



Mr.Sandeep Kumar
Po. Hazaribag Ps. Sadar Hazaribag Baba Path Near Kali Mandir
Hurhuru Hazaribagh Jharkhand 825301

Registered Mobile: +918789461189

Need any help? Please contact us

Website www.jio.com
Email care@jio.com
Tel. Number on net 199
Jio Number 8789461189
Account Number 400009501968
Statement as on 15-APR-2017 10:58
Jio Membership - Prime

Account Usage and Recharge Statement

From 09-APR-2017 to 15-APR-2017

Your Usage

52.1
Min Voice

1.96
GB Data

Your Spend

Type	Quantity	Amount
RECHARGE	1	₹ 0.00
Total	1	₹ 0.00

Available Balance ₹ 0.00

As on 15-APR-2017 10:58

Your Plan Balance

Plan Name	Entitlement	Initial Allowance	Used Allowance	Balance Allowance	Valid Till
Jio Happy New Year Offer - Prepaid Recharge	WiFi Data	Unlimited		Unlimited	90 DAYS
	Mobile Data	Unlimited		Unlimited	90 DAYS
	SMS	Unlimited		Unlimited	90 DAYS
	Voice,Video, Message	Unlimited		Unlimited	90 DAYS
Jio Happy New Year Offer - Prepaid Recharge	Mobile Data	Unlimited		Unlimited	31-MAR-2017
	SMS	Unlimited		Unlimited	31-MAR-2017
	Voice,Video, Message	Unlimited		Unlimited	31-MAR-2017
	WiFi Data	Unlimited		Unlimited	31-MAR-2017
Jio Prime Membership @ Rs 99	Jio Prime Membership	1 NOS	0 NOS	1 NOS	31-MAR-2018
Prime 309 Plan	SMS	100 NOS	0 NOS	100 NOS	28 DAYS
	Mobile Voice	Unlimited		Unlimited	28 DAYS
	Data	1024.00 MB	0.00 MB	1024.00 MB	28 DAYS

Service Tax Registration No: AABCI6363GSD004 / telecommunication services - PAN: - AABCI6363G

Registered Office

Reliance Jio Infocomm Limited,
9th Floor, Maker Chambers IV, 222,
Nariman Point, Mumbai 400021, India
Tel: 022 22785500
Fax: 022 22785560
CIN: U72900MH2007PLC234712

Service Tax Centralized Office

Reliance Jio Infocomm Limited
C/O Reliance Corporate Park,
Building No 5b, 1st Floor,
5 TTC Industrial Area, Thane Belapur Road,
Ghansoli, Navi Mumbai 400701

State Office Address

Reliance Jio Infocomm Limited
B D Complex, Plot No-210 & 233,
(Near HP Petrol Pump-Gola Road),
Rupaspur, Bailey Road, Danapur,
Patna 801503, Bihar



Reach Us

1. For any assistance, call us 24x7 on our toll free Help Desk numbers.
Queries: 199 (from Jio number) or 18008899999 (from other network)
Complaints: 198 (from Jio number) or 18008899999 (from other network)
2. You can also visit our webpage www.jio.com or email us at care@jio.com.
3. In case you are not satisfied with any of the above channels, please contact our appellate authority:
Email: appellate.bih@jio.com
Telephone number: 1800-889-3999
Fax: 1800-889-1211
Address: Reliance Jio Infocomm Limited, Plot 210/233, Rupaspur, B.D Complex, Bailey Road
Patna 801503 Bihar
Please mention all your complaint number to follow up or escalate.

Manage Your Account

1. Download "My Jio" app from google Play Store or Apple Store on your phone and manage your account on the go.
2. You can also log in to www.jio.com using your Jio ID to view your account details.

Terms and Conditions

1. There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, RJIL reserves the right to revise the terms & condition applicable to tariff plans.
2. RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to TRAI regulations.
3. As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
4. Itemized bills will be charged Rs. 50 per printed copy (Itemized bills contain the details of all voice calls, SMS, VAS charges, data charges, premium rate services and roaming charges).
5. For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31 sec call will be billed as 2 pulses. Similarly, if your data plan is billed on 10KB/pulse, usage of 11KB would be billed as 2 pulses.
6. No migration fee is chargeable for changing tariff plan.
7. No charges will be levied for any service without your explicit consent.
8. In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.
9. Any disagreement in the charging should be informed within 60 days, failing which all charges will be considered as valid.
10. This is a computer generated statement and does not need signature.

Complaints & Service Requests

Login to your account using your Jio ID and password in My Jio App or www.jio.com and click on the "Service Request" option to raise a new complaint or track the status of your existing complaint.

DND (Do Not Disturb)

1. To avoid unwanted telemarketing calls & SMSs, SMS 'START <0>' to 1909.
2. To allow telemarketing SMSs only from select categories, SMS 'START <preferred category no.>' to 1909. {For example, to allow credit card & education-related SMSs only, SMS 'START 1, 2' to 1909}. Please note that this will block calls from all telemarketers, except those categories that you have selected.
Categories & numbers are as follows:
1- Banking/Insurance/Financial Products/Credit Cards
2- Real Estate
3- Education
4- Health
5- Consumer Goods/Automobiles
6- Communication/Broadcasting/Entertainment/IT
7- Tourism & Leisure



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Usage Summary

Voice	Duration (hh:mm:ss)		
National Roaming		Non-Jio	00:14:51
Local		Incoming	00:33:59
Non-Jio	00:03:14	Total	00:52:04
STD		DATA	Usage in GBs
		LTE	1.96

Recharge Summary

No	Date	Time	Plan Name	Amount	Processing Fee	Service Tax	Swachh Bharat Cess	Krishi Kalyan Cess	Transaction Mode	Transaction ID
1	10-APR-2017	18:06:27	Jio Happy New Year Offer - Prepaid Recharge	₹0.00	₹0.00	₹0.00	₹0.00	₹ 0.00		OrderReferenceNumber



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Itemised Usage Detail - VoLTE

Date Time (hh:mm:ss)	Service Type	Destination	Call Type	Usage Unit	Pulse Units	Charges
14-APR-2017						
20:21:27	VOICE	919471571627	NR-ST-NJ	81 SEC	60 SEC	₹ 0.00
19:53:11	DATA	JIONET	NJ	6170 KB	10 KB	₹ 0.00
18:53:10	DATA	JIONET	NJ	15630 KB	10 KB	₹ 0.00
17:53:09	DATA	JIONET	NJ	27250 KB	10 KB	₹ 0.00
16:53:08	DATA	JIONET	NJ	45910 KB	10 KB	₹ 0.00
15:53:07	DATA	JIONET	NJ	27070 KB	10 KB	₹ 0.00
14:53:06	DATA	JIONET	NJ	4510 KB	10 KB	₹ 0.00
13:53:05	DATA	JIONET	NJ	11980 KB	10 KB	₹ 0.00
12:53:04	DATA	JIONET	NJ	59730 KB	10 KB	₹ 0.00
11:53:03	DATA	JIONET	NJ	380 KB	10 KB	₹ 0.00
10:53:02	DATA	JIONET	NJ	350 KB	10 KB	₹ 0.00
09:53:01	DATA	JIONET	NJ	590 KB	10 KB	₹ 0.00
08:53:00	DATA	JIONET	NJ	1060 KB	10 KB	₹ 0.00
07:52:59	DATA	JIONET	NJ	6300 KB	10 KB	₹ 0.00
07:43:16	VOICE	919507371506	NR-IN	50 SEC	60 SEC	₹ 0.00
07:30:30	VOICE	919507371506	NR-ST-NJ	68 SEC	60 SEC	₹ 0.00
06:52:58	DATA	JIONET	NJ	70840 KB	10 KB	₹ 0.00
05:52:57	DATA	JIONET	NJ	80 KB	10 KB	₹ 0.00
04:52:56	DATA	JIONET	NJ	110 KB	10 KB	₹ 0.00
01:52:53	DATA	JIONET	NJ	10 KB	10 KB	₹ 0.00
00:52:52	DATA	JIONET	NJ	290 KB	10 KB	₹ 0.00
00:52:52	DATA	JIONET	NJ	60 KB	10 KB	₹ 0.00
13-APR-2017						
23:52:51	DATA	JIONET	NJ	120 KB	10 KB	₹ 0.00
22:52:50	DATA	JIONET	NJ	160 KB	10 KB	₹ 0.00
21:52:49	DATA	JIONET	NJ	1520 KB	10 KB	₹ 0.00
20:52:48	DATA	JIONET	NJ	1060 KB	10 KB	₹ 0.00
19:52:47	DATA	JIONET	NJ	2640 KB	10 KB	₹ 0.00
18:52:46	DATA	JIONET	NJ	32390 KB	10 KB	₹ 0.00
17:52:45	DATA	JIONET	NJ	22430 KB	10 KB	₹ 0.00
16:52:44	DATA	JIONET	NJ	60770 KB	10 KB	₹ 0.00
15:52:43	DATA	JIONET	NJ	1540 KB	10 KB	₹ 0.00
14:37:02	DATA	JIONET	NJ	111230 KB	10 KB	₹ 0.00
13:26:36	VOICE	919471571627	NR-ST-NJ	224 SEC	60 SEC	₹ 0.00
12:44:11	DATA	JIONET	NJ	119630 KB	10 KB	₹ 0.00
12:28:35	VOICE	919599744130	NR-ST-NJ	23 SEC	60 SEC	₹ 0.00
12:25:05	VOICE	919599744130	NR-IN	91 SEC	60 SEC	₹ 0.00



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Date Time (hh:mm:ss)	Service Type	Destination	Call Type	Usage Unit	Pulse Units	Charges
13-APR-2017						
12:23:48	VOICE	919471571627	NR-IN	62 SEC	60 SEC	₹ 0.00
11:44:10	DATA	JIONET	NJ	3110 KB	10 KB	₹ 0.00
10:44:09	DATA	JIONET	NJ	1720 KB	10 KB	₹ 0.00
09:44:08	DATA	JIONET	NJ	5710 KB	10 KB	₹ 0.00
09:04:18	VOICE	919471571627	NR-IN	45 SEC	60 SEC	₹ 0.00
09:03:34	VOICE	919471571627	NR-IN	23 SEC	60 SEC	₹ 0.00
08:44:07	DATA	JIONET	NJ	24580 KB	10 KB	₹ 0.00
07:44:06	DATA	JIONET	NJ	1290 KB	10 KB	₹ 0.00
06:44:05	DATA	JIONET	NJ	290 KB	10 KB	₹ 0.00
05:44:04	DATA	JIONET	NJ	30 KB	10 KB	₹ 0.00
04:44:03	DATA	JIONET	NJ	100 KB	10 KB	₹ 0.00
01:44:00	DATA	JIONET	NJ	7050 KB	10 KB	₹ 0.00
00:43:59	DATA	JIONET	NJ	12470 KB	10 KB	₹ 0.00
00:43:59	DATA	JIONET	NJ	46240 KB	10 KB	₹ 0.00
12-APR-2017						
22:00:14	VOICE	919471571627	NR-IN	102 SEC	60 SEC	₹ 0.00
20:47:04	VOICE	919471571627	NR-IN	43 SEC	60 SEC	₹ 0.00
13:21:45	VOICE	919471571627	NR-IN	54 SEC	60 SEC	₹ 0.00
09:52:00	VOICE	919471571627	NR-IN	102 SEC	60 SEC	₹ 0.00
09:43:51	DATA	JIONET	NJ	35270 KB	10 KB	₹ 0.00
09:42:08	VOICE	918527581420	NR-LO-NJ	130 SEC	60 SEC	₹ 0.00
08:43:50	DATA	JIONET	NJ	55750 KB	10 KB	₹ 0.00
07:43:49	DATA	JIONET	NJ	210 KB	10 KB	₹ 0.00
06:43:48	DATA	JIONET	NJ	180 KB	10 KB	₹ 0.00
05:43:47	DATA	JIONET	NJ	160 KB	10 KB	₹ 0.00
04:43:46	DATA	JIONET	NJ	130 KB	10 KB	₹ 0.00
01:43:43	DATA	JIONET	NJ	2430 KB	10 KB	₹ 0.00
00:43:42	DATA	JIONET	NJ	1630 KB	10 KB	₹ 0.00
00:43:42	DATA	JIONET	NJ	2800 KB	10 KB	₹ 0.00
00:04:49	VOICE	919102740591	NR-IN	406 SEC	60 SEC	₹ 0.00
11-APR-2017						
23:43:41	DATA	JIONET	NJ	42520 KB	10 KB	₹ 0.00
21:19:52	VOICE	919471571627	NR-IN	237 SEC	60 SEC	₹ 0.00
20:43:38	DATA	JIONET	NJ	4760 KB	10 KB	₹ 0.00
19:43:37	DATA	JIONET	NJ	330 KB	10 KB	₹ 0.00
18:43:36	DATA	JIONET	NJ	650 KB	10 KB	₹ 0.00
17:13:18	VOICE	919102740591	NR-ST-NJ	218 SEC	60 SEC	₹ 0.00
14:58:28	VOICE	919471571627	NR-ST-NJ	152 SEC	60 SEC	₹ 0.00
14:43:32	DATA	JIONET	NJ	1610 KB	10 KB	₹ 0.00



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Date Time (hh:mm:ss)	Service Type	Destination	Call Type	Usage Unit	Pulse Units	Charges
11-APR-2017						
13:43:31	DATA	JIONET	NJ	21490 KB	10 KB	₹ 0.00
12:52:36	VOICE	918527581420	NR-LO-NJ	30 SEC	60 SEC	₹ 0.00
12:43:30	DATA	JIONET	NJ	26270 KB	10 KB	₹ 0.00
11:43:29	DATA	JIONET	NJ	140 KB	10 KB	₹ 0.00
10:43:28	DATA	JIONET	NJ	65080 KB	10 KB	₹ 0.00
09:43:27	DATA	JIONET	NJ	2490 KB	10 KB	₹ 0.00
08:43:26	DATA	JIONET	NJ	40920 KB	10 KB	₹ 0.00
07:43:25	DATA	JIONET	NJ	70 KB	10 KB	₹ 0.00
06:43:24	DATA	JIONET	NJ	140 KB	10 KB	₹ 0.00
05:43:23	DATA	JIONET	NJ	240 KB	10 KB	₹ 0.00
04:43:22	DATA	JIONET	NJ	50 KB	10 KB	₹ 0.00
01:50:59	DATA	JIONET	NJ	130 KB	10 KB	₹ 0.00
00:50:58	DATA	JIONET	NJ	1610 KB	10 KB	₹ 0.00
00:50:58	DATA	JIONET	NJ	11470 KB	10 KB	₹ 0.00
10-APR-2017						
21:52:49	VOICE	919471571627	NR-IN	180 SEC	60 SEC	₹ 0.00
21:50:55	DATA	JIONET	NJ	2610 KB	10 KB	₹ 0.00
20:50:54	DATA	JIONET	NJ	4960 KB	10 KB	₹ 0.00
19:50:53	DATA	JIONET	NJ	520 KB	10 KB	₹ 0.00
18:50:52	DATA	JIONET	NJ	14580 KB	10 KB	₹ 0.00
16:30:41	DATA	JIONET	NJ	42490 KB	10 KB	₹ 0.00
15:30:40	DATA	JIONET	NJ	6500 KB	10 KB	₹ 0.00
14:30:39	DATA	JIONET	NJ	320 KB	10 KB	₹ 0.00
14:17:13	VOICE	919102740591	NR-IN	233 SEC	60 SEC	₹ 0.00
13:30:38	DATA	JIONET	NJ	2250 KB	10 KB	₹ 0.00
12:30:37	DATA	JIONET	NJ	3510 KB	10 KB	₹ 0.00
11:30:36	DATA	JIONET	NJ	47550 KB	10 KB	₹ 0.00
10:30:35	DATA	JIONET	NJ	25410 KB	10 KB	₹ 0.00
09:30:34	DATA	JIONET	NJ	52980 KB	10 KB	₹ 0.00
08:30:33	DATA	JIONET	NJ	1520 KB	10 KB	₹ 0.00
07:30:32	DATA	JIONET	NJ	160 KB	10 KB	₹ 0.00
06:30:31	DATA	JIONET	NJ	450 KB	10 KB	₹ 0.00
05:30:30	DATA	JIONET	NJ	440 KB	10 KB	₹ 0.00
04:30:29	DATA	JIONET	NJ	230 KB	10 KB	₹ 0.00
01:30:26	DATA	JIONET	NJ	30 KB	10 KB	₹ 0.00
01:13:20	DATA	JIONET	NJ	30 KB	10 KB	₹ 0.00
00:13:19	DATA	JIONET	NJ	50800 KB	10 KB	₹ 0.00
09-APR-2017						
23:44:44	DATA	JIONET	NJ	94230 KB	10 KB	₹ 0.00



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Date Time (hh:mm:ss)	Service Type	Destination	Call Type	Usage Unit	Pulse Units	Charges
09-APR-2017						
20:44:41	DATA	JIONET	NJ	5340 KB	10 KB	₹ 0.00
19:31:29	DATA	JIONET	NJ	183900 KB	10 KB	₹ 0.00
17:39:50	DATA	JIONET	NJ	94660 KB	10 KB	₹ 0.00
17:19:02	VOICE	919560955749	NR-LO-NJ	19 SEC	60 SEC	₹ 0.00
17:15:28	VOICE	919102740591	NR-IN	119 SEC	60 SEC	₹ 0.00
16:39:49	DATA	JIONET	NJ	31210 KB	10 KB	₹ 0.00
14:56:11	DATA	JIONET	NJ	106240 KB	10 KB	₹ 0.00
14:36:51	VOICE	919471571627	NR-ST-NJ	125 SEC	60 SEC	₹ 0.00
14:22:58	VOICE	919471571627	NR-IN	292 SEC	60 SEC	₹ 0.00
13:56:10	DATA	JIONET	NJ	20570 KB	10 KB	₹ 0.00
12:56:09	DATA	JIONET	NJ	1340 KB	10 KB	₹ 0.00
11:56:08	DATA	JIONET	NJ	830 KB	10 KB	₹ 0.00
10:56:07	DATA	JIONET	NJ	590 KB	10 KB	₹ 0.00
09:56:06	DATA	JIONET	NJ	84470 KB	10 KB	₹ 0.00
08:34:28	DATA	JIONET	NJ	113900 KB	10 KB	₹ 0.00
07:34:27	DATA	JIONET	NJ	720 KB	10 KB	₹ 0.00
06:34:26	DATA	JIONET	NJ	760 KB	10 KB	₹ 0.00
05:34:25	DATA	JIONET	NJ	670 KB	10 KB	₹ 0.00
04:34:24	DATA	JIONET	NJ	290 KB	10 KB	₹ 0.00
01:46:12	DATA	JIONET	NJ	100 KB	10 KB	₹ 0.00
00:48:19	VOICE	919717359812	NR-LO-NJ	7 SEC	60 SEC	₹ 0.00
00:46:11	DATA	JIONET	NJ	2040 KB	10 KB	₹ 0.00
00:46:11	DATA	JIONET	NJ	150 KB	10 KB	₹ 0.00
00:36:06	VOICE	919717359812	NR-LO-NJ	8 SEC	60 SEC	₹ 0.00