



NEWSLETTER

February 7th to June 6th 2023

SERVICE PLATFORMS



151 Arazi
Record Centres
(ARCs)



59 Qanungoi
Arazi Record
Centers
(QARCs)



20 Mobile
Arazi Record
Centers
(MARCs)



Authorized
Agents

- NADRA
- E-khidmat
marakaz
- Banks



DMMs
at **7094**
Patwar Circles
of Punjab



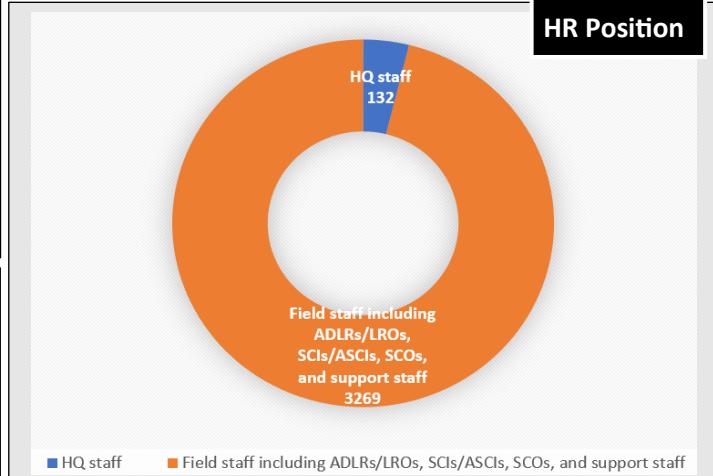
NEW DIRECTOR GENERAL PLRA ASSUMED CHARGE

Ms. Saira Omar (PAS/BS-19)
assumed charge as the ninth
DG of PLRA on February 7th.

KEY STATS

Districts: 41
Tehsils: 151
Qanoongois: 798
Mouzas: 25394
Patwar Circles: 8003
DMMs: 7094

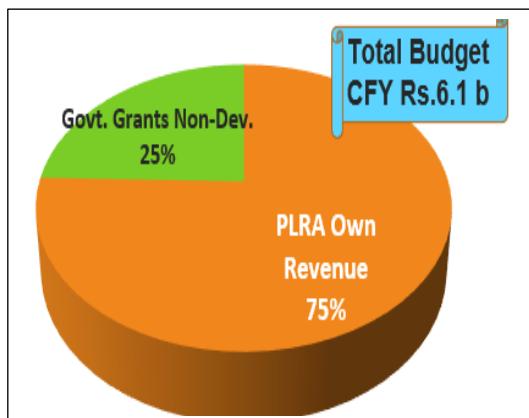
23187 (91%)
Mouzas/revenue
estates have been
notified



*Data entry of more than **25 million**
landowners has been done on
CLRMIS*

FINANCES

Sources of Funding FY 2022-23



90% of annual target PLRA revenue has
been achieved by 31st May

More than 2.3 million Fardat have been
issued (July 2022 to May 2023) with the
highest revenue through non-express
service at ARCs

More than 1.1 million Mutations have
been attested (July 2022 to May 2023)
with the highest revenue through
express service at ARCs

120 SERVICE CENTER OFFICIALS (SCOs) HAVE BEEN ELEVATED

In order to fill the vacant positions of Land Record Officers (LROs) and Assistant Service Center In-charges (ASCLs), the process of elevation of SCOs has been completed and 120 SCOs have been offered new contracts.

EXPEDITIOUS DISPOSAL OF DISCIPLINARY PROCEEDINGS

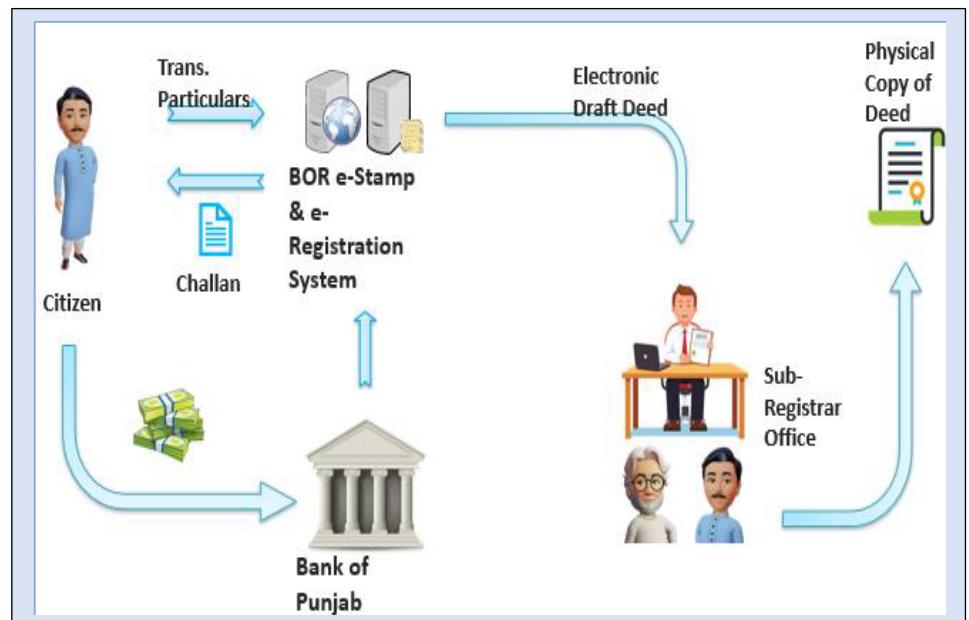
Eight employees terminated
Disciplinary action has been
taken against 38 employees in
29 proceedings concluded in
three months.

E-REGISTRATION : ELECTRONIC SYSTEM OF DEED REGISTRATION LAUNCHED



BENEFITS OF E-REGISTRATION:

- More efficient and better integrated system
- Cost reduction (both time and financial resources on storage of record)
- Improved Access, Digital Search, Global Access, Electronic Linkages
- Higher Security of Record
- Effective Performance Reporting
- Ability to Counter Pressure Groups



TRAINING SESSIONS CONDUCTED AT DIVISION LEVEL THROUGHOUT PUNJAB BY PLRA OFFICERS

PLRA trainees held training sessions at division level at all the Divisional headquarters which were attended by Commissioners, DCs, ADCRs, ACs, Sub-Registrars, Registration Branch staff, SNAs, stamp vendors, and media representatives.



Registries passed through e-registration till 6th June 2023

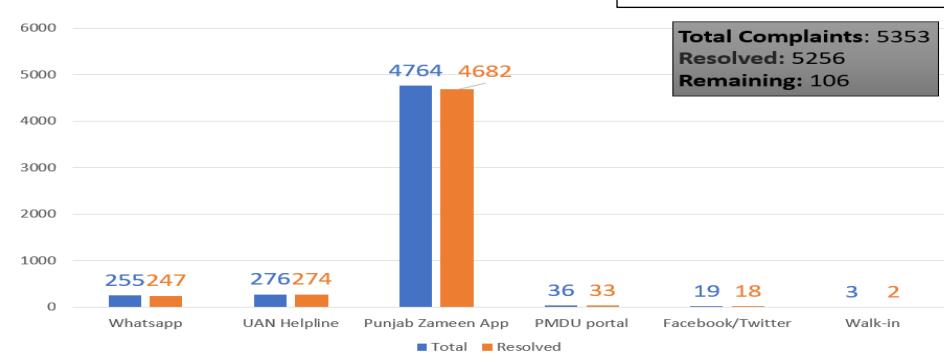
Bahwalpur	DG Khan	Rawalpindi	Sahiwal	Sargodha	Faisalabad	Gujrat	Gujranwala	Lahore	Multan
148	486	920	2657	576	227	314	370	340	931

COMPLAINTS REDRESSAL CELL

Over 98% disposal rate

5256 complaints out of 5353 complaints received through different channels (i.e. Whatsapp, UAN helpline, Zameen App, PMDU portal, social media platforms) in the past 4 months have been resolved.

Status as on June 6th, 2023

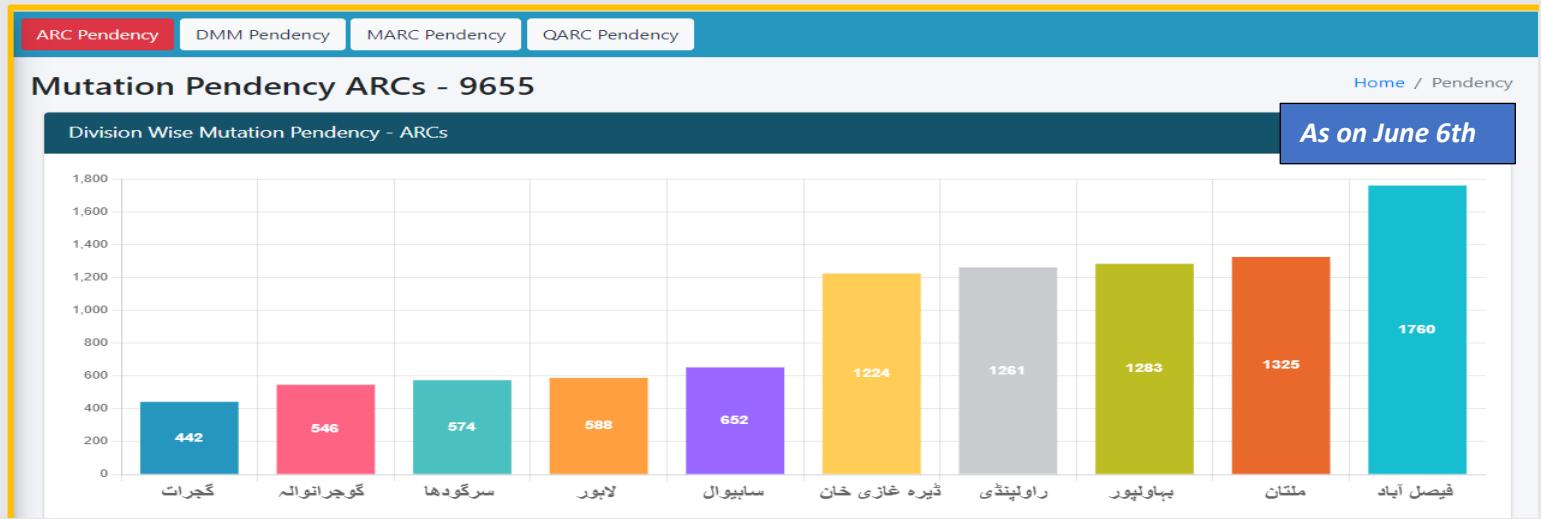


MONITORING MECHANISMS

In order to improve the monitoring mechanisms, the following initiatives have been taken: BOR Monitor APP, Mutation Pendency Dashboard, Monthly Review Meetings and Internal Audit.

Mutation Pendency Dashboard : <https://dashboard.punjabzameen.gov.pk/>

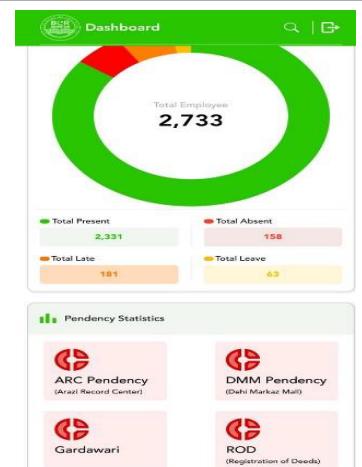
Mutation Pendency Dashboard has been set up by the IT team that provides up-to-date figures of mutation pendency at ARCs, MARCs, QARCs, and DMMs levels.



BOR MONITOR APP



App has been launched that allows Commissioners, DCs, and ACs to view staff attendance and pendency of tasks (including issuance of Fardat and processing of mutations) at each Arazi Record Center (ARCs), Mobile Arazi Record Center (MARCs), Qanoongoi Arazi Record Centers (QARCs) and Dehi Markaz Maal (DMMs).



Marked reduction in pendency

Owing to improved monitoring mechanism

Pendency of mutations has reduced from 18,154 in January 2023 to 8918 (51% reduction) by 6th of June, 2023

Pendency of blockage has reduced from 21650 in January 2023 to 15603 (28% reduction) by 6th of June, 2023.

ENTERPRISE RESOURCE PLANNING (ERP) PROJECT

Contract has been awarded to Microsoft 365 ERP. The project will be completed by January 2024

First meeting with the consultant was held on May 8th. Project will be completed by January 2024

PLRA HAS STARTED COLLECTION OF TAXES ELECTRONICALLY ON TRANSFER OF IMMOVABLE PROPERTY (TTIP) ON BEHALF OF LOCAL GOVERNMENT

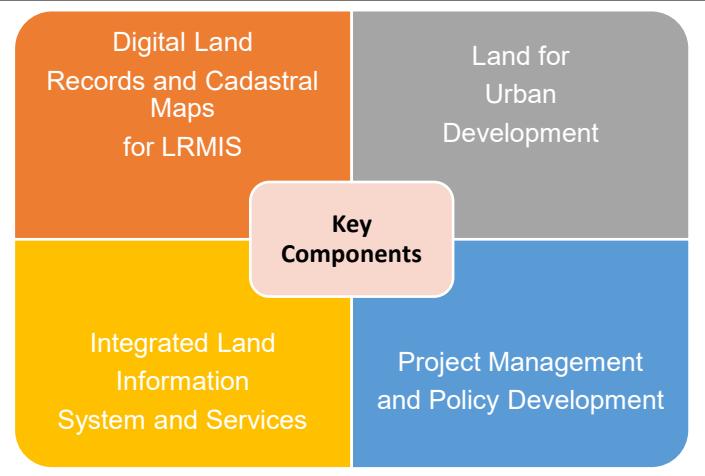


BANK OF PUNJAB COUNTERS ARE BEING INSTALLED AT QANOONGOI ARAZI RECORD CENTERS (QARCS) to facilitate the public through better service delivery.

PULSE (PUNJAB URBAN LAND SYSTEMS ENHANCEMENT) PROJECT

OBJECTIVE of (Punjab Urban Land Systems Enhancement)
Project: to improve Punjab's land records management and information systems in order to enhance land administration in all rural and urban areas and access to land for development, including low-cost housing.

Funded by **Rs. 25.5 billion loan** by the World Bank through the BOR and PLRA as executing agencies with **64%** and **36%** contribution respectively to be completed in 5 years (2022-2027)



UPDATES

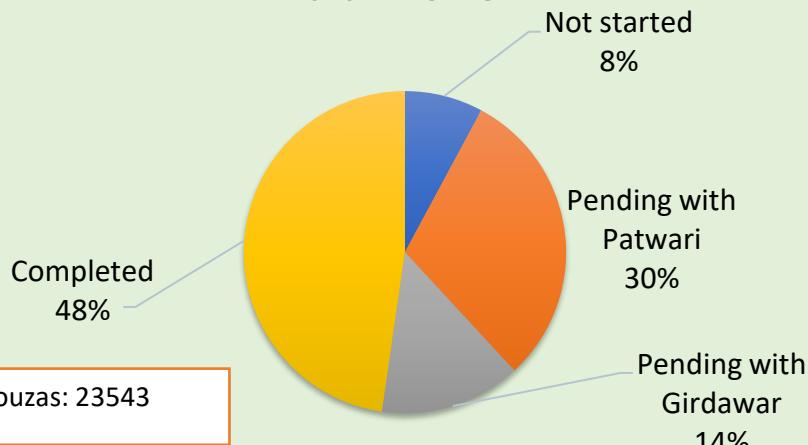
- Archiving and indexing of old registered deeds has started, with **13,288,509** pages scanned so far
- Digitization of remaining manual mauzas to be completed by December 2023
- SLA finalized with Cooperatives Department
- SLA for working with PHATA is finalized with Housing Department
- 20,364 mussavies have been scanned. Compilation of missing ones is under-process
- Satellite and Drone Imagery exercise/activity is underway in Hafizabad and Lodhran
- **GIS Dashboard** to review, monitor and evaluate/report progress of GIS activities has been prepared



DIRECTOR GENERAL PLRA PARTICIPATED IN LAND & PROPERTY VALUATION LEARNING WEEK (MAY 22- 26) IN SEOUL, SOUTH KOREA AND PRESENTED DIGITIZATION OF LAND RECORD IN PUNJAB

GIRDAWRI STATUS (As on June 6th)

Rabi 2023



WEBSITE OF PLRA HAS BEEN REVAMPED TO MAKE IT MORE USER FRIENDLY

<https://www.punjab-zameen.gov.pk/>

In case of any comments or queries, please contact at:
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