





TABLE OF CONTENTS

GROUP MEMBER AND ADVISER INTRODUCTION

A NAMING CONVENTION

OBJECTIVES

USE CASE DIAGRAMS: BEFORE AND AFTER

3 COMMENTS MATRIX

FULLY DRESSED USER CASE DIAGRAMS



TABLE OF CONTENTS

ACTIVITY DIAGRAMS

10 GITHUB REPOSITORY AND PROTOTYPE

DATA FLOW DIAGRAM: BEFORE AND AFTER

ENTITY RELATIONSHIP DIAGRAM





NAME: JEHO SUBEDI

SECTION: SF-221

GROUP LEADER

CONTRIBUTIONS:

PLATFORM FOR THE VIRTUAL
ASSISTANT, FULLY DRESSED USE
CASES, TEST CASES, ACTIVITY
DIAGRAMS, USER FLOW
DIAGRAM, ENTITY RELATIONSHIP
DIAGRAM





NAME: MARC ANGELO NEREZ

SECTION: MI-221

CONTRIBUTIONS:

LOGIN/REGISTER FOR THE PROTOTYPE, DATA FLOW DIAGRAM, ACTIVITY DIAGRAMS, FULLY DRESSED USER CASES, TEST CASES





NAME: ALEXUS SABANAL

SECTION: SF-221

CONTRIBUTIONS:

LOGIN/REGISTER FOR THE

PROTOTYPE, MINUTES OF THE MEETING, ACTIVITY DIAGRAMS, FULLY DRESSED USER CASES, TEST CASES





NAME: KRISHNA KUMAR MANDAL

SECTION: MI-222

CONTRIBUTIONS:

LOGIN/REGISTER FOR THE PROTOTYPE, DATA FLOW DIAGRAM, ACTIVITY DIAGRAMS, FULLY DRESSED USER CASES, TEST CASES



PROJECT ADVISER



NAME: JAYVEE CABARDO

OCCUPATION:

PROFESSOR IN ASIA PACIFIC COLLEGE

PROJECT ADVISER

THE GREAT MNTSDEV PROFESSOR



OBJECTIVES

- To reduce the volume of inquiries handled by branch secretaries by 60%, providing instant answers to common questions from customers, applicants, and visitors."
- To find a way to shorten the hiring process by 25% and find a better way to improve record keeping by eliminating human error.
- To reduce the manual cost distributions approval process from 6 steps to 5 steps



COMMENTS MATRIX

Rhea-Luz R. Valbuena

Comments	Response
Fix inconsistencies when it comes to naming conventions with the diagrams	A unanimous naming convention has been chosen for most of the terminologies. With necessary changing basing on this being implemented
In the activity diagrams. Some actions should not be in between two swim lanes	Activity Diagrams have been adjusted accordingly
The User Case Diagram must be more properly represented. With the lines for Include/Extend facing the right directions	The User Case Diagram has been changed accordingly by having the arrows face the intended direction
The name of the project which is S.A.S.S is too broad	The name of the project has been changed from S.A.S.S to A.D.A.S



COMMENTS MATRIX

Gonzalo Gumogda

Comments	Response
In UCC-011 (Now 010) The process should be streamlined so that the customer will not be bothered once or twice about it being correct or not.	The process has been adjusted in a way that the branch secretary only asks the customer if the details of the cost distribution are correct once the manager has already approved it



COMMENTS MATRIX: NAMING CONVENTION

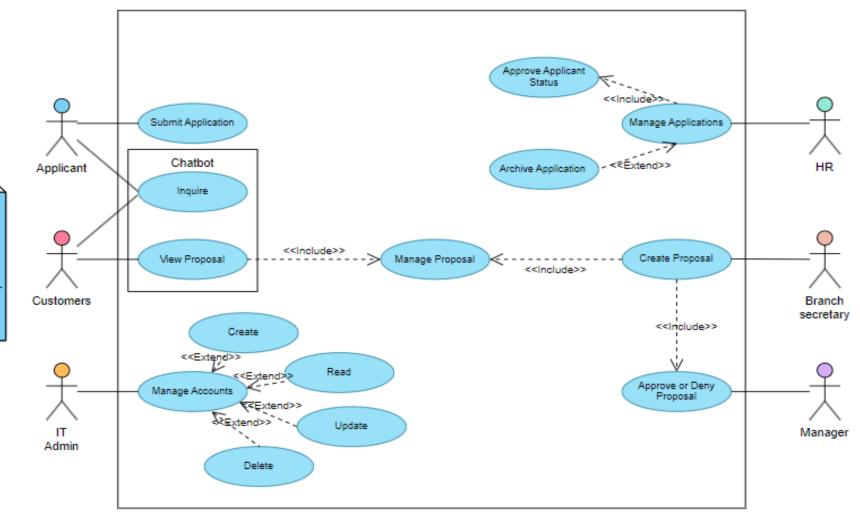
Rhea-Luz R. Valbuena

Before	After
Chatbot	Virtual Assistant
HR	HR Officer
IT	IT Admin
Potential Customer	Customer
General Manager	Manager
Secretary	Branch Secretary
S.A.S.S	A.D.A.S



USE CASE DIAGRAM:BEFORE

Security Agency Services System (SASS)

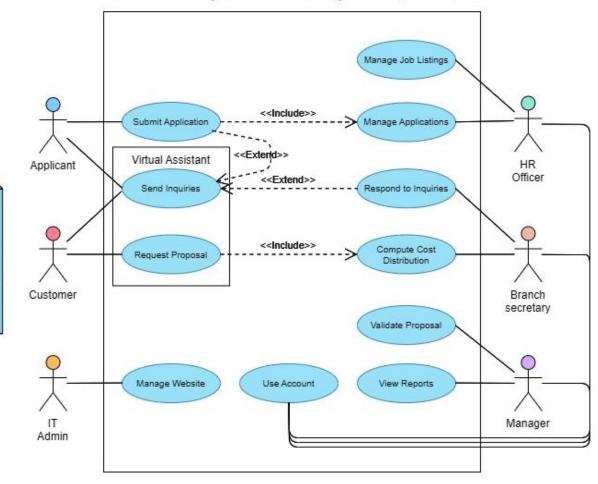


Proposal feedback.
If the request of the customer is denied, the Branch secretary will contact the customer via email or phone call.



USE CASE DIAGRAM: AFTER

Anti-Delay Assistance System (ADAS)



Proposal feedback.
If the request of the customer is denied, the Branch secretary will contact the customer via email or phone call.



Before Midterms: UCC-001 and UCC-002

Inquiry Process:

Use Case ID:	UCC-001
Use Case Name:	Inquiry Process
Author:	Alexus Sabanal
Date Created:	2024/08/27
Description	This is the process wherein the potential
	customer/visitor asks an inquiry through a
	chatbot. The chatbot processes the inquiry,
	and if it is not included in the FAQ (Frequently
	Asked Questions), it redirects the inquiry to the
	Branch Secretary for further action.
Primary Actor	Potential Customer/ Visitor
Secondary Actor	Branch Secretary
Extends Use Case	Inquiry Answering
Precondition	 The Chatbot must be available and
	fully functioning
Postcondition	 The potential customer/visitor receives
	an appropriate response to their
	inquiry.
	The potential customer/visitor's inquiry
	is forwarded to the Branch Secretary.
Main Flow:	The potential customer/visitor initiates
	an inquiry via the chatbot (e.g., asking
	about branch hours).
	The chatbot receives the inquiry and analyzes the content.
	a. If the inquiry is general: The
	chatbot answers it directly.
	b. If the inquiry is not within the
	FAQ: The chatbot asks for the
	customer's details (Name, Phone
	Number/Email Address) and the
	nature of the inquiry. (Proceed to
	Extends use case point: Inquiry
	Answering)

Job Application Inquiry:

Use Case ID:

Ose Case ID.	000-002
Use Case Name:	Job Application Inquiry
Author:	Alexus Sabanal
Date Created:	2024/08/27
Description	This is the process where the Applicant asks a job-related inquiry through the chatbot. With the chatbot processing the inquiry, and if it is not included in the FAQ. It relays the inquiry to the HR Officer.
Primary Actor	Applicant
Secondary Actor	HR Officer
Extends Use Case	Inquiry Answering
Generalization	Inquiry Process
Precondition	The HR Officer must be available The Chatbot must be available and fully functioning
Postcondition	The potential Applicant receives appropriate information on the job. The applicant's inquiry is forwarded to the HR Officer.
Main Flow:	1. The Applicant initiates a job-related inquiry via the chatbot. 2. The chatbot receives the inquiry and analyzes the content. a. If the inquiry is general: The chatbot answers it directly. b. If the inquiry is detailed: The chatbot asks for the applicant's details (Name, Phone Number/Email Address). (Proceed to Extends use case point: Inquiry Answering)

UCC-002



After Midterms UCC-001

Inquiry Process:

Use Case ID:	UCC-001
Use Case Name:	Send Inquiry
Author:	Alexus Sabanal
Date Created:	2024/08/27
Description	This is the process wherein the customer/visitor/applicant asks an inquiry through a virtual assistant. The virtual assistant processes the inquiry, and if it is not included in the FAQ (Frequently Asked Questions), it redirects the inquiry to the Branch
	Secretary for further action.
Primary Actor	Customer/ Visitor/Applicant
Secondary Actor	Branch Secretary/HR Officer
Extends Use Case	Respond to Inquiries Submit Application
Precondition	 The virtual assistant must be available and fully functioning
Post condition	The Customer/Visitor/Applicant receives an appropriate response to their inquiry. The Customer/Visitor's inquiry is forwarded to the Branch Secretary. The Applicant's inquiry is forwarded to the HR Officer.
Main Flow:	1. The Customer/Visitor/Applicant initiates an inquiry via the virtual assistant (e.g., asking about branch hours). 2. The virtual assistant receives the inquiry and analyses the content. a. If the inquiry is general: The virtual assistant answers it directly. b. If the inquiry is not within the FAQ: The virtual assistant asks for the Customer or Applicant's details (Name, Phone Number/Email Address) and the nature of the inquiry. (Extends use case point: Inquiry Answering) c. If the inquiry is about Job Applications: The virtual assistant tells the Applicant about what job openings are available. If they would want to apply: Proceed to the Applicant Form (Extends use case point: Submit Application) If not: End Use Case.



Application process:

Use Case ID:	UCC-003
Use Case Name:	Application Process
Author:	Alexus Sabanal
Date Created:	2024/08/27
Description	This is the process where the Applicant
	delivers the necessary documents and
	conducts the necessary interviews to join the
	company as an employee.
Primary Actor	Applicant
Secondary Actor	HR Officer
Include Use Cases	Checking Applications
Extends Use Cases	Job Application Inquiry
Precondition	A job opening must be available and
	posted on the website
	The HR Officer must be available
Postcondition	The potential Applicant becomes
	deployed as an employee of SGWSSI
	The potential Applicant is informed of
	them not being hired.
Main Flow:	If the Applicant is using the site to look
	for job openings: (Extends use case
	point: Job Application Inquiry).
	Given how there is a job opening post
	present, the Applicant posts the
	necessary files required for the
	position.
	The HR Officer triggers use case
	Checking Applications to view the
	documents. 4. The HR Officer reviews the files.
	If the Applicant is eligible: The
	HR officer schedules a second
	interview.
	If not: The Applicant is
	informed of the rejection.
	5. The Applicant partakes in the 2 nd
	Interview as the scheduled date. 6. The HR Officer further examines the
	Applicant when it comes to their eligibility.
	 If further proven eligible: The
	Applicant can proceed to
	Contract Signing.

Alternative Flow:	Alt1: Applicant does not push through with
	Interview/Job Application.
	The Applicant is automatically
	rejected. Use Case end.

Before Midterms: UCC-003 (002)



Application process:

Use Case ID:	UCC-002
Use Case Name:	Submit Application
Author:	Alexus Sabanal
Date Created:	2024/08/27
Description	This is the process where the Applicant submits
	the documents to the system for the HR Officer
	to view.
Primary Actor	Applicant
Secondary Actor	n/a
Include Use Case	n/a
Precondition	A job opening must be available and
	posted on the website
Post condition	The Applicant receives an Application ID
Main Flow:	 The Applicant clicks Apply Now
	The System shows the available Job
	Listings.
	The Applicant is given the option to
	choose which job opening he will apply
	to.
	 The system prompts the Applicant to
	submit the required documents for the position
	5. The Applicant uploads the required
	documents.
	a. If the documents submitted are
	complete: The Applicant
	proceeds to the next step
	b. If not complete: The Applicant
	cannot proceed. End Use Case.
	The system prompts the Applicant to
	then answer a series of Interview
	Questions.
	The Applicant answers the interview
	questions
	a. If the Applicant answers all the

7. The Applicant answers the interview
questions
 If the Applicant answers all the
questions: They can proceed to
the next step.
 If not: The Applicant cannot
proceed. End Use Case.
The system generates an application ID
to the applicant. Signaling to them that
the Application has been submitted.
The Applicant receives the Application
ID. End Use Case.

After Midterms: UCC-002



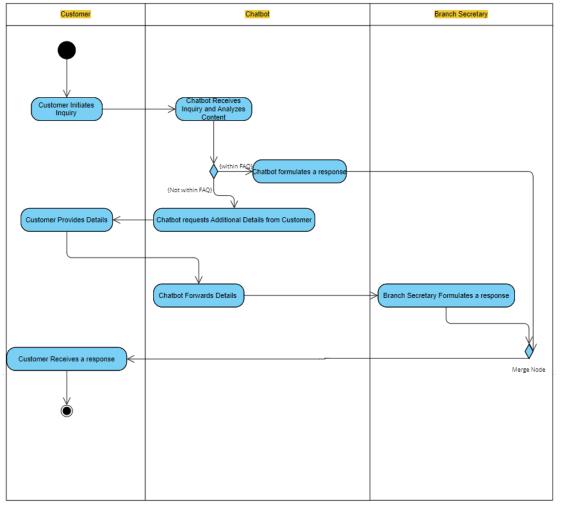
After Midterms: UCC-011

Manager views reports:

Use Case ID:	UCC-011
Use Case Name:	View Reports
Author:	Marc Angelo Nerez
Date Created:	2024/09/27
Description	This use case describes how a manager
	receives various reports from the dashboard,
	including the number of applicants, customer
	requests for proposals, and jobs created for
	hiring.
Primary Actor	Manager
Secondary Actor	N/A
Precondition	 The Manager is logged in.
Post condition	The Manager successfully views the reports on their dashboard. The Manager can download or print the reports if necessary.
Main Flow:	 The manager enters the dashboard. The manager navigates to the reports section of the dashboard. The manager selects the "View Reports" tab. The Manager chooses the month of the report they want generated. The system generates the selected report based on the latest data. The manager views the report in full detail. The manager has the option to download or print the report for further analysis or record-keeping.



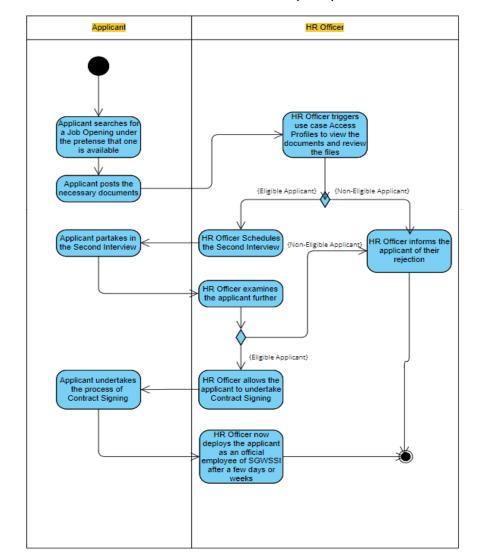
Before: UCC-001



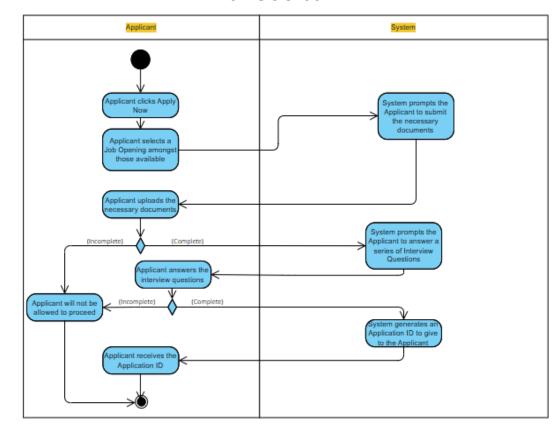
After: UCC-001 Branch Secretary/HR Officer Receives Inquiry and Analyzes Content related to stomer/Applicant is notified about wh Openings) Virtual Assistant options are available (Not within FAQ Virtual Assistant equests Additional Details from Customer/Applicar Branch Secretary/HR Officer Sustamer/Applicant is given the choice Virtual Assistant Forwards Details Formulates a response of whether or not they will apply now (if NO) {if YES} ustomer/Applicant proceeds to Application Form (extends to UCC-002)



Before: UCC-003 (002)

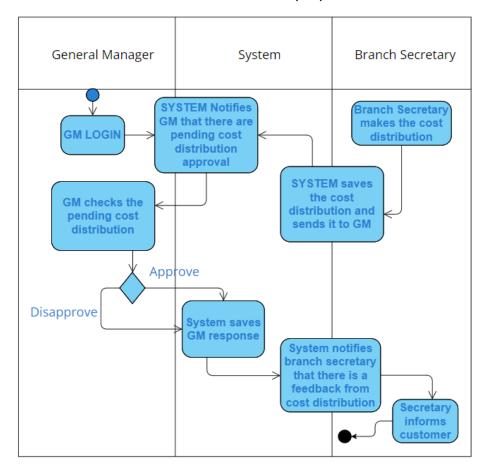


After: UCC-002

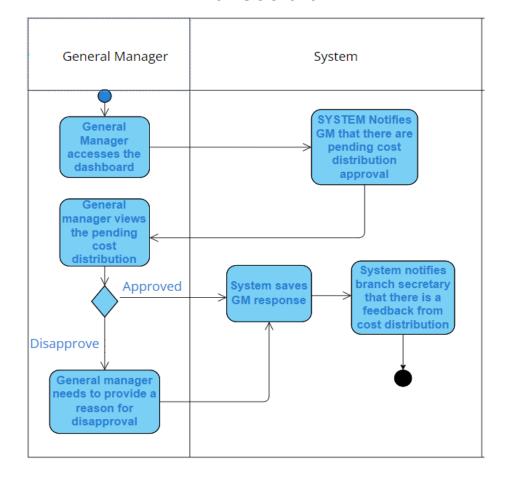




Before: UCC-011 (10)

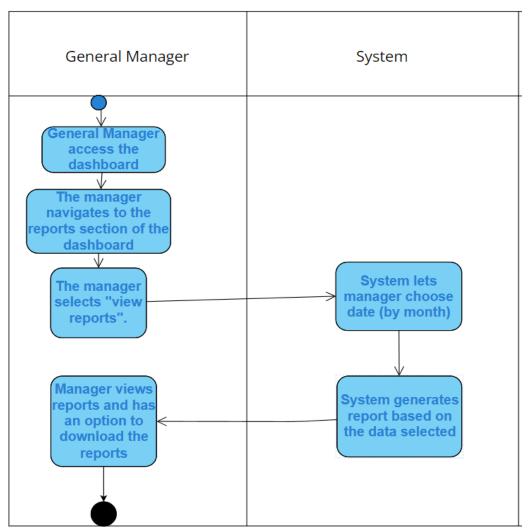


After: UCC-010



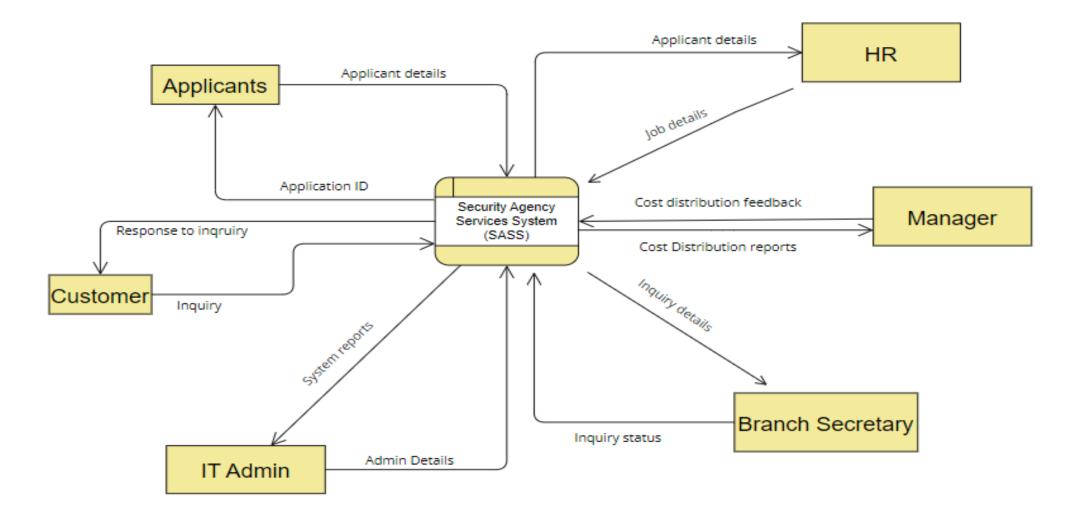


New UCC-011 (10)





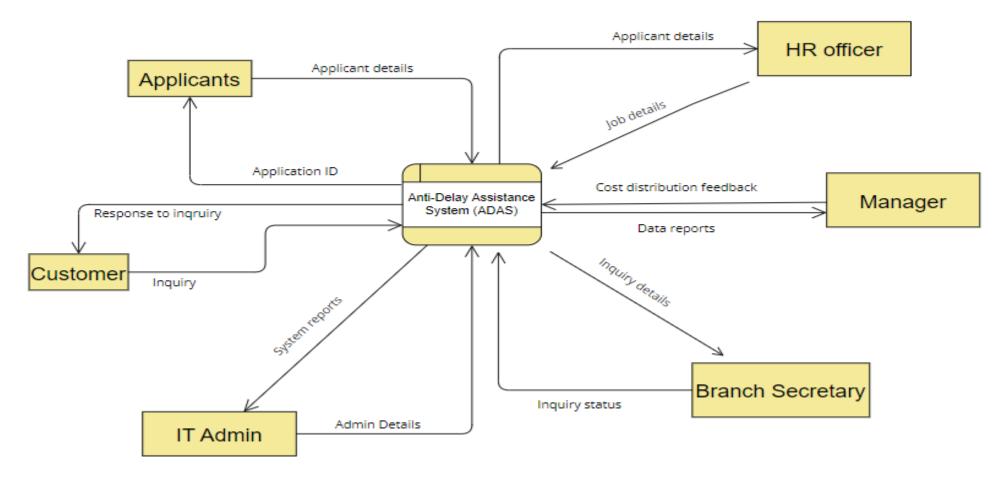
DATA FLOW DIAGRAM 0:BEFORE





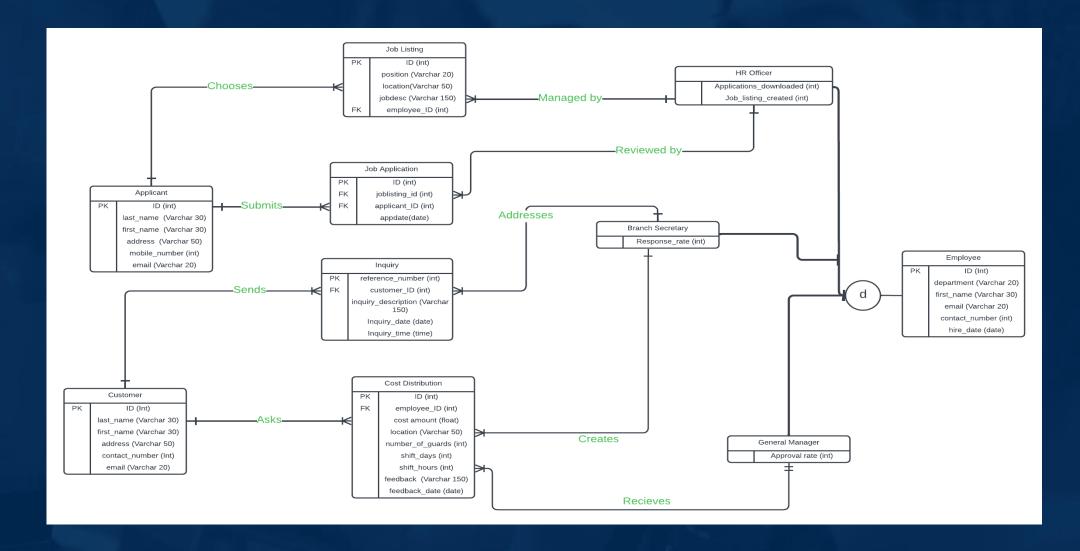
DATA FLOW DIAGRAM 0:AFTER

Context Diagram (Level 0)





ENTITY RELATIONSHIP DIAGRAM





GITHUB REPOSITORY AND PROTOTYPE

Github Repository Link:

https://github.com/APC-SoCIT/APC-2024-2025-T1-09-Anti-Delay-Assistance-System

Working Prototype Link:

https://smgwssi.jehosubedi.com/