# REFUGEE HELPLINE NUMBERS ACROSS THE WORLD

#### **Africa**

- Kenya:
  - Refugee Affairs Secretariat: +254-709-552-000
  - UNHCR Kenya: +254-730-995-000
- Uganda:
  - UNHCR Hotline: +256-800-203-033

#### Asia

- India:
  - UNHCR India: +91-11-4353-0444
- Malaysia:
  - UNHCR Malaysia: +60-3-2118-4888

### Europe

- Germany:
  - Refugee Support Hotline (Caritas): +49-30-24310460
- Greece:
  - Refugee.Info Helpline: +30-694-537-3884

#### **Middle East**

- Jordan:
  - UNHCR Jordan: +962-6-400-8000
- Lebanon:
  - UNHCR Lebanon: 04726111

#### **Americas**

- United States:
  - Refugee Support Hotline: +1-800-375-5283 (USCIS)
- Canada:
  - Immigration, Refugees, and Citizenship Canada (IRCC): +1-888-242-2100

### 1. Africa

## 1. Ethiopia

- UNHCR Ethiopia: +251-116-170-590
- Refugee Hotline: +251-116-170-671

# 2. South Africa

- UNHCR Helpline: +27-11-428-9700
- Lawyers for Human Rights (Refugee Assistance): +27-12-320-2943

# 3. Sudan

• UNHCR Sudan Hotline: +249-183-493-664

# 4. Somalia

• UNHCR Somalia: +252-61-657-9000

### Asia

### 5. Pakistan

• UNHCR Helpline: +92-300-858-5600

## 6. Bangladesh

• UNHCR Cox's Bazar Helpline (Rohingya Refugees): +880-18-333-72787

### 7. Thailand

• UNHCR Helpline: +66-2-288-1867

### 8. Indonesia

• UNHCR Jakarta: +62-21-2964-3600

### Middle East

## 9. **Turkey**

- Refugee Rights Center Hotline: +90-312-428-3020
- UNHCR Turkey: +90-312-409-7000

## 10. **Iraq**

• UNHCR Iraq Hotline: +964-750-727-4402

# 11. Syria

• UNHCR Syria: +963-11-612-9810

#### 12. Yemen

• UNHCR Yemen Hotline: +967-1-469-771

## Europe

# 13. **Italy**

- Refugee Help Line (ARCI): +39-800-905-570
- UNHCR Italy: +39-06-8021-2345

# 14. United Kingdom

• Refugee Council Helpline: +44-20-7346-6700

#### 15. France

• France Terre d'Asile Hotline: +33-1-5370-4200

### 16. Sweden

• Swedish Migration Agency: +46-771-235-235

### **Americas**

#### 17. Mexico

• UNHCR Mexico Helpline: +52-800-226-8769

### 18. Brazil

• UNHCR Brazil Hotline: +55-61-3044-5757

### 19. Argentina

• UNHCR Argentina: +54-11-4815-7870

# 20. Colombia

• UNHCR Colombia: +57-1-546-3800

## Oceania

### 21. Australia

• Refugee Council of Australia: +61-2-9211-9333

## 22. New Zealand

• Immigration New Zealand Refugee Support: +64-4-910-9915