# CRM Application That helps to Book a Visa Slot

#### 1.INTRODUCTION

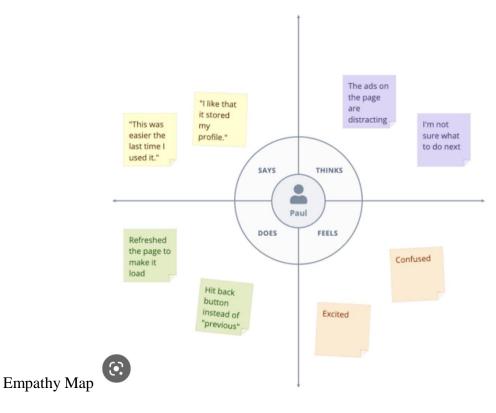
#### Overview

A visa slot management project is a system that is used to track and manage the availability of visa slots, which are appointments that are required for certain visa applications. It might be used by a government agency or a visa processing center to schedule and manage appointments with applicants.

## • Purpose

A visa slot management project is a system that is used to track and manage the availability of visa slots, which are appointments that are required for certain visa applications.

## 2. Problem Definition & Design Thinking



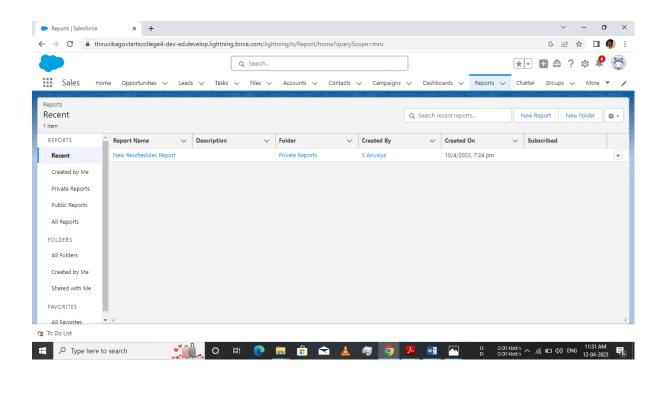
## 3 RESULT

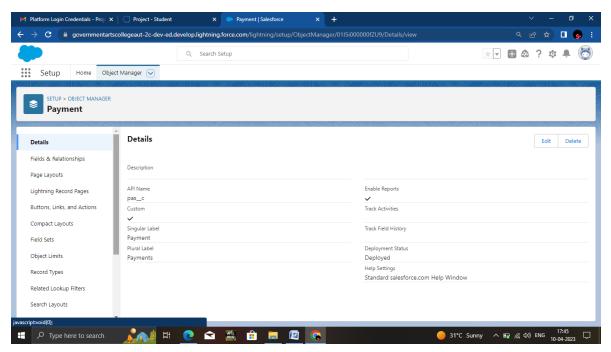
## **Data Model:**

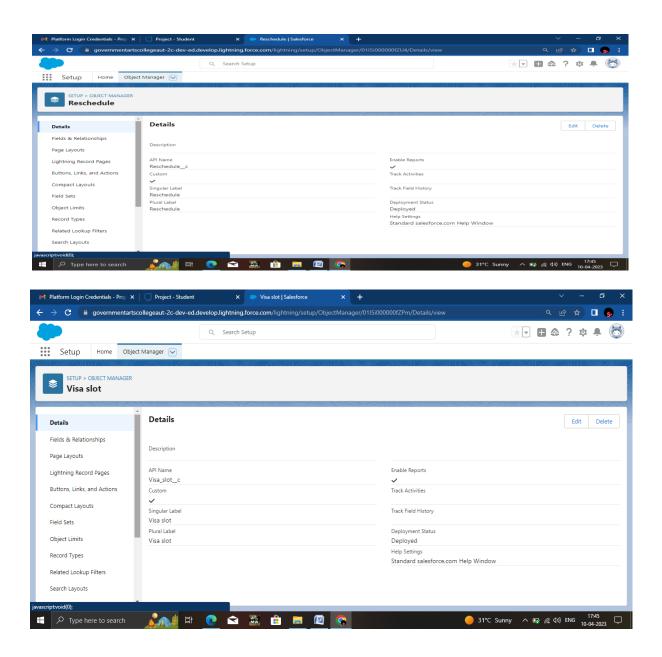
Objects	Passport	Visa slot	Payment	Reschedule/Canc el
Fields	Full name	Location	Payment Mode	passport number(Master)
Fields	Passport number	Time	Card Number	Location
Fields	Contact number	Passport number (Master)	Transaction id ( Auto number)	Time
Fields	Permanent address	Visa slot number	Cancel Transaction	Cancel
			Visa slot number( Master)	Status

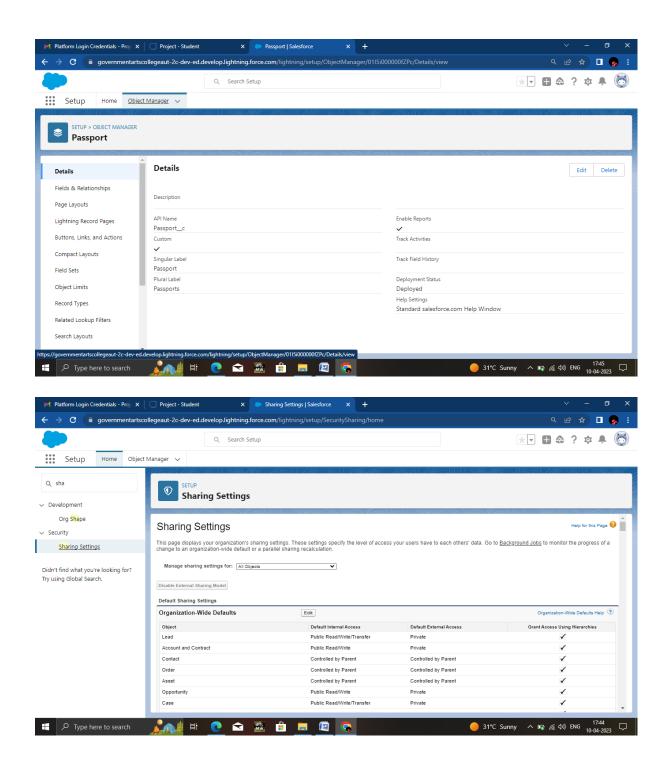
# **Activity & Screenshot**

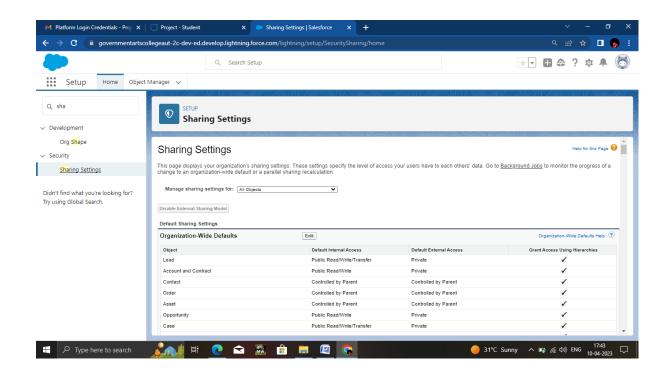
# Report

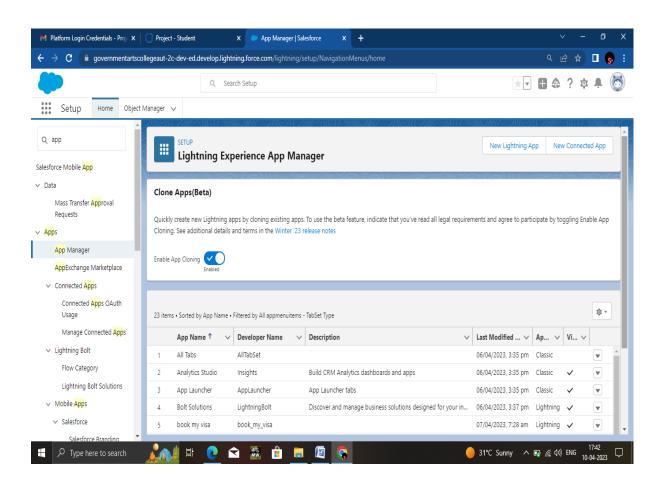


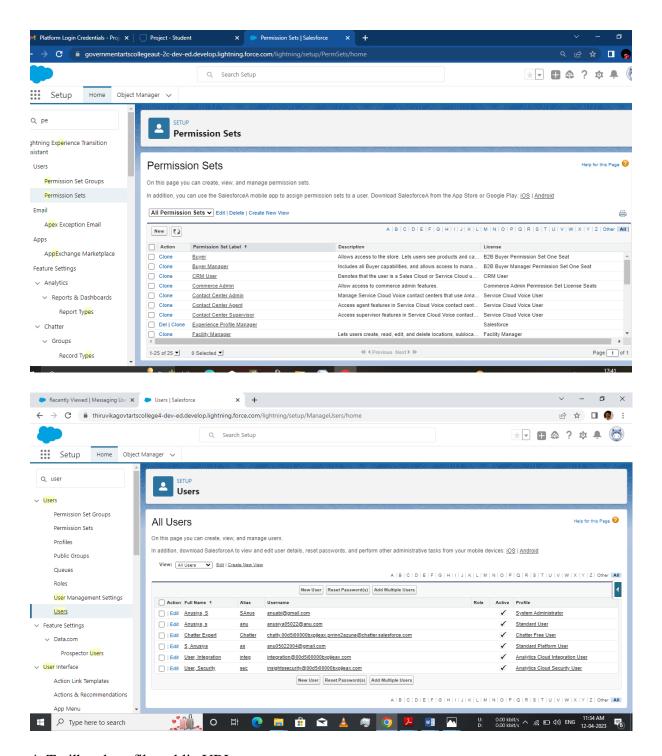












4. Trailhead profile public URL

Team Lead- https://trailblazer.me/id/sanusiya

Team Member 1- <a href="https://trailblazer.me/id/yyuva20">https://trailblazer.me/id/yyuva20</a>

Team Member 2- <a href="https://trailblazer.me/id/ddharani17">https://trailblazer.me/id/ddharani17</a>

TeamMember3-

https://trailblazer.me/id/gkgomathi

#### 5. ADVANTAGES & DISADVANTAGE

### **ADVANTAGES**

- Beneficial for different department or teams of the business.
- Improve customer service.
- CRM made targeting and marketing simple.
- Visa slot management are appointments that are certain visa application.

### **DISADVANTAGE**

- Technical support
- Security Issues
- Staff Resistance.

## **6.APPLICATION**

Customer Relationship Management (CRM) is a set of

Integrated, data driven software solutions that helps manage track and store information related to your company's current and potential customers.

#### 7.CONCLUSION

# We worked well on this project.

Customer relationship management is a technology

For managing all your company's relationship and customers.

### 8. FUTURE SCOPE

In future our project gets more importance because storing of Information is very essential. I so we think our project makes an impact in future.