

App Center Lead Submission Process Updated 01/05/15

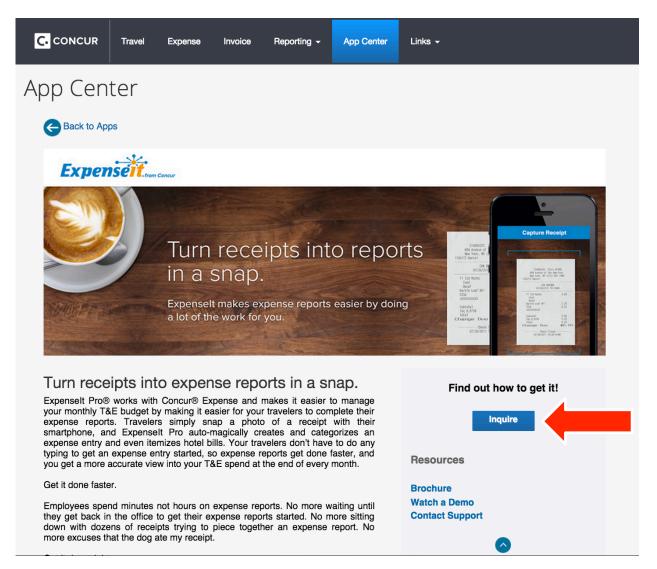


Lead Submission Process

Step 1: Prospect clicks on Inquiry button via App Center listing

The first step is for a prospect to click on the Inquiry button via the unique App Center listing. Inquiries may be submitted by clients as well as Concur employees.

Sample App Center Inquiry Button:

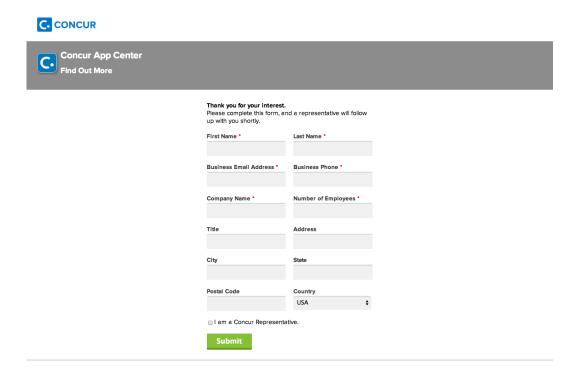




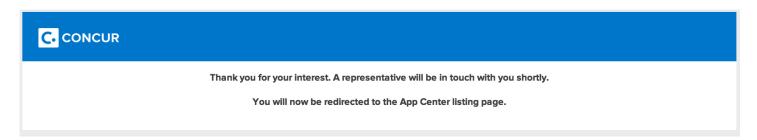
Step 2: Inquiry form submission

After clicking on the inquiry button the prospect is redirected to the App Center Inquiry form which is dynamic and customized for each partner. The prospect must then complete the form and submit it. After submitting the form the prospect will receive a confirmation page. Thereafter, they will be redirected back to the partner's App Center listing.

Sample App Center Inquiry Form:



Sample Confirmation Page:



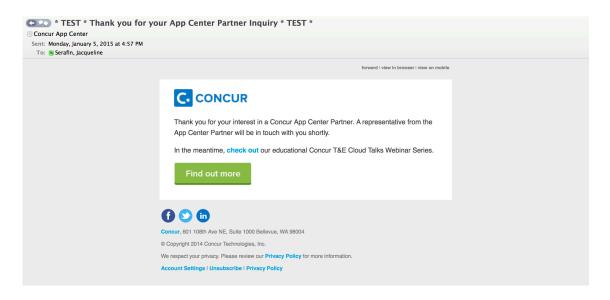
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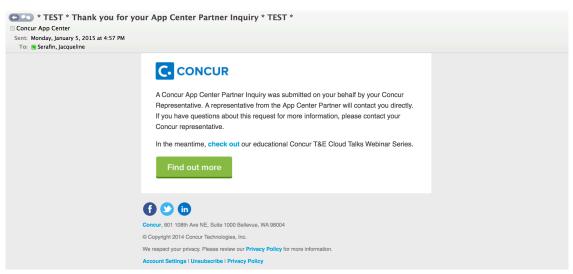


Step 3: Lead Form Submission Confirmation Email

After submitting the form the prospect will also receive a confirmation email. If the lead was submitted by a Concur employee the email confirmation will be slightly modified.

Sample Confirmation Emails:





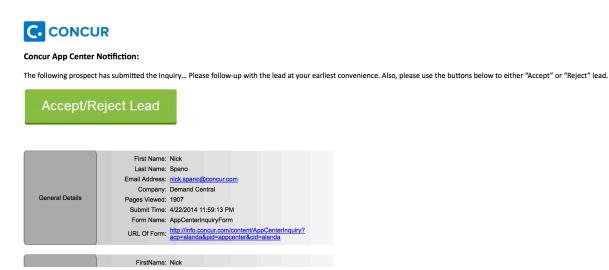
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Step 4: Inquiry Notification Email

The App Center partner will receive an inquiry notification email. Partners must click on the "Accept/Reject" button to be redirected to the Accept/Reject Form for completion.

Sample Inquiry Notification Email:



Sample Accept/Reject Form:

