

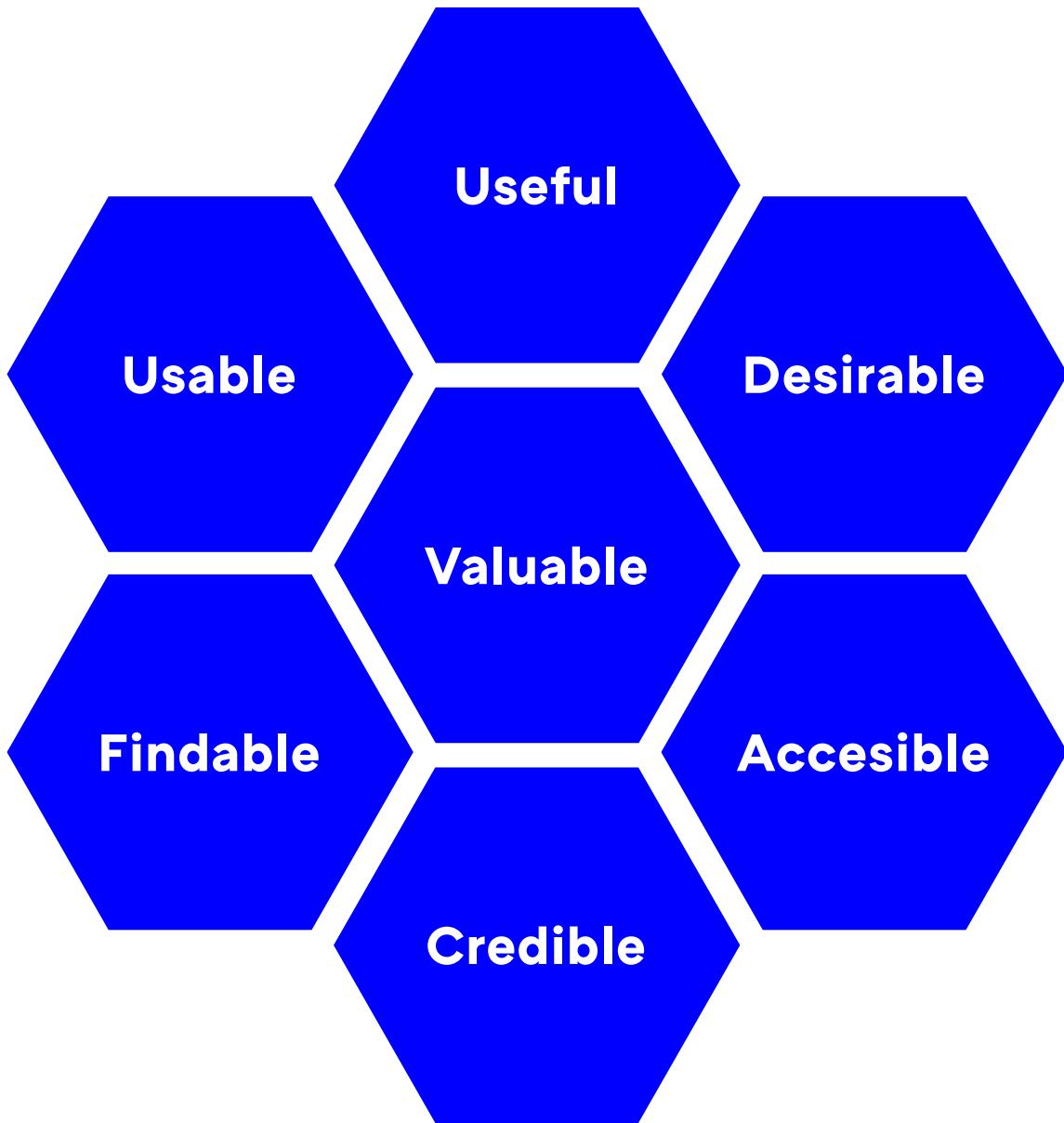
Fall 2017 – ar589.github.io

Week 7

Interactive Design

User Experience
Process & Practice

**User experience
is something
you design.**



Factors that influence user experience

**A successful
design helps
the user achieve
their goals.**

**Give the user the
appropriate information
at the appropriate time.**

The Process

Understand

Plan

Design

Research

Interviews

Strategy

Content

**Information
Architecture**

Prototyping

Interface Design

Interaction Design

Understand

What do we need to know?

- What is the content?
- What is the competitive landscape?
- Who is the audience?
- What is the goal?

**Do Your
Research First**

Become an Expert

- Get as invested as you can in the content.
- Audit any existing copy and imagery.
- Check out related communities online.
- Read as much as you can.

Basic Assumptions

- The user is an actual person.
- They are looking for something specific.
- They don't know anything about the content.
- They have more important things to do.

Understand the Audience

**A designer's
most important
skill is asking
good questions.**

User Interviews

- What are their motivations?
- What is their background?
- What do they care about?

Strategize a Solution

**Find where the
user's needs and the
content overlap.**

Make Recommendations

- Document findings
- Present a plan
- Build consensus

Avoid Pseudo Science



Jill Anderson



"I'm looking for a site that will simplify the planning of my business trips."

AGE 29
OCCUPATION Regional Director
STATUS Single
LOCATION Portsmouth, NH
TIER Frequent Traveler
ARCHETYPE The Planner

Organized Practical
Protective Hardworking

Bio
Jill is a Regional Director who travels 4-8 times each month for work. She has a specific region in which she travels, and she often visits the same cities and stays in the same hotel. She is frustrated by the fact that no matter how frequently she takes similar trips, she spends hours of her day booking travel. She expects her travel solutions to be as organized as she is.

Personality

Extrovert	Introvert
Sensing	Intuition
Thinking	Feeling
Judging	Perceiving

Goals

- To spend less time booking travel
- To maximize her loyalty points and rewards
- To narrow her options when it comes to shop

Frustrations

- Too much time spent booking - she's busy!
- Too many websites visited per trip
- Not terribly tech savvy - doesn't like the process

Motivations

Price	Comfort	Convenience	Speed	Preferences	Loyalties/Rewards
High	Medium	High	Medium	Low	Medium

Technology

IT & Internet	Software	Mobile Apps	Social Networks
High	Medium	Medium	High

Brands



Document Your Findings

- Make a concrete deliverable that you can refer back to.
- This will remind you of the goals and be a guiding light for later decisions.

Plan

**Anyone can
make a thing.**

**Designers make
the right thing.**

**Figure out what you
have to work with.**

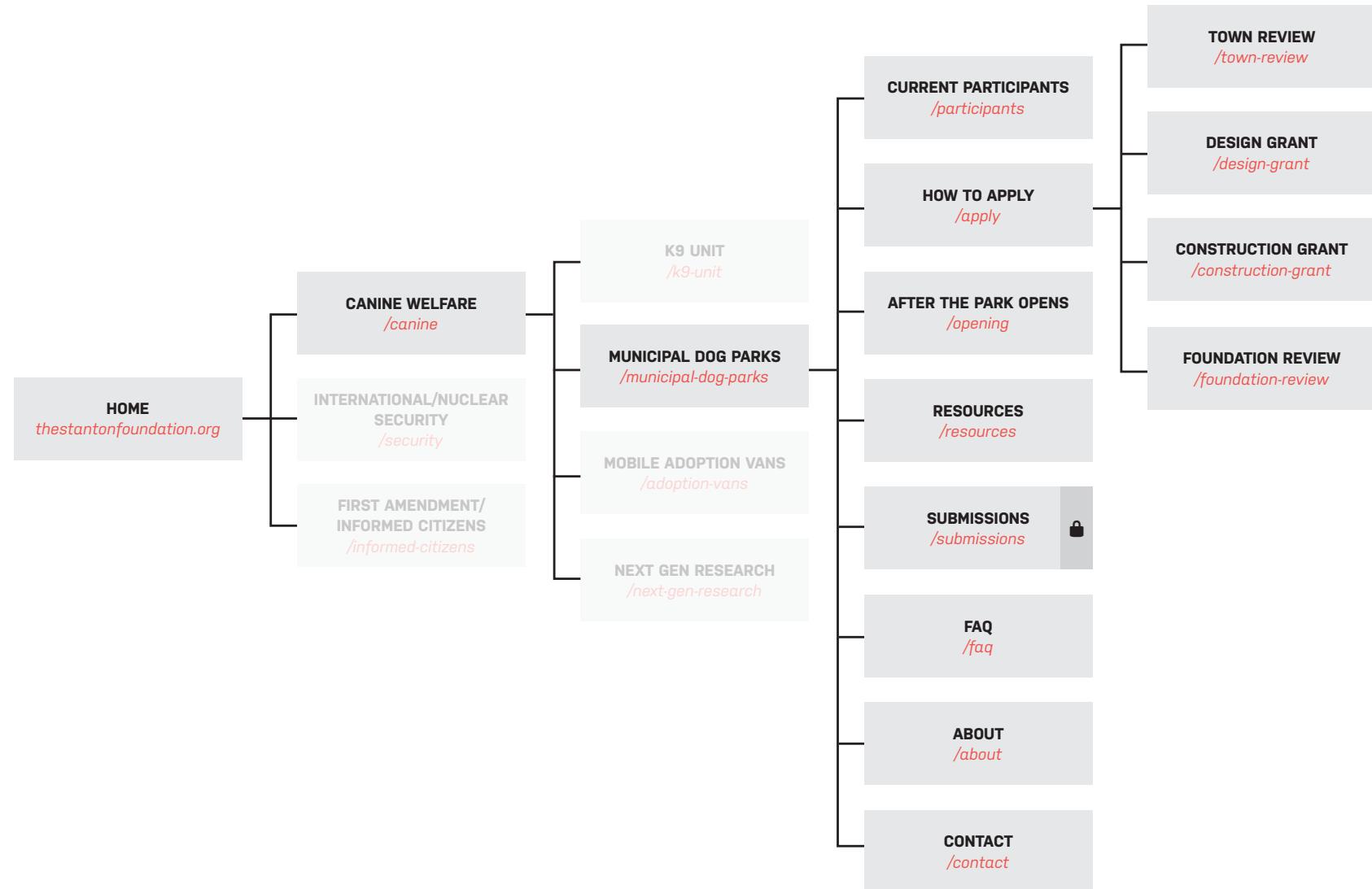
Content Strategy

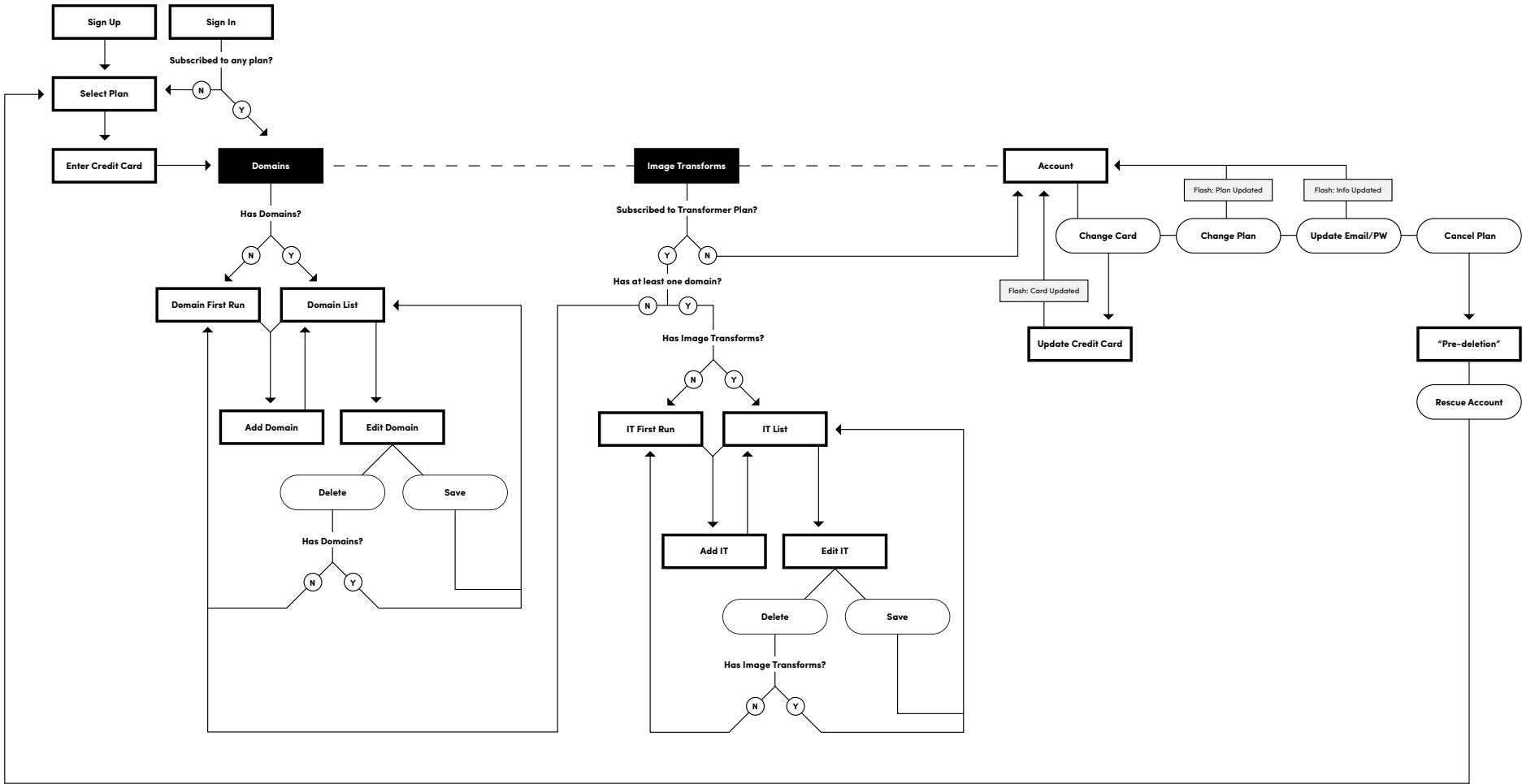
- Identify what already exists.
- Connect goals to information.
- Use content to it's maximum effect.
- Propose new content to support your goals.

Map it out.

Information Architecture

- Build a mental model of your content.
- Your site should be intuitive and organized in a way that anticipates the user's needs.
- Get users to content as quickly as possible.
- Navigation is a powerful storytelling tool.





**Design is how
it works.**

Prototyping

- Start building a “wireframe” in HTML / CSS with real content as soon as possible.
- Iterate until you are confident in the structure of your design.

Design

Reconnect to the Goals

- Tie design decisions like color, art direction, and typography back to your strategy.
- Visual design can be emotional.
Don't let that derail your process.
- Involve stakeholders to build consensus.

**Create an informed
look and feel.**

PURE & SIMPLE
perfectly designed

Minimal, pared-back, and clean, this direction turns the dial up on health, clean eating, organic lifestyle, and removing excess like waste, packaging, and shipping with a secondary focus on design.

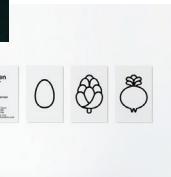
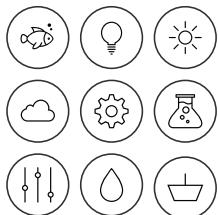


Scandia Regular
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ABCDEFGHIJKLMNOPQRSTUVWXYZ
0123456789

Pressura Mono Regular
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abcdefghijklmnopqrstuvwxyz
ABCDEFGHIJKLMNOPQRSTUVWXYZ
0123456789



midnight
#333030

slate
#68646e

evergreen
#456632

sprig
#6da843

cloud
#ffffff

GARDENING DESIGNED
FOR YOUR HOME

Lots of white space, straightforward typography, a simple, refined color palette of predominantly black, white, and green with highlights of orange. Photos with dark backgrounds and dramatic close-ups or overhead shots of plants.

Natural & Wholesome

DIY BY DESIGN



Photo by [Kaitlynne](#) on Unsplash



PRODUKT REGULAR

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0123456789

GRAPHIK REGULAR

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Familiar and authentic, this look and feel has a heavy focus on nature, outdoors, and gardening balanced by modern elements.



MADE IN
THE
USA

What will you grow?

Friendly slab serif headlines paired with a clean, modern sans serif for body copy. A soft, neutral color palette and photos that make use of natural lighting with background textures like concrete and wood.



Clothesline
#f2f2e4



Grove Orange
#f68526



Petal
#f7c2a1



Pebble
#e9cb99



Soil
#484443
Stone
#7c8185

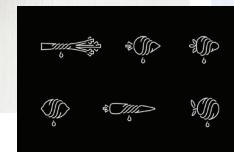
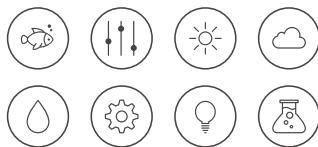


Pond
#a9c7c7

Fresh and Vibrant

HARVEST STORIES

Active, energetic, and humanist, this style highlights food with a slight focus on cooking - the ultimate result of gardening.



STEEL
#7c8185



CHARCOAL
#484443



GINGER
#ebefd4



GROVE
ORANGE
#f68526



PAPAYA
#f38363



KALE
#4a6637



GREEN APPLE
#68b045

WALSHEIM PRO REGULAR

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WALSHEIM PRO MEDIUM

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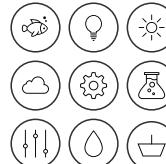
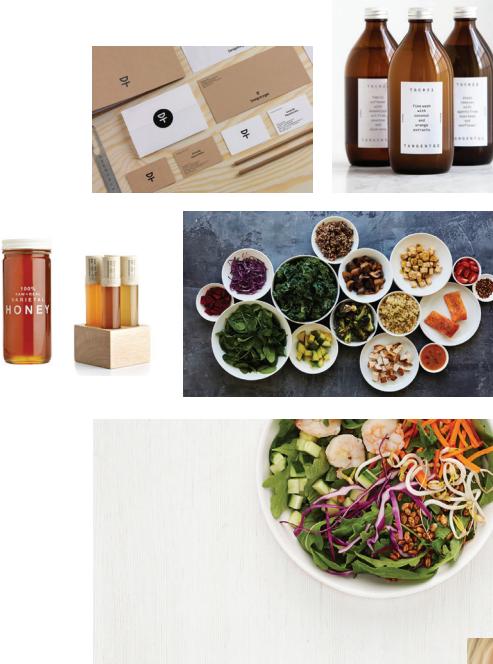
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Pure and Simple

PERFECTLY DESIGNED

Minimal, pared-back, and clean, this direction turns the dial up on health, clean eating, organic lifestyle, and removing excess, with a heavy focus on design.



SCANDIA REGULAR

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0123456789



Midnight
#333030



Slate
#68646e



Sprig
#68b045



Natural
#e6d8b8



Twine
#f2f2ef

SCANDIA MEDIUM

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0123456789



Evergreen #456632 Papaya #f38363 Grove Orange #fc8620

Gardening designed for your home.

Lots of white space, friendly typography, and a refined color palette of black, greens, and a mix of both warm and cool neutrals with highlights of orange balance high-end design with approachability. Photos with dark or white backgrounds and full-frame close-ups of plants create a dramatic but natural scene.

**Design an
intuitive system.**

Create a World

- Build a consistent visual language that the user can understand.
- Create hierarchy to move the user through content efficiently.
- Use design elements to draw attention to the most important pieces of content.

Add Impact

- Make the most out of the assets you create.
- Drive home your point with clear calls to action.

Things to Remember

Simple > Complex

The details are
key to a good
user experience.

**Bring others along
for the ride.**

**Be respectful
of the user.**

Assignment 2

Personal Portfolio

Make a portfolio website for yourself.
It must include a home page, an about page,
a project list, and at least three projects.

Due November 11

Design Challenge

Start thinking about your goals for your portfolio website and document your process.

- Define your audience and consider why they're at your website.
- Create a sitemap of your website.
- Create a content inventory.