

ALISON BARBER

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GitHub: <https://github.com/ARBarber0510> | Portfolio: <https://arbarber0510.github.io/portfolio/>

SUMMARY

Full Stack Web Developer with a background in Hospitality with an emphasis in customer and client relations. Known for creativity, analytical skills, and quick adaptability. Recently earned a certificate in full stack web development from Northwestern University, with newly developed skills in CSS, JavaScript, Node.js, and responsive web design.

TECHNICAL SKILLS

Languages: HTML5, CSS3, JavaScript, APIs, Node.js | **Applications:** Bootstrap, jQuery, PureCSS, Moment.js, Popper.js

PROJECTS

Picniq |

GitHub: <https://github.com/JPBrickhouse/Picniq> |

Deployed Project: <https://jpbrickhouse.github.io/Picniq/>

- This app provides user with closest restaurants and parks to help plan a socially distanced outing.
- **Languages/Tools Used:** HTML5, CSS3, JavaScript, Bootstrap, PureCSS, Popper.js

Workday Scheduler |

GitHub: <https://github.com/ARBarber0510/workdayschedule> |

Deployed Project: <https://arbarber0510.github.io/workdayschedule/>

- This app is a daily calendar designed to allow the user to save their hourly schedule for each day.
- **Languages/Tools Used:** HTML5, CSS3, JavaScript, Moment.js

Password Generator |

Link to GitHub: <https://arbarber0510.github.io/passwordgenerator/> |

Deployed Project: <https://github.com/ARBarber0510/passwordgenerator>

This site is a random password generator, which provides result based on the user's choice of specific character criteria.

- **Languages/Tools Used:** HTML5, CSS3, JavaScript

EXPERIENCE

Group Reservations Coordinator Hyatt Regency Chicago

2018 – 2020

Chicago, IL

In house liaison between client meeting planners and hotel rooms division. Responsible for building and managing group reservations blocks & websites, setting up billing, and ensuring all requests made by guests deemed Very Important Persons (VIP) are met.

Key Accomplishments:

- Received employee of the month award in October 2018 for exemplary work on managing the group website, billing, and communication of a large-scale event with up to 5,000 attendees.
- Maintaining 100% client satisfaction in reservation process-based questions in Quarter Three of 2018 per the hotels' NPS scores.

Reservations Coordinator
Hyatt Lodge on McDonald's Campus

2017 - 2018
Oak Brook, IL

Relocated to Chicago area and hired to build and manage group blocks, volume account rates, and contracted discounted rates for Hyatt's many business partners. In addition to reservation management, maintained strong relationships with the hotel's owners, clients, and third-party event planners and vendors.

Key Accomplishments:

- Receiving the employee of the month award in May 2018, for successfully managing all group blocks in Quarter One of 2018.

Event Concierge
Hyatt Regency St. Louis at the Arch

2017 – 2017
Saint Louis, MO

Promoted to Event Concierge where main purpose was to assist the Event Planning Managers and Event Sales Managers while their groups were in house, act as an on – site contact for the meeting planners and VIP clients, and assist the back of house departments as it related to the events taking place.

Group Sales Coordinator
Hyatt Regency St. Louis at the Arch

2015 – 2017
Saint Louis, MO

Promoted to Group Sales Coordinator where responsibilities include building and managing group blocks and Passkey links, obtaining rooming lists and maintaining all changes, and coordinating with group contacts in relation to reservations.

Front Desk Agent
Hyatt Regency St. Louis at the Arch

2014 – 2015
Saint Louis, MO

Hired into a full-time front desk position in August 2014 and immediately trained on both Opera and Reserve computers systems. Responsibilities included providing authentic hospitality to all hotel guests, ensuring method of payments are properly applied to all group accounts and reservations, enrolling guests into Hyatt's Gold Passport program, and increasing hotel revenue through room upsells.

Food and Beverage Intern
Hyatt Regency St. Louis at the Arch

2014 – 2014
Saint Louis, MO

First hired as a cashier for In Room Dining. Responsibilities included placing all room service orders, checking daily inventory, and ensuring all amenities were delivered and received by guests. Then transferred to host position at the Brewhouse Restaurant. Responsible for greeting and seating all restaurant guests while managing traffic to ensure that server staff were not overwhelmed during high volume periods.

EDUCATION

Northwestern University, Evanston, IL
Full Stack Web Development, Coding Boot Camp, 2020

University of Missouri, Columbia, MO
Bachelor of Science, Hospitality Management, Event and Meeting Planning, 2014