

QUIZ

Which might be a good use for ChatGPT in customer service?

Handling customer complaints

Building customer relationships

Resolving conflicts

Answering common questions



Correct!

ChatGPT can be used for simple data analysis by:

Creating graphs based on input

Doing calculations about satisfaction scores

Plotting information on a curve

Summarizing large amounts of text and finding themes



Correct!

How might ChatGPT be best integrated into a sales funnel?

Creating custom discounts

Closing deals

Receiving customer payment information

Initially reaching out to potential leads



Correct!

How might a writer best leverage ChatGPT in their work?

Using ChatGPT to identify plot holes in their novel

Using ChatGPT to generate outlines, prompts, and ideas



Correct!

Using ChatGPT to write whole books

Using ChatGPT to create complex character interactions

Which is true of ChatGPT's capabilities:

ChatGPT always provides correct information and is a trusted source

It will always warn the user when it is unable to correctly answer a question

It always has the potential to produce inaccurate information



Correct!

ChatGPT always produces false information to be used for fiction only

Which is NOT a good way for programmers to use ChatGPT?

Creating complex algorithms



Correct!

Generating code comments

Writing simple code snippets

Explaining error messages

Which might be a good strategy for using ChatGPT for social media?

Designing complex media campaigns

Managing a social community

Writing a first draft of social media posts



Correct!

Automatically posting generated content