**Survey Question**

**Project Name**: Waste Recycle and Feedback System

Software Engineering and System Analysis Design Project Khulna University.

**Target People:**

* City Dwellers.
* Waste Collectors.
* City Corporation Authority.

**Questions for City Dwellers:**

**Q1: Do you agree or disagree with the statement “**I am satisfied with the existing system”**?**

Strongly Disagree

Disagree

Neither agree nor disagree

Agree

Strongly agree

**Q2: Do you think existing system should be updated?**

Yes

No

I don’t know

**Q2.1: If you think existing should be updated what changes should be brought into it?**

**Q3: How often do you use internet?**

Daily

Once in a week

Usually don’t use Internet

**Q4: How do you pay for City Corporation Services?**

Manually

Online

**Q5: Do you often use debit card or mobile banking to pay the bill?**

Most of the time

Sometimes

Very few times

Never

**Q6: Is there any service available for emergency waste collection or management?**

Yes

No

**Q7: Do you agree with the statement ‘**It would be helpful if an online integrated system is introduced for collecting wastes’?

Strongly Disagree

Disagree

Neither agree nor disagree

Agree

Strongly agree

**Q8: Do you agree with the statement** **“**Web application can help you in waste management system**”?**

Strongly Disagree

Disagree

Neither agree nor disagree

Agree

Strongly agree

**Q9: Do you think it would be helpful if a feedback system is introduced?**

Yes

No

Neither Yes or No

**Q10: Do you think waste are recycling properly in this existing system?**

Yes

No

Neither Yes or No

**Questions for waste collectors:**

**Q1: Are you satisfied with the existing system?**

Strongly satisfied

Satisfied

Neither Satisfied nor not satisfied

Not satisfied

Strongly not satisfied

**Q2: Do you think existing system should be updated?**

Yes

No

I don’t know

**Q2.1: what type of changes should be brought into existing system?**

**Q3: How often do you use internet?**

**Q3: How often do you use internet?**

Daily

Once in a week

Usually don’t use Internet

**Q4: Do you think an online integrated system should introduce for collecting wastes?**

Yes

No

**Q5: How do you collect payment for this Services?**

Manually

Online

**Questions for City Corporation Authority:**

**Q1: Are you satisfied with the existing waste management, recycle & feedback system?**

Strongly satisfied

Satisfied

Neither Satisfied nor not satisfied

Not satisfied

Strongly not satisfied

**Q2: Do you think existing system should be updated?**

Yes

No

I don’t know

**Q2.1: what type of changes should be brought into existing system?**

**Q3: Do you have any future plan for waste, recycle & feedback system?**

Yes

No

**Q3.1: What are the plans?**

**Q4: Do you have any service of responding to emergency calls?**

Yes

No

**Q4.1: How are you called for emergency cases?**

**Q5: Do you collect and handle decomposable and recyclable wastes separately?**

Yes

No

**Q5: Do you have any system for receiving and responding to feedback on this service from city dwellers?**

Yes

No

**Q5.1: How you receive feedback from city dwellers?**

Phone

Letter

Email

Other Way

**Q5.2: Do you think it would be helpful for improving service if you collect feedback from city dwellers?**

Yes

No

I don’t know.