

# KIRAN KUMAR KS

Kallelimadam , Thathampally P.O, Alappuzha  
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## CAREER OBJECTIVE

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An opportunity to use my customer service and management skills to improve customer satisfaction.

## INTERNSHIP

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- **GMR, Rajiv Gandhi International Airport, HYDERABAD** *November 2015 - January 2016*  
Intern, Terminal Operation, GHIAL
- **Quality Food Products** *June 2019 - July 2019*  
Intern Marketing

## WORK EXPERIENCE

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- Management Trainee At Kotak Life Insurance

## EDUCATION

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- **St Mary's Residential Central School, Alappuzha**  
SSLC  
  
2011
- **T D H S S ALAPPUZHA**  
Plus 2  
  
2013
- **Aimfill International Cochin**  
Completed six industry specialized diploma with respect to 1) Airline Management 2) Airport Management 3) Travel and Tourism 4) Air Ticketing 5) Customer Care 6) Hospitality  
  
2014 - 2015
- **Bharathiyar University**  
BBA Airline and Airport Management  
  
2017
- **Amity Global Business School, Kochi**  
MBA Marketing & Human Resources Management  
  
2020

## PROJECTS

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- **The Customer Satisfaction Of Quality Food Products With Special Reference to Alappuzha**

## **DISSERTATION**

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- A Study On Generation Y Customers Attitude Towards Social Media & Marketing

## **ACHIEVEMENTS**

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- 1) Team Member Of Youngsters Cricket Club 2) Participated in Alappuzha District School Athletic Meet

## **PERSONAL STRENGTHS**

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- 1)Willingness to Learn and Implement
- 2)Good Interpersonal skill
- 3)Good Team Player
- 4)An Optimistic Person and Fully Self Confident
- 5)I abide to discipline and dedication

## **PERSONAL PROFILE**

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- Date of Birth : 13/06/1995
- Marital Status : Single
- Nationality : Indian
- Known Languages : English, Malayalam,Tamil

**KIRAN KUMAR KS**