

CorrMic / Connected Microscopy

System Record Sheet

Contact: aftersales.microscopy@zeiss.com

Date: July 2020

(Please remember to
attach the ZIPPED LOG
File and Data Base to the
email)

For each individual iBase HW and/or SW upgrade, please complete this system record sheet and submit the request to aftersales team at aftersales.microscopy@zeiss.com email.

From the data captured, the aftersales team will check the feasibility and configuration for the potential upgrade to provide you with a quotation tailored to individual system prerequisites.
Should the customer place an order, the upgrade kit will be configured based on this list and be shipped to the SSC.
Links to the ZEISS Aftersales website for detailed information about the Vacuum Ease of Use Upgrade

Customer / End User	Company:	
	Name:	Phone:
	Address:	E-Mail:
Contact Details SSC	ZEISS Contact:	
	Country:	Order desk Contact:
	E-Mail:	Phone:

Market segment	<input type="checkbox"/> Materials	<input type="checkbox"/> Bio	
Microscope LM	Origin sales order number (begins with "1029..."):		
	System type:	Windows version**:	
	Serial number:	Stage:	
	Installed correlative software version:	Version	
		<input type="checkbox"/> AxioVision:	
		<input type="checkbox"/> ZEN Blue +SP	
		<input type="checkbox"/> ZEN 2CORE +SP	
	<input type="checkbox"/> ZEN BLACK +SP		
HASP DONGLE ID:			
DONGLE number* (for Axiovision):			

begins with: 301,302*

**recommended Windows version: Win10 → [click here to get to the link!](#)

For detailed information about the CorrMic upgrade you can visit our webpage:

<https://zeiss.ly/micro-upgrades>



Microscope EM	System type:	<u>Workstation model:</u>	
	Serial number:		
	Installed correlative software version:	Version	
		<input type="checkbox"/> AxioVision:	
		<input type="checkbox"/> ZEN Blue +SP	
		<input type="checkbox"/> ZEN 2CORE +SP	
		<input type="checkbox"/> ZEN BLACK +SP	
		<input type="checkbox"/> SmartSEM:	
	HASP DONGLE ID:		
DONGLE number* (for Axiovision):			
<input type="checkbox"/> API version:			

begins with: 301,302*

License options	Licenses	
	<input type="checkbox"/> CAPA	<input type="checkbox"/> CAT
	<input type="checkbox"/> ZEN Connect	<input type="checkbox"/> Shuttle & Find
	<input type="checkbox"/> ZEN Connect Advanced	<input type="checkbox"/> ZEN Connect 2D
	<input type="checkbox"/> ZEN Connect 3D	<input type="checkbox"/>

Microscope type other	System type:	Stage:
	Serial number:	Windows version:
	Installed correlative software version:	



SPEC Holder	<input type="checkbox"/> new (Holder Gallery in SmartSEM)	
	<input type="checkbox"/> existing	<u>Specimen holder in use/+ Frame:</u>
Specimen holder needed		
Define application		

Comments (Any additional software installed except? e.g. Atlas, EDX Software, Smart PI, AzTEC, Esprit....?)	
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For all upgrades please send the log-file and the database-file:

You can find the log-file here:

LEO32-software: C:\Program Files\Leo\Leo32\Log\leolog.leo

SmartSEM-software: C:\ProgramData\Carl Zeiss\SmartSEM\Log\EM Server.lo

You can find the Database-file here:

old SmartSEM versions (WinXP): C:\Program Files\Carl Zeiss SMT Ltd\SmartSEM\System\EM Server.mdb

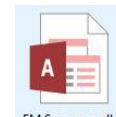
old SmartSEM versions (Win7): C:\ProgramData\Carl Zeiss\SmartSEM\Database\EM Server.mdb

new SmartSEM versions (Win7): C:\ProgramData\Carl Zeiss\SmartSEM\Database\EM Server.accdb

Please add the log-file **and** the database-file to a .zip-file and attach it to the e-mail.



EM Server.log



EM Server.accdb

How to get DONGLE number and HaspID:

➔ https://p.widencdn.net/aog6ip/DongleNumber-HostID_read.out

Please add the Screenshots to a .zip-file and attach it to the e-mail.

If you want to upgrade your LM to Windows 10, please click on the LM Workstation Upgrade link below.

➔ https://p.widencdn.net/1r6o1u/EN_after-sales-inquiry-form_LM-Workstation-Win10_rel.3

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