

# Privacy Policy for AR Akron Services

**Last updated:** May 20, 2025

**AR Akron Services** is committed to protecting the privacy of its website visitors and users. This Privacy Policy ("Policy") describes how we collect, use, process, and protect your personal data. We fully comply with the European Union's General Data Protection Regulation (GDPR).

## 1. Data We Collect

We collect personal data that you voluntarily provide to us, primarily through the contact form on our website. This may include:

- **Name**
- **Email**
- **Message** (content of your communication)

We do not collect sensitive personal data.

## 2. Purpose of Data Collection

We collect and process your personal data exclusively for the following purposes:

- **Communication:** To respond to your inquiries, comments, or requests submitted via the contact form.
- **Service Provision:** To discuss and provide the services you have requested (website development, web applications, blogs).
- **Service Improvement:** To better understand the needs of our users and improve our services and website.

## 3. Legal Basis for Processing

The legal basis for processing your personal data is:

- **Consent:** When you complete the contact form, you provide us with your consent to process your data for the purpose of responding to your request.
- **Legitimate Interest:** We have a legitimate interest in processing your data to effectively manage communications and provide the requested services.

## 4. Data Recipients

Your personal data is not shared, sold, or rented to third parties for marketing purposes. It may only be shared with authorized AR Akron Services personnel who are necessary for the fulfillment of the above purposes and who are bound by confidentiality clauses.

We may use third-party service providers (e.g., website hosting services, email sending services) who may have access to your data, but only to the extent necessary for the provision of their services and always under strict contractual obligations for data protection.

## 5. Data Retention Period

We retain your personal data for as long as necessary to fulfill the purposes for which it was collected, unless a longer retention period is required or permitted by law.

## 6. Your Rights

In accordance with the GDPR, you have the following rights regarding your personal data:

- **Right to Access:** To request a copy of the personal data we hold about you.
- **Right to Rectification:** To request the correction of inaccurate or incomplete data.
- **Right to Erasure ("Right to be Forgotten"):** To request the deletion of your personal data, under certain conditions.
- **Right to Restriction of Processing:** To request the restriction of the processing of your data, under certain conditions.
- **Right to Data Portability:** To receive your data in a structured, commonly used, and machine-readable format and to transmit it to another controller.
- **Right to Object:** To object to the processing of your personal data, under certain conditions.
- **Right to Withdraw Consent:** To withdraw your consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal.

To exercise any of these rights, please contact us using the contact details provided in Section 8.

## 7. Data Security

AR Akron Services takes all necessary technical and organizational measures to protect your personal data from unauthorized access, use, disclosure, alteration, or destruction. However, no method of transmission over the Internet or method of electronic storage is 100% secure.

## 8. Contact and Complaints

If you have any questions about this Policy or our data protection practices, please contact us:

- **Phone:** +30 698 366 1460
- **Email:** [akronservices@mail.com](mailto:akronservices@mail.com)
- **Address:** Griva Digeni 2, 17342 Ag. Dimitrios, Attica, Greece

You also have the right to lodge a complaint with the Hellenic Data Protection Authority (HDPa) if you believe your rights have been violated.

## 9. Changes to the Policy

We may update this Privacy Policy from time to time. The revised Policy will be posted on our website with the last updated date. We encourage you to review it periodically for any changes.