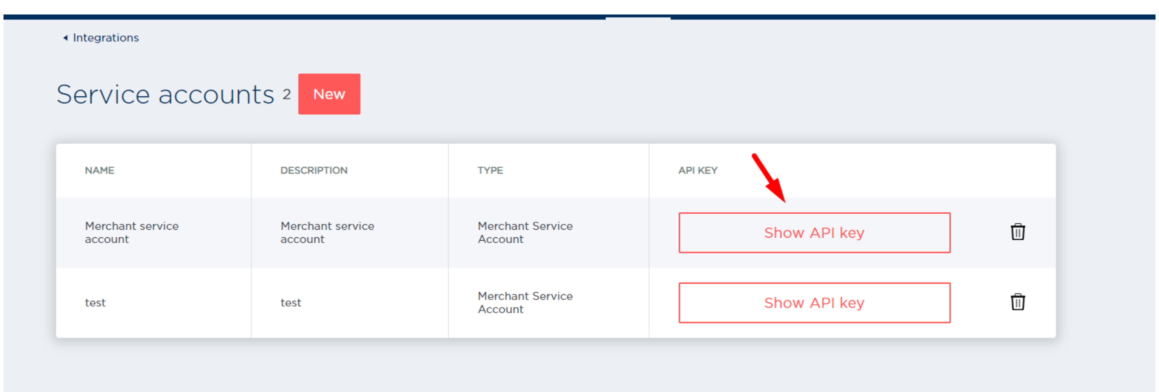


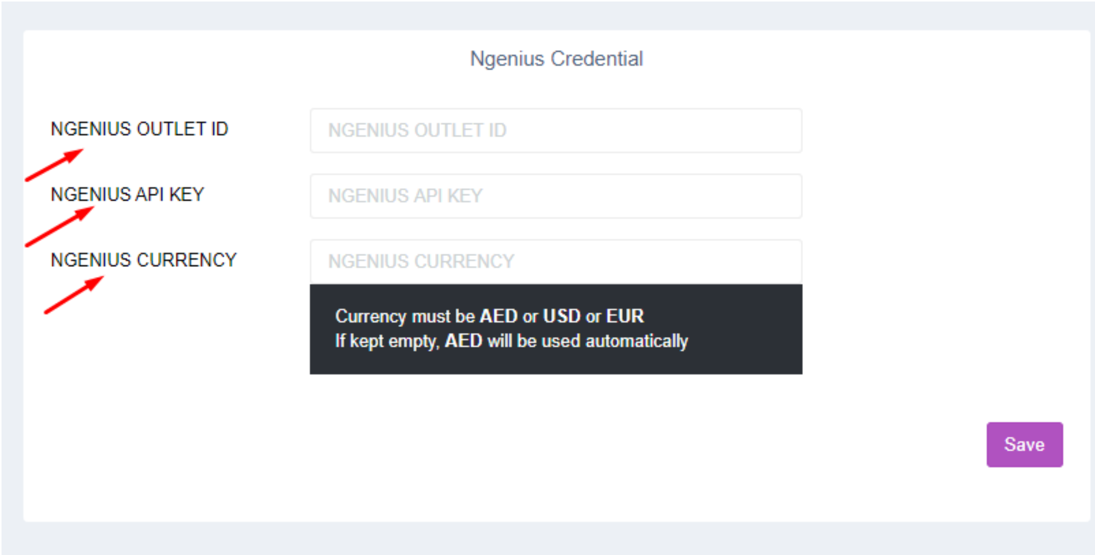


- After that go to the **Settings** -> **Integrations** -> **service account.** Create one service account if it does not exist.



- There you will find the API key. Copy that API key and paste it inside your Ngenius credentials **NGENIUS API KEY** field inside the **Payment Method** sub-menu residing in the **Business Settings** menu.





- After that you need the OUTLET ID of your ngenius account for that you need to go the **Settings** ->**Organizational Hierarchy** then click the **instant_singup_outlet** . After that you will find your reference key pointed out with the red arrow; copy that key and paste it inside the you **NGENIUS_OUTLET_ID** field residing inside the **Payment Method** sub-menu residing in the **Business Settings** menu.
- Finally, Set your currency as **AED, USD or EUR** and click the **Save** button**.** If you have followed all of the steps mentioned above your app should be ready to go.

54. Which options are translatable in multi language?

Ans: Following options are translatable in multi language:

- **Product:** Name, Unit, Description.
- **Category:** Name
- **Sub Category:** Name
- **Sub Sub Category:** Name
- **Attribute:** Name
- **Brand:** Name
- **Customer Product:** Name, Unit, Description
- **Customer Package:** Name
- **Flash Deal Product:** Title
- **Pages:** Page Title
- **Pickup Point:** Name, Location
- **Role:** Name

55. How to configure Bkash payment gateway?

Ans: Follow below steps to configure bkash payment gateway:

- Contact bkash authority for getting api information
- Turn on bkash switch from admin panel **Setup & configuration > Feature Activation > Bkash Activation**
- Fill up bkash api information from **Setup & configuration > Payment Method > Bkash Credential**
- If bkash api is in the sandbox mood, turn on the sandbox switch. For live Turn off sandbox switch

56. How to configure Nagad payment gateway?

Ans: Follow below steps to configure Nagad payment gateway:

- Contact Nagad authority for getting api information
- Turn on Nagad switch from admin panel **Setup & configuration > Feature Activation > Nagad Activation**
- Fill up Nagad api information from **Setup & configuration > Payment Method > Nagad Credential**
- If Nagad api is in the sandbox mood input NAGAD MODE “sandbox”. For live input NAGAD MODE “live”

57. How to configure product wise shipping cost?

Ans: Follow below steps to configure city wise flat shipping cost:

- Go to admin panel **Setup & configuration > Shipping configuration and** choose **Product Wise Shipping Cost**
- Go to **Setup & configuration > Shipping Countries and enable or disable your preferred countries**
- Go to **Setup & configuration > Shipping Cities and create city for selected country and input shipping cost for city**
- Go to **Products > Add New Product from Shipping Configuration** you will get another 3 options
  - ❏ **Free Shipping:** No shipping cost added
  - ❏ **Flat Rate**: Fixed shipping cost will be added for every city
  - ❏ **Product Wise Shipping**: you will get cities and you can add cost for each city

58. How to configure flat rate shipping cost?

Ans: Go to admin panel **Setup & configuration > Shipping configuration and** choose **Flat Rate Shipping Cost.**

Flat Rate Shipping Cost: How many products a customer purchases doesn't matter. Shipping cost is fixed.

59. How to configure seller wise flat shipping cost?

Ans: Go to admin panel **Setup & configuration > Shipping configuration and** choose **Seller Wise Shipping Cost.**

Seller Wise Shipping Cost: Fixed rate for each seller. If customers purchase 2 products from two sellers shipping cost is calculated by addition of each seller flat shipping cost.

60. How to configure city wise flat shipping cost?

Ans: Follow below steps to configure city wise flat shipping cost:

- Go to admin panel **Setup & configuration > Shipping configuration** and choose **Area Wise Flat Shipping Cost**
- Go to **Setup & configuration > Shipping Countries and enable or disable your preferred countries**
- Go to **Setup & configuration > Shipping Cities and create city for selected country and input shipping cost for city**