ANSHIKA

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GitHub || LinkedIn || Portfolio

WORK EXPERIENCE

OPTUM (UnitedHealth Group) | Data Analyst Intern   June 2022 - August 2022

Worked upon call audit analyzer in which goal was to established a clear diagnosis of customer experience and to optimize it

- Used long short-term memory (LSTM) architecture that exploits both content and metadata to detect bots at the conversations level
- contextual features are extracted from user metadata and fed as auxiliary input to LSTM deep nets processing the conversations
- handled real-time call conversation dataset of OPTUM helpline
- Used Pandas and library for adding support for large, multi-dimensional data along with a large collection of high-level mathematical functions to get some insights about the dataset

EDUCATION

SRM Institute of Science and Technology, NCR   July 2019 - May 2023

Bachelor of Technology in Computer Science   **9.04 CGPA**

Related courses: Object Oriented Programming, Databases, Data Structures, Software Engineering

PROJECTS

StockView || Machine learning (Python) || Clickable link

- StockView is a time-sharing chart for self-selected stocks with feature of dynamic chart size
- Predicts the High and Low of the stocks for next 60 days based on statsmodels, sklearn, and sktime
- Created a Ui in python and deployed it using Streamlit

GitHub Look-up || HTML, CSS, JavaScript || Clickable link

- Uses the Github user's username as a primary key and fetches all the details of the user
- Github API is used to fetch the details and deployed using Netlify

Book Recommendation System || Machine learning (Python) || Clickable link

- A machine learning (python) based recommendation system in which the user selects a genre and on that basis the model recommends a list of books
- Used algorithms like KNN and performed feature scaling using Min-Max Scaler to reduce bias
- Created a UI using python and deployed it using Streamlit

TECHNICAL KNOWLEDGE

STRONGEST AREA: Java || Object Oriented Programming || Data Structures And Algorithm || SQL

LANGUAGES & TECH: Java || Machine Learning || Python || HTML || CSS || JavaScript || Deep Learning

ACHIEVEMENTS

- Contributed in Open Source Contribution programs like GirlScript Summer of Code and Hacktoberfest
- 3 star rating on Codechef and other coding platforms
- Participated in Google Could Facilitator Program 2021