



SWARNAKAR SOLUTIONS

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HIKVISION-CCTV USER SETUP GUIDE

Guide to New User Setup, Basic
Functionalities & Troubleshooting

DOWNLOAD(s) required

- Open **Google PlayStore**(Android) or **AppStore**(iOS)
- Download / Install the **HiLookVision App**



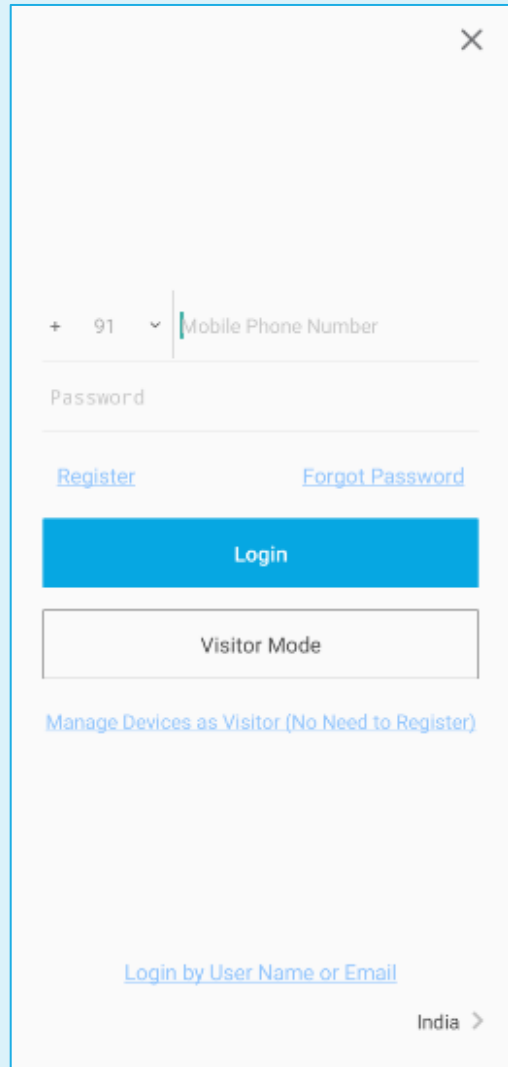
HiLookVision

HIKVISION HQ Video Players & Editors

E Everyone

i This app is available for some of your devices

Login to HiLookVision

A screenshot of the HiLookVision login interface. It features a white background with a blue border. At the top right is a close button (X). Below it is a mobile number input field with a dropdown menu showing '+ 91' and a placeholder 'Mobile Phone Number'. Underneath is a password input field with the placeholder 'Password'. Below the password field are two links: 'Register' and 'Forgot Password'. A prominent blue 'Login' button is centered. Below the button is a 'Visitor Mode' button. At the bottom, there is a link 'Manage Devices as Visitor (No Need to Register)' and another link 'Login by User Name or Email'. The bottom right corner shows 'India >'.

×

+ 91 Mobile Phone Number

Password

[Register](#) [Forgot Password](#)

Login

Visitor Mode

[Manage Devices as Visitor \(No Need to Register\)](#)

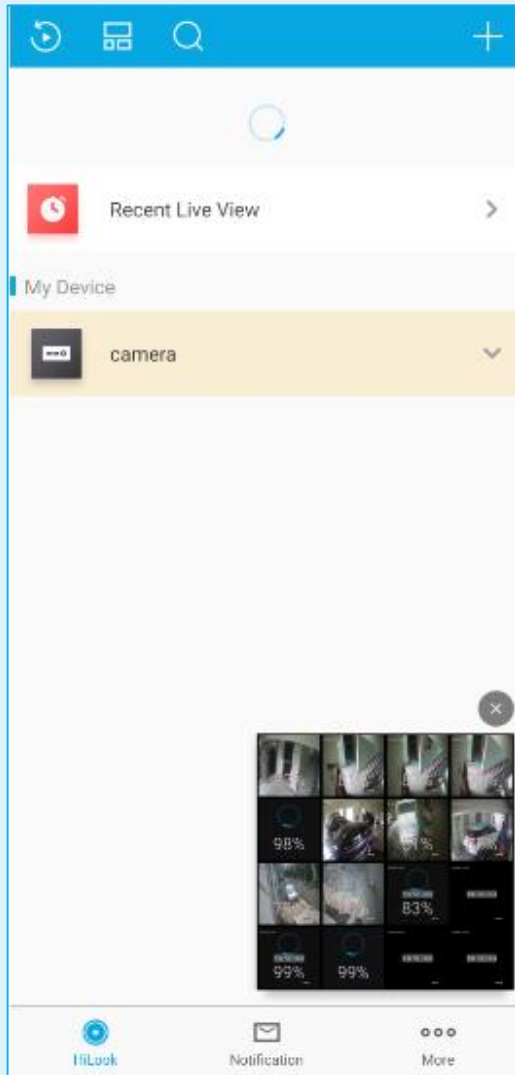
[Login by User Name or Email](#)

India >


- Enter **registered mobile number**
- Enter **password (case sensitive)**

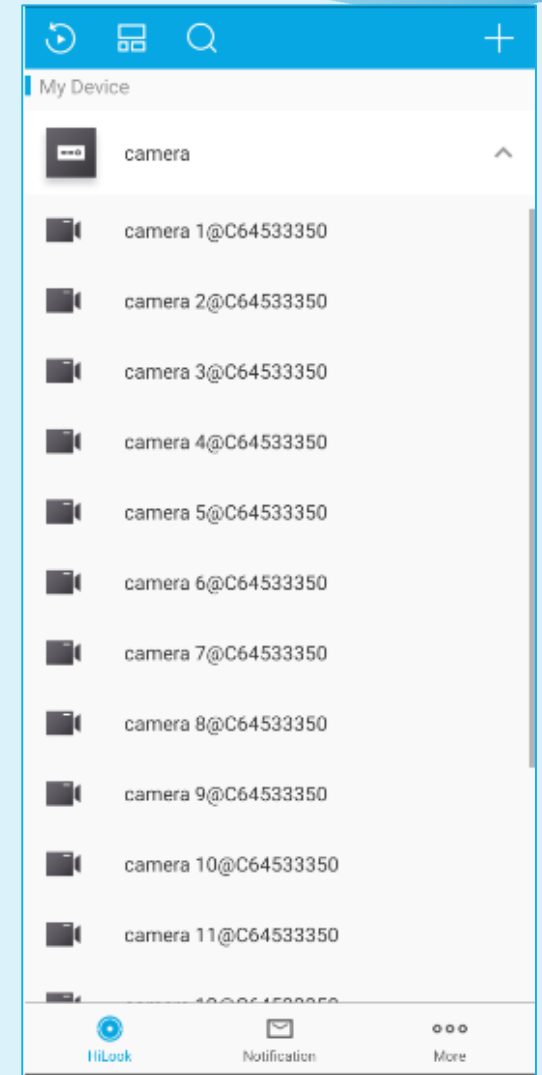
For registration number/ password recovery or for further assistance, please call **9831442971**

List view – ALL CCTVs

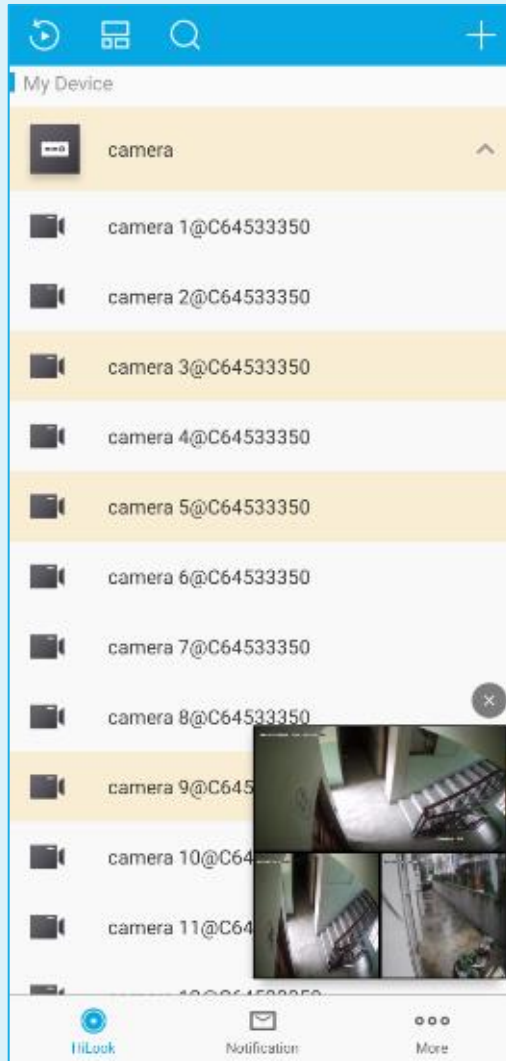


Tap on '**camera**' option to get full live view of all associated cameras

Tap on the **dropdown icon**  next to '**camera**' to get a list of all cameras

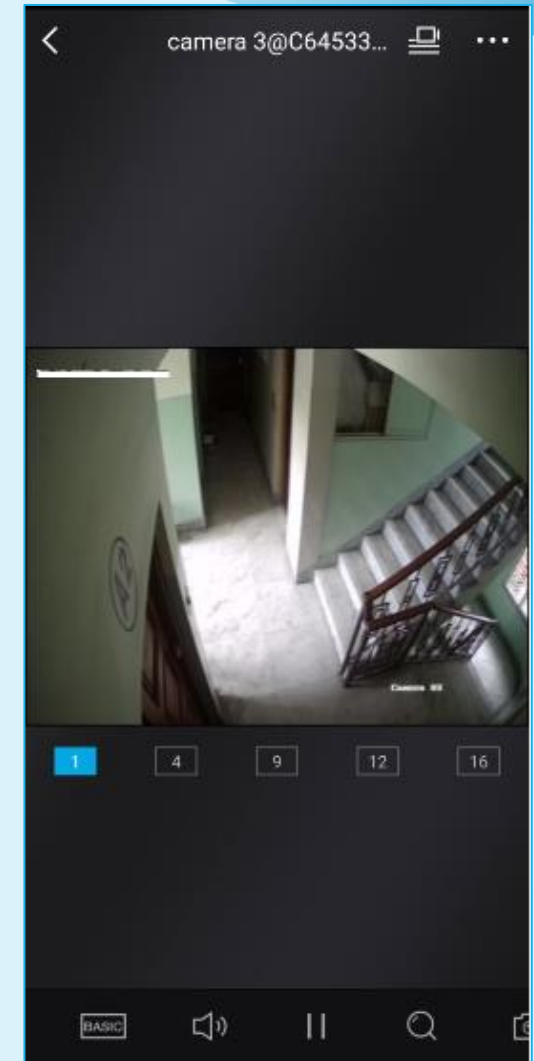


Live View- Single CCTV







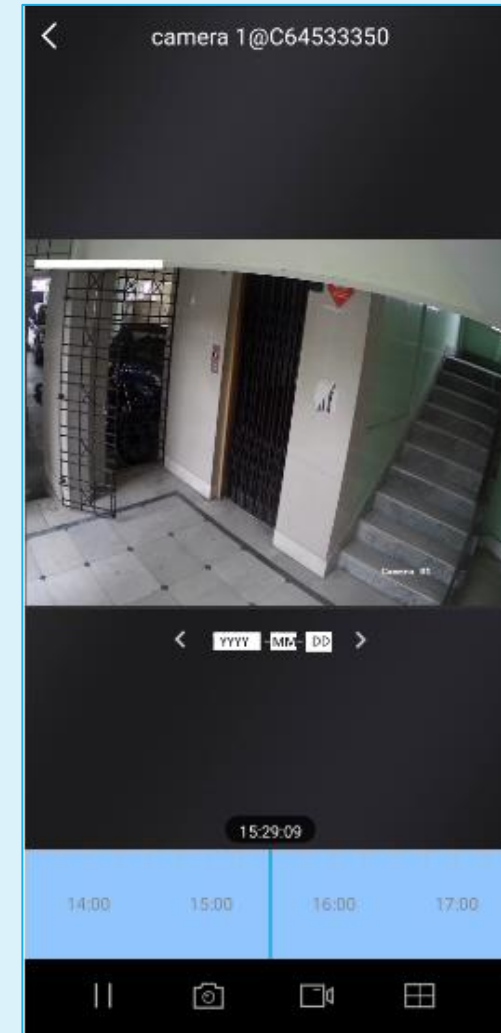
Tap on camera(s) listed for **pop-out live view**

Tap on any live view to enter **single camera view**

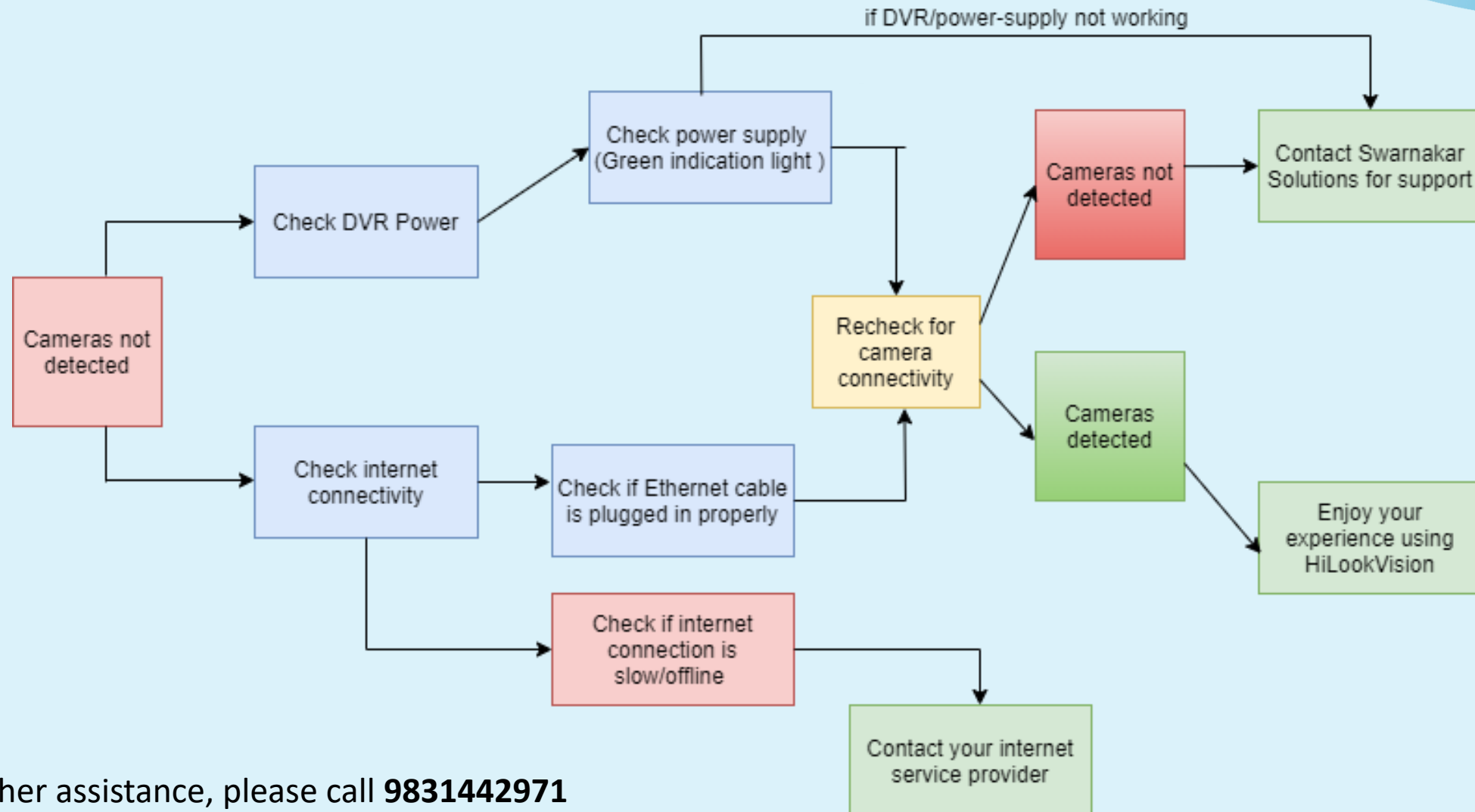


Playback


- While in live view (single camera) tap the  icon to access **Playback** (top right of screen while in LIVE VIEW)
- Tap on **date** to change date of playback
- Use slider at bottom of screen to **adjust time**
- **Pause** playback using the pause icon 
- Take a **screenshot** by tapping the camera icon 
- Take a **video** by tapping on the video icon 



Basic Troubleshooting




for further assistance, please call **9831442971**



Feel free to reach out to Swarnakar Solutions to resolve any query regarding operation and maintenance of CCTVs and other security systems.

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THANK YOU