

P.PRABHAKARAN,
ADVOCATE, PAYYANUR
KANNUR DIST, KERALA

Mob:9447646244

Dated : 25.11.2024

To

Vilas Mundyath, S/o. Soman,
Tansom Techno Services,
No.16B Block 2nd Floor, Casa Marina Complex
Tahalap, Kannur 32

NOTICE

Sir,

Under instructions from my client M/s Essel Projects Pvt Ltd 2nd Floor, PMC XIX-851, Ruby Building, Kannur 32 I do hereby issue you this notice for your due compliance.

My clients says that my client is a builder having its office at Kannur. Whiles, you had contacted my client and introduced that your firm named Tansom Techno Services is engaged in the business of supplying and servicing of electrical, electronic and security systems etc. As my client is engaged in the construction field and carried away by the offers made by you, my client agreed to do business with you and had given orders for 5 number of residential Air Conditioner RAC LG 1;5 Ton, 5 Star TS Q19ENEANLG INVERTER SINGLE SPLIT WALL SET. You had given a proforma invoice dated 20th May 2024 at the rate of Rs.36,328.13 per piece amounting to Rs.1,81,640.85 Later against orders of my client you had given proforma invoice for RAC LGI TON 5 STAR FS-Q14BNZE ANLG Residential Air conditioner quoting Rs.39,500/- including GST. Accepting the invoices and offer made by you, my client had paid full amount to you through Bank. As you have delayed in supplying air conditioner units on 16th September, 2024 my client issued you a reminder.

My client says that subsequently you had delivered three AC out of 6 number AC ordered. But you have failed to give any bill/invoice or warranty card which you agreed to provide within a couple of days. Thereafter on 7th October, 2024 my client issued a letter demanding to supply the remaining three AC at the earliest but of no response. Thereafter my client issued you demand letter dated 4th November 2024 but you have not even showed the courtesy to give you proper reply or to attend phone calls of my client. Your acts amounts to unethical trade practice as well as deficiency in service.

My client says that having received the full cost of the AC in advance, you are legally liable and responsible to supply the remaining three AC to my client and the bill/invoice and warranty card of the supplied items. The inordinate delay and irresponsible acts on your part resulted in much hardship, inconvenience and loss to my client. The work undertaken by my client happened to be delayed resulting in loss of reputation apart loss of money to my client

Under the circumstances, I do hereby call upon you to deliver the remaining three air conditioner of which payment received by you, within 7 days on receipt of this notice. You are also called upon to furnish the bill/invoice of the three AC already supplied with warranty card without any further delay. If you fail to abide with this notice demand, my client will be forced to initiate legal actions against you including that to initiate criminal actions and also to approach Consumer disputes redressal forum for proper relief including that for realizing damages from you, the consequence please note.

Yours faithfully,