REVOLUTIONIZING THE SERVICES

SMS GATEWAYS

Citizen will receive system generated SMS

at the time:

- ✓ When Route Permit application is received.

- ✓ When citizens application for Route Permit is dispatched to RTA/PTA OR LTC.

- ✓ On 15th day from the date of receipt of the application (in case of LTC).

- ✓ On 2nd day from the date of receipt of the application (in case of RTA/PTA)

- ✓ When application for Route Permit is completed / rejected.

- ✓ When Route Permit is delivered to the citizen.
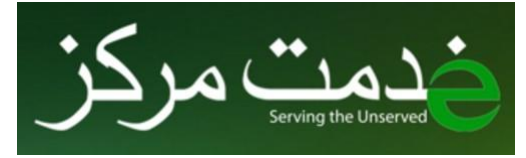
Toll free number: 0800-09100

DOCUMENTS REQUIRED

For Route Permit application in case of LTC

Sr No	Document Required	Original Required	No. of Photocopies Required	Attestation Required	Amount (Rs.)
1	Application Form	Yes	-	No	-
2	Adhesive stamps of prescribed denominations /value	Yes	-	No	
3	Affidavit (Attested by Oath Commissioner)	Yes	-	Yes	20
4	Vehicle owners CNIC	No	1	No	
5	Registration file transport vehicle	No	1	No	-
6	Valid certificate of fitness of transport vehicle	No	1	No	
7	Valid Token Tax of transport vehicle	No	1	No	-
8	Signed LTC contract (If applicable)	No	1	No	-
9	Computerization Fee	Yes	-	No	1500

NOTE: *Service delivery time is 33 working days*

A Project of
PUNJAB INFORMATION TECHONOLOGY BOARD

خدمت مرکز
Serving the Unserved

PUNJAB INFORMATION TECHNOLOGY BOARD

PITB.GOV.PK

ROUTE PERMIT

SIMPLICITY IS DIVERSITY
To provide speedy, customer centric, cost-effective and quality service to serve wider interests of citizens.

http://www.fc.punjab.gov.pk
TOLL FREE NUMBER: 0800-09100

PUNJAB GOVERNMENT INITIATIVE

There are a number of departments in the public sector which are involved in the provision of services to citizens. Each department is providing one or more service using different set of processes which may be automated or manual. In order to facilitate the public interphase with various government departments / agencies; the Chief Minister Punjab has issued directions / orders to establish public e-Khidmat Markaz. The concept is to integrate all such services under one roof from where citizens could avail unhindered and easy access to governmental services. e-Khidmat Markaz concepts to integrate fifteen governmental services under one roof for citizens, easing Citizens vs. Governmental interphase. These services include issuance of Birth Certificate, Marriage Certificate, Death Certificate, Divorce Certificate, Character Certificate, Motor Vehicle Registration, Token Tax Collection, Vehicle Transfer of Ownership, FARD, Learners Driving License, Traffic Fine Collection, Domicile Certificate, Issuance of CNIC, NADRA E-Sahulat, and Route Permit.

NOTE: *Original valid CNIC is mandatory for availing e-Khidmat Markaz services*

DOCUMENTS REQUIRED

For Route Permit application in case of PTA/RTA

Sr. No	Document Required	Original Required	No. of Photocopies Required	Attestation Required	Amount (Rs.)
1	Application Form	Yes	-	No	-
2	Adhesive stamps of prescribed denominations/ value	Yes	-	No	
3	Affidavit (Attested by Oath Commissioner)	Yes	-	Yes	20
4	CNIC	No	1	No	-
5	Registration Book of vehicle	Yes	1	No	-
6	Valid Vehicle fitness certificate	Yes	1	No	-
7	Proof of token tax paid	Yes	1	No	
8	Previous route permit (in case of fresh application of old model vehicles/In case of renewal of permit)	Yes	1	No	-
9	NOC of previous route permits from the original route permit issuing authority (In case of different district)	Yes		No	-
10	Passenger's guarantee (issued by any Insurance Company or Society)	Yes	-	No	
11	Third party risk insurance cover	Yes	-	No	-

NOTE: *Service delivery time is 4 working days*

Why e-Khidmat Markaz?

BENEFITS!!!

- ✓ Minimizing distance to access.
- ✓ Extending access to un-served groups.
- ✓ Introducing transparency, efficiency and accountability.
- ✓ Simplifying transaction procedures.
- ✓ Minimizing costs to citizens.
- ✓ Minimizing cost to government (internal efficiency)
- ✓ Increasing government revenue.
- ✓ Increased public satisfaction index
- ✓ Improving the transaction time for citizens and government
- ✓ Offering innovative services
- ✓ Modernization / adoption of best practices

APPLICATION TRACKING

Citizens can track Route Permit application via application tracking ID, through our website, Mobile App, by calling on our toll free number (0800-09100) and through our SMS Gateways (9100) as well.