

News sentiment analysis

Project Proposal for NLP Course, Winter 2023

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Abstract

We introduce the Project topic and present our goals. Sentiment analysis task is described, as well as the elements of data processing. We present the overview of State-of-the-art machine learning models used in this task and its possible extensions. Selected explainable artificial intelligence algorithms used in natural language processing are described. We share the results of the preliminary exploratory data analysis. Lastly, we propose a solution to the project task.

1 Introduction

Sentiment analysis is a natural language processing task that determines the emotional tone or sentiment expressed in a text. It typically categorizes the sentiment as positive, negative, or neutral. The project aims to assess the sentiment analysis of news articles from the STA database. We want to be able to bring out the sentiment for the entire news, for parts of it, and for the various issues mentioned, providing more detailed insights. We prepared an overview of state-of-the-art techniques for performing sentiment analysis tasks, mainly focusing on news sentiment analysis. We also covered techniques for explainable artificial intelligence, which we plan to use in our project next to other visualizations of obtained predictions. We have Slovenian and English-language news, for which we performed preliminary exploratory data analysis. We described the potential risks and proposed our approach to the project, which includes annotation of the data, at least for the test set, applying the pre-trained model for En-

glish news, evaluating our results, and making visualizations, which will also include explainability techniques. We have suggested things that can be done under the second project, but this will be addressed more in the future.

1.1 Project goal

This project is centered on performing sentiment analysis on the text of news articles. In our case, the data comes from Slovenian Press Agency (STA). We aim to deliver a set of tools that make analysis of sentiment in various scenarios feasible. The main goal is to propose a solution, that works for whole articles, its parts, and moreover, can assess polarity towards different issues mentioned automatically. The project will involve leveraging methods from the field of explanatory artificial intelligence to provide reasoning for predictions of models. The project might be extended in various ways in the future, to cover other valuable use cases - this is discussed in the last paragraph of the *Solution concept*. The last stage of this project encompasses the creation of reports, which will hopefully showcase the true importance and business value that our proposed solution might bring to a press agency using it.

1.2 Project significance

Nowadays, the amount of data in many companies, for instance, e-commerce companies or particularly important for us press agencies is flooded with an enormous amount of data, which manual analysis performed by humans is impossible due to its time consumption. Leveraging current state-of-the-art in Natural Language Processing might bring a business that cannot be overestimated. Artificial intelligence might help journalists to un-

derstand better, what makes an article good, and therefore bring more readers along with bigger income for the agency. It will be possible to compare the style in which articles of a given category are written. Insights driven from a big volume of data may serve as an input while making business strategic decisions. Such a tool of neutral, automatic sentiment analysis can moreover help in writing news articles, that are unbiased, free of opinion-forming traits. This can be crucial when the objectiveness of the news described is a priority.

2 Literature review

2.1 Sentiment analysis

In (Wankhade et al., 2022), we can find possible current approaches to the task of sentiment analysis. Sentiment analysis could be applied on several levels. Those are document level, sentence level, phrase level, and aspect level. Those approaches, in the order that they are mentioned, gradually become more and more fine-grained. The document-level analysis is applied to a whole document and sentence-level to each sentence. Phrase-level sentiment analysis is mining opinion within a single sentence, where one phrase could consist of single or multiple aspects. Finally, aspect-level sentiment analysis is considered, which can deal with mixed opinions about a particular thing (e.g., a service) within a single sentence and becomes crucial when one aspect is criticized whereas another is praised.

(Birjali et al., 2021) discusses a generic process of sentiment analysis. As described, one can distinguish three elements of data processing: Text Preprocessing, Feature Extraction, and Feature Selection. The data preprocessing step is supposed to improve the data quality by correcting spelling and grammatical errors and, in this way, reducing the noise. Secondly, as pointed out, many words do not impact text polarity and should be removed to reduce the data dimensionality. Dispensable words include articles, prepositions, punctuation, and special characters. Frequently used Python toolkits for the purpose of data preprocessing are NLTK (Bird et al., 2009) and TextBlob <https://textblob.readthedocs.io/en/dev/>. The survey distinguishes common tasks in the preprocessing stage: tokenization, stop word removal, Part-of-Speech tagging, and lemmatization. The next discussed step is Feature extraction, with its im-

portance in the context of sentiment analysis explicitly highlighted. This task aims to extract valuable information, such as words that express sentiment. From the sentiment analysis perspective, the following features are used: Terms presence and frequency, Parts-of-Speech (PoS) tags, Opinion words and phrases, and Negations. Terms presence and frequency are general tools for information retrieval. PoS is helpful as many methods rely on adjectives in opinion mining. Opinion words and phrases are commonly used to express opinions, and lastly, the negation words (opinion shifters), e.g., not, never, and cannot. At the end of preprocessing, there is Feature selection, which could be categorized into lexicon-based and statistical methods. The first one involves human work, and even though it can offer high-quality results, creating such a lexicon (or just its core to create a basis for expanding it by synonyms) is time-consuming and costly. The lexicon is supposed to be a base for the feature set of words with strong sentiment. The latter category comprises various approaches, from applying statistical measures to leveraging machine learning models.

(Birjali et al., 2021) mentions challenges in sentiment analysis. Those include sarcasm detection (when someone is saying or writing the opposite of what they mean), negation handling (which also reverses the polarity), word sense disambiguation (word meaning depending on a context), low-resource languages (when there was poor research done so far in this language and therefore there is a lack of linguistic resources, e.g., labeled datasets).

Aspect-based sentiment analysis comprises the following tasks: identification of aspect terms, aspect categories, opinion terms, and sentiment polarities (Zhang et al., 2023). The important aspect term extraction (ATE) task aims to extract all mentioned aspect terms in the given text, which allows us to apply the subsequent task (sentiment classification) at a more fine-grained scale than the sentence level. (Liu et al., 2020) provides an overview of state-of-the-art deep learning approaches to aspect-based sentiment analysis with their evaluation on selected datasets.

The binary (or tertiary) sentiment analysis task can be extended to a more fine-grained scale. There are available datasets with multi-level annotations. Another extension regards multilabel classification. In that case, one sentence can have multiple different sentiments. An example of such

a dataset is the *Go emotions* dataset (Demszky et al., 2020), which includes 58,000 English Reddit comments labeled for 27 emotion categories or Neutral.

The major part of the available pre-trained models was trained using English datasets. Multilingual models, trained on datasets of texts in different languages, are becoming more popular. Because most of the data available is in Slovenian, we tried to find a model pre-trained on documents in this language. A Slovenian NLP Benchmark is available at <https://slobench.cjvt.si/> but lacks a sentiment analysis task. We found a model pre-trained on Croatian News with metadata referring to the Slovenian language. The model is available at <https://huggingface.co/FFZG-cleopatra/Croatian-Document-News-Sentiment-Classifer>, but it may have low quality, as it is community-based.

Although pre-trained models for sentiment analysis in Slovenian are not widely accessible, there exist datasets of sentiment annotated news corpus (Bučar et al., 2018) and aspect-based sentiment news corpus (Žitnik, 2019). Both datasets are publicly available. The sentiment-annotated news corpus consists of 250,000 documents with automatically detected sentiment annotation and 10,000 documents with manually detected sentiment at document, paragraph, and sentence levels. The aspect-based sentiment news corpus comprises 837 documents with 31,000 manually tagged named entities and 5-level sentiment annotation for each entity.

2.2 Explainable artificial intelligence

Explainable Artificial Intelligence (XAI) is a set of techniques enabling the interpretation of deep learning models. XAI is an emerging scientific field of research. Nevertheless, several open-source projects, like captum (Kokhlikyan et al., 2020) or dalex (Baniecki et al., 2021), were created to implement the most popular explanation algorithms and make them compatible with the most popular machine learning frameworks. Unfortunately, most XAI algorithms are domain-specific and work only with tabular or image data. However, few methods are model-agnostic, or their underlying assumptions are satisfied for NLP models.

In the context of Natural Language Processing

Legend: ■ Negative □ Neutral ■ Positive

True Label	Predicted Label	Attribution Label	Attribution Score	Word Importance
pos	pos (0.96)	pos	1.29	it was a fantastic performance ! #pad
pos	pos (0.87)	pos	1.56	best film ever #pad #pad #pad #pad
pos	pos (0.92)	pos	1.14	such a great show ! #pad #pad
neg	neg (0.29)	pos	-1.11	it was a horrible movie #pad #pad
neg	neg (0.22)	pos	-1.03	i 've never watched something as bad
neg	neg (0.07)	pos	-0.84	that is a terrible movie . #pad

Figure 1: Example of word importance obtained by using the Integrated Gradients. Source: https://github.com/pytorch/captum/blob/master/tutorials/IMDB_TorchText_Interpret.ipynb.

and Sentiment Analysis, XAI algorithms can be used to evaluate word importance in a given model prediction. They indicate which words attribute to positive or negative prediction and to what extent. To illustrate this capability, we included sample output an algorithm in figure 1.

Most deep-learning models use gradient learning. This is exploited in the Integrated Gradients method (Sundararajan et al., 2017). The algorithm provides a way to measure feature importance by integrating the model’s gradients with respect to the input features over a path from a baseline or reference input to the actual input. More precisely, Integrated Gradients work as follows:

- Choose a baseline or reference input, typically an input with zero influence on the prediction. For explaining NLP models, usually, the padding token acts as a baseline.
- Define a path from the baseline to the actual input in the feature space. The path consists of a sequence of input vectors. For NLP tasks, this step is executed in embedding space.
- Compute the gradients of the model’s prediction with respect to the input features along this path.
- Integrate these gradients over the path to calculate the attribution values for each feature. These attribution values represent the contribution of each feature to the model’s prediction. Afterward, it is required to sum the attribution scores across all embedding dimensions for each word/token to attain a word/token level attribution score.

Another framework suitable for explaining NLP models is Local Interpretable Model-agnostic Explanations (LIME) (Ribeiro et al., 2016). The main idea behind this algorithm is to approximate the model decision boundary locally, in the neighborhood of an explained instance, by the interpretable surrogate model, for example, logistic regression. The surrogate model is then interpreted instead of the black-box deep learning model. The key challenge is to sample from the neighborhood of an instance. It is done by perturbing features of the instance. For NLP tasks, perturbation is done by removing words/tokens from the text or substituting a padding token.

An idea of explainability by concept was introduced in the Testing with Concept Activation Vectors (TCAV) framework (Kim et al., 2018). To explain the model, a set of concepts must be prepared. These concepts can be specific to the model’s domain, such as “stripes” in images or “positive sentiment” in natural language processing. The concept dataset consists of instances with specific concepts, such as texts representing positive sentiment. Then, TCAV computes Concept Activation Vectors (CAVs) to measure the sensitivity of a model to these predefined concepts. CAVs are obtained by perturbing input data along the concept’s direction and observing the model’s responses. High CAV values indicate that the model is sensitive to the concept, while low values suggest that the concept has little influence on the model’s predictions. The TCAV score quantifies the extent to which a model’s decision is consistent with a predefined concept. It is calculated by comparing the CAVs of the concept to the gradient of the model’s prediction with respect to the concept. A high TCAV score indicates a strong association between the concept and the model’s output for a particular instance. The advantage of this method is the ability to customize the idea of a concept, which is helpful in the case of this project, as we can define different sets corresponding to different viewpoints on sentiment.

3 Dataset

3.1 Data description

In our work, we used data from the STA database, available by API access. The API allows you to list the IDs of the news from a given day and to retrieve the news text and its metadata based on the selected ID. The news is mostly in Slovenian, but

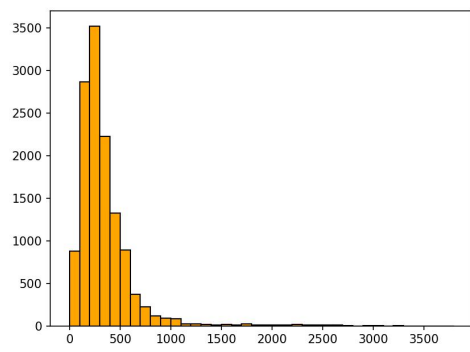
English news is also available. The most important metadata that is stored are:

- authors of the news,
- headline,
- categories of the news,
- list of keywords,
- priority (1-6),
- places (including country and city),
- timestamp of the creation of the news.

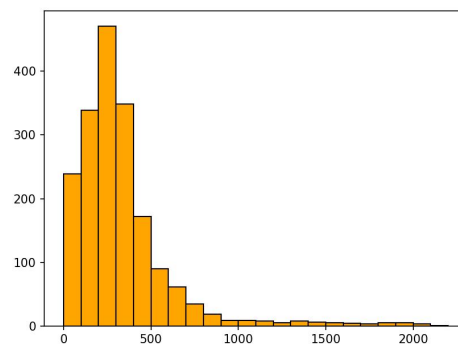
Data is returned in JSON format. The authors of the news are represented only by their initials, and in the case of more than one author (which is a rather common case), they are separated by a slash. The headers are of type String and provide essential information about the content they precede. Categories are returned in a list of 2-characters Strings format, as one news can contain more than one category. There are 20 different categories for Slovenian news; among them, we find Kultura (Culture); Napovedi dogodkov (Schedule of Events); Mednarodna politika (International politics); Slovensko gospodarstvo (Slovenian economy); Šport (Sport), and others. For English, there are eight categories: Advisory; Arts and Culture; Around Slovenia; Business, Finance and Economy; Health, environment, science; Politics; Roundup; Schedule of Events and Sports. The list of keywords provides a more granular definition than the category. Priority means how prioritized news is, whereas four means ordinary news. Places is a list of places the news mainly concerns; it includes country, city, and codes of the country. The timestamp is in Integer format; it is in UNIX format and represents the specific date and time of the news creation.

3.2 Preliminary exploratory data analysis

We downloaded data from 2 months (September and October 2023) and prepared exploratory data analysis (EDA) based on this period. It contains 12852 Slovenian news and 1912 English news. Figure 2 shows the number of used words in the news. For both Slovenian and English, more than 85% of news has less than 500 words, but there are some outliers in the data, and some news had more than 2000 words or even 3000 words for Slovenian. Figure 3 represents the number of sentences

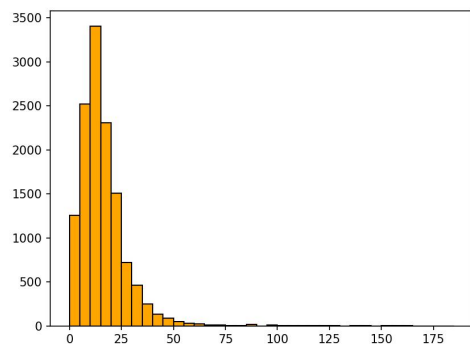


(a)

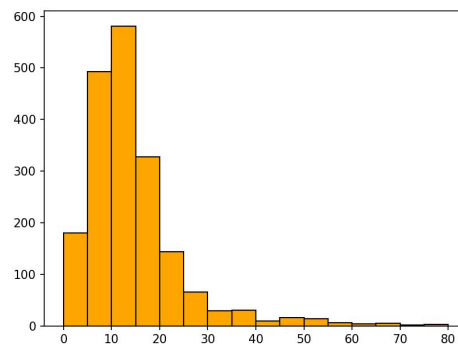


(b)

Figure 2: Number of used words in each news for (a) Slovenian and (b) English. It was calculated based on spaces in every news.

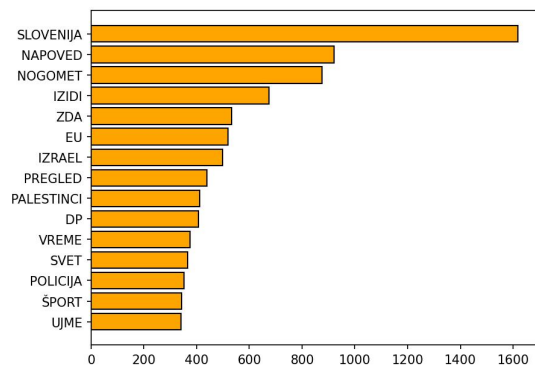


(a)

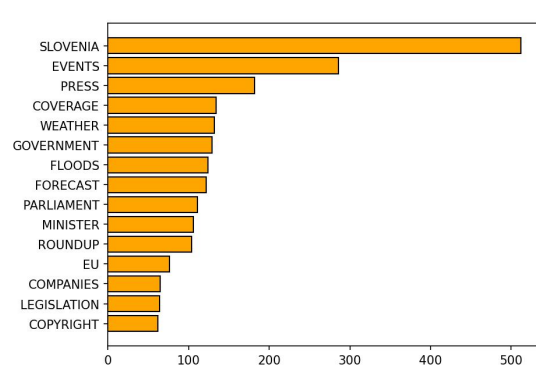


(b)

Figure 3: Number of sentences in each news for (a) Slovenian and (b) English. It was calculated with the `sent_tokenize` function from the Python package `nltk.tokenize`.



(a)



(b)

Figure 4: Most common keywords in news for (a) Slovenian and (b) English

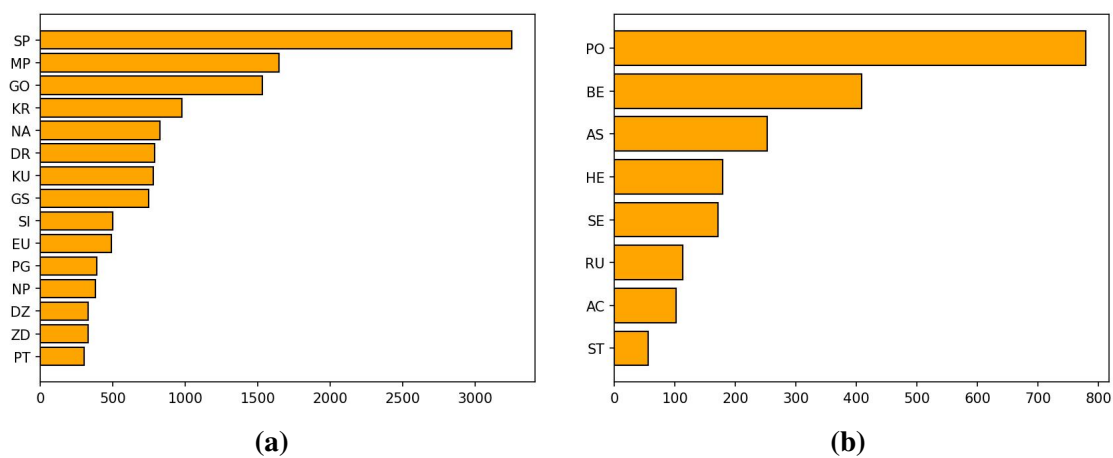


Figure 5: Categories of (a) Slovenian, (b) English news

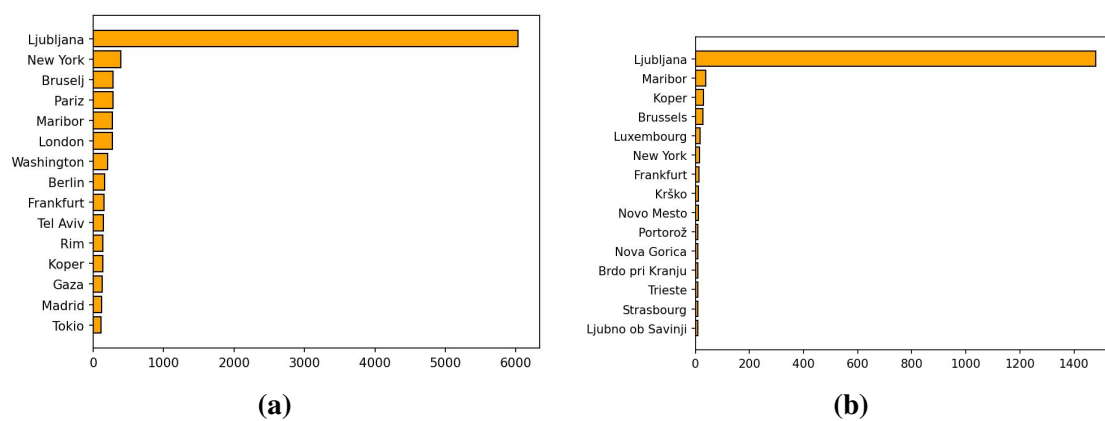


Figure 6: Cities concerned with (a) Slovenian, (b) English news

in the news. The distribution is very similar to that for the words. More than 90% of the news had less than 30 sentences. Again, we can observe outliers in the data, especially for Slovenian news, where an article had exactly 178 sentences. Figure 4 shows the most common keywords of the news. We can see that the most significant number of news relate to Slovenia, regardless of the language. Other common news topics are napoved (forecast), nogomet (football), izidi (results), zda (weather), EU for Slovenian, and events, press, coverage, weather, government for English. Figure 5 shows both languages' most common news categories. We can see that for Slovenian news, the SP (Šport, "Sport"), MP (Mednarodna politika, "International politics"), and GO (Slovensko gospodarstvo, "Slovenian economy") categories prevail. For English, most news is in PO (Politics), BE (Business, Finance and Economy), and AS (Around Slovenia) categories. In data, we also have information about the places the news concerns. Figure 6 shows how much news is about a particular locality. For both languages, the most news concern is Ljubljana, the capital of Slovenia. Interestingly, the top 3 cities concerned with English news are Slovenian, and this is not the case with Slovenian news.

4 Solution concept

The STA dataset (articles from Slovenian Press Agency), which we will be using, has no annotated data. This means we have news available, but they do not contain information about their sentiment. We plan to annotate the data manually, at least for the test set, to calculate the performance of the proposed final solution. However, regarding training, we plan to start by using existing pre-trained models and test how good they are without fine-tuning. In case of poor performance of such models, we'll need to annotate data for a train set and fine-tune models or use other available annotated dataset that is domain-specific; in our case, we'll need a dataset with news. For this reason, we will start working only on English news, as we can annotate such data ourselves and better understand the results of predictions or XAI.

We'll have to face the problem of too long news. Typically, a transformer model will have a maximum input size of 512 tokens. We propose two solutions for that problem. The first focuses on splitting long news into parts, performing senti-

ment analysis on these parts, and then combining them to get one output. The second one is to use an additional model that will summarize every piece of news to make them smaller and applicable for our use.

As per the project description, we aim to satisfy the requirement of creating a solution capable of providing sentiment analysis of whole articles, their parts, and the different issues mentioned within them. We conducted research and initially selected two separate models that would allow us to possibly satisfy both. SiBERT - English-Language Sentiment Classification (Hartman et al., 2023) leveraged to provide sentiment analysis for articles and their fragments. Selected due to its remarkable performance and the variety of data it was trained on, which gives us hope it will work on the news articles fed to the model. Additionally on average, SiBERTa outperforms a DistilBERT-based (?) model (which is solely fine-tuned on the popular SST-2 data set) by more than 15 percentage points (78.1 vs. 93.2 percent, see table below). DeBERTa for aspect-based sentiment analysis (Yang and Li, 2022) is our choice when it comes to providing analysis of different issues mentioned in the article. This model seems to be the most prominent openly available pre-trained candidate. This model is fine-tuned with 180k examples for the ABSA datasets (including augmented data). Selecting DeBERTa as the backbone model for fine-tuning to ABSA tasks seems reasonable, as DeBERTa outperforms RoBERTa on a majority of NLU tasks with 80GB training data (Sanh et al., 2019).

We plan to prepare some interesting visualizations with obtained sentiment predictions, which might be business-useful. For example, we will examine whether sentiment changes over time. We also propose to perform XAI on top of our predictions using Captum. Such an explanation of the predictions could help write more toned-down news if a situation requires it. Also, we could check what words influence the sentiment in different categories or for other authors. XAI methods and other visualizations enable us to provide qualitative along with the quantitative result on labeled test set.

We believe that using Slovenian news could be the focus of the second project. After seeing the performance of models for English languages, we could try to apply something similar to Slovenian

news. Also, it could be tested by trying multilingual models. Eventually, for the second project, we think about adding emotions or extended scales of emotions for our predictions.

Contribution

Team member	Tasks
Jakub Koziel	SOTA in sentiment analysis task, solution concept
Jakub Lis	Data description, preliminary exploratory data analysis, solution concept
Bartosz Sawicki	Explainable artificial intelligence overview, solution concept

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Rebuttal

Many thanks to our reviewers for providing us with valuable feedback and helping us, to achieve in this project something remarkable! The reviews were very insightful and we are also glad, that our efforts did not go unnoticed. We were happy to read all the strong points of our work highlighted. Below we refer only to the weak points mentioned or suggestions, providing our response which sometimes is also the outcome of a discussion with the team that was reviewing us.

Review rebuttal - Team 1

Weak point/Suggestion	Our response
Lack of sections such as Research Questions, Hypotheses or Significance of the Project	It is a valuable suggestion. These issues were considered in our proposal, but highlighting them can indeed bring more value. We added sections Project goal and Project Significance to our proposal as we find them more suitable to the problem tackled in this work.
Maybe slightly more emphasis could be put on the state-of-the-art methods. Although they are mentioned (e.g. SiEBERT and DeBERTa), their architecture and results are not deeply discussed.	Although for us it does not seem necessary to put those details in such a document (like describing the specifics of chosen pre-trained models), giving a few more information about those models could indeed reassure the decision of selecting exactly these architectures in the eyes of the reader. At this stage, we aimed to get to know as many options as possible and not go too deep into details until we know which model will be the final one used. We provided more performance details to give legitimacy in the eyes of the reader to the choice we made. Additional information about model performance was added to the Solution concept description, to sections respective to each important for us model.
As suggested in the paper, explore different XAI techniques in sentiment analysis, as they might give interesting insights into the contribution of parts of texts to the predictions.	Those suggestions are already described and stated in our proposal in Section: 4 Solution concept
A more detailed discussion of the limitations, such as the challenges in interpreting complex human emotions and sentiments in news, would strengthen the paper.	We have discussed the current challenges of sentiment analysis in the literature review: "(Birjali et al., 2021) mentions challenges in sentiment analysis. Those include sarcasm detection (when someone is saying or writing the opposite of what they mean), negation handling (which also reverses the polarity), word sense disambiguation (word meaning depending on a context), low-resource languages (when there was poor research done so far in this language and therefore there is a lack of linguistic resources, e.g., labelled datasets)". Interpreting complex human emotions is by far not the subject of this work. So in the first part of the comment, we have this covered and discussed (e.g. the fact that the Slovenian language could be classified as the low-resource one). And this doesn't seem to be a limitation of our proposed approach.

Review rebuttal - Team 6

Weak point/Suggestion	Our response
No clear hypothesis was stated nor research questions	We addressed this issue in the review rebuttal for team 1
Lack of description of a measure of models' performance	We can add ideas, on how we will measure the performance of our models. But we didn't provide this explicitly, as we will stick to standard measures used in sentiment analysis tasks. Therefore, we didn't feel like this was necessary at this stage (proposal). We have provided, that we will take care of both: qualitative - we explained we will use XAI for this. Quantitative - we will create a test set. Which suggests how models will be evaluated. (and we thought that this suffices information about this at this stage). We will provide more details in the final version of the report.
The dataset could be described in more detail, what the STA database is etc.	The EDA is just preliminary and will be deepened in the next stage. We included information on what the STA database is.
Manual labelling can be difficult and time-consuming.	We fully agree with this remark, but that seems to be a very suitable option which will bring value to this project - "The end justifies the means".