

# VIJEESH P.V

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## Career Objective

A multi-faceted professional accustomed to proven skills; targeting challenging opportunities as a **Workshop floor In-Charge or Asst. Service Manager** with an organization of high repute

## Executive Profile

- A performance-driven professional; offering over **8 years** of rich experience in providing after-sales technical support to customers
- Proven track record of managing the service operations, following the services plans & policies for the organization & ensuring accomplishment of the business goals
- Excels in supervising daily operations of the workshop to perform repairs and deliveries on-time
- Extensive experience in service functions encompassing workshop, breakdown service, service reports, and warranty administration activities

## Professional Experience

➤ **Period: December,2014 – September,2020**

**Company Name & Location: Saud Bahwan Group, Muscat, Oman**

**Designation: Senior Foreman**

**Brands managed: TOYOTA** (Passenger & Commercial vehicles), **LEXUS** (Luxury passenger cars)

### Key Result Areas:

- Acting as workshop floor In-charge and ensuring the enhancement of shop floor activities
- Supervising repairs, assigning tasks to staff, organizing workshop activities, monitoring work progress, and implementing industry standards
- Supervising service operations with a focus on implementing policies & procedures as well as developing & streamlining the overall systems
- Adhering to service procedures with a focus on optimizing operational effectiveness of vehicles and reducing breakdowns/downtime to a minimum
- Scrutinizing technicians' productivity and efficiency levels
- Conducting various review meeting to discuss the past day activities
- Monitoring work main to anticipate the impact of delays due to team members being absent for leaves, holidays, or sickness
- Evaluating the impact of work delays, interruptions, or changes in plans to develop an appropriate course of actions
- Maintaining a safe working environment by ensuring the correct operation of all tools and specialized equipment
- Engages in diagnosis & programming using Toyota GTS scan tool

➤ **Period: August 2012 – November 2014**

**Company Name & Location: EVM Group, Kottayam**

**Designation: Service Engineer**

**Brands managed: NISSAN & DATSUN**

**Key Result Areas:**

- Managing warranty administration activities inclusive of getting necessary claims approvals & sanctions and dispatch of failed parts to OEM
- Maintaining the tools and equipment and ensuring they are properly calibrated
- Providing necessary support as an assistant to the service manager by completing duties such as daily/monthly service reports and monitoring service operations
- Served as an Express Service Supervisor with a target of completing the periodic service of the vehicle within 1 hour
- Investigate and analyses the cause of repeat repairs and make appropriate action plans
- Engages in diagnosis and programming using Nissan CONSULT III scan tool

#### **Education & Credentials**

**B.E. in Automobile Engineering** from Rajalakshmi Engineering College, Chennai, Anna University in 2012; secured 7.125 CGPA

#### **Certifications**

Certified as **RAS** (Roadworthiness Assurance Standards Safety) **Inspector** of commercial fleet vehicles at Petroleum Development Oman Site.

#### **IT Skills**

MS Office, SAP -DBM, Toyota GTS, Nissan Consult III, Nissan DMS, AutoCAD

#### **Soft Skills**

Communicator, Motivator, Innovative, Flexible, Leadership, Problem solving and decision making

#### **Personal Details:**

**Date of Birth** : 30th March 1990

**Languages Known:** English, Hindi, Malayalam, Tamil, and Arabic

**Address** : Poovakulathu, Manjoor P.O, Kottayam, Kerala - 686603

**Marital status** : Married

**Passport No.** : L7727942, Valid up to March 2024

**Nationality** : Indian

#### **Declaration**

I hereby declare that the above-mentioned details are true to the best of my knowledge.



(VIJEESH P.V)