

# Improving MyKAU UX

Anfal Alatwi - Razan Sonbul - Najwa NoorWali

Dr. Ohoud Alzamzami

CPCS381 Human Computer Interaction

## Introduction

MyKAU is an app used by students and faculty members of KAU to manage academic and student affairs.

In Human Computer Interaction, we picked MyKAU University app to improve its user experience (UX).

## Problem Definition

- Users don't know functions exist.
- Users don't trust the app works.
- Users find app confusing to use.
- Users can't find functions.

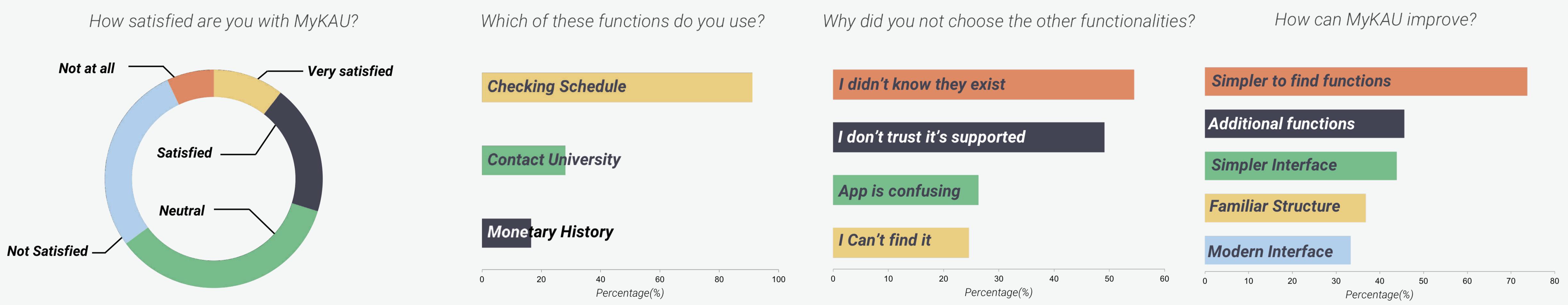
## Objective

Increase satisfaction rate of MyKAU users by improving the user experience.



## Proposed Solution

- **Restructuring** the app to a more familiar structure.
- **Prioritize** the most used functionalities.
- Modernize the interfaces.
- **Simplify** the interfaces and design.



## Prototype



## Results

An interactive prototype was tested on students of KAU, students unanimously found the use of the app more clear, the UI better looking and easy on the eye, and approved of bringing the most used functionalities to the home page of the app.



## Summary

Data was collected to identify main issues about MyKAU's user experience, a prototype of new version of MyKAU was developed according to HCI principles and according to user preferences, the prototype was tested and approved, the user experience of students improved significantly.

