

# Agustín Pivetta

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## Work Experience

Nov 2020 – To date **Software Engineer**, KLARNA, Full-time, Stockholm.

- Developing the tools for customer service that will enable solid customer experiences, by enhancing speed of customer contact resolution time, automation of manual tasks and exposition of those products towards our customers in order to self serve themselves.
- Working with several Node.js services to fetch, index and structure all of Klarna's information, making it easily available and searchable in a React frontend for customer service agents.

**Technologies:** Node.js, TypeScript, React, Apache Kafka, Elasticsearch, PostgreSQL, AWS

Nov 2018 – Oct 2020 **Senior Software Engineer**, MEDALLIA, Full-time, City of Buenos Aires.

- Contributed on scaling and onboarding Medallia Conversations product across current and new Medallia customers
- Worked on several Node.js microservices with an emphasis on product quality, precise execution and code reviews.
- Helped to drive tech debt initiatives to make our software more robust and extensible

**Technologies:** Node.js, React, Apache Kafka, PostgreSQL, Cassandra, Redis, Docker

Mar 2017 – Nov 2018 **Senior Fullstack Developer**, ELEMENTUM, Full-time, City of Buenos Aires.

- Served as a primary technical point of contact for Product teams and other stakeholders.
- Worked with various of Elementum's web applications and Node.js microservices to deliver impressive and relevant visualizations for our customers' business use cases.

**Technologies:** React, AngularJS, Node.js, Socket.io, Apache Kafka, MongoDB, Elasticsearch, Redis

Jan 2016 – Mar 2017 **Fullstack Developer**, GOVERNMENT OF THE CITY OF BUENOS AIRES, Department of Transit and Transport, Full-time, City of Buenos Aires.

- Worked on several of the Department's projects, developing data visualizations to assist decision making.

**Technologies:** AngularJS, Node.js, Ionic, Leaflet, D3.js, Microsoft Azure Cloud

Sep 2014 – Dec 2015 **Fullstack Developer**, NATIONAL CONGRESS OF ARGENTINA, Parliamentary Digital Services, Full-time, City of Buenos Aires.

- Developed services to parse and transform laws and other parliamentary documents from free text format to Akoma Ntoso XML schema.

**Technologies:** AngularJS, Node.js, xQuery, eXist-db

Feb 2013 – Sep 2014 **SAP ABAP Developer**, TGV, Full-time, City of Buenos Aires.

Oct 2010 – Oct 2012 **SAP ABAP Developer**, POLITEC ARGENTINA, Part-time, City of Buenos Aires.

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## Education

2014-2020 **Engineer's Degree – Software Engineering**, 5 year program, CAECE University (Centro de Altos Estudios en Ciencias Exactas), Buenos Aires, Argentina.

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## Technical Skills

- Experienced in JavaScript/TypeScript
- Building complex frontends with React
- RESTful APIs with Node.js and express or NestJS
- Fair understanding of CSS (sass, cssnext, etc) to deliver great looking and responsive UIs
- Experience using both SQL (postgres) and NoSQL(mongoDB, Redis, Cassandra) databases
- Using Kafka for asynchronous communication between services
- Docker and docker-compose
- Knowledge of macOS and Linux operating systems and shell tools
- Basic knowledge of AWS

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## Language Skills

Native speaker	<b>Spanish</b>
Fluent	<b>English</b>
Intermediate	<b>Italian</b>
Basic	<b>Swedish</b>