



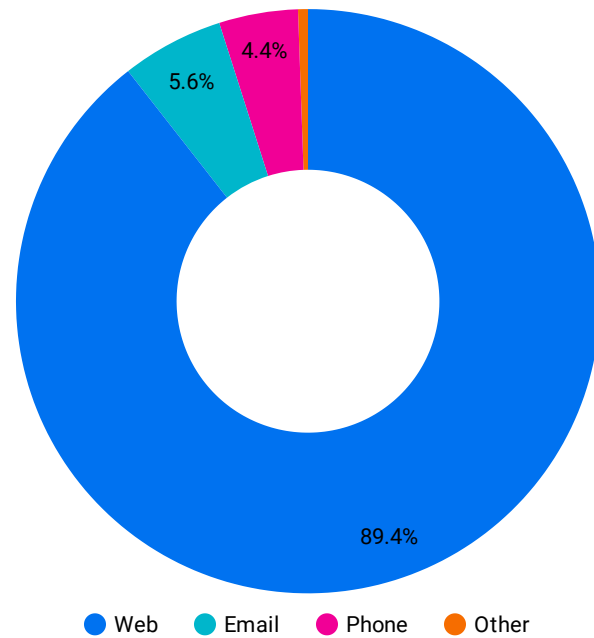
ANALYSIS OF HELP DESK TICKETS

RECORD COUNT

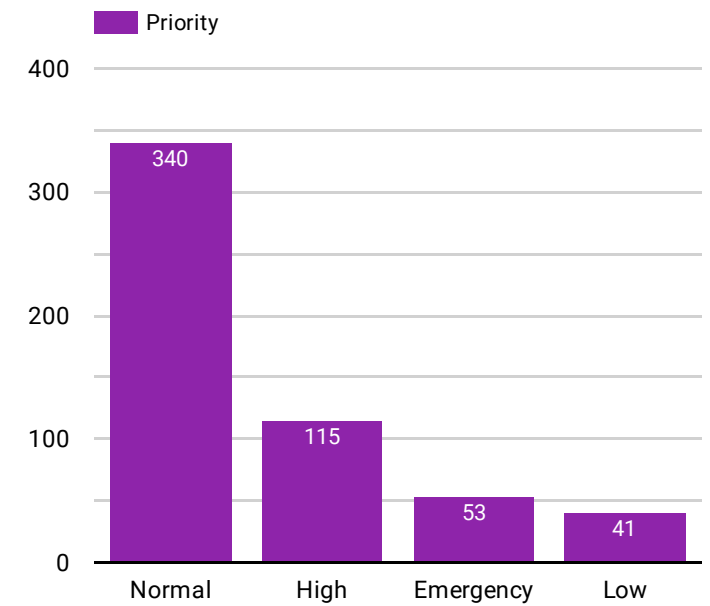
	Subject	Record C...
1.	test	3
2.	VPN accounts creation	3
3.	Dell SoppotAssist has detected a...	3
4.	Past due balance posted in Stud...	2
5.	New VPN account	2
6.	Slow performance laptop	2
7.	VPN password reset	2
8.	Slow performance and defective ...	2
9.	Person Analyzer	2

1 - 100 / 532 < >

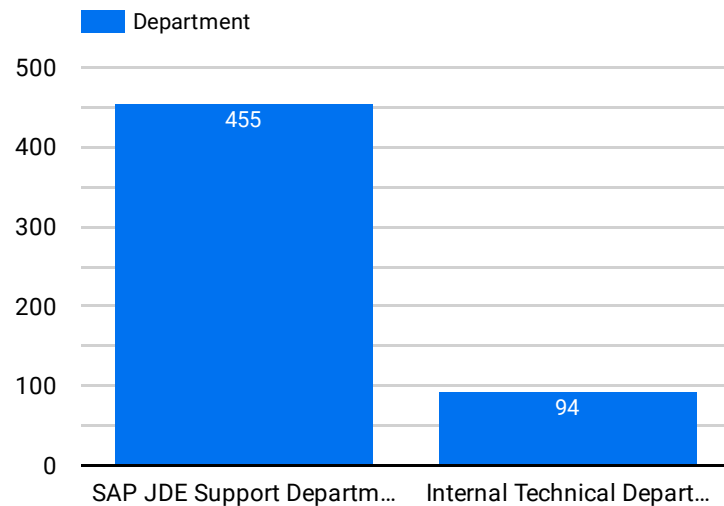
SUMMARY OF TICKET SOURCES



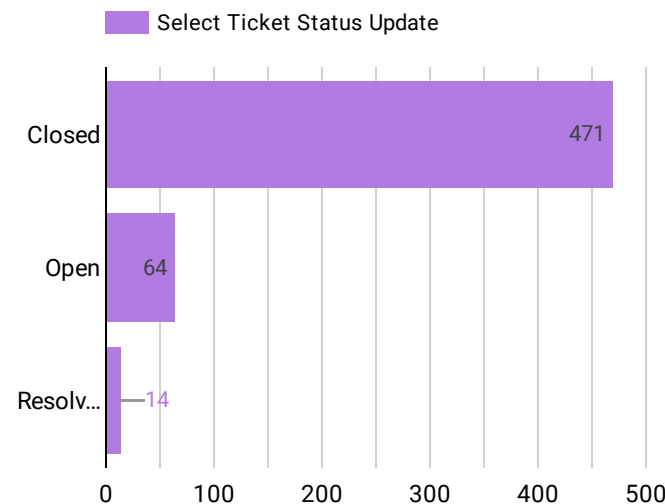
SUMMARY OF TICKET PRIORITY



TOTAL TICKETS BY DEPARTMENT



SUMMARY OF TICKET STATUS UPDATED



SUMMARY OF TICKET TYPE

