# Industrial Relations



https://hrms.indianrail.gov.in/HRMS/

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# 1.0 INTRODUCTION

Industrial Relations Module broadly encompasses the following components.

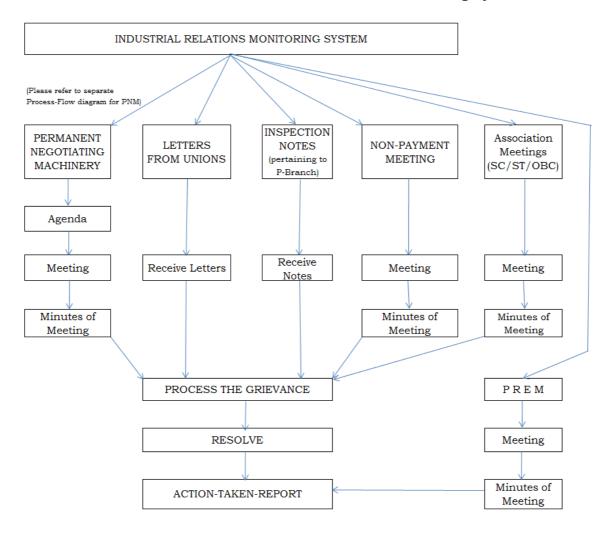
- ♣ To have a comprehensive database of Unions/Associations.
- ♣ The P N M Process.
- ♣ Representations, Letters received from Unions/Representatives.
- ↓ Inspection notes of Senior Officers (GM, DRM, HOD Rank Officers)
- ♣ Non-Payment Meeting.
- **♣** PREM
- ♣ SC / ST Meeting
- **♣** OBC Meeting.
- ♣ Staff Council Meetings in Production Units.
- **♣** J C M.
- Joint-Meetings.
- Staff Council Meetings
- ♣ Provision for database of policies relating to IR including relevant Acts / rules & also links to important Judgements
- **4** Gate Meetings



#### 2.0 OVERVIEW:

- To digitize & monitor the Industrial-Relations as an IT-Enabled system.
- To provide a system for managing the Industrial-Relations effectively.
- To provide for identifying the Unions/Associations.
- To create a repository of Unions / Associations, their affiliations etc.,
- To provide a system for managing P N M.
- o To provide a system for managing all other types-of-meetings between Unions and management.
- o To provide a system for monitoring the assets, benefits etc. of Unions .

A Schematic-Over-view of the Industrial Relations Monitoring System.





# 3.0 PRE-REQUISITIES:

- To identify Unions/Associations
- o Agenda for the Meetings.
- o Minutes of the Meetings.
- o Action-Taken Report (on agenda points) of the PNM Meetings.
- o Management-Representatives.
- o Recognised-Unions' Representatives.
- o Labour-Welfare-Cell (IR-Cell) Undertakes all work-related to Meetings
- o Welfare Inspectors/Welfare Officer Co-ordinators for Meetings
- o Any specific departmental Meetings also to be co-ordinated by Welfare Inspectors. (like accounts, security, stores etc.)

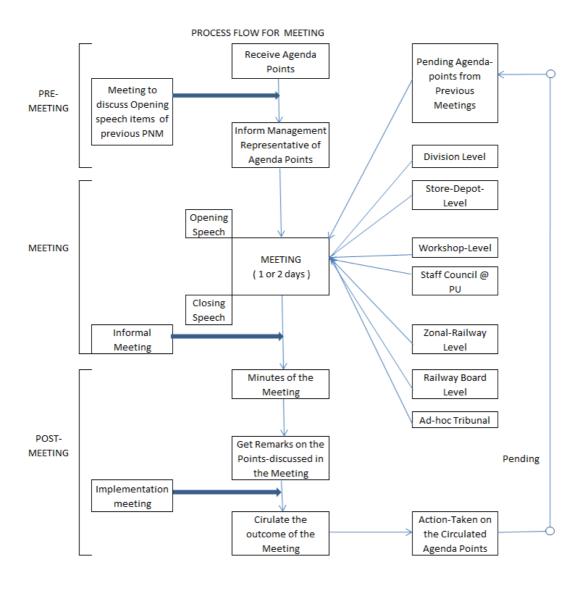
### 4.0 PROCESS DETAIL:

- a) Agenda points are received by the Welfare Cell of Personnel Branch and sent to the respective Departmental Nominated Officer for remarks. (for being prepared to handle the agenda-points)
- b) To store the Opening speech meeting
- c) Discussion of the Agenda Points and also non-agenda points (if permitted) are discussed.
- d) To store the Closing Speech meeting.
- e) To provide for Informal Meetings to discuss the left-over items from PNM.
- f) The Discussions are documented and sent to respective Departmental-Nominated Officers for remarks and feasibility of compliance.
- g) The remarks received are consolidated and circulated to all concerned.
- h) To provide for Implementation Meetings.
- i) The entire process flow will be co-ordinated by a Personnel Officer handled by Welfare Cell & Welfare Inspectors assigned for Negotiating Machineries.



- j) Union-Officer Bearer details are to be elaborately mapped.
- k) Benefits that flow from the administration, to these Union-Office Bearers are to be captured. (eg. Benefits like .. SCL, Pass, Permission, OD, Railway-Premises-usage, Electricity-provided, netaccess etc)
- 1) To provide for screens to send customized SMS / email to Official Union-Office bearers as decided by Personnel Officers.

# A GENERALISED PROCESS-FLOW-DETAIL FOR MEETINGS'.





# 5.0 STEP-BY-STEP FLOW:

- 1. Create IR Cell
- 2. Create Union & Union Members
- 3. Create Mgmt Officials
- 4. Schedule a Meeting
- 5. Enter Agenda Points
- 6. Assign officers to agenda points
- 7. Remarks to agenda points
- 8. Meeting Officials.
- 9. Meeting - Welcome / Opening / Closing speech / Attendance
- 10. Noting minutes of meeting
- 11. Action taken entry
- 12. Action taken report
- 13. IR Representation - receive
- 14. Action taken & Reply.
- 15. Meeting Requests
- 16. Action taken & Reply.

# Reports:

- 17. Meeting Minutes.pdf
- 18. Meeting action taken report.pdf
- 19. Reply to IR representation.pdf
- 20. Meeting Request.pdf

# 6.0 SCREEN SHOTS:

Inserting screen shots, reduces the visibility of the images.

Hence provided as an attachement, as a pdf file (IR-Screen-shots.pdf)



# 7. CONTACT US

CRIS - HRMS TEAM

irhrms@cris.org.in

hrms-helpdesk

service-request



(a)







# **POST-SCRIPT:**

#### Planned for in Next-Release:

- Assets with Unions.
- Union Dues.
- Inspection notes of Senior Officers (GM, DRM, HOD Rank Officers)
- Provision for database of policies relating to IR including relevant Acts / rules & also links to important Judgements
- Provision to enter Vigilance / Intelligence / WI-discrete Reports Reports
- List of Unions & its Officials
- Permission to grant SCL
- Permission to issue Pass
- · Letter for Gate Meetings
- Letter for Other Union-Requests
- Minutes of Meeting with Agenda points → Juxtaposed.
- Dashboard to monitor Unions , Agenda Points.